

AusRegistry EOM Report for General Release

High-Level Scorecard

January-03

Domains

	Score	%	Jan-03	Dec-02	Nov-02
Registrations	▲	24.18	8136	6552	7703
Transactions	▲	20.93	14528	12014	14275
Renewals	▲	15.70	4988	4311	4928
Drop-off	▲	-28.20	2347	3269	3102
Total Domains					
.au	▲	1.86	316526	310733	307450
.com.au	▲	1.67	283574	278903	276368
.net.au	▲	4.16	16508	15849	15497
.org.au	▲	2.50	11498	11218	10954
.asn.au	▲	0.93	3050	3022	3006
.id.au	▲	8.90	1896	1741	1625

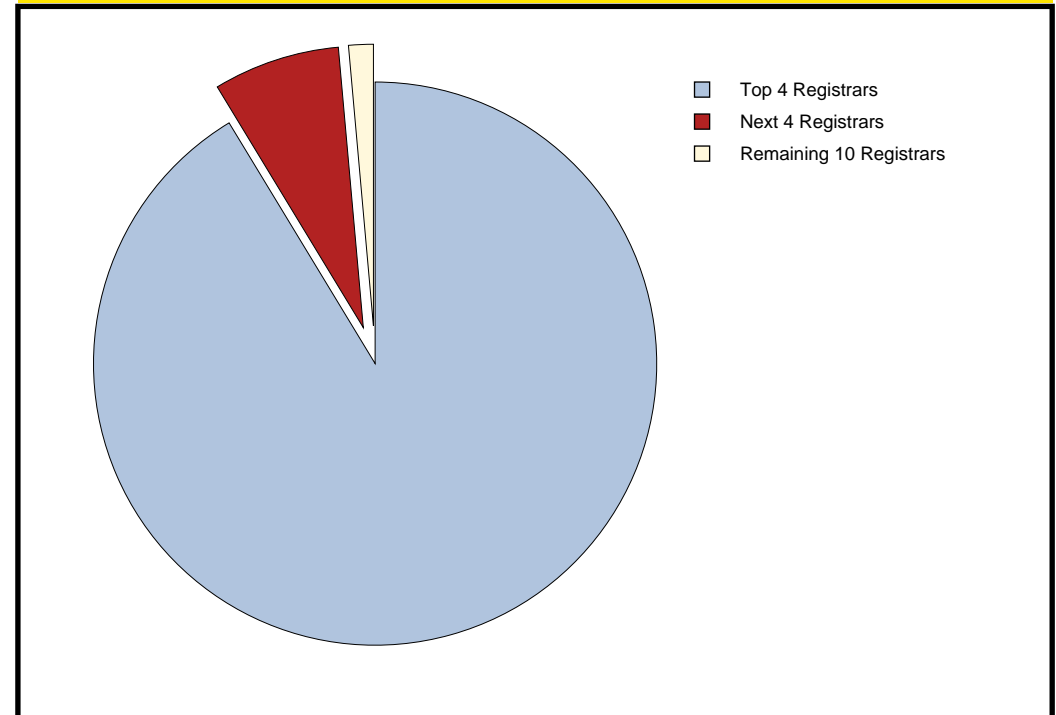
Registrars

	Score	%	Jan-03	Dec-02	Nov-02
Accredited	◆	0.00	18	18	18
Provisional	◆	0.00	4	4	4

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▼	99.5%	98.25%	100.00%	98.25%
Processing Time	▲	95%	99.99%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	0		0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	▲	3	0		0

