

AusRegistry EOM Report for General Release

High-Level Scorecard

November-03

Domains

	Score	%	Nov-03	Oct-03	Sep-03
Registrations	▼	-5.45	10305	10899	11294
Transactions	▼	-17.17	19722	23809	21316
Renewals	▼	-29.92	7165	10224	7860
Drop-off	▼	19.86	4219	3520	3408
Total Domains					
.au	▲	1.61	385145	379050	371658
.com.au	▲	1.37	336516	331952	326101
.net.au	▲	4.32	27118	25995	24905
.org.au	▲	2.21	15134	14807	14455
.asn.au	▲	1.11	3356	3319	3290
.id.au	▲	1.48	3021	2977	2907

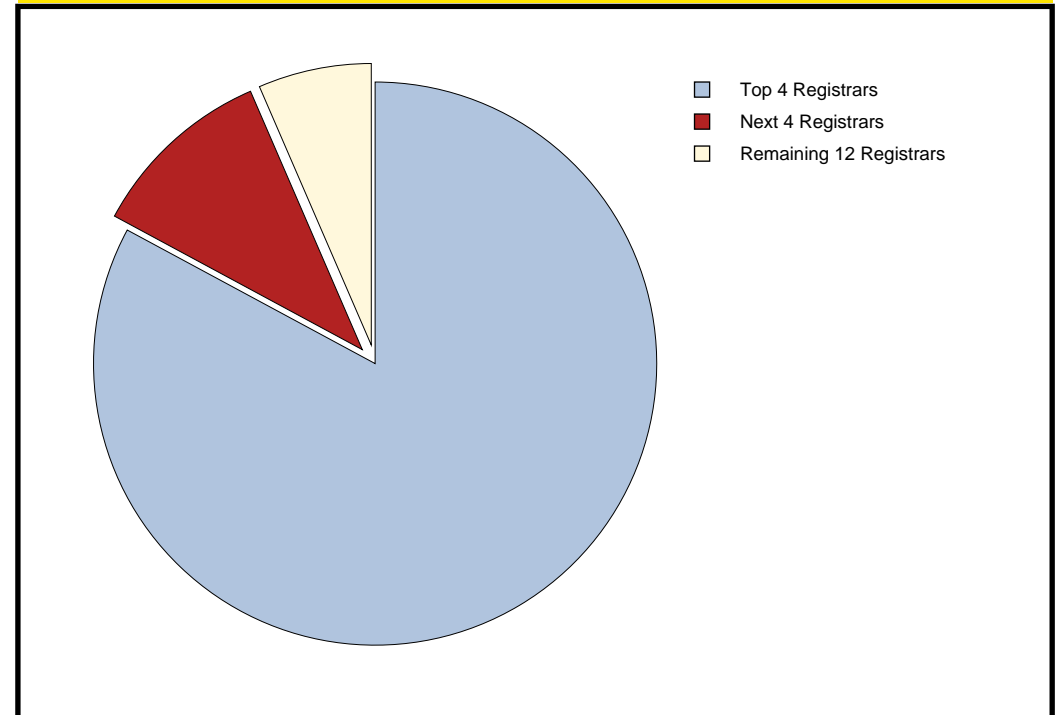
Registrars

	Score	%	Nov-03	Oct-03	Sep-03
Accredited	◆	0.00	20	20	20
Provisional	▲	50.00	3	2	2

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	99.95%	100.00%	100.00%
Processing Time	▲	95%	99.13%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	0.3		0.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	◆	3	3		3

