

# AusRegistry EOM Report for General Release

## High-Level Scorecard

May-03

### Domains

	Score	%	May-03	Apr-03	Mar-03
<b>Registrations</b>	▲	14.38	<b>9834</b>	8598	8846
<b>Transactions</b>	▲	19.59	<b>18524</b>	15489	16052
<b>Renewals</b>	▲	26.56	<b>6929</b>	5475	5719
<b>Drop-off</b>	▼	13.37	<b>3069</b>	2707	2951
<b>Total Domains</b>					
<b>.au</b>	▲	2.02	<b>340962</b>	334197	328309
<b>.com.au</b>	▲	1.82	<b>303143</b>	297722	292979
<b>.net.au</b>	▲	4.19	<b>19425</b>	18644	17933
<b>.org.au</b>	▲	3.15	<b>12881</b>	12488	12175
<b>.asn.au</b>	▲	0.92	<b>3172</b>	3143	3114
<b>.id.au</b>	▲	6.41	<b>2341</b>	2200	2108

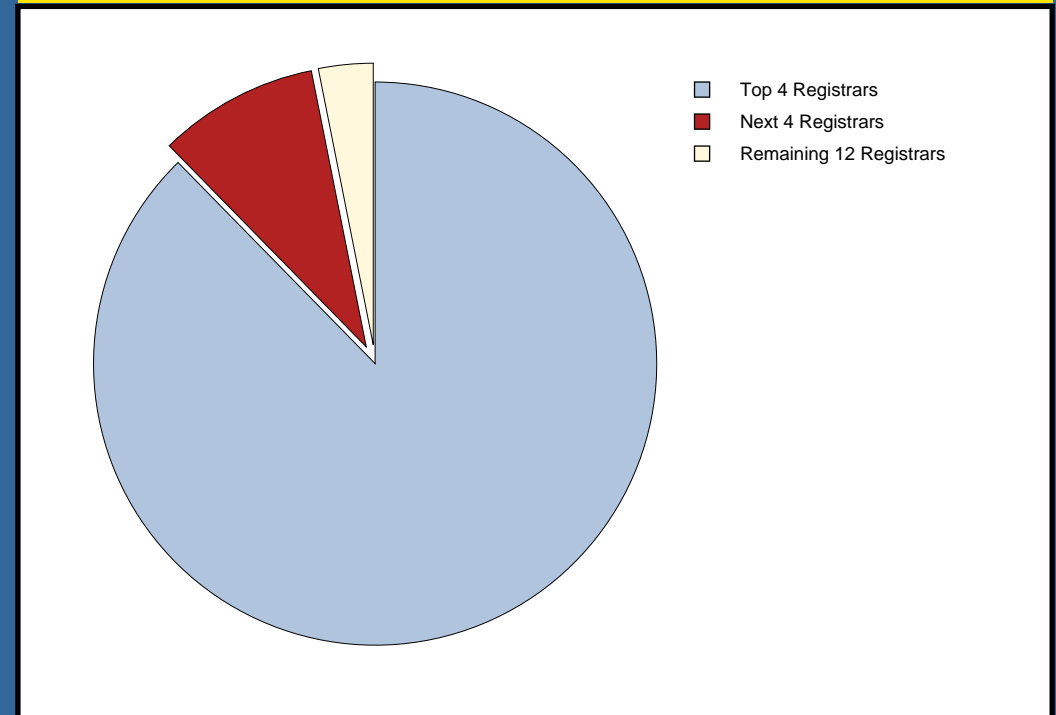
### Registrars

	Score	%	May-03	Apr-03	Mar-03
<b>Accredited</b>	▲	5.26	<b>20</b>	19	19
<b>Provisional</b>	▼	-33.33	<b>2</b>	3	3

### Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	99.73%	100.00%	99.73%
Processing Time	▲	95%	99.56%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	3.0		3.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	▲	3	9		9

