

# AusRegistry EOM Report for General Release

## High-Level Scorecard

November-03

### Domains

	Score	%	Nov-03	Oct-03	Sep-03
<b>Registrations</b>	▼	-5.45	<b>10305</b>	10899	11294
<b>Transactions</b>	▼	-17.17	<b>19722</b>	23809	21316
<b>Renewals</b>	▼	-29.92	<b>7165</b>	10224	7860
<b>Drop-off</b>	▼	19.86	<b>4219</b>	3520	3408
<b>Total Domains</b>					
<b>.au</b>	▲	1.61	<b>385145</b>	379050	371658
<b>.com.au</b>	▲	1.37	<b>336516</b>	331952	326101
<b>.net.au</b>	▲	4.32	<b>27118</b>	25995	24905
<b>.org.au</b>	▲	2.21	<b>15134</b>	14807	14455
<b>.asn.au</b>	▲	1.11	<b>3356</b>	3319	3290
<b>.id.au</b>	▲	1.48	<b>3021</b>	2977	2907

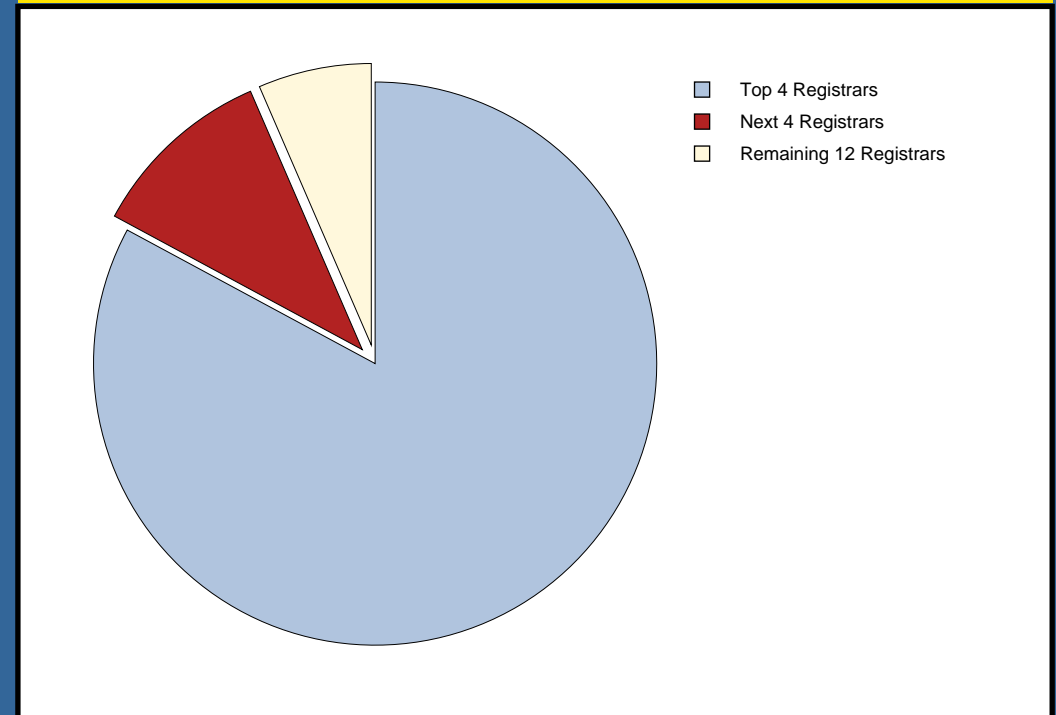
### Registrars

	Score	%	Nov-03	Oct-03	Sep-03
<b>Accredited</b>	◆	0.00	<b>20</b>	20	20
<b>Provisional</b>	▲	50.00	<b>3</b>	2	2

### Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	99.95%	100.00%	100.00%
Processing Time	▲	95%	99.13%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	0.3		0.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	◆	3	3		3