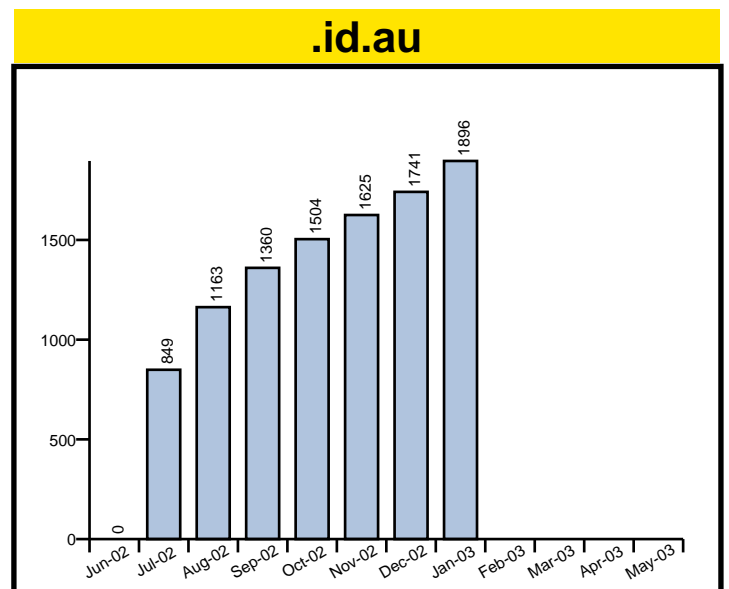
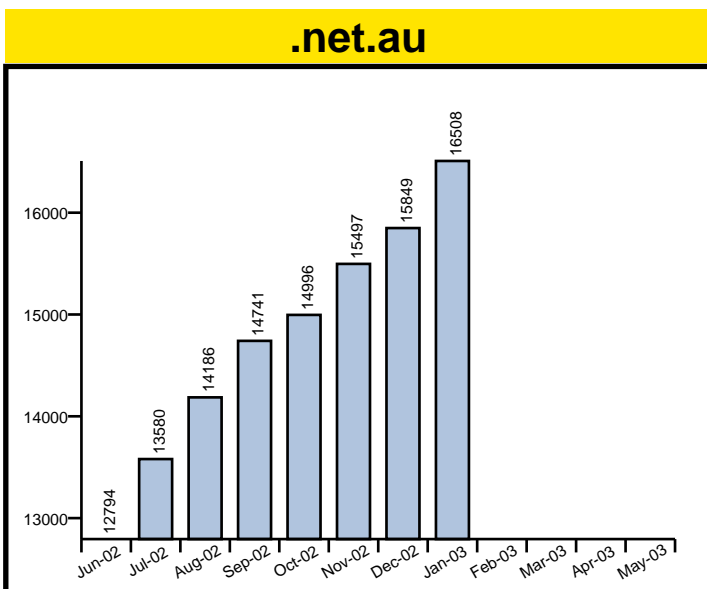
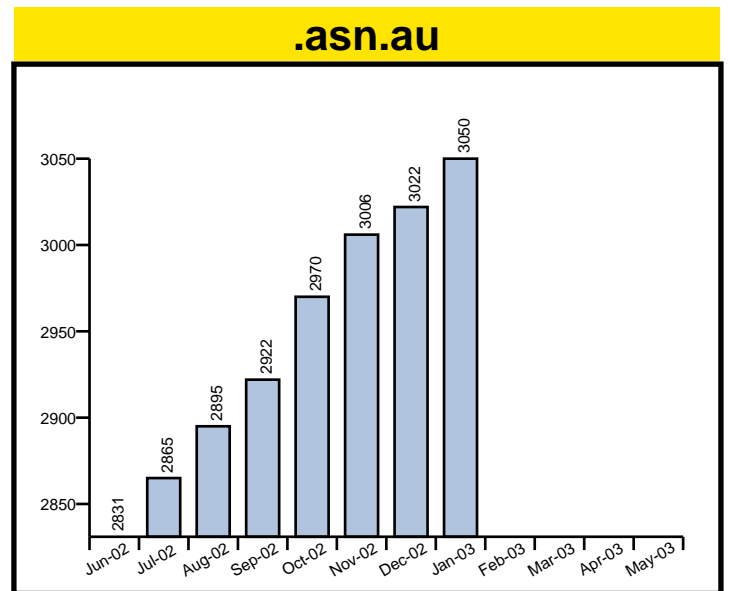