### Market Share in .au

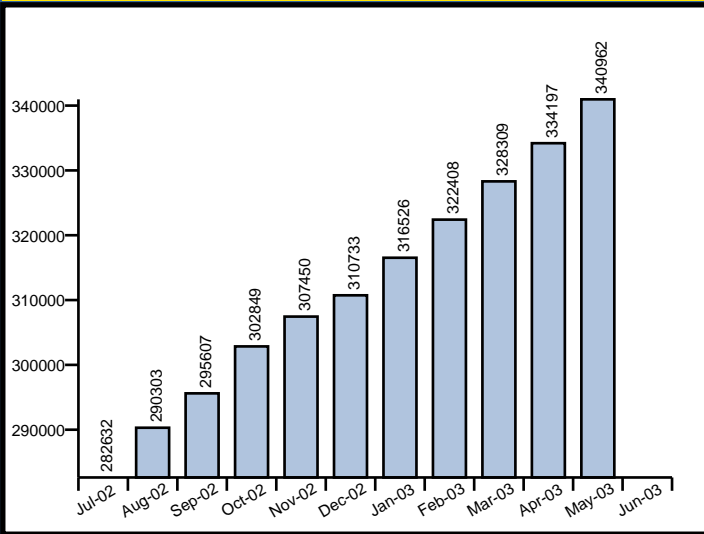


# AusRegistry EOM Report for General Release

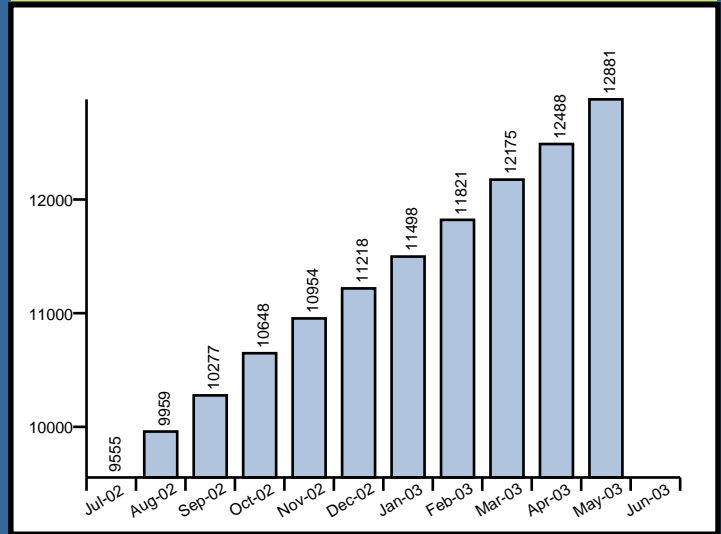
## Total Domains Scorecard

May-03

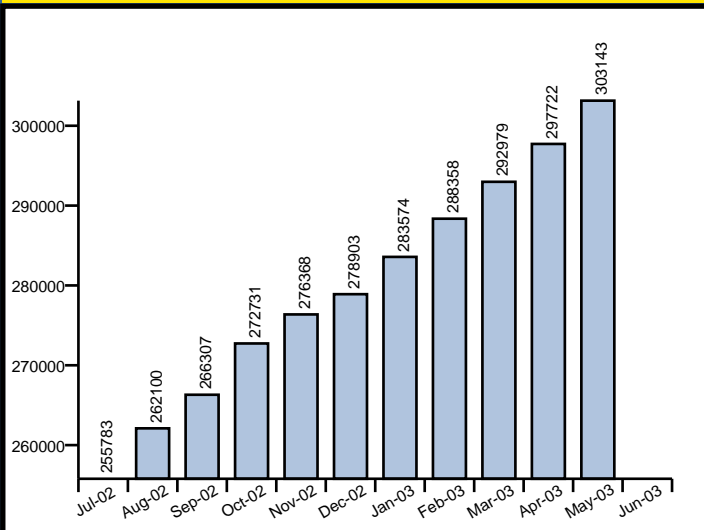
### .au



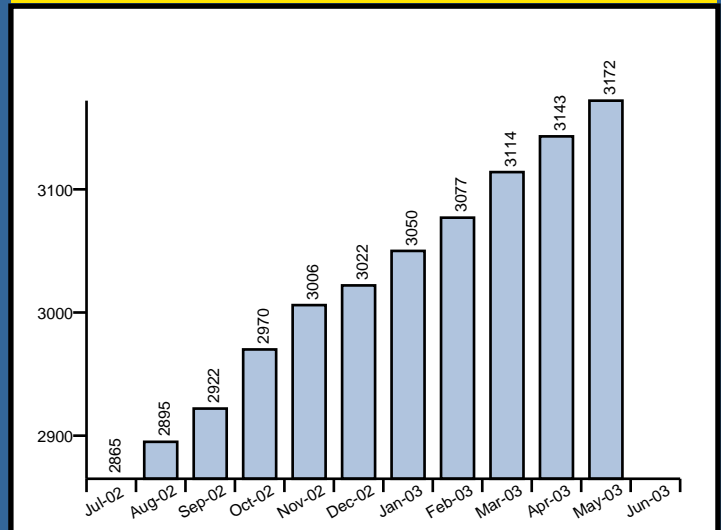
### .org.au



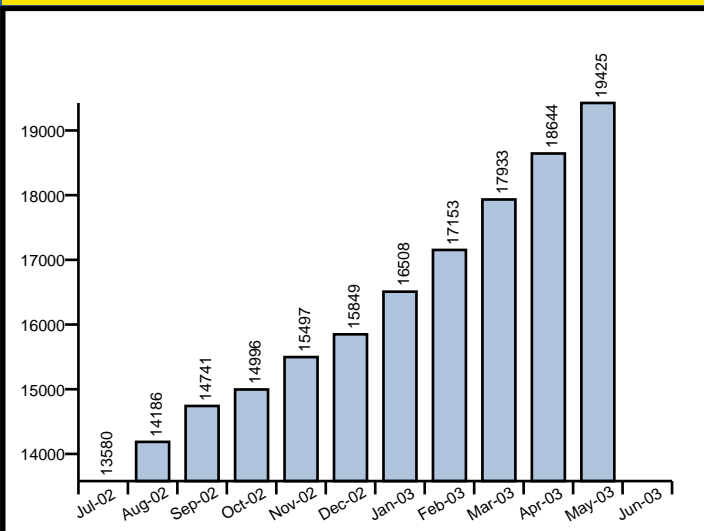
### .com.au



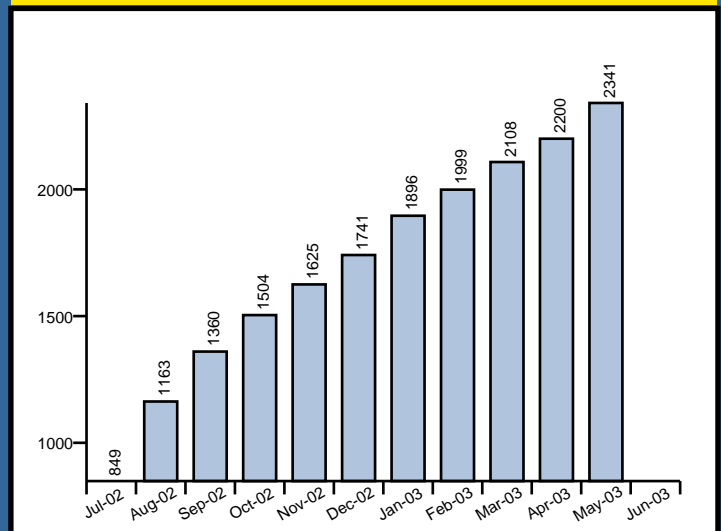
### .asn.au



### .net.au



### .id.au

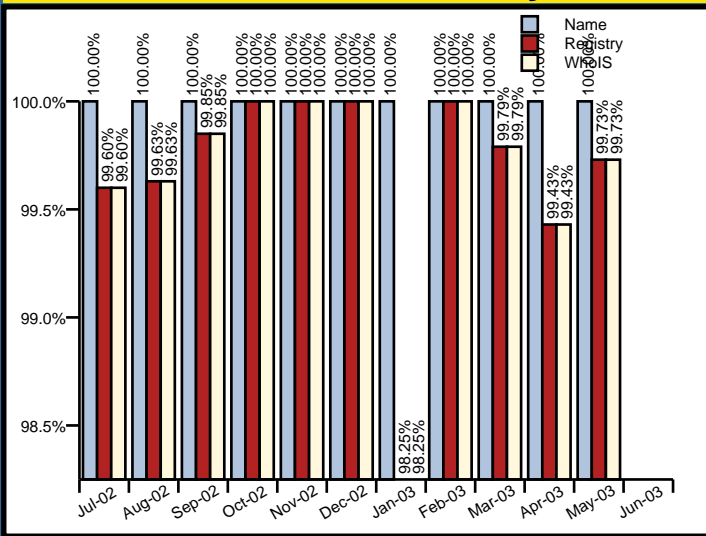


# AusRegistry EOM Report for General Release

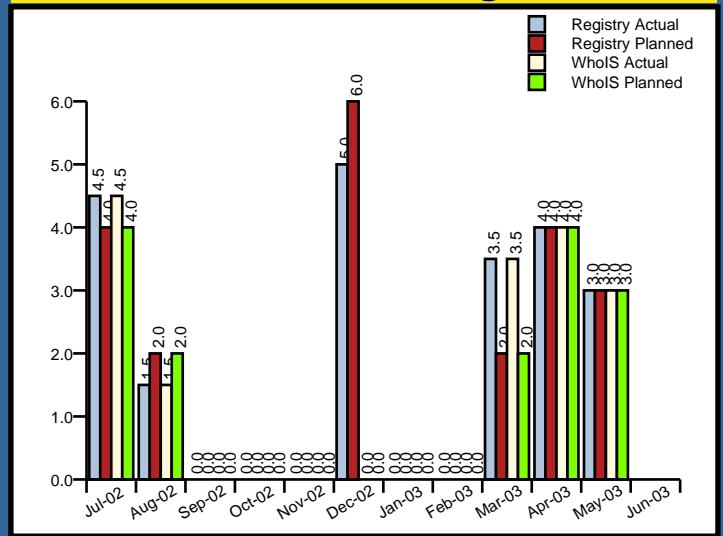
