

AusRegistry EOM Report for General Release

High-Level Scorecard

December-02

Domains

	Score	%	Dec-02	Nov-02	Oct-02
Registrations	▼	-14.94	6552	7703	10755
Transactions	▼	-15.84	12014	14275	17765
Renewals	▼	-12.52	4311	4928	5338
Drop-off	▼	5.38	3269	3102	3512
Total Domains					
.au	▲	1.07	310733	307450	302849
.com.au	▲	0.92	278903	276368	272731
.net.au	▲	2.27	15849	15497	14996
.org.au	▲	2.41	11218	10954	10648
.asn.au	▲	0.53	3022	3006	2970
.id.au	▲	7.14	1741	1625	1504

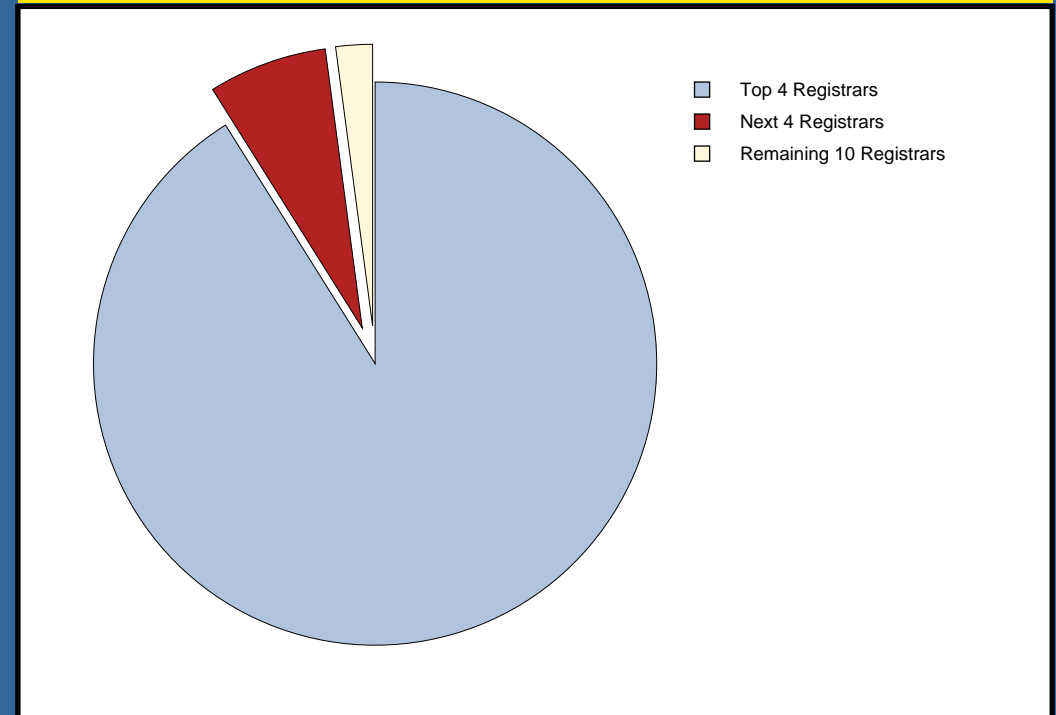
Registrars

	Score	%	Dec-02	Nov-02	Oct-02
Accredited	◆	0.00	18	18	18
Provisional	◆	0.00	4	4	4

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	100.00%	100.00%	100.00%
Processing Time	▲	95%	99.99%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	5		0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	▲	3	0		0