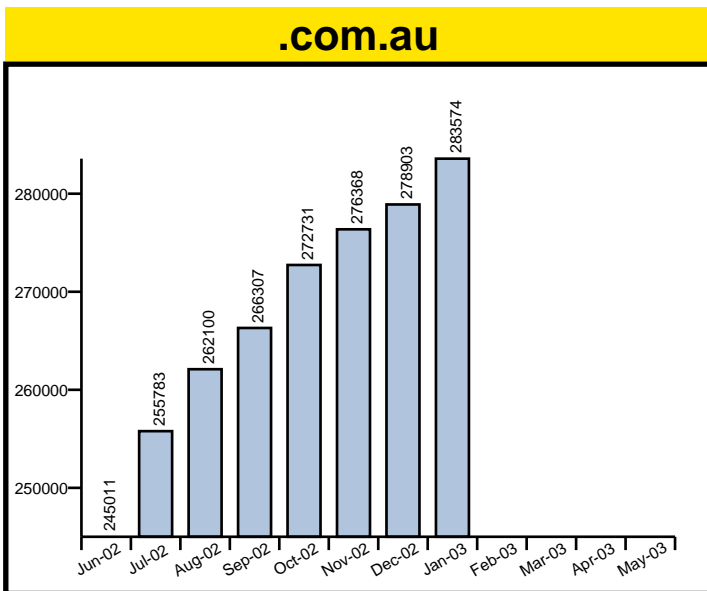
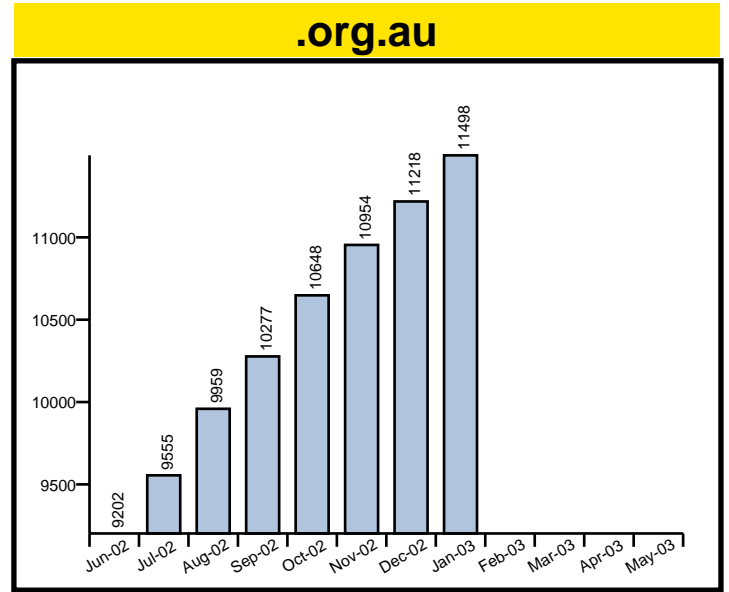
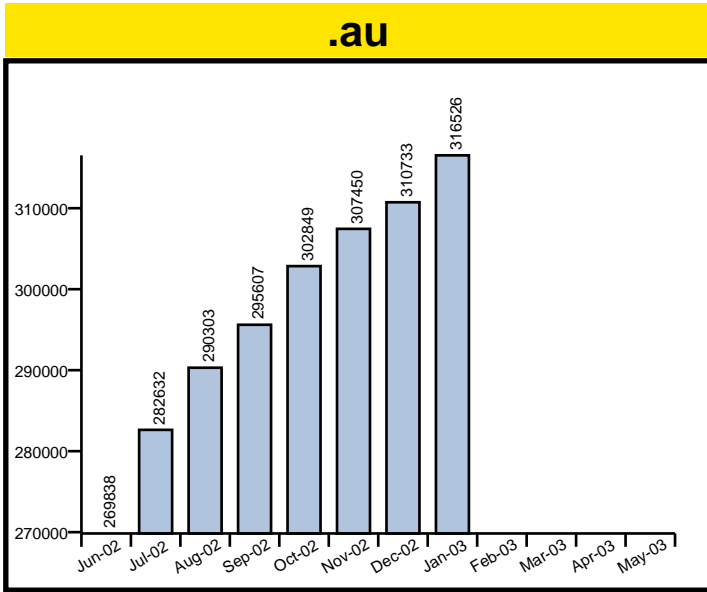
Market Share in .au



