

AusRegistry EOM Report for General Release

High-Level Scorecard

April-03

Domains

	Score	%	Apr-03	Mar-03	Feb-03
Registrations	▼	-2.77	8598	8843	8293
Transactions	▼	-3.49	15489	16049	16019
Renewals	▼	-4.27	5475	5719	6120
Drop-off	▲	-8.27	2707	2951	2411
Total Domains					
.au	▲	1.79	334197	328309	322408
.com.au	▲	1.62	297722	292979	288358
.net.au	▲	3.96	18644	17933	17153
.org.au	▲	2.57	12488	12175	11821
.asn.au	▲	0.93	3143	3114	3077
.id.au	▲	4.36	2200	2108	1999

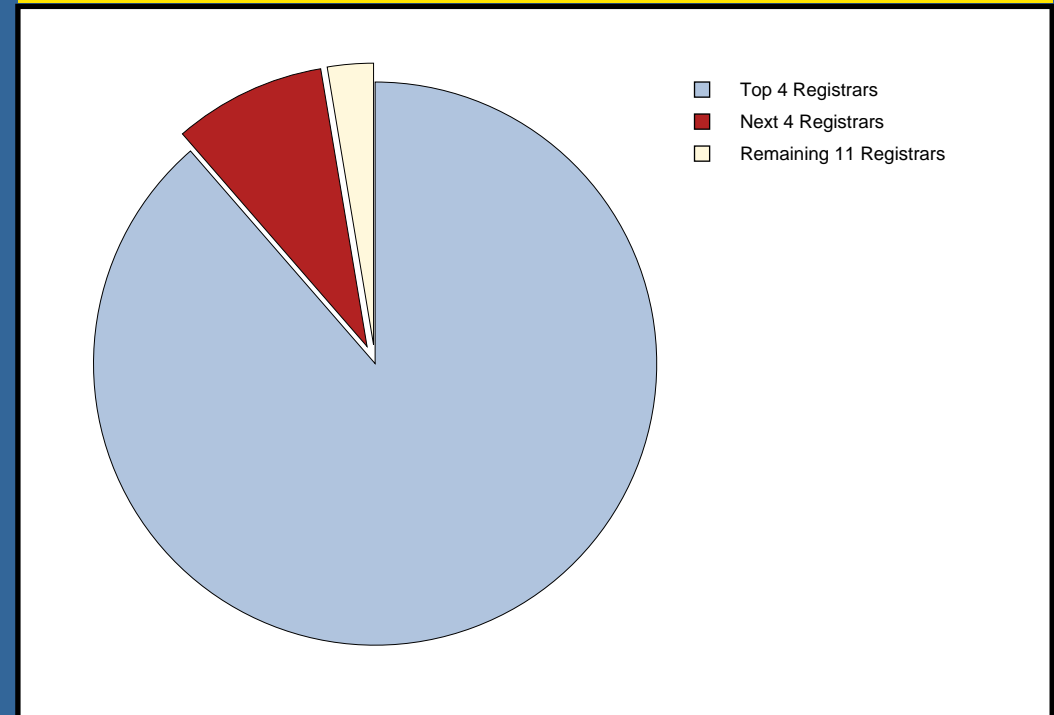
Registrars

	Score	%	Apr-03	Mar-03	Feb-03
Accredited	◆	0.00	19	19	18
Provisional	◆	0.00	3	3	4

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▼	99.5%	99.43%	100.00%	99.43%
Processing Time	▲	95%	99.56%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	4.0		4.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	◆	3	3		3