### Market Share in .au

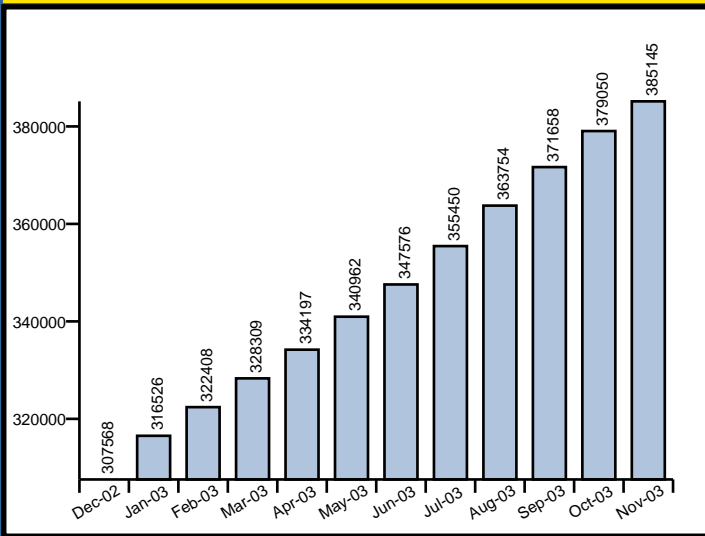


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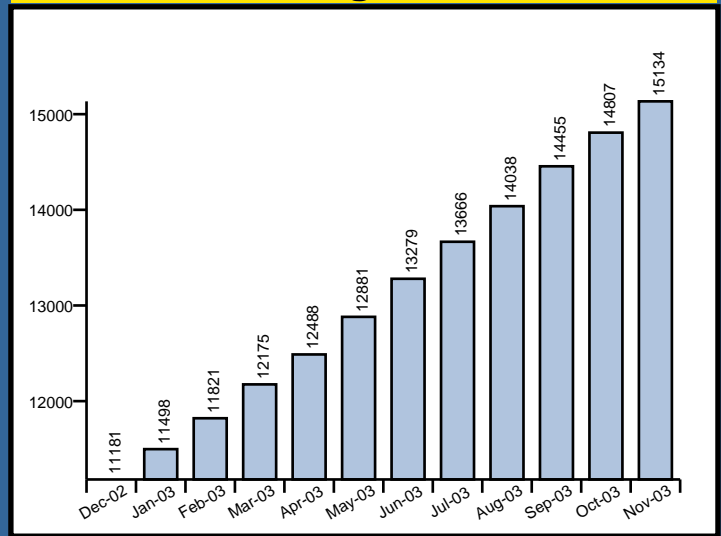
## Total Domains Scorecard

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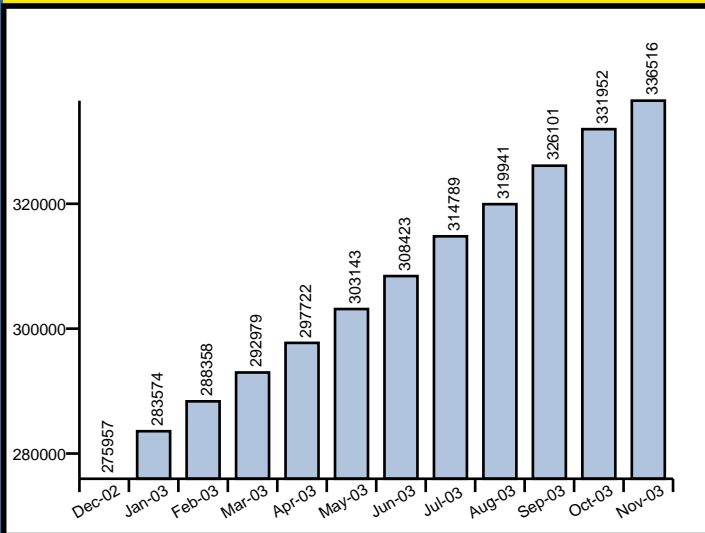
### .au