Market Share in .au

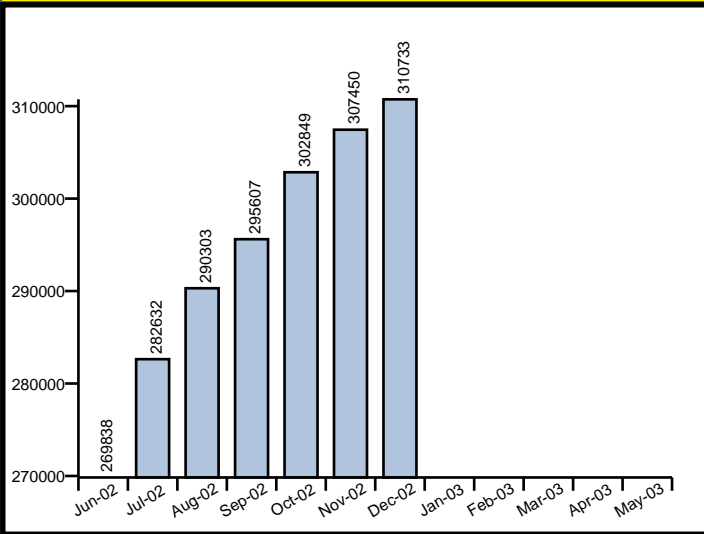


AusRegistry EOM Report for General Release

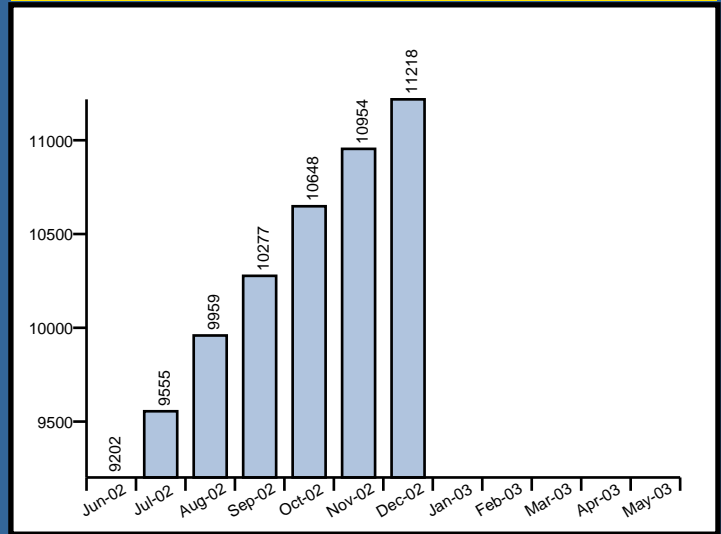
Total Domains Scorecard

December-02

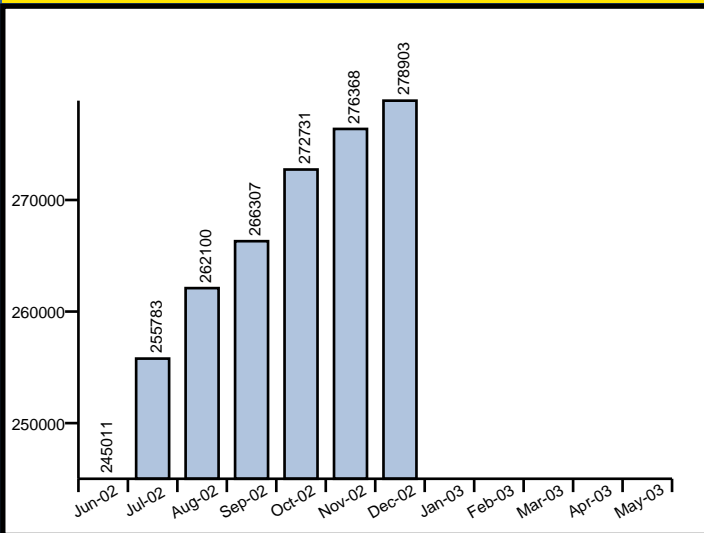
.au



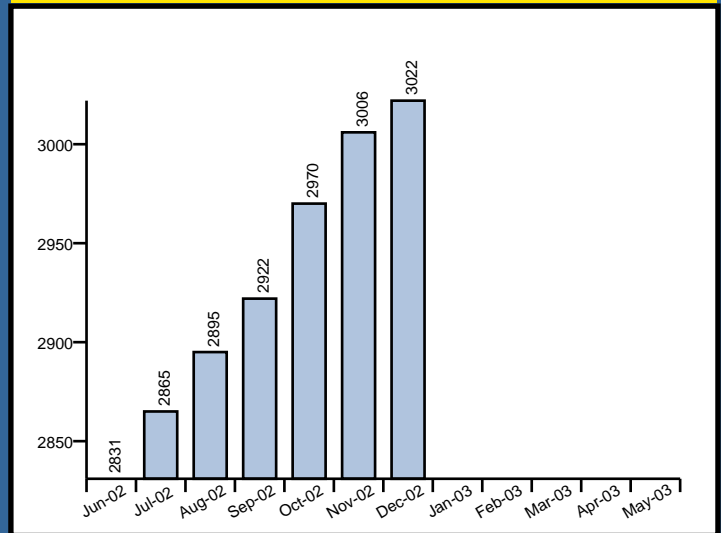
.org.au



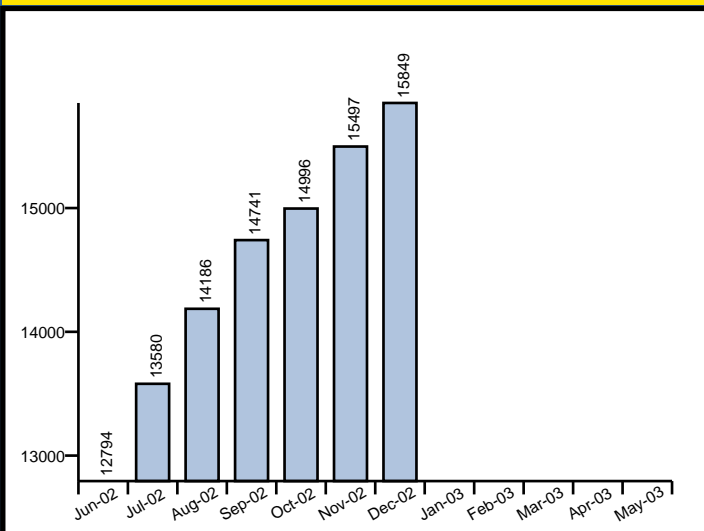
.com.au



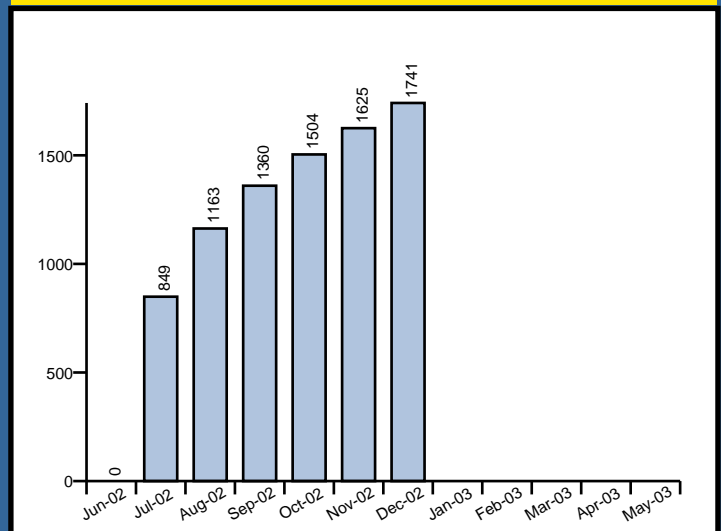
.asn.au



.net.au



.id.au

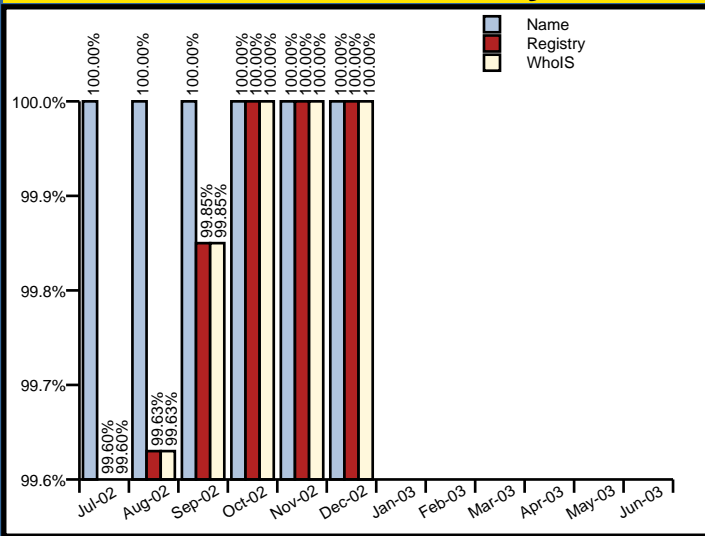


AusRegistry EOM Report for General Release

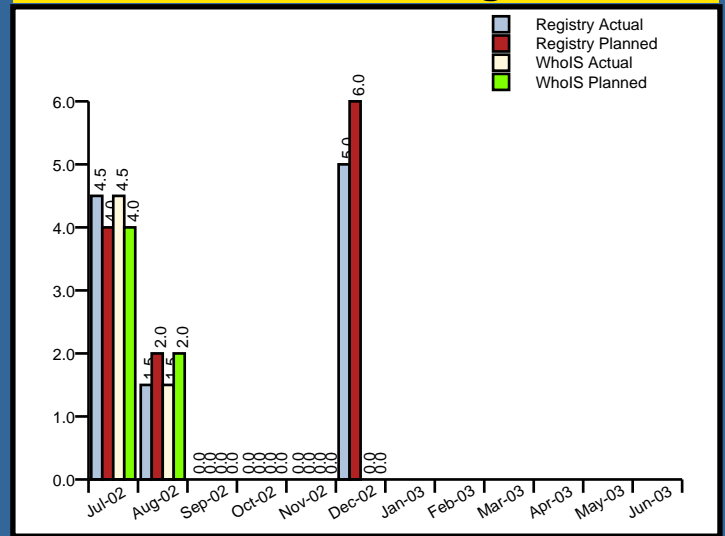
Detailed Technical Summary

December-02

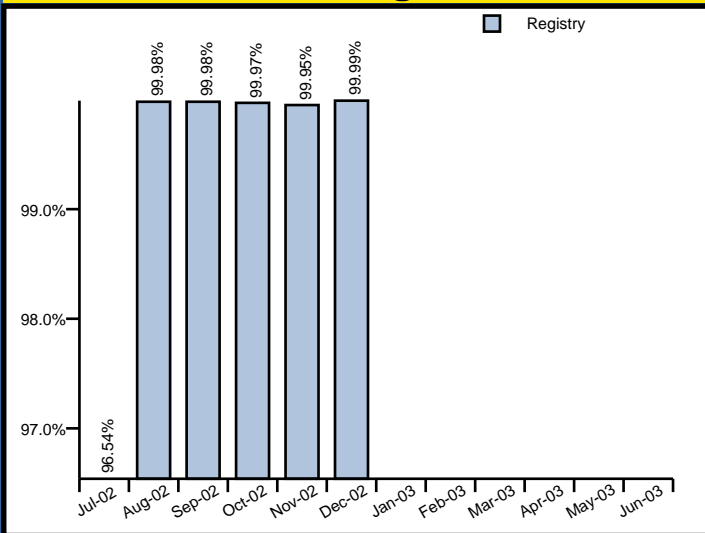
