

AusRegistry EOM Report for General Release

High-Level Scorecard

December-03

Domains

	Score	%	Dec-03	Nov-03	Oct-03
Registrations	▼	-18.47	8402	10305	10899
Transactions	▼	-17.79	16214	19722	23809
Renewals	▼	-14.88	6099	7165	10224
Drop-off	▲	-23.42	3231	4219	3520
Total Domains					
.au	▲	1.34	390320	385145	379050
.com.au	▲	1.21	340589	336516	331952
.net.au	▲	2.56	27812	27118	25995
.org.au	▲	2.28	15479	15134	14807
.asn.au	▲	0.63	3377	3356	3319
.id.au	▲	1.39	3063	3021	2977

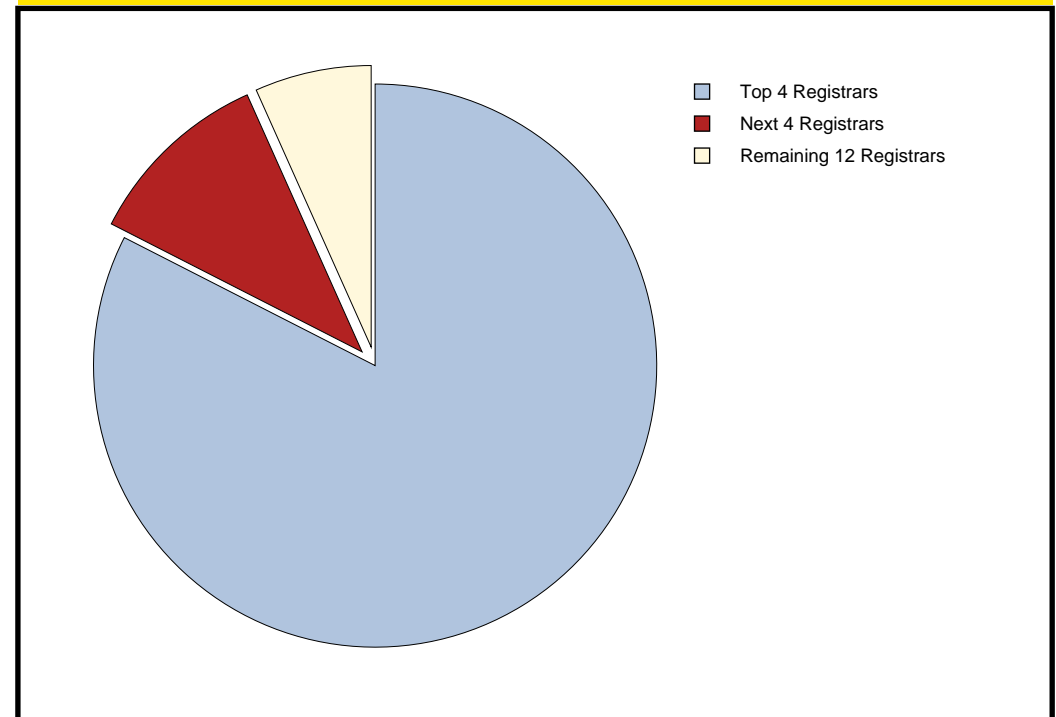
Registrars

	Score	%	Dec-03	Nov-03	Oct-03
Accredited	◆	0.00	20	20	20
Provisional	▲	33.33	4	3	2

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	100.00%	100.00%	100.00%
Processing Time	▲	95%	98.70%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	0.0		0.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	▲	3	0		0

