

# AusRegistry EOM Report for General Release

## High-Level Scorecard

May-03

### Domains

|                      | Score | %     | May-03        | Apr-03 | Mar-03 |
|----------------------|-------|-------|---------------|--------|--------|
| <b>Registrations</b> | ▲     | 14.38 | <b>9834</b>   | 8598   | 8846   |
| <b>Transactions</b>  | ▲     | 19.59 | <b>18524</b>  | 15489  | 16052  |
| <b>Renewals</b>      | ▲     | 26.56 | <b>6929</b>   | 5475   | 5719   |
| <b>Drop-off</b>      | ▼     | 13.37 | <b>3069</b>   | 2707   | 2951   |
| <b>Total Domains</b> |       |       |               |        |        |
| <b>.au</b>           | ▲     | 2.02  | <b>340962</b> | 334197 | 328309 |
| <b>.com.au</b>       | ▲     | 1.82  | <b>303143</b> | 297722 | 292979 |
| <b>.net.au</b>       | ▲     | 4.19  | <b>19425</b>  | 18644  | 17933  |
| <b>.org.au</b>       | ▲     | 3.15  | <b>12881</b>  | 12488  | 12175  |
| <b>.asn.au</b>       | ▲     | 0.92  | <b>3172</b>   | 3143   | 3114   |
| <b>.id.au</b>        | ▲     | 6.41  | <b>2341</b>   | 2200   | 2108   |

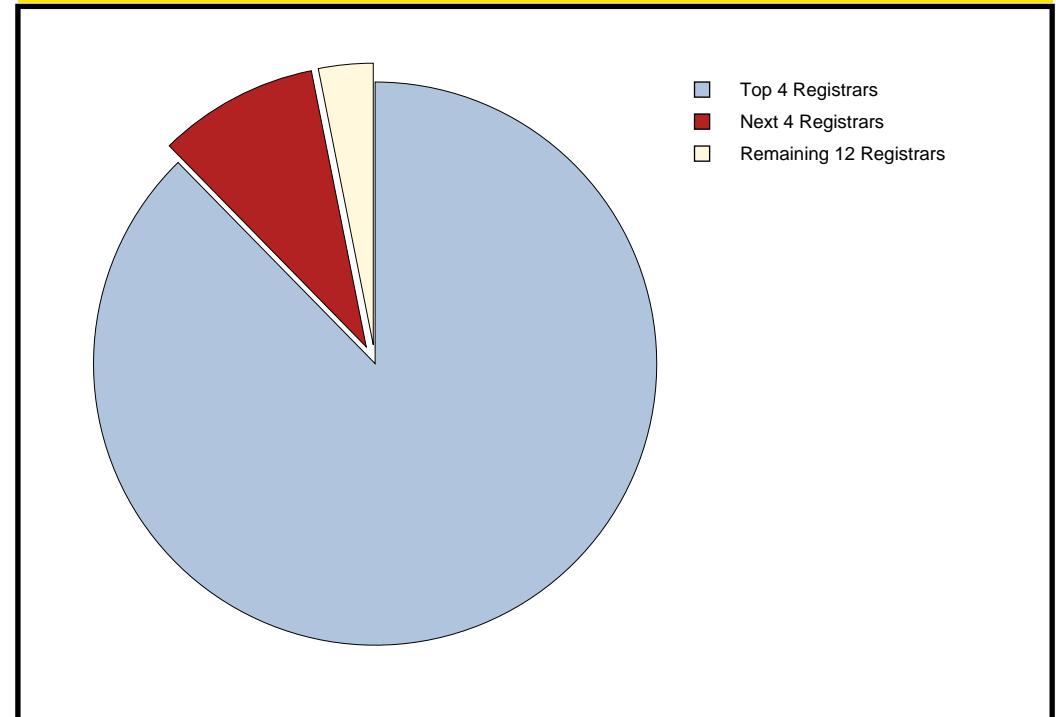
### Registrars

|                    | Score | %      | May-03    | Apr-03 | Mar-03 |
|--------------------|-------|--------|-----------|--------|--------|
| <b>Accredited</b>  | ▲     | 5.26   | <b>20</b> | 19     | 19     |
| <b>Provisional</b> | ▼     | -33.33 | <b>2</b>  | 3      | 3      |