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Total Domains Scorecard

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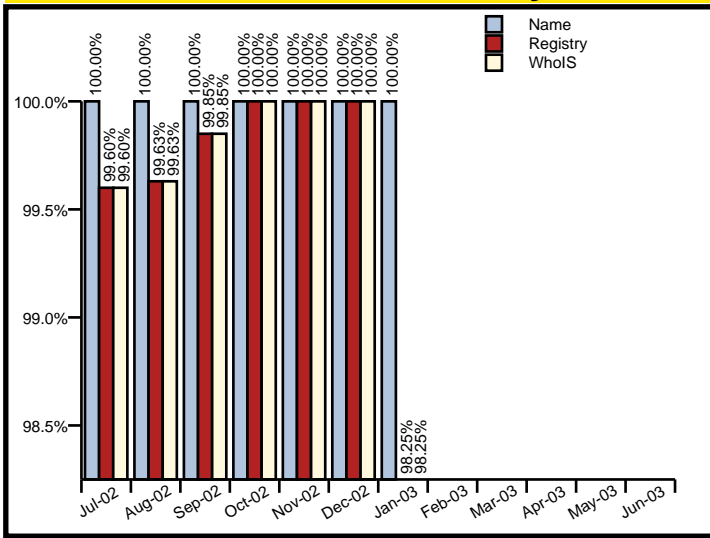


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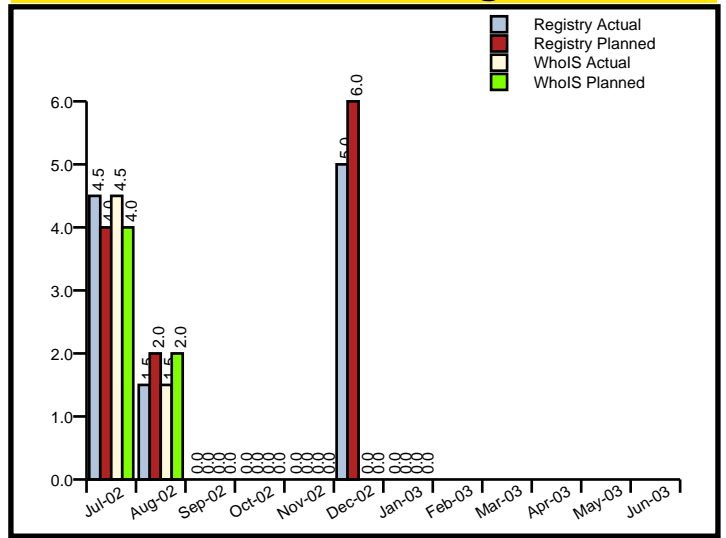
Detailed Technical Summary

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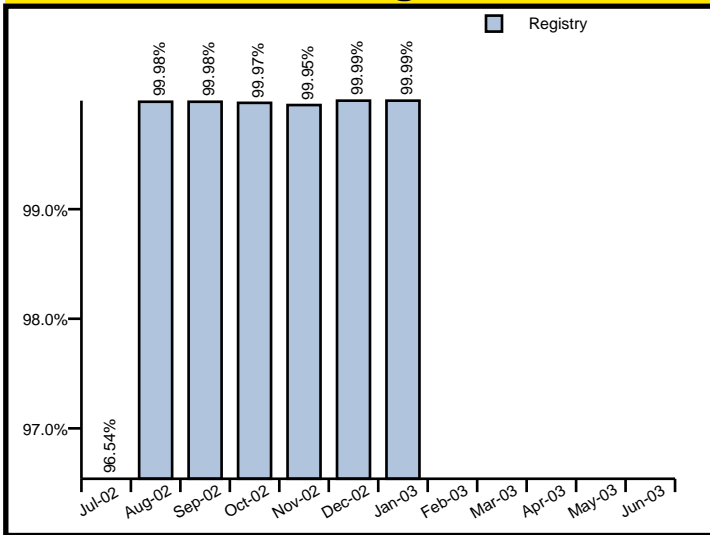
Service Availability