Market Share in .au

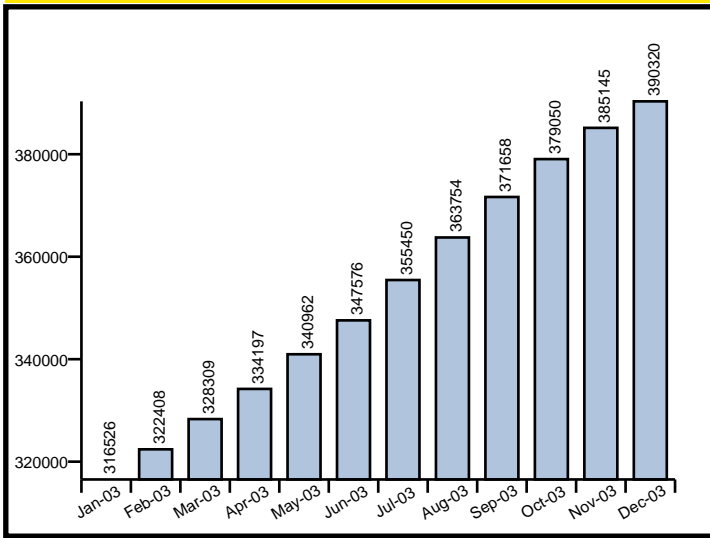


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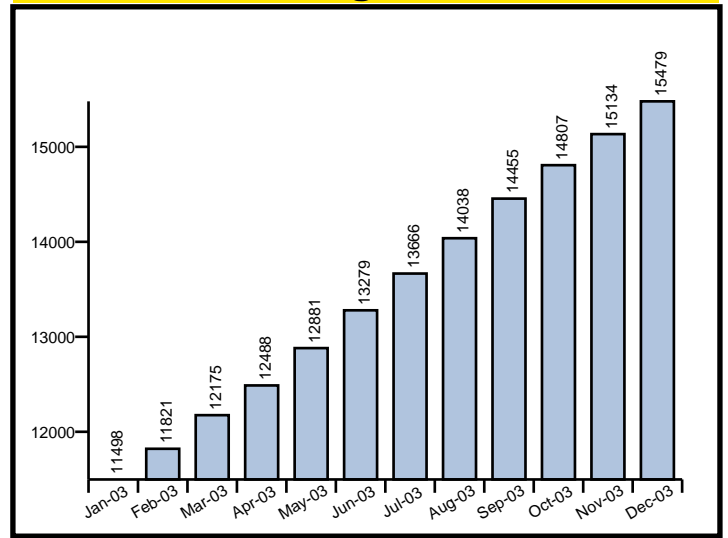
Total Domains Scorecard

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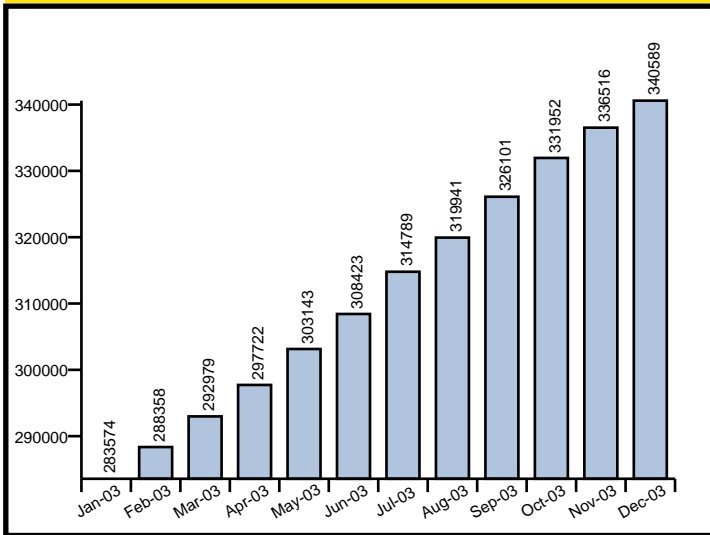
.au



