

AusRegistry EOM Report for General Release

High-Level Scorecard

October-03

Domains

	Score	%	Oct-03	Sep-03	Aug-03
Registrations	▼	-3.50	10899	11294	12119
Transactions	▲	11.70	23809	21316	22311
Renewals	▲	30.08	10224	7860	7669
Drop-off	▼	3.29	3520	3408	3817
Total Domains					
.au	▲	1.99	379050	371658	363754
.com.au	▲	1.79	331952	326101	319941
.net.au	▲	4.38	25995	24905	23739
.org.au	▲	2.44	14807	14455	14038
.asn.au	▲	0.88	3319	3290	3257
.id.au	▲	2.41	2977	2907	2779

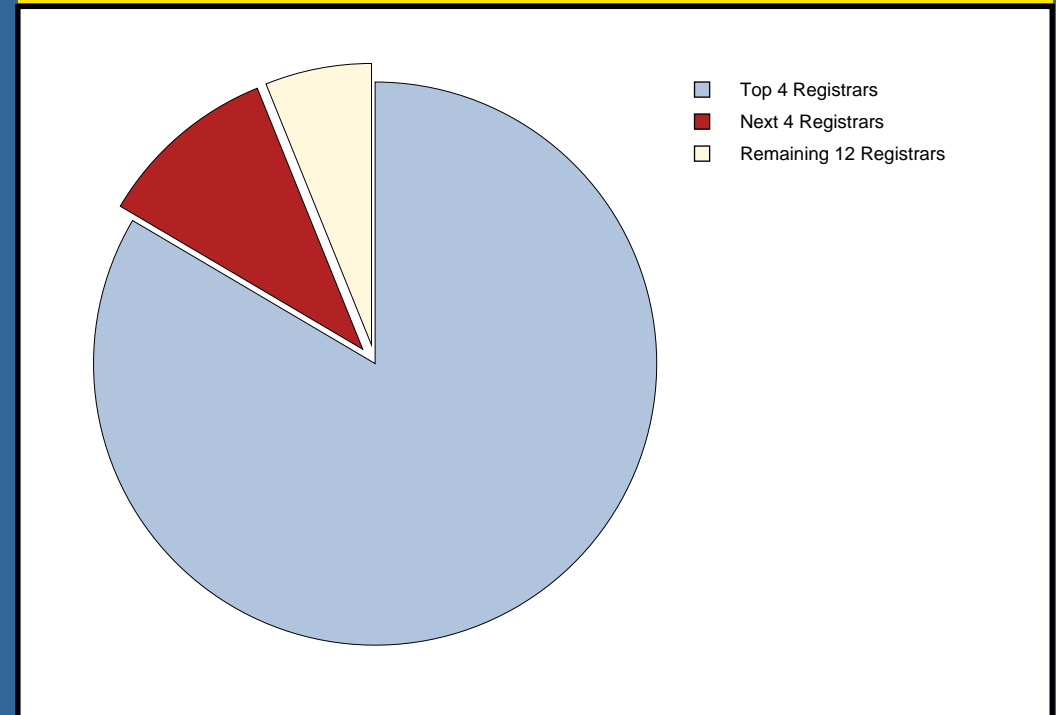
Registrars

	Score	%	Oct-03	Sep-03	Aug-03
Accredited	◆	0.00	20	20	20
Provisional	◆	0.00	2	2	2

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	100.00%	100.00%	100.00%
Processing Time	▲	95%	98.41%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	0.5		0.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	◆	3	3		3