### Technical

| Performance Level           | Score | SLA   | Registry | Name    | WhoIS  |
|-----------------------------|-------|-------|----------|---------|--------|
| Service Availability        | ▲     | 99.5% | 99.73%   | 100.00% | 99.73% |
| Processing Time             | ▲     | 95%   | 99.56%   |         |        |
| Update Frequency            | ▲     | 95%   |          | 100.00% |        |
| Planned Outage Time         | ▲     | 8     | 3.0      |         | 3.0    |
| Extended Planned Outages    | ▲     | 18    | 0        |         | 0      |
| Planned Outage Notification | ▲     | 3     | 9        |         | 9      |

### Market Share in .au

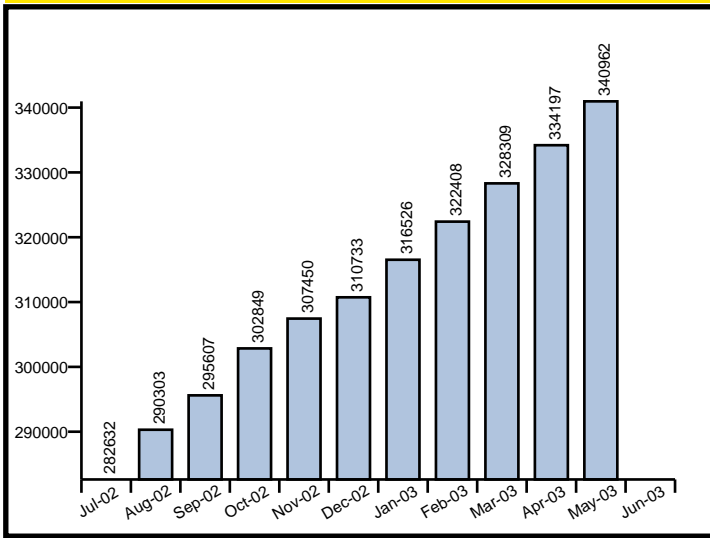


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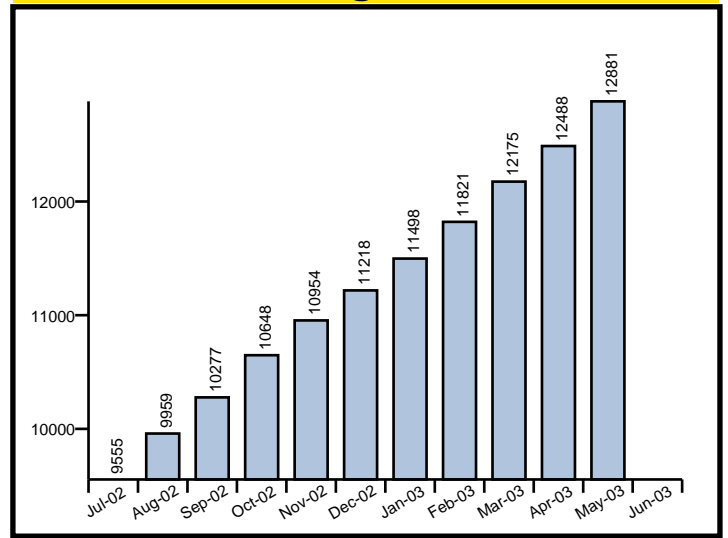
## Total Domains Scorecard

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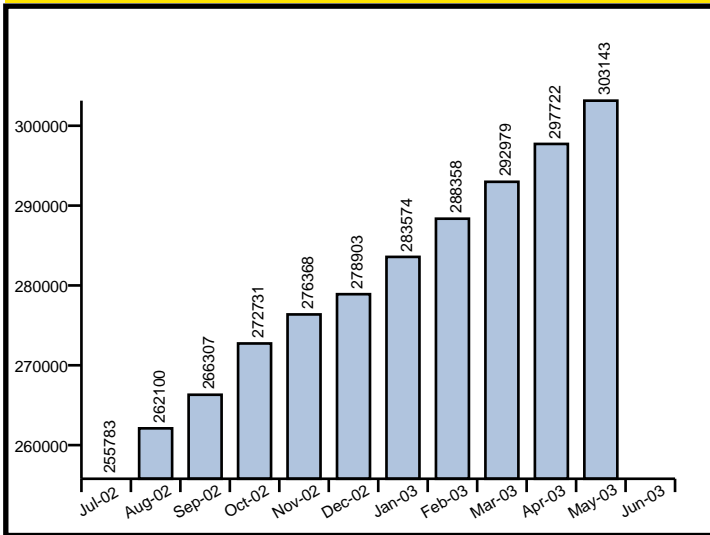
### .au