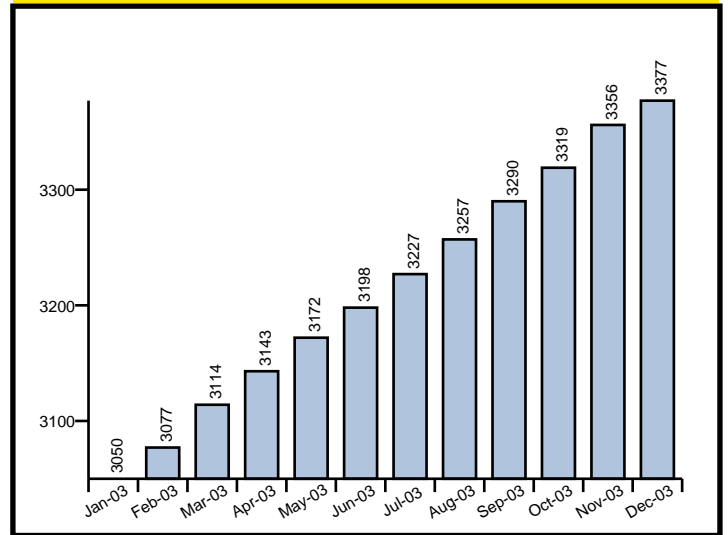
.org.au



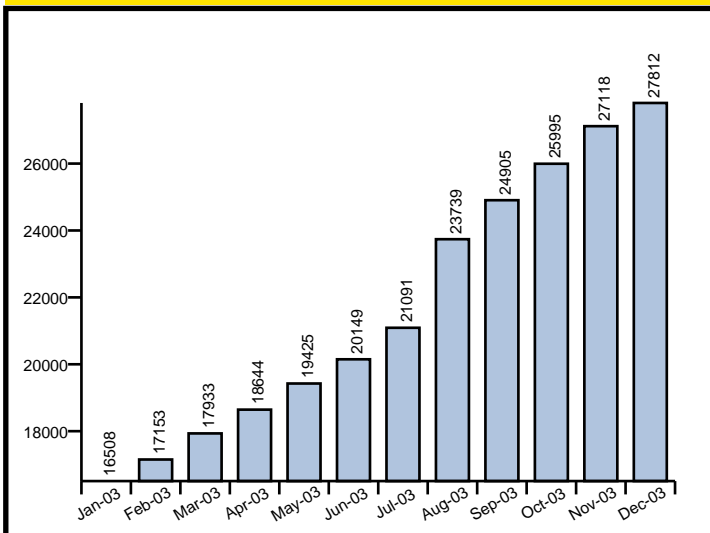
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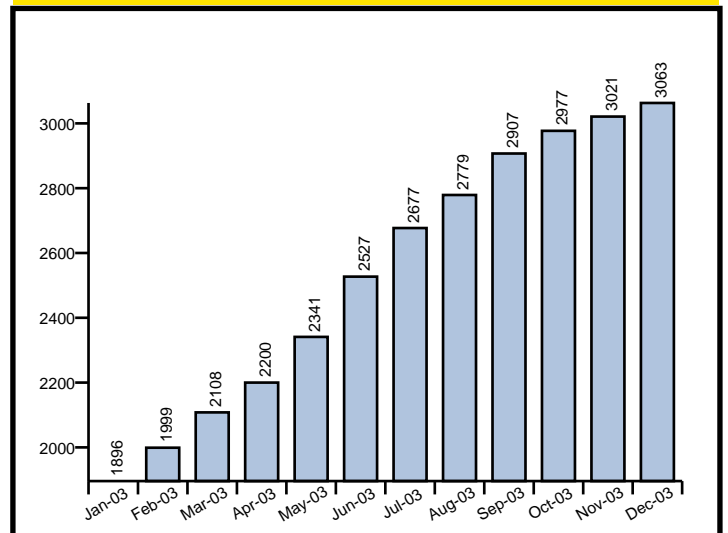
.asn.au



.net.au



.id.au

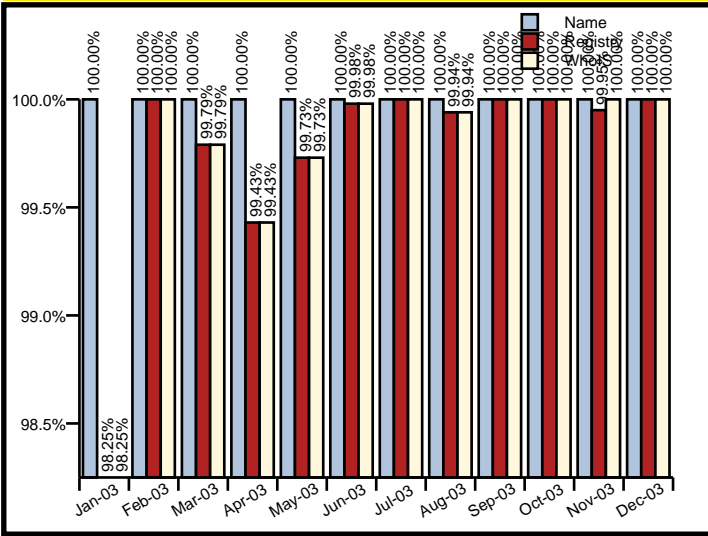


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