Market Share in .au

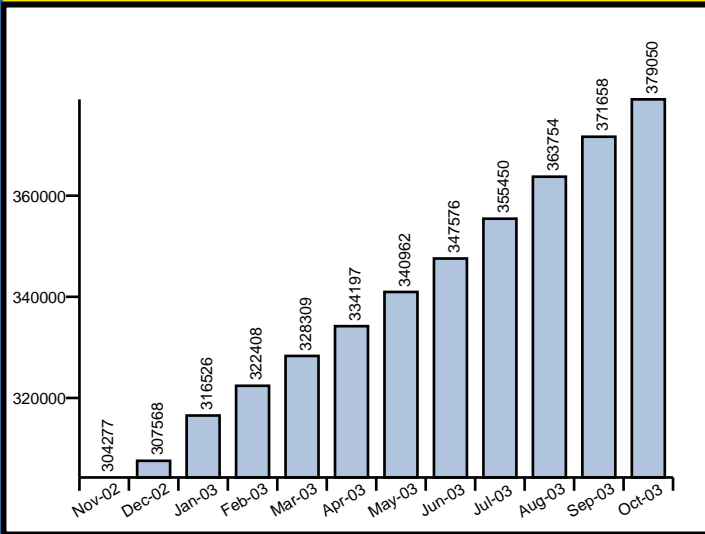


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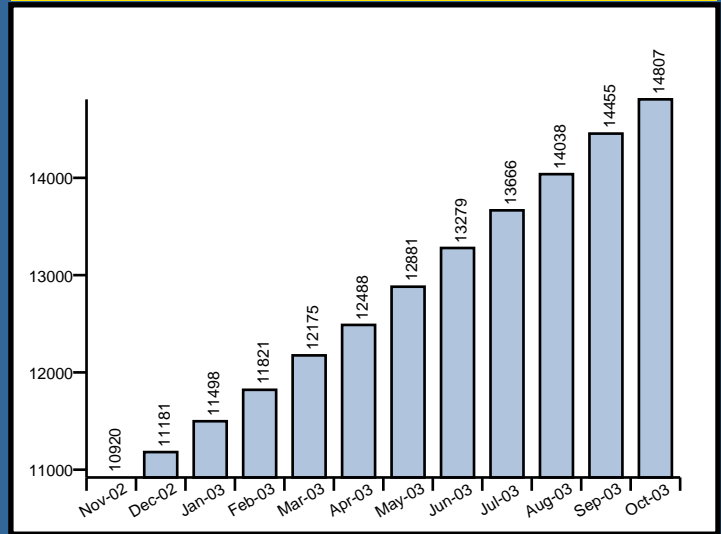
Total Domains Scorecard

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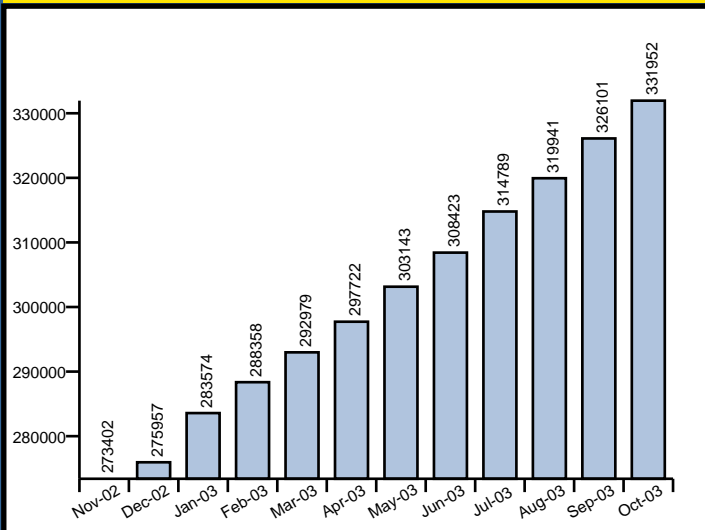
.au



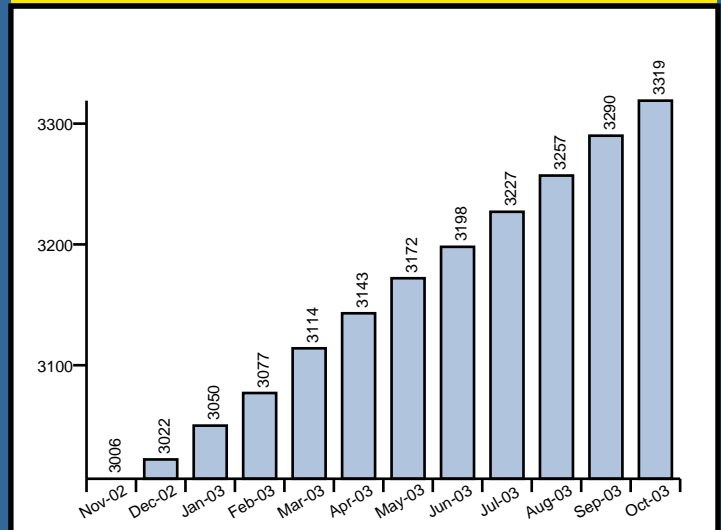
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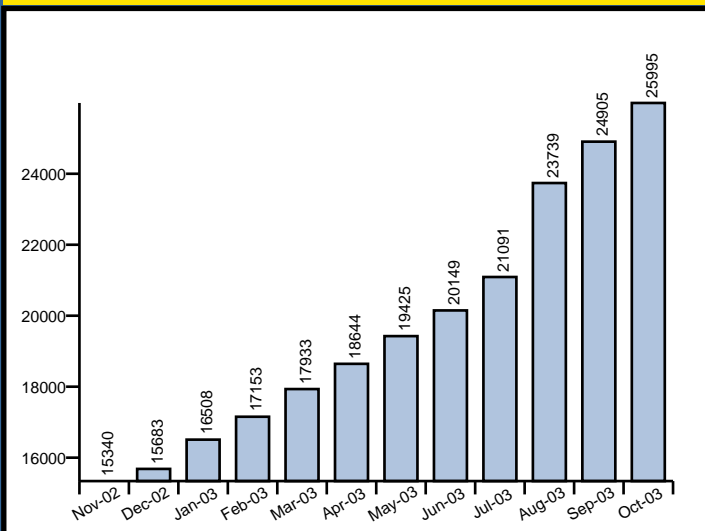
.com.au



