

# AusRegistry EOM Report for General Release

## High-Level Scorecard

April-03

### Domains

|                      | Score | %     | Apr-03        | Mar-03 | Feb-03 |
|----------------------|-------|-------|---------------|--------|--------|
| <b>Registrations</b> | ▼     | -2.77 | <b>8598</b>   | 8843   | 8293   |
| <b>Transactions</b>  | ▼     | -3.49 | <b>15489</b>  | 16049  | 16019  |
| <b>Renewals</b>      | ▼     | -4.27 | <b>5475</b>   | 5719   | 6120   |
| <b>Drop-off</b>      | ▲     | -8.27 | <b>2707</b>   | 2951   | 2411   |
| <b>Total Domains</b> |       |       |               |        |        |
| <b>.au</b>           | ▲     | 1.79  | <b>334197</b> | 328309 | 322408 |
| <b>.com.au</b>       | ▲     | 1.62  | <b>297722</b> | 292979 | 288358 |
| <b>.net.au</b>       | ▲     | 3.96  | <b>18644</b>  | 17933  | 17153  |
| <b>.org.au</b>       | ▲     | 2.57  | <b>12488</b>  | 12175  | 11821  |
| <b>.asn.au</b>       | ▲     | 0.93  | <b>3143</b>   | 3114   | 3077   |
| <b>.id.au</b>        | ▲     | 4.36  | <b>2200</b>   | 2108   | 1999   |

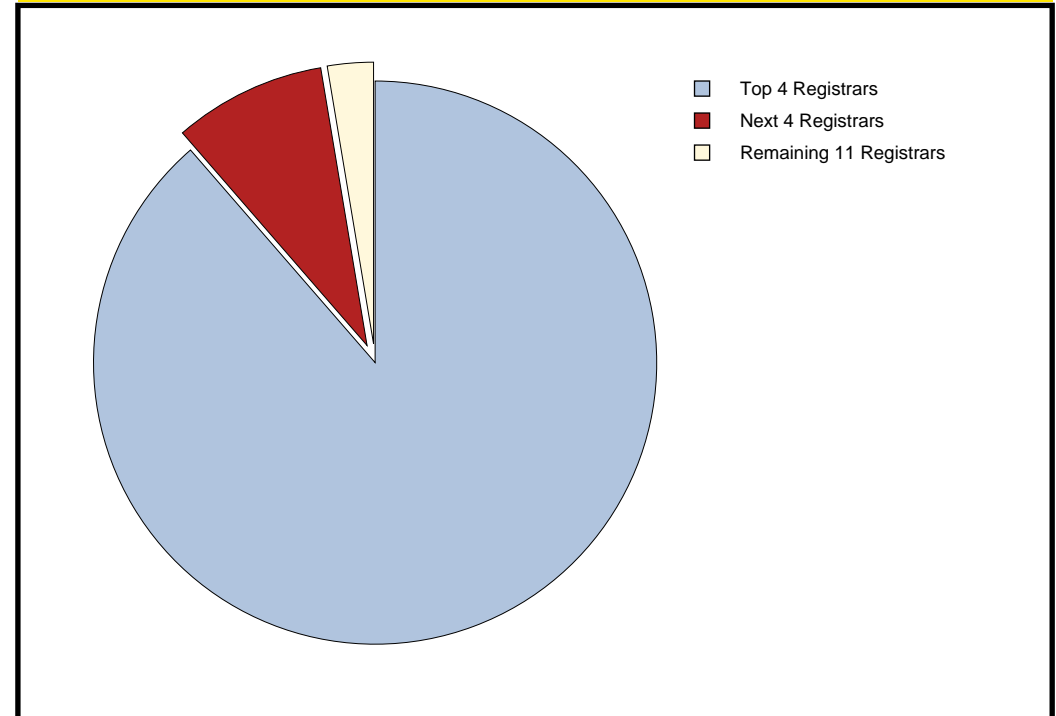
### Registrars

|                    | Score | %    | Apr-03    | Mar-03 | Feb-03 |
|--------------------|-------|------|-----------|--------|--------|
| <b>Accredited</b>  | ◆     | 0.00 | <b>19</b> | 19     | 18     |
| <b>Provisional</b> | ◆     | 0.00 | <b>3</b>  | 3      | 4      |