## Detailed Technical Summary

May-03

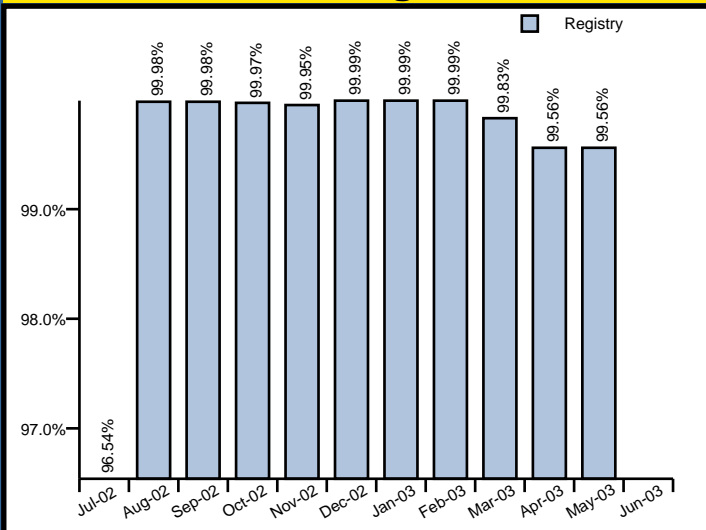
### Service Availability



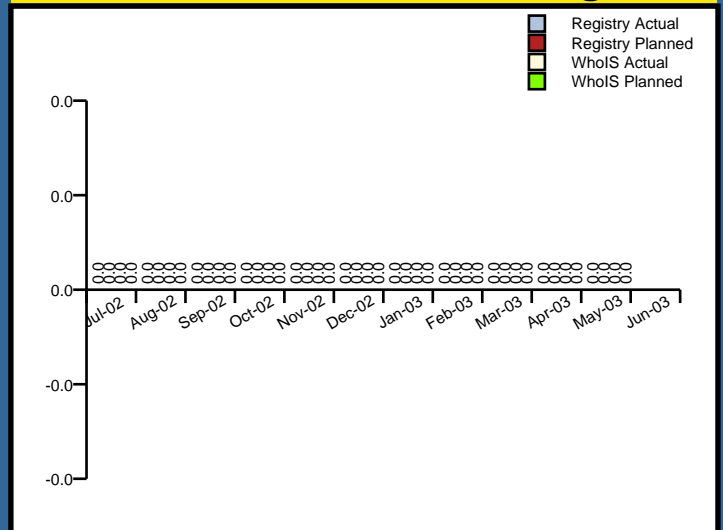
### Planned Outage



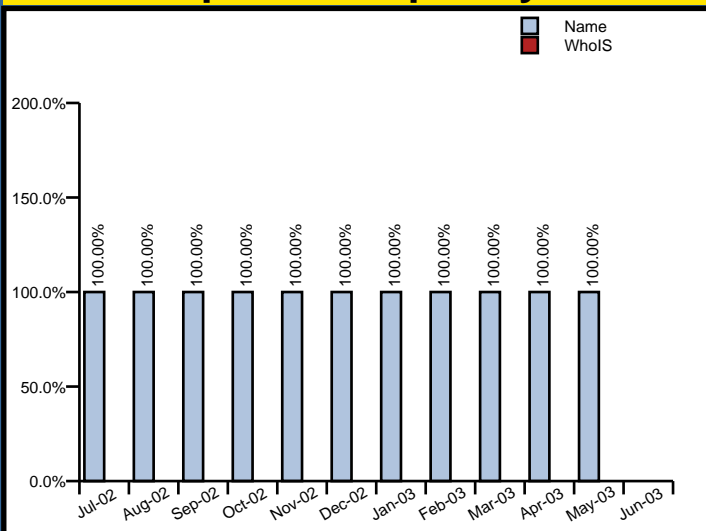
### Processing Time



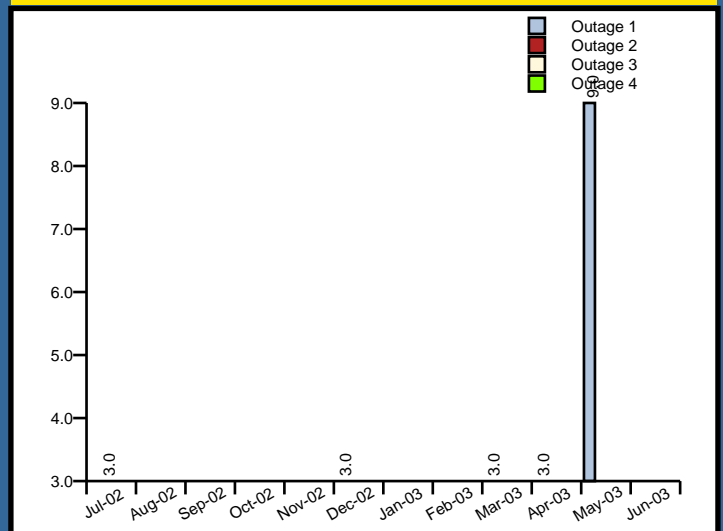
### Extended Planned Outage



### Update Frequency



### Notification



# AusRegistry EOM Report for General Release

## Definitions

May-03

Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 14-21 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.

# AusRegistry EOM Report for General Release

## Disclaimer

May-03

### Use of Scorecard Information and Data

**Internal Publication.** The reproduction of information and data contained in this material for use in your company's internal communications does not require permission from AusRegistry.

**External Publication.** Any information that is to be used in advertising, press releases, or promotional materials requires prior written approval from the appropriate AusRegistry Director. A draft of the proposed document should accompany any such request. AusRegistry reserves the right to deny approval of external usage for any reason.

**Disclaimer.** Please note that, in accordance with our Company's policy, we are obliged to advise that neither the Company nor any member nor employee undertakes responsibility in any way whatsoever to any person or organisation in respect of information set out in this report, including any errors or omissions therein, arising through negligence or otherwise however caused.

© Copyright 2003 AusRegistry Pty Ltd. Reproduction is forbidden unless authorised.