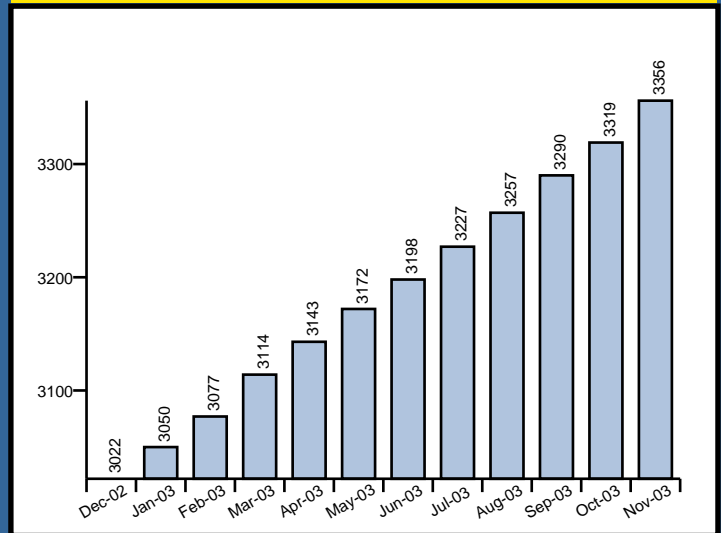
### .org.au



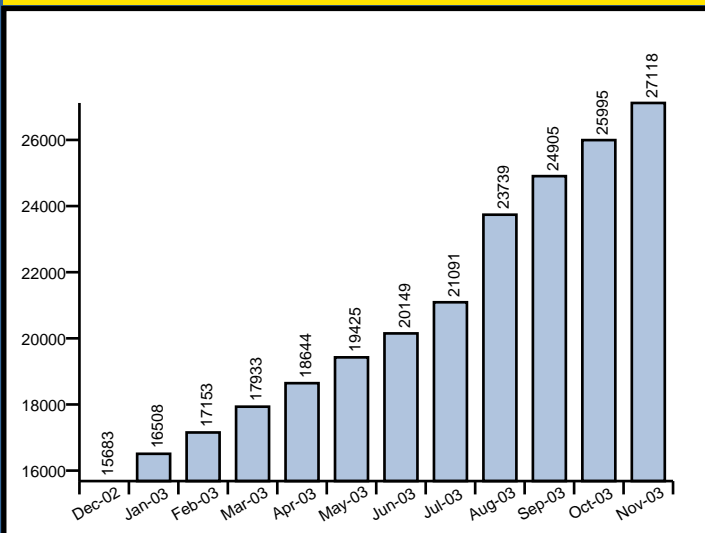
### .com.au



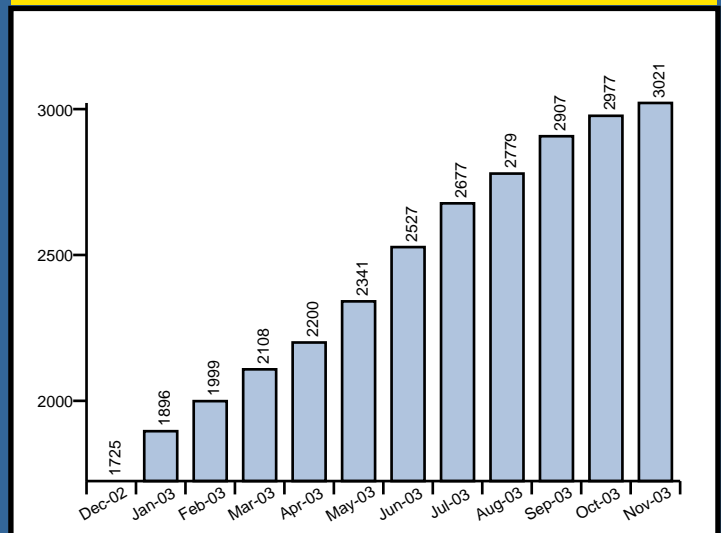
### .asn.au



### .net.au



### .id.au

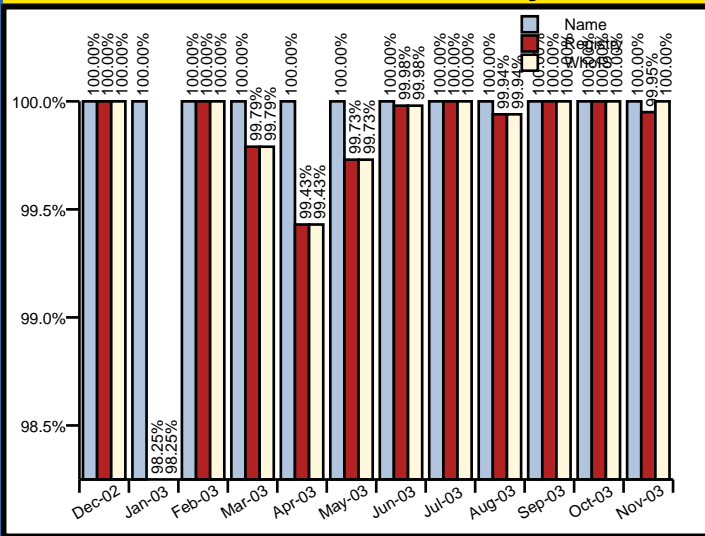