### Technical

| Performance Level           | Score | SLA   | Registry | Name    | WhoIS  |
|-----------------------------|-------|-------|----------|---------|--------|
| Service Availability        | ▼     | 99.5% | 99.43%   | 100.00% | 99.43% |
| Processing Time             | ▲     | 95%   | 99.56%   |         |        |
| Update Frequency            | ▲     | 95%   |          | 100.00% |        |
| Planned Outage Time         | ▲     | 8     | 4.0      |         | 4.0    |
| Extended Planned Outages    | ▲     | 18    | 0        |         | 0      |
| Planned Outage Notification | ◆     | 3     | 3        |         | 3      |

### Market Share in .au

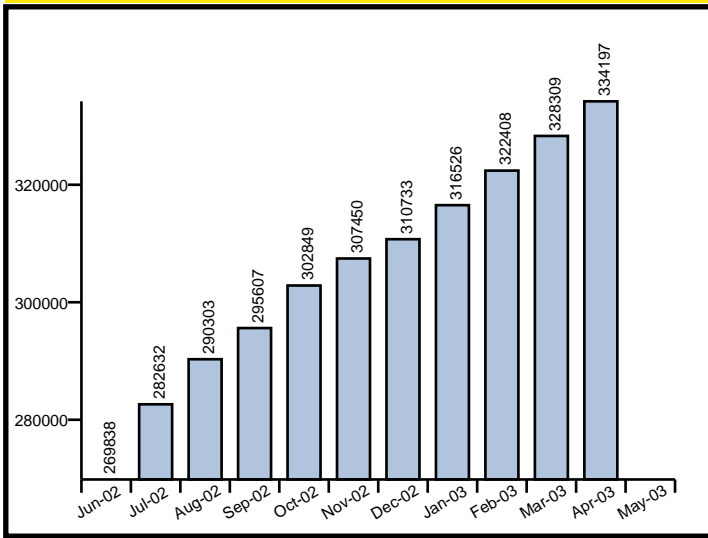


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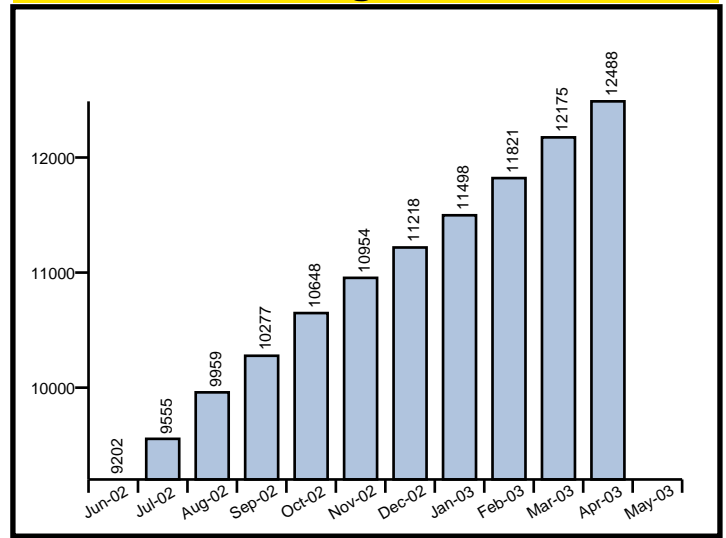
## Total Domains Scorecard

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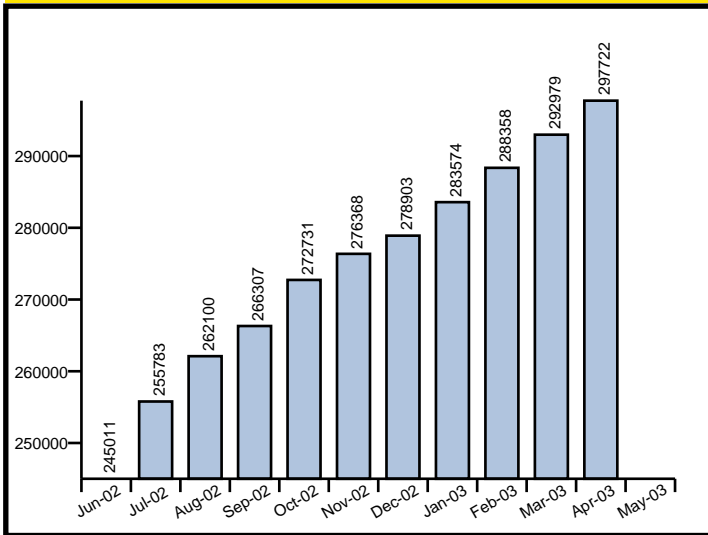
### .au