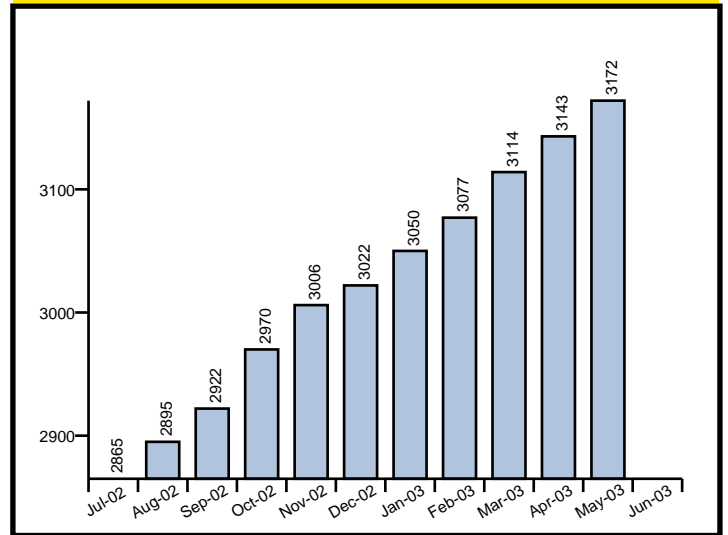
### .org.au



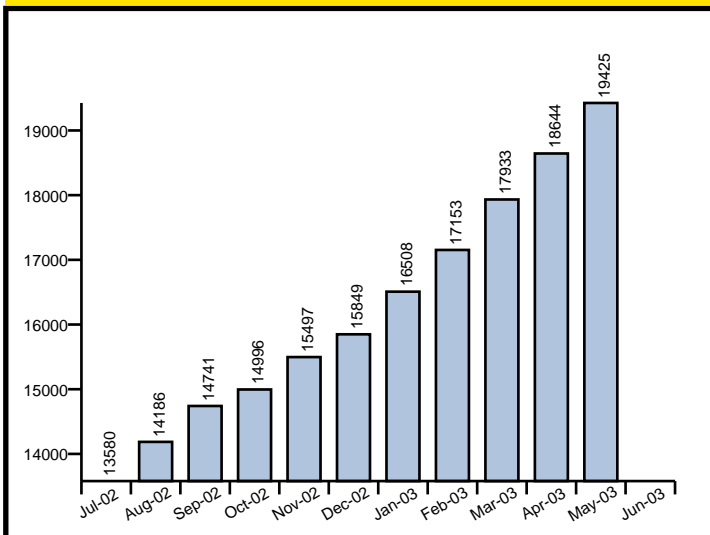
### .com.au



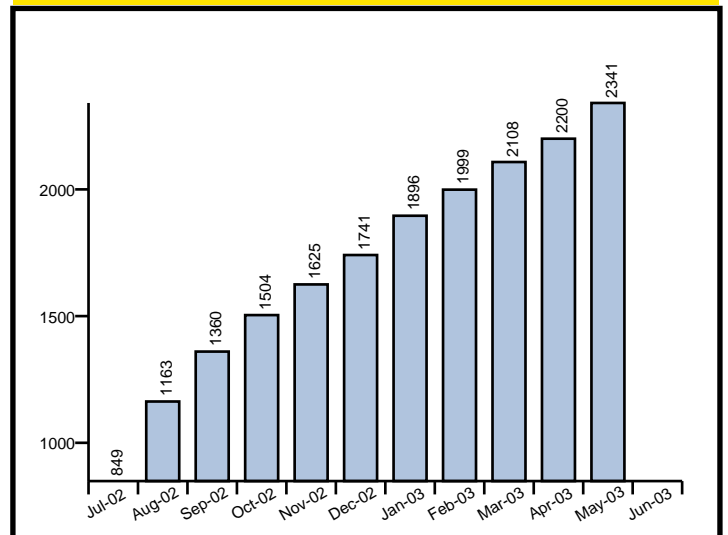
### .asn.au



### .net.au



### .id.au

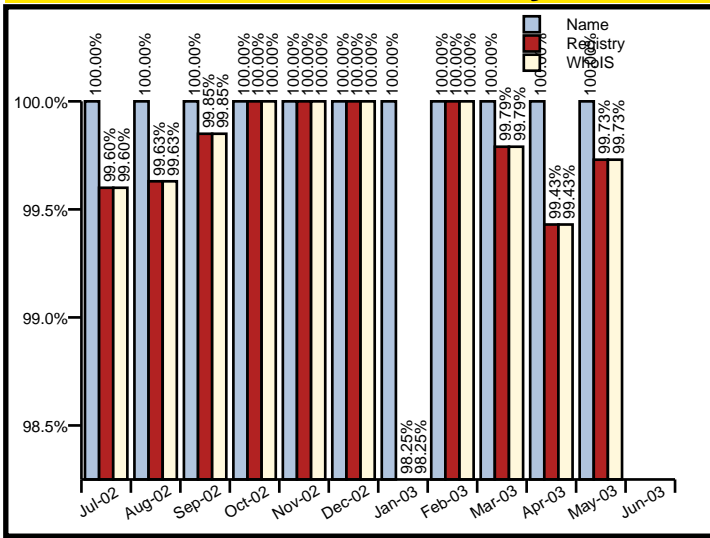