Service Availability



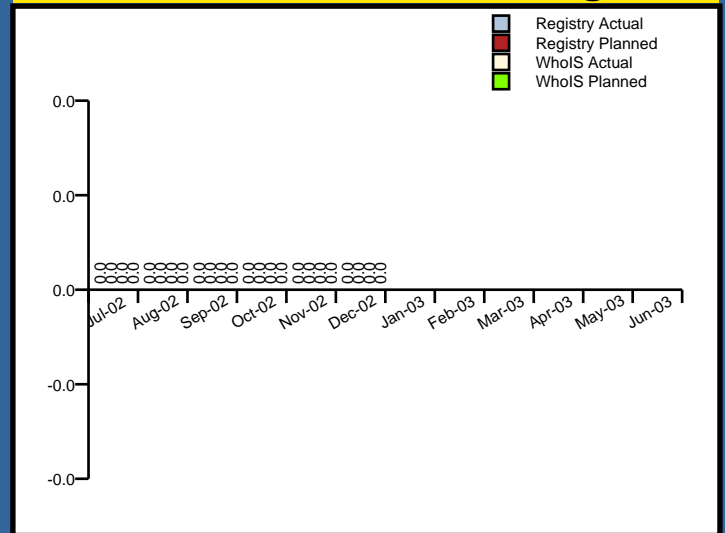
Planned Outage



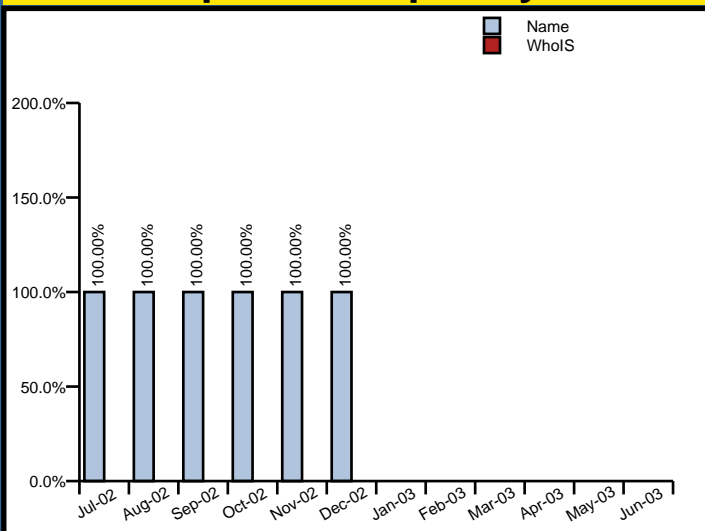
Processing Time



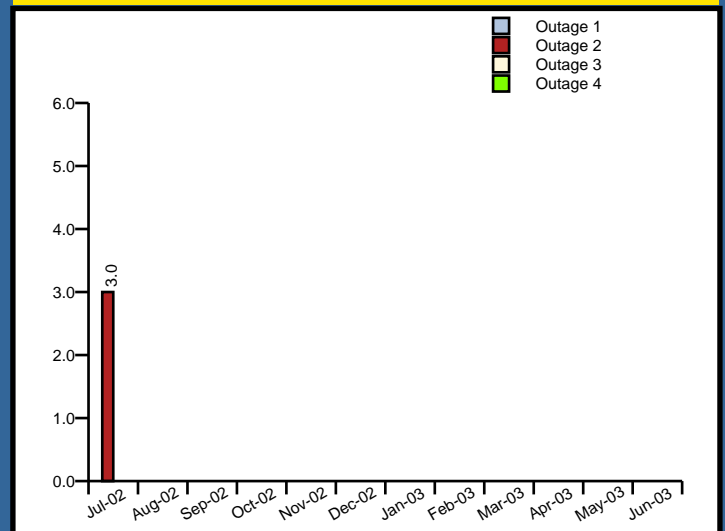
Extended Planned Outage



Update Frequency



Notification



AusRegistry EOM Report for General Release

Definitions

December-02

Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The change for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registrars	As of this month, auDA has been included as a registrar. The effect of this will be noticed primarily in the Total Domains under Management figures, which will consequently be higher, and in the rankings, which may be offset by one from the value of last month.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

AusRegistry EOM Report for General Release

Disclaimer

December-02

Use of Scorecard Information and Data

Internal Publication. The reproduction of information and data contained in this material for use in your company's internal communications does not require permission from AusRegistry.

External Publication. Any information that is to be used in advertising, press releases, or promotional materials requires prior written approval from the appropriate AusRegistry Director. A draft of the proposed document should accompany any such request. AusRegistry reserves the right to deny approval of external usage for any reason.

Disclaimer. Please note that, in accordance with our Company's policy, we are obliged to advise that neither the Company nor any member nor employee undertakes responsibility in any way whatsoever to any person or organisation in respect of information set out in this report, including any errors or omissions therein, arising through negligence or otherwise however caused.

Copyright 2002 AusRegistry Pty Ltd. Reproduction is forbidden unless authorised.