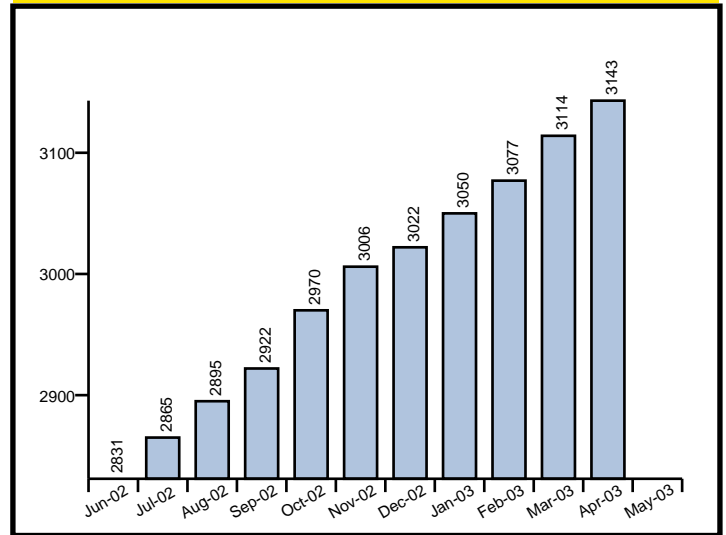
### .org.au



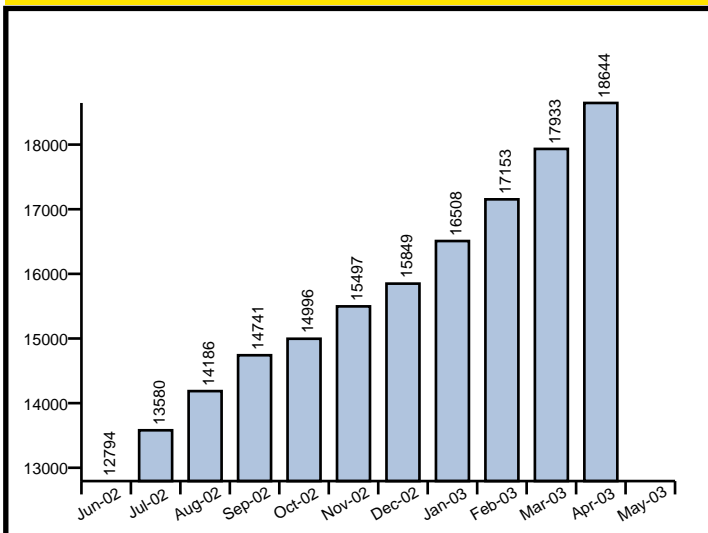
### .com.au



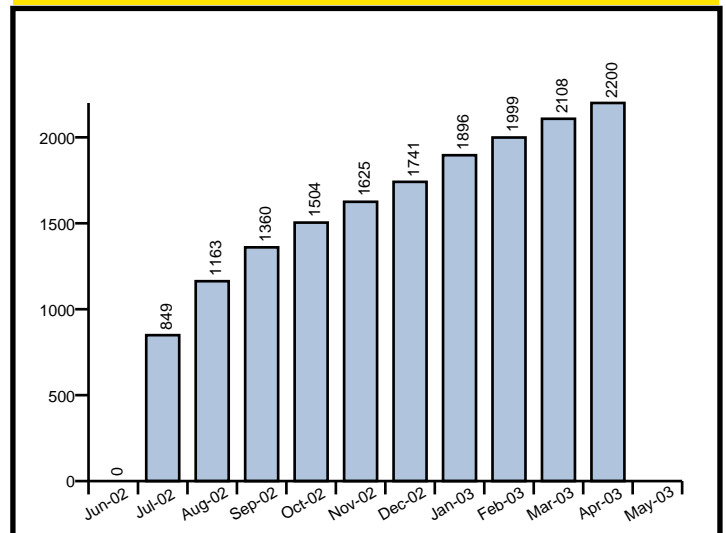
### .asn.au



### .net.au



### .id.au

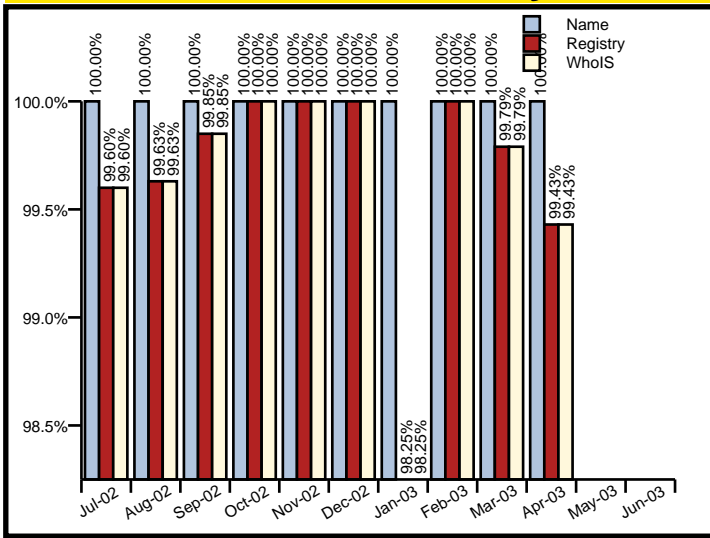