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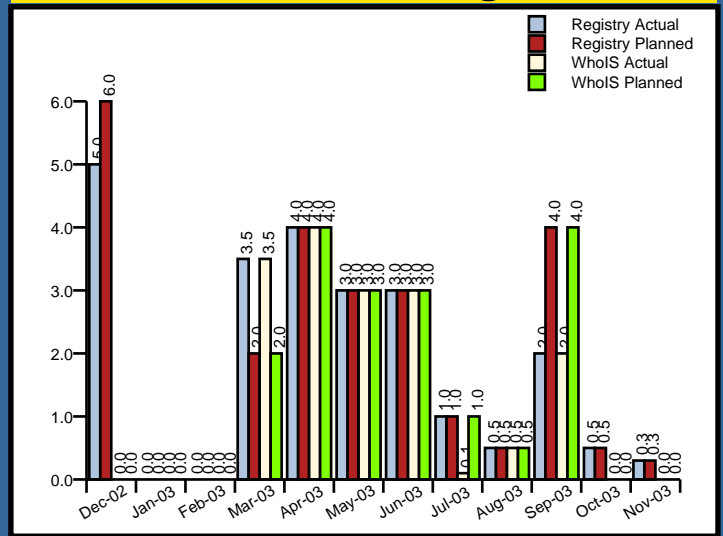
## Detailed Technical Summary

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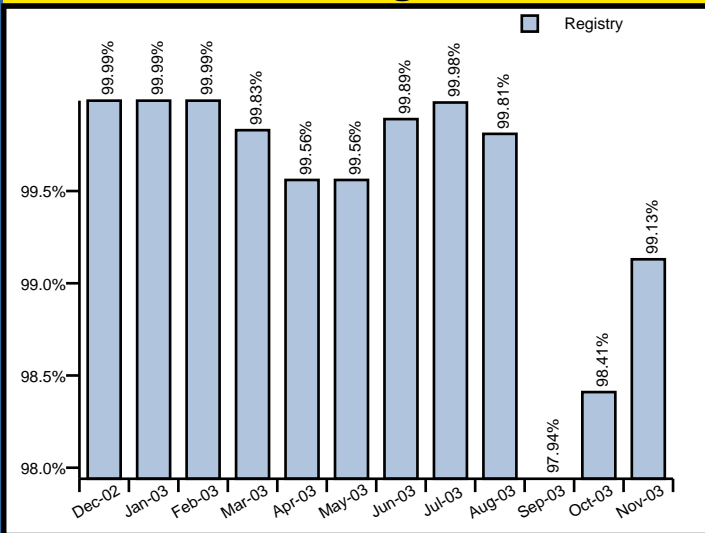
### Service Availability