Market Share in .au

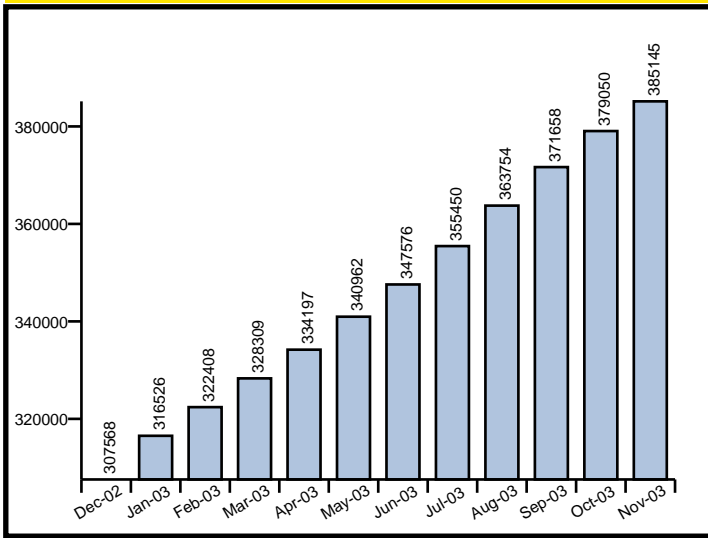


AusRegistry EOM Report for General Release

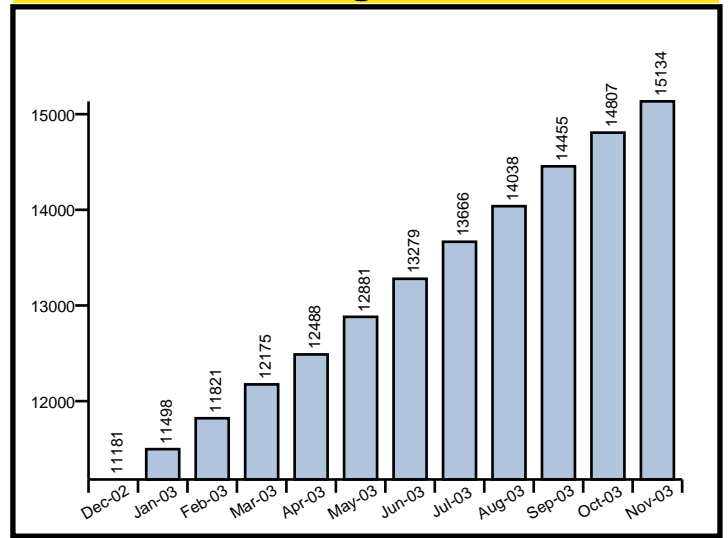
Total Domains Scorecard

November-03

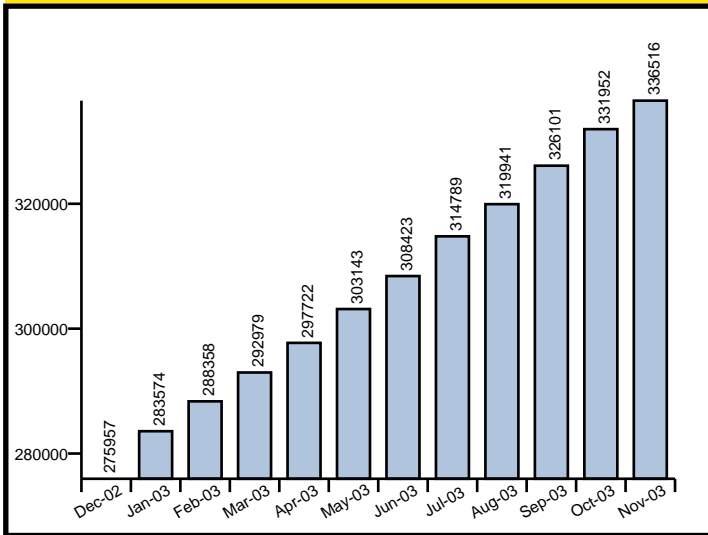
.au



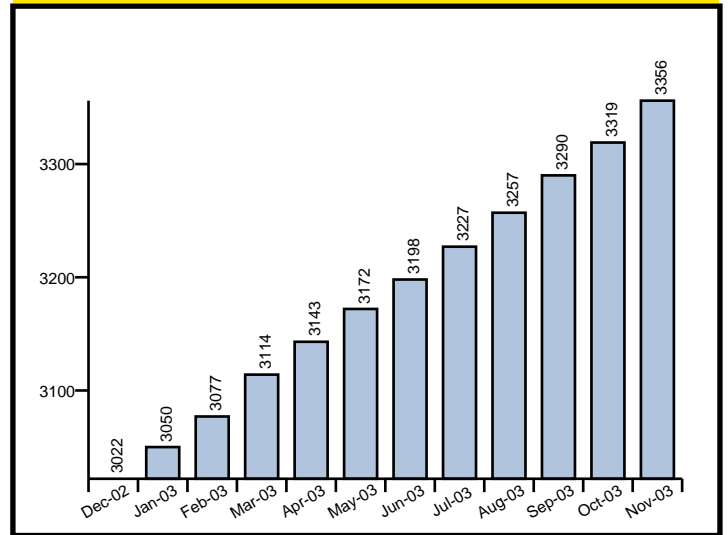
.org.au



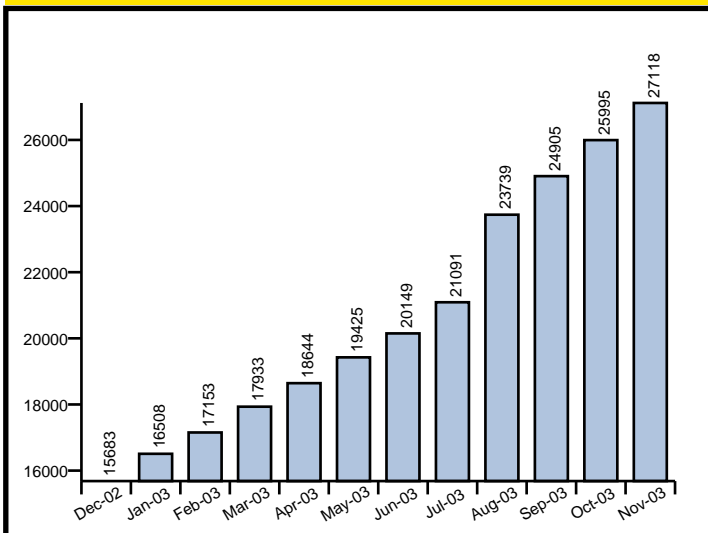
.com.au



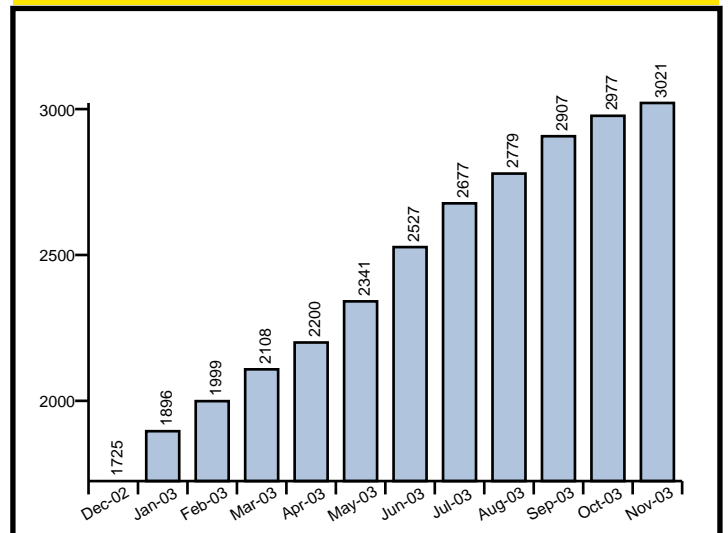
.asn.au



.net.au



.id.au

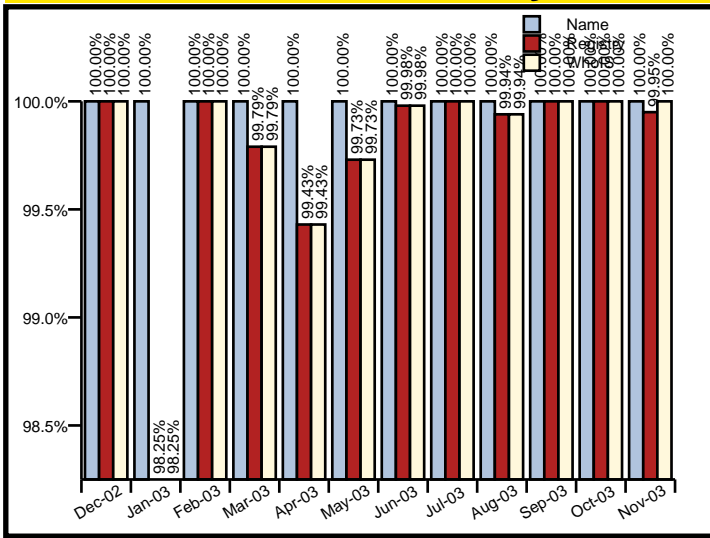


AusRegistry EOM Report for General Release

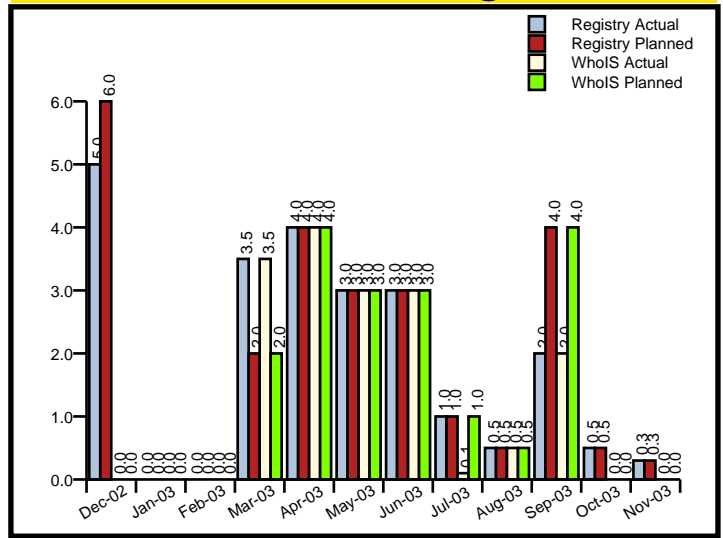