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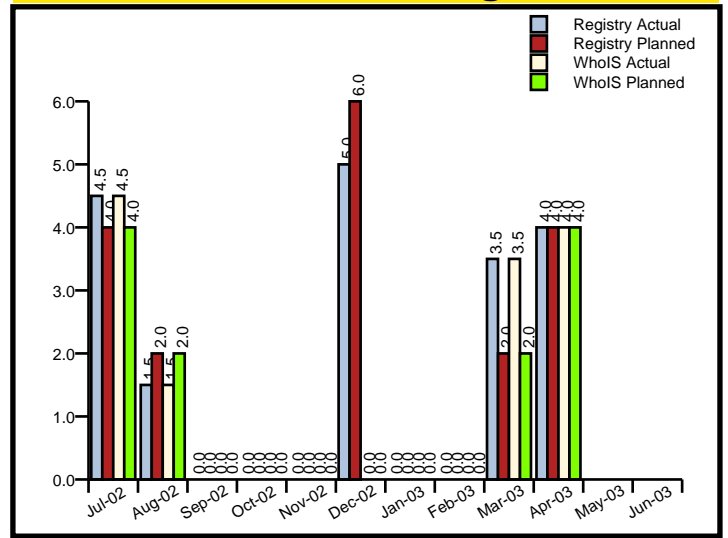
## Detailed Technical Summary

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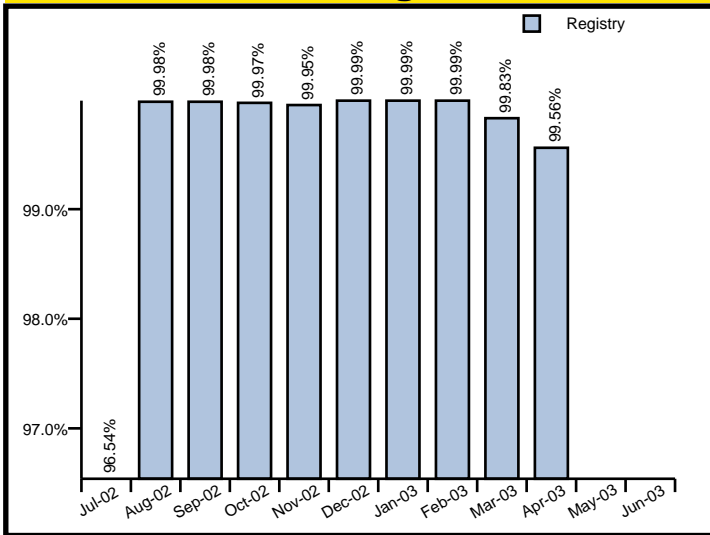
### Service Availability