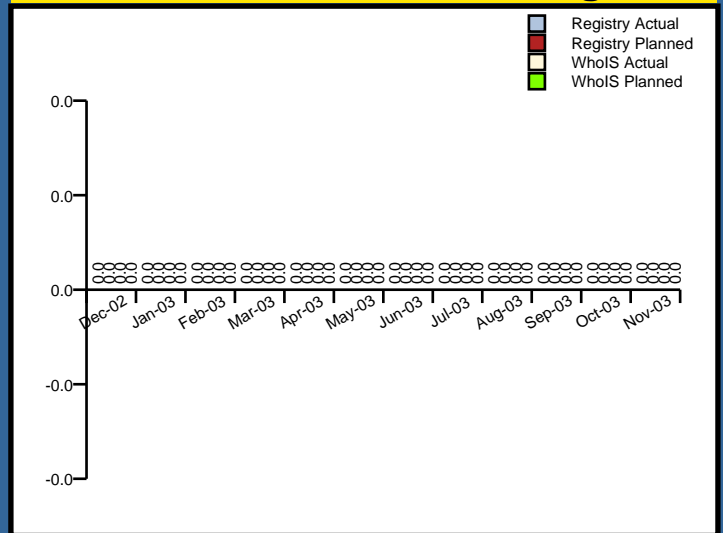
### Planned Outage



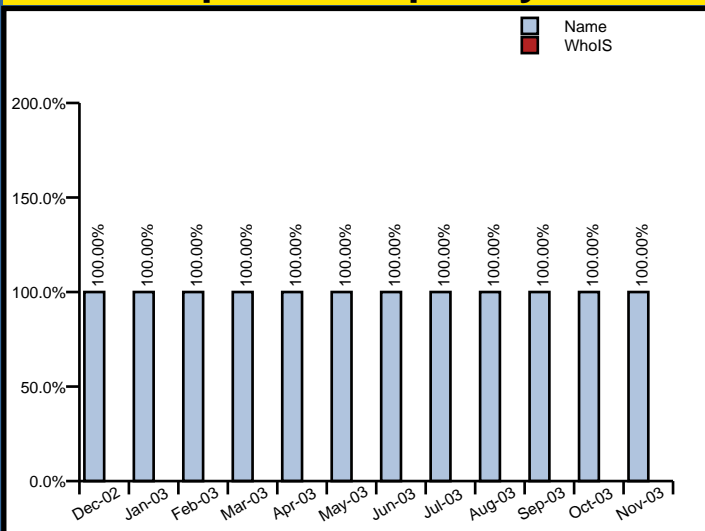
### Processing Time



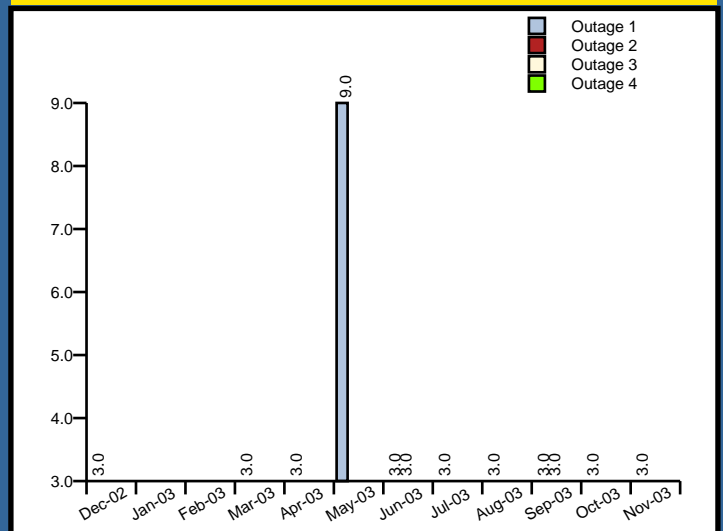
### Extended Planned Outage



### Update Frequency



### Notification



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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 14-21 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.

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