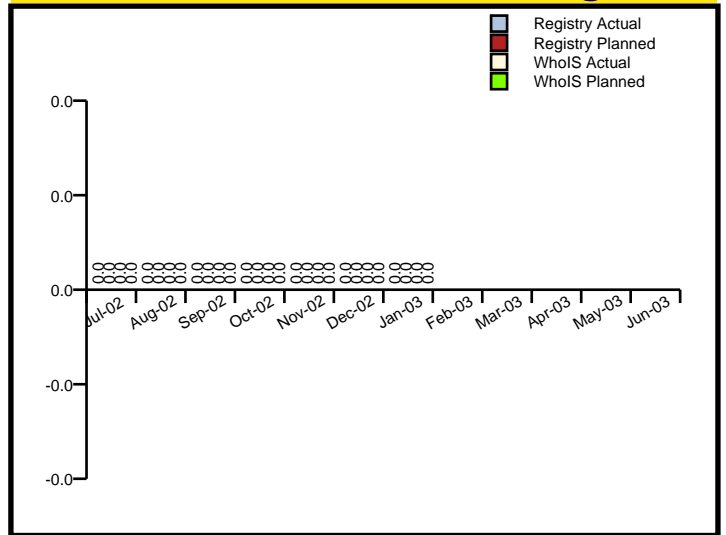
Planned Outage



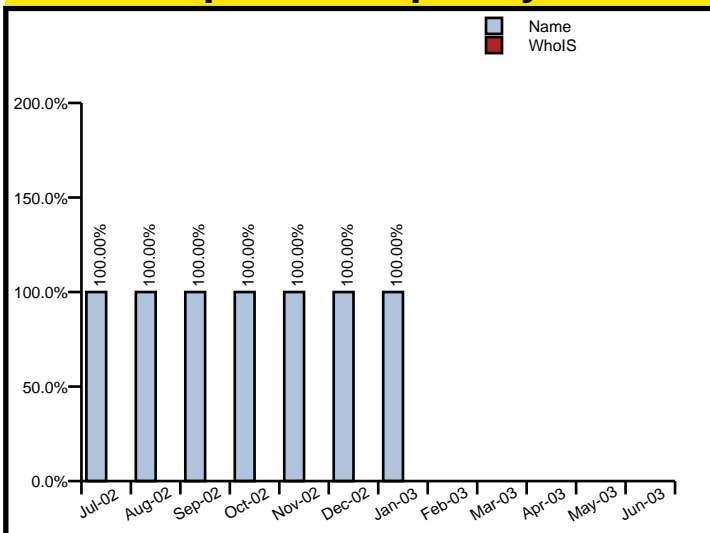
Processing Time



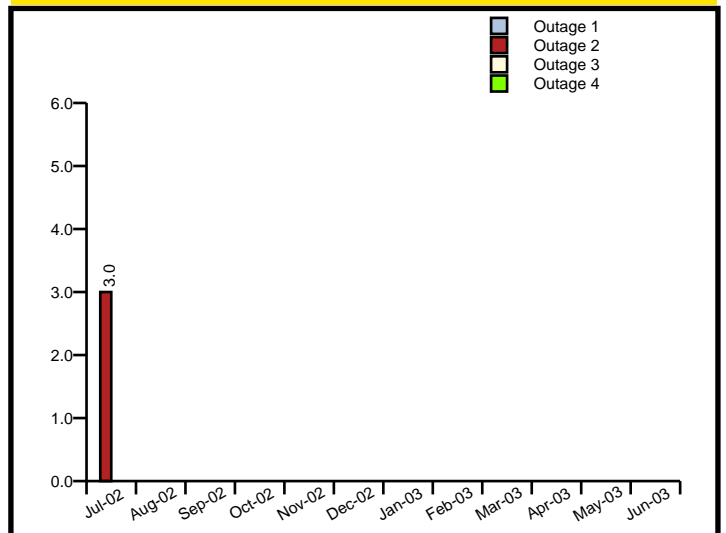
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

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