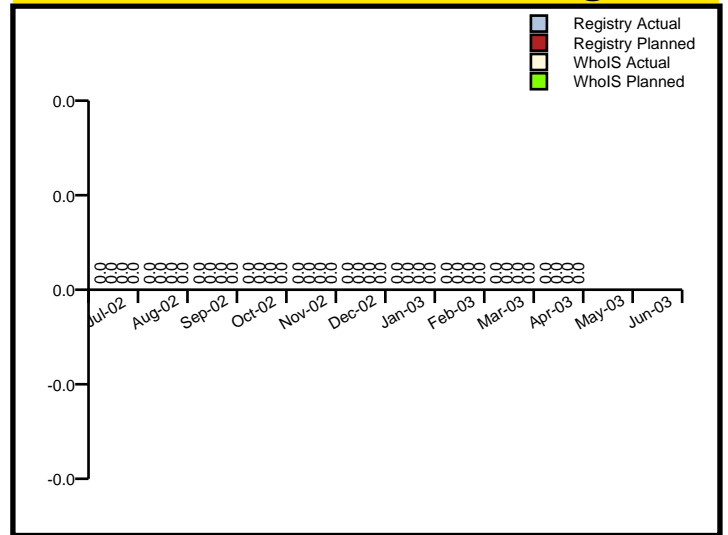
### Planned Outage



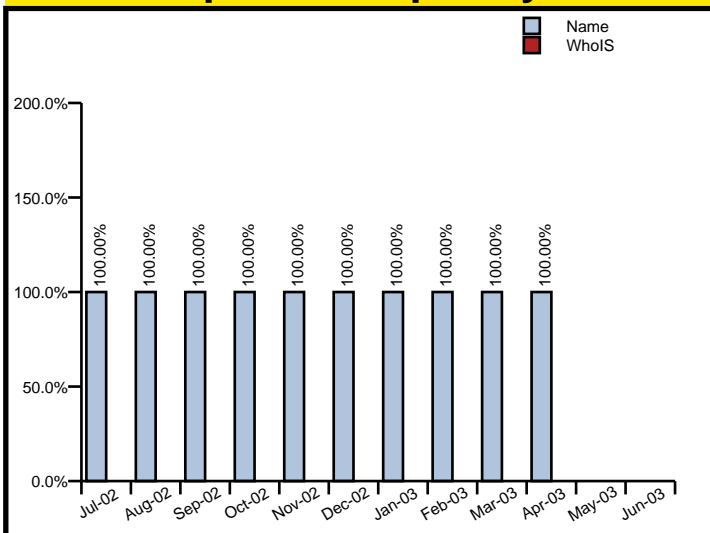
### Processing Time



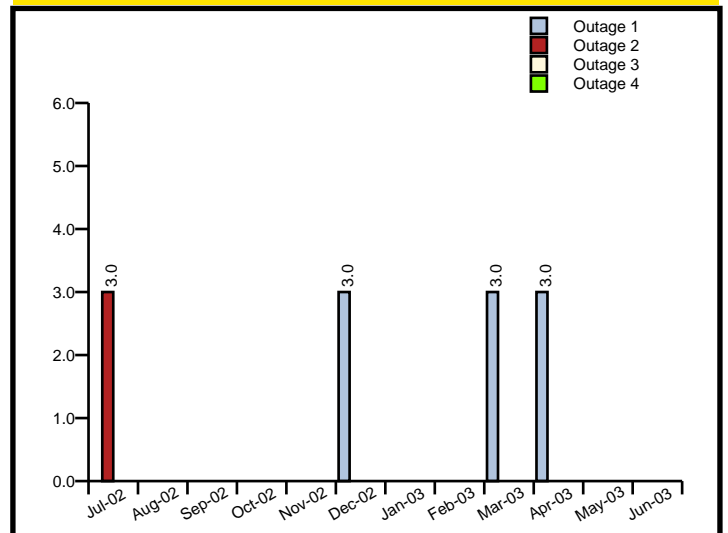
### Extended Planned Outage



### Update Frequency



### Notification



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## Definitions

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| Terms                | Definitions  |
|----------------------|--|
| <b>Cancel</b>        | Deletion of a domain within 3 days of creation. The charge for the Create is refunded.   |
| <b>Create</b>        | New domain created by a Registrar and has been charged for.  |
| <b>Delete</b>        | A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.  |
| <b>Drop-off</b>      | The total of domains that expired without renewal, or were deleted.  |
| <b>Expiry</b>        | Purged from the Registry 14-21 days after expiry date.   |
| <b>Purge</b>         | The removal of domains from the registry database after expiry.  |
| <b>Registration</b>  | Domains Created less Cancelled Creates.  |
| <b>Renewal</b>       | Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.   |
| <b>Transactions</b>  | The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements. |
| <b>Transfers In</b>  | When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.              |
| <b>Transfers Out</b> | When a Registrar loses ownership of a domain to another Registrar.   |

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