Market Share in .au

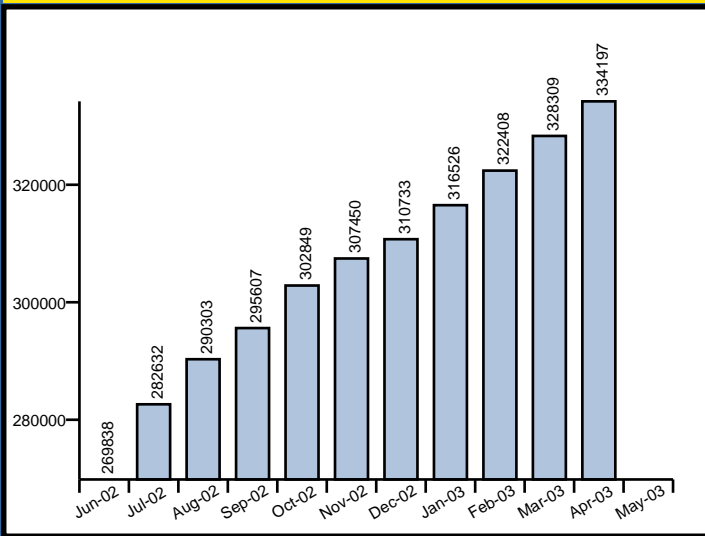


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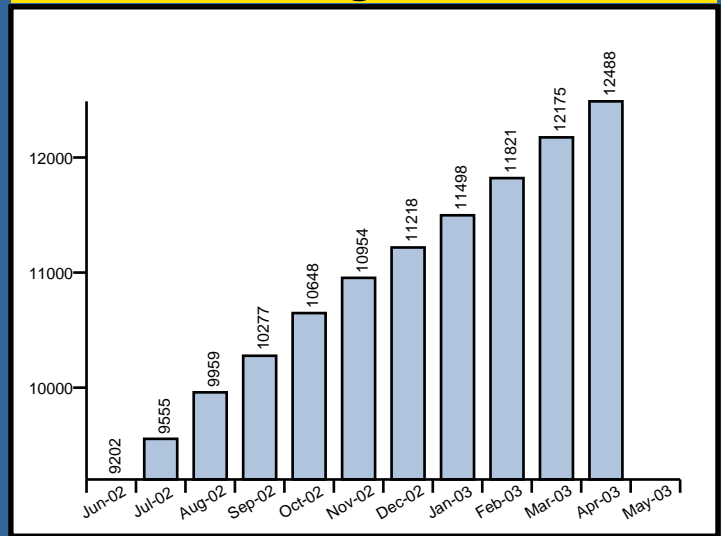
Total Domains Scorecard

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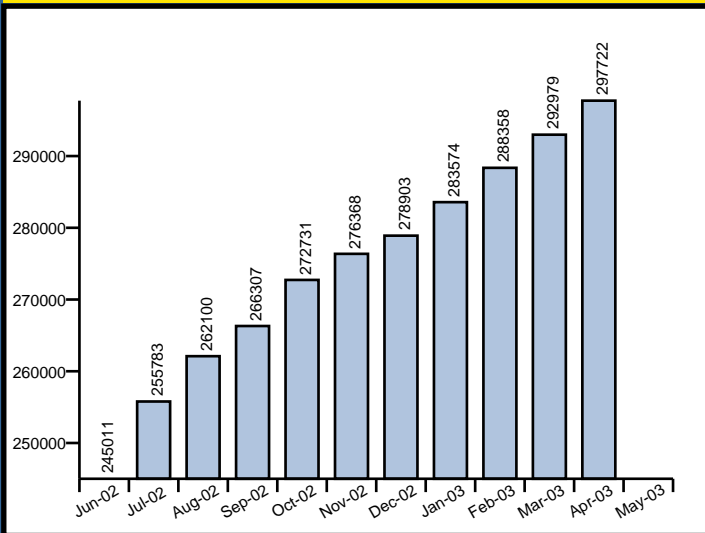
.au