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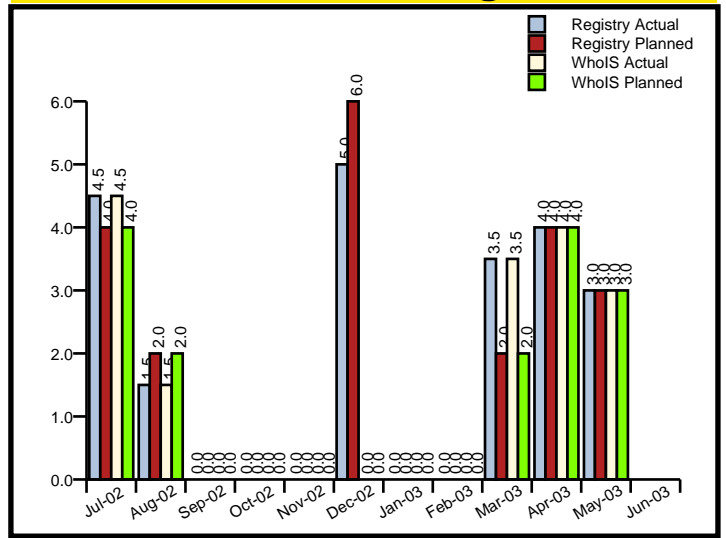
## Detailed Technical Summary

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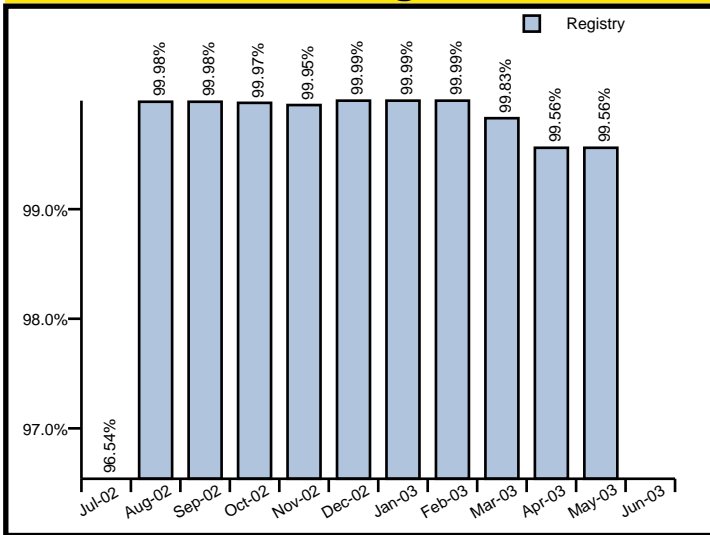
### Service Availability