Detailed Technical Summary

November-03

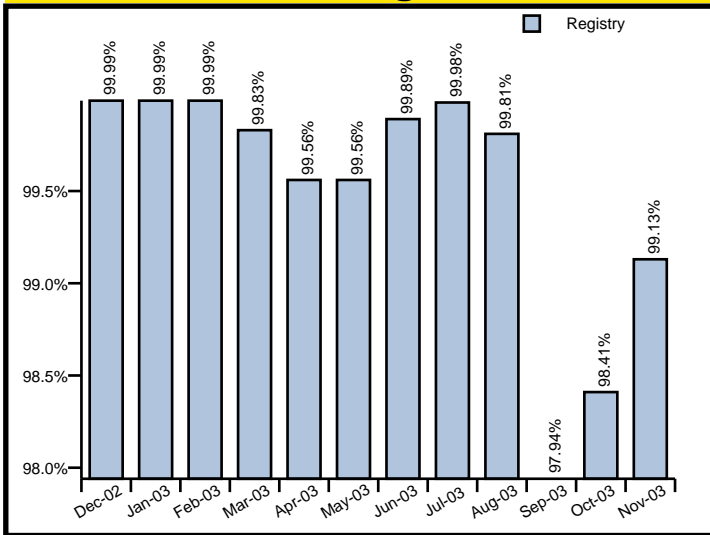
Service Availability



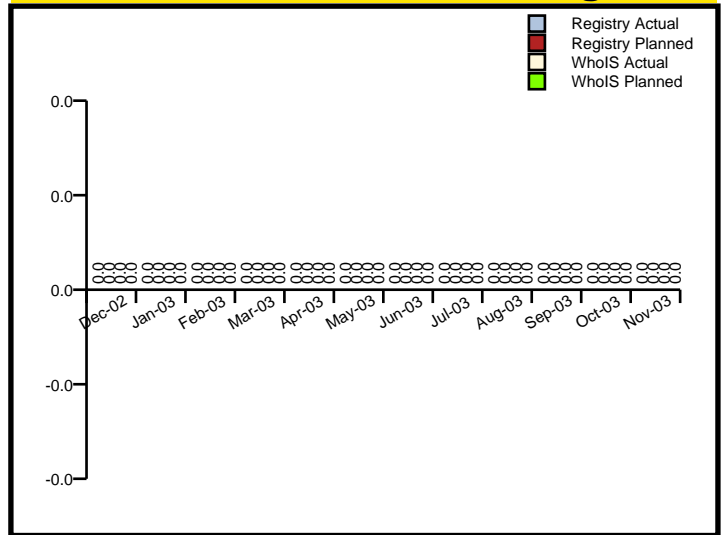
Planned Outage



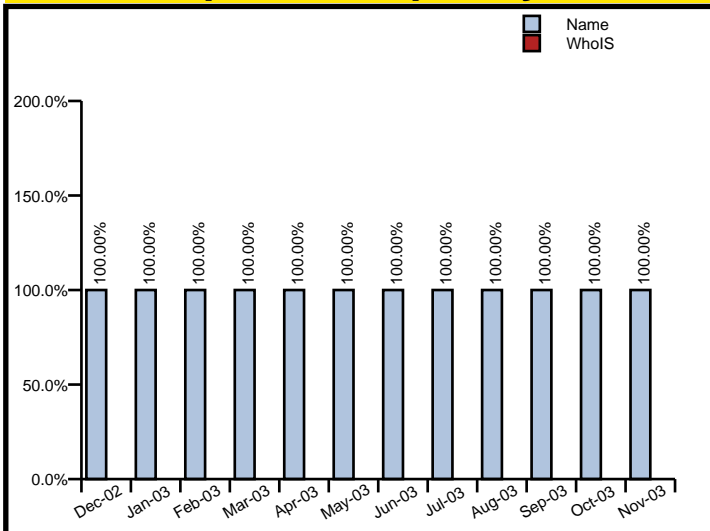
Processing Time



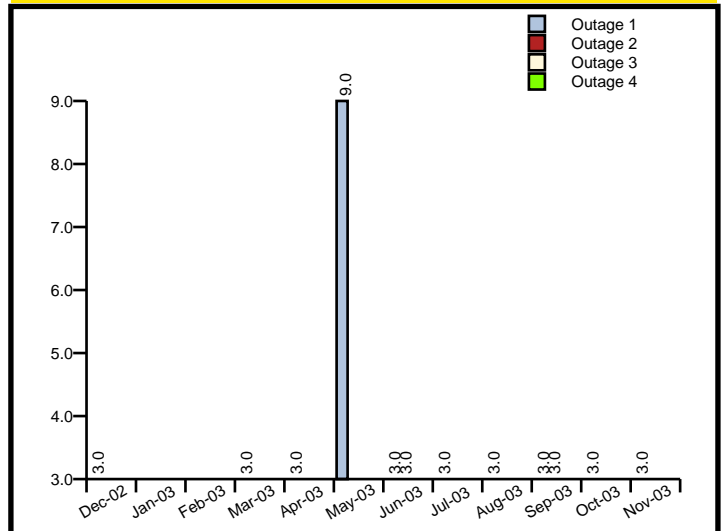
Extended Planned Outage



Update Frequency



Notification



AusRegistry EOM Report for General Release

Definitions

November-03

Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

AusRegistry EOM Report for General Release

Disclaimer

November-03

Use of Scorecard Information and Data

Internal Publication. The reproduction of information and data contained in this material for use in your company's internal communications does not require permission from AusRegistry.

External Publication. Any information that is to be used in advertising, press releases, or promotional materials requires prior written approval from the appropriate AusRegistry Director. A draft of the proposed document should accompany any such request. AusRegistry reserves the right to deny approval of external usage for any reason.

Disclaimer. Please note that, in accordance with our Company's policy, we are obliged to advise that neither the Company nor any member nor employee undertakes responsibility in any way whatsoever to any person or organisation in respect of information set out in this report, including any errors or omissions therein, arising through negligence or otherwise however caused.

© Copyright 2003 AusRegistry Pty Ltd. Reproduction is forbidden unless authorised.