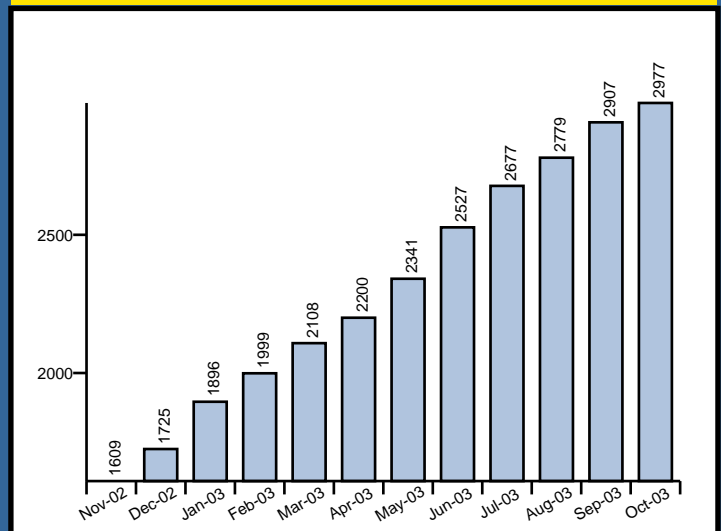
.asn.au



.net.au



.id.au

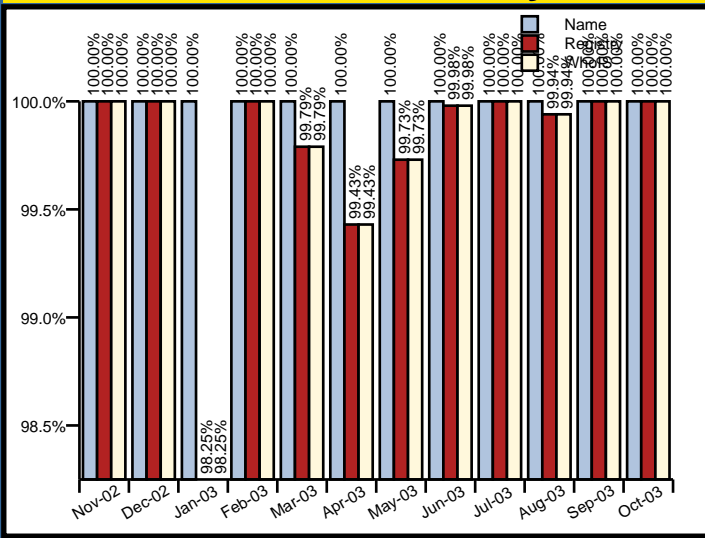


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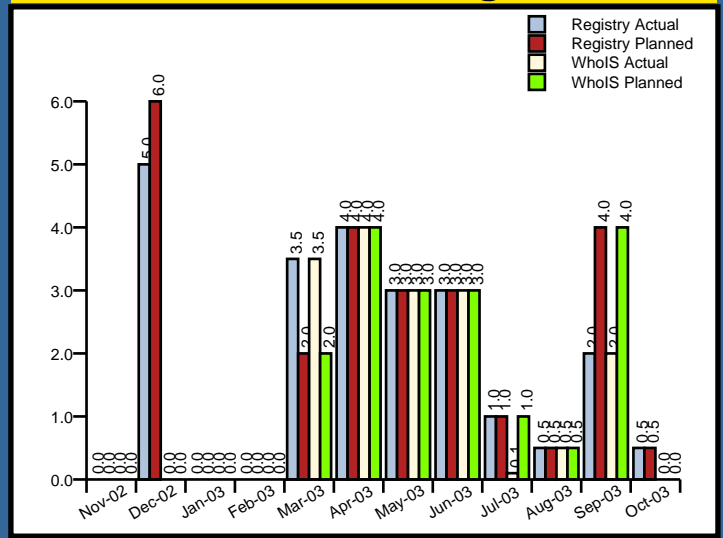
Detailed Technical Summary

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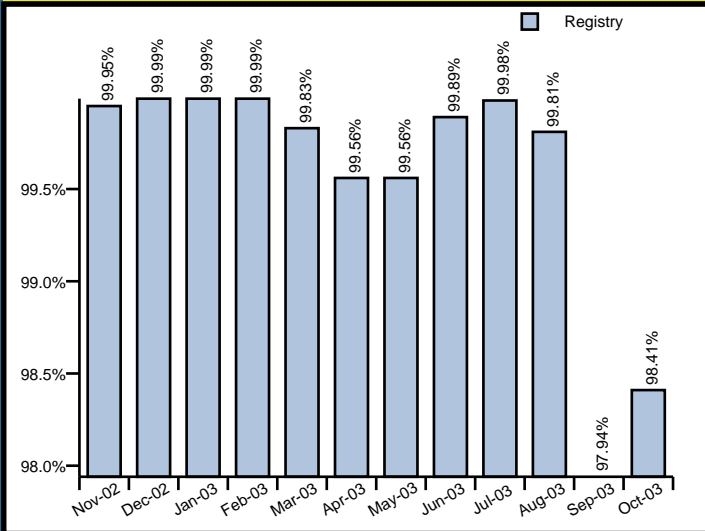
Service Availability



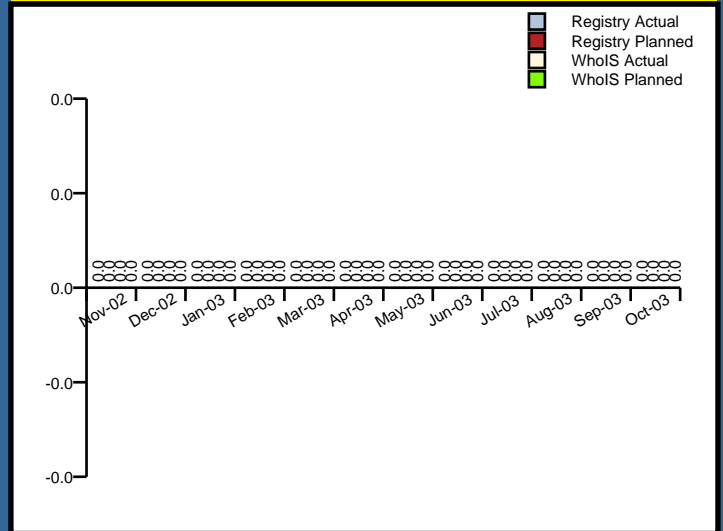
Planned Outage



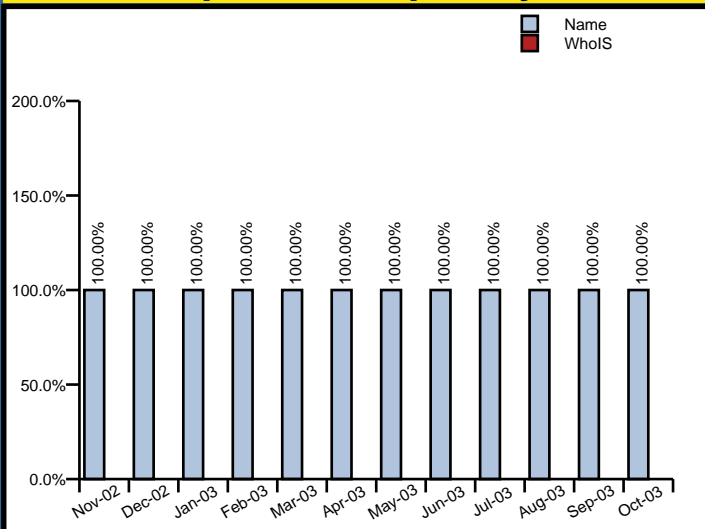
Processing Time



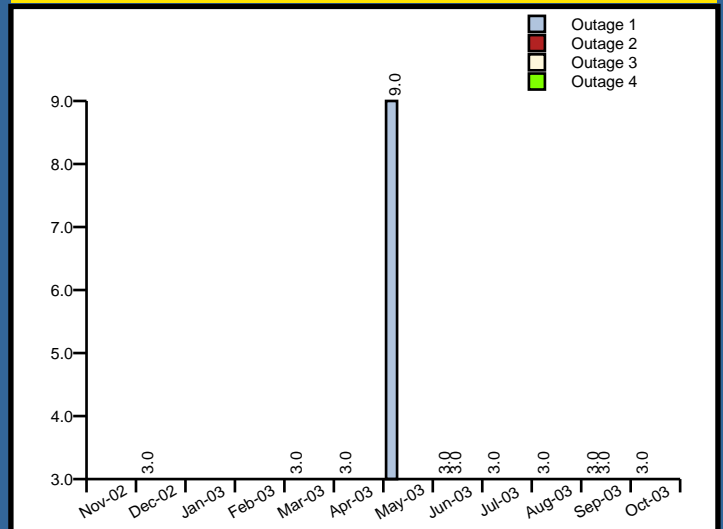
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

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