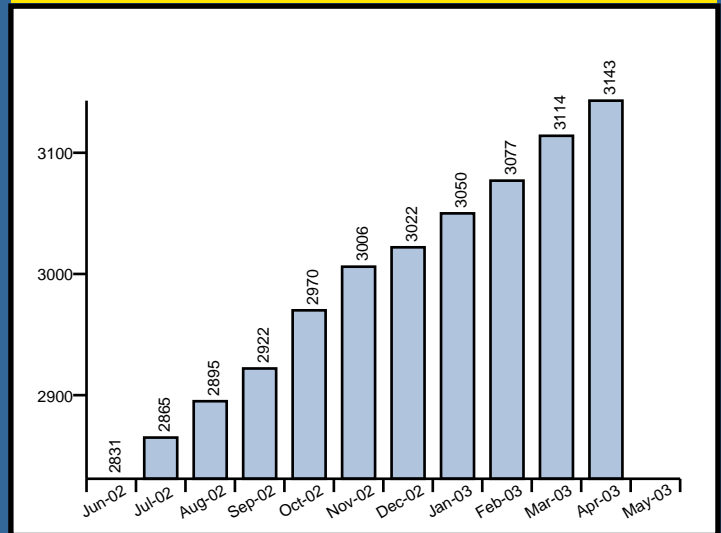
.org.au



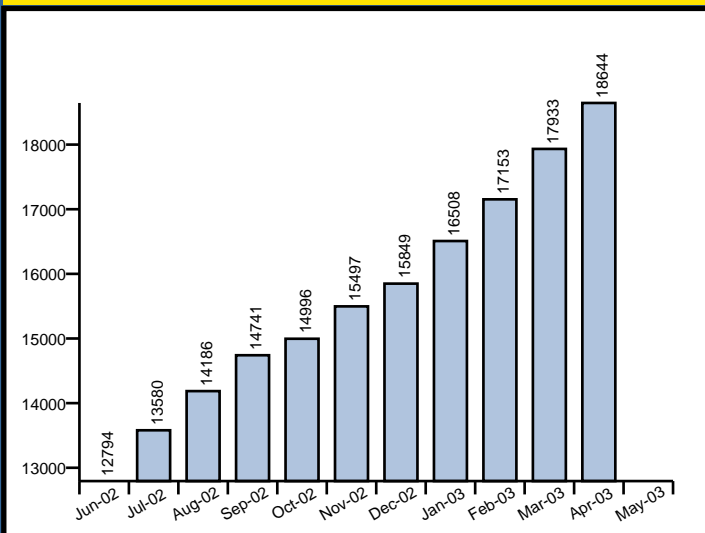
.com.au



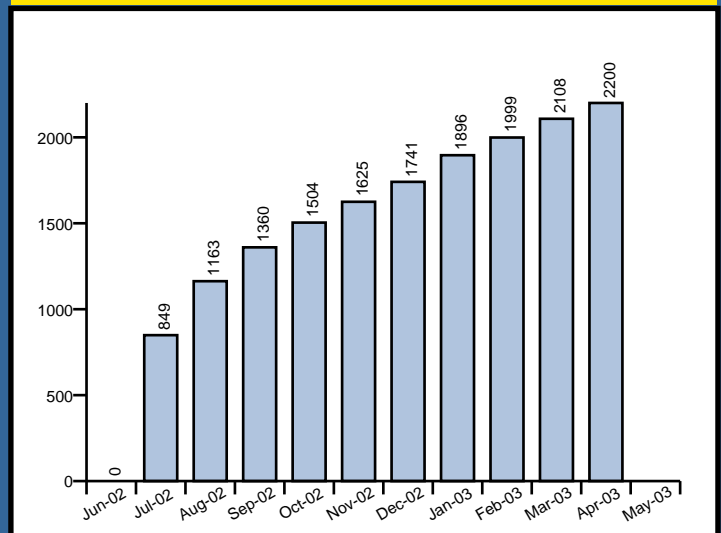
.asn.au



.net.au



.id.au

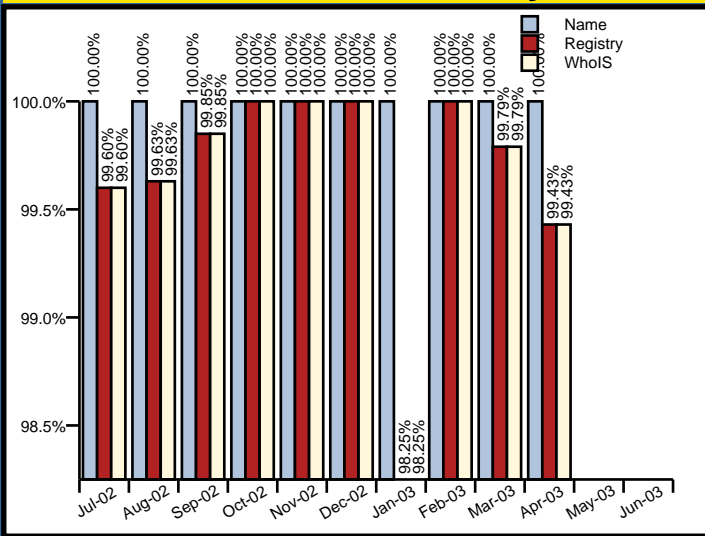


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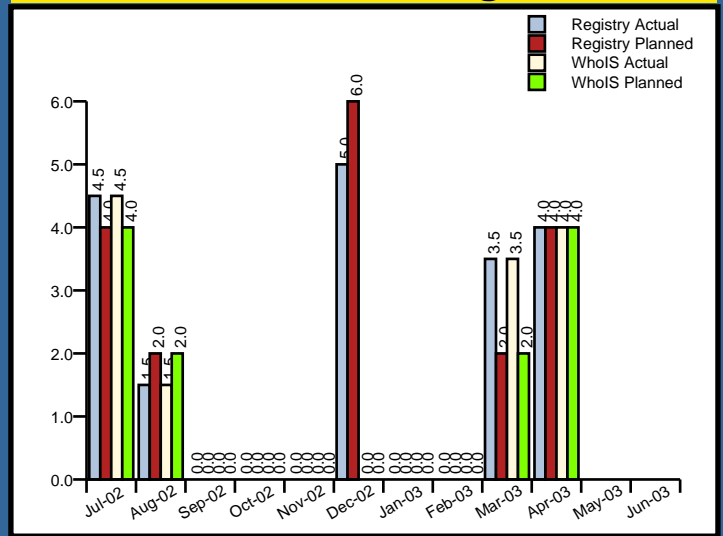
Detailed Technical Summary

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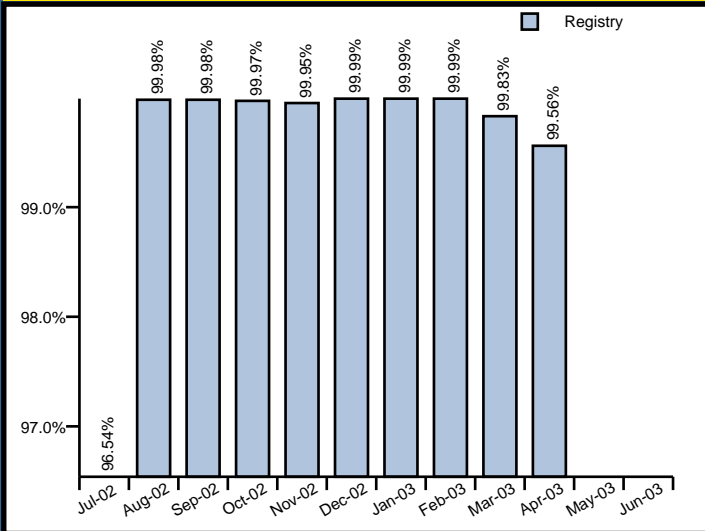
Service Availability



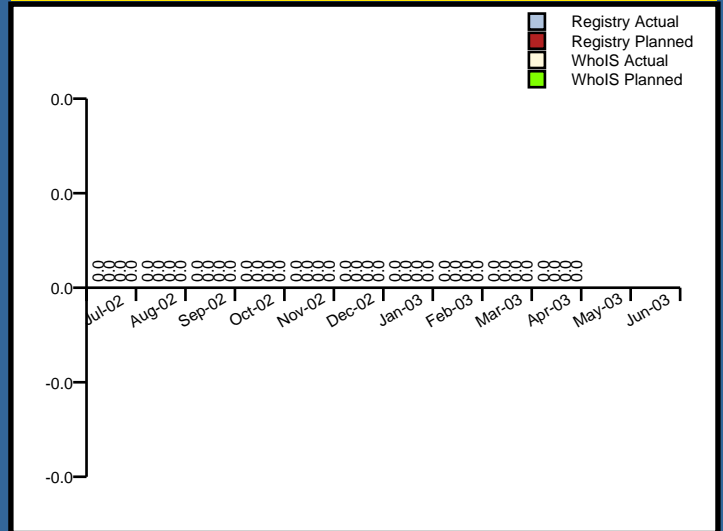
Planned Outage



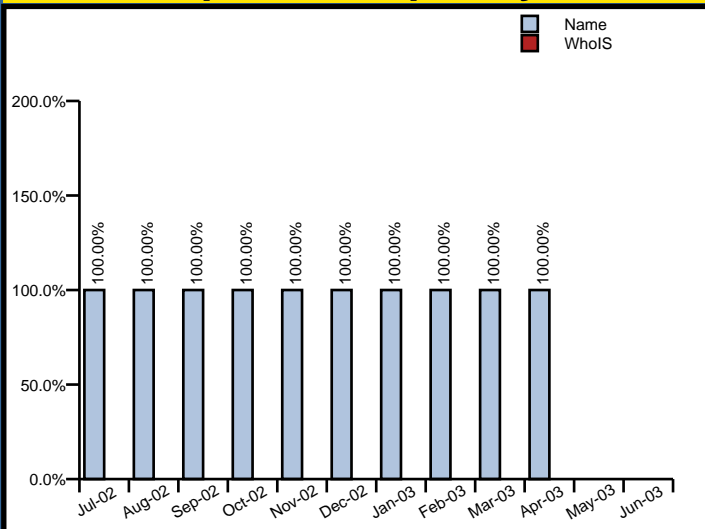
Processing Time



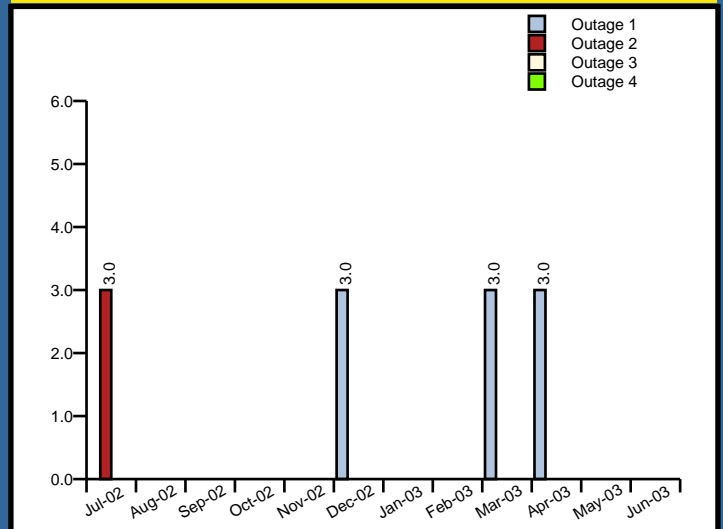
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

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