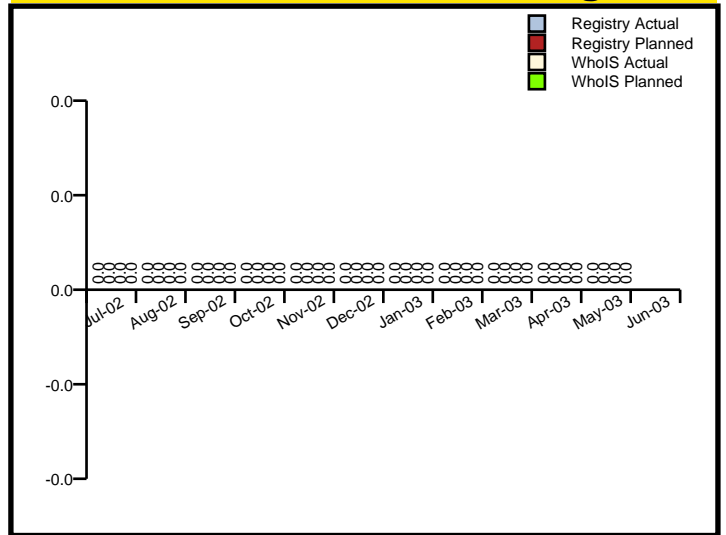
### Planned Outage



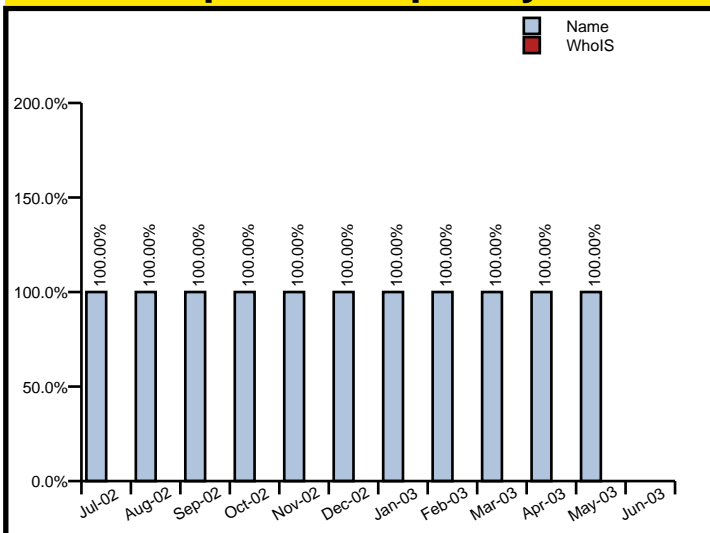
### Processing Time



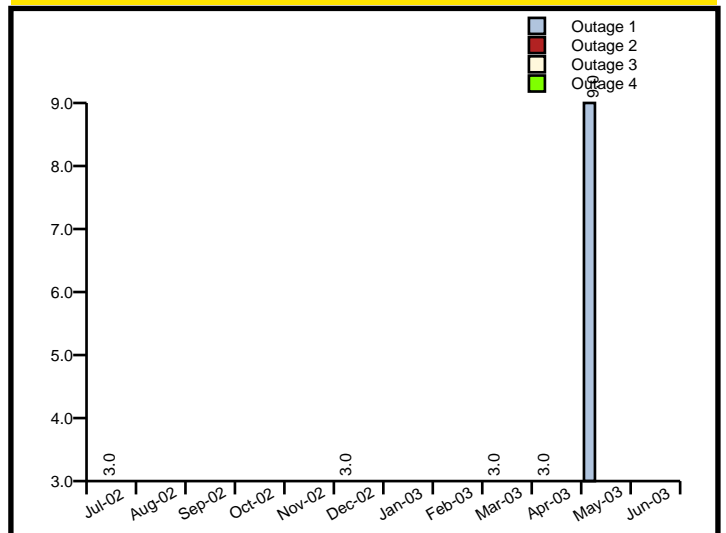
### Extended Planned Outage



### Update Frequency



### Notification



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## Definitions

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| Terms                | Definitions  |
|----------------------|--|
| <b>Cancel</b>        | Deletion of a domain within 3 days of creation. The charge for the Create is refunded.   |
| <b>Create</b>        | New domain created by a Registrar and has been charged for.  |
| <b>Delete</b>        | A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.  |
| <b>Drop-off</b>      | The total of domains that expired without renewal, or were deleted.  |
| <b>Expiry</b>        | Purged from the Registry 14-21 days after expiry date.   |
| <b>Purge</b>         | The removal of domains from the registry database after expiry.  |
| <b>Registration</b>  | Domains Created less Cancelled Creates.  |
| <b>Renewal</b>       | Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.   |
| <b>Transactions</b>  | The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements. |
| <b>Transfers In</b>  | When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.              |
| <b>Transfers Out</b> | When a Registrar loses ownership of a domain to another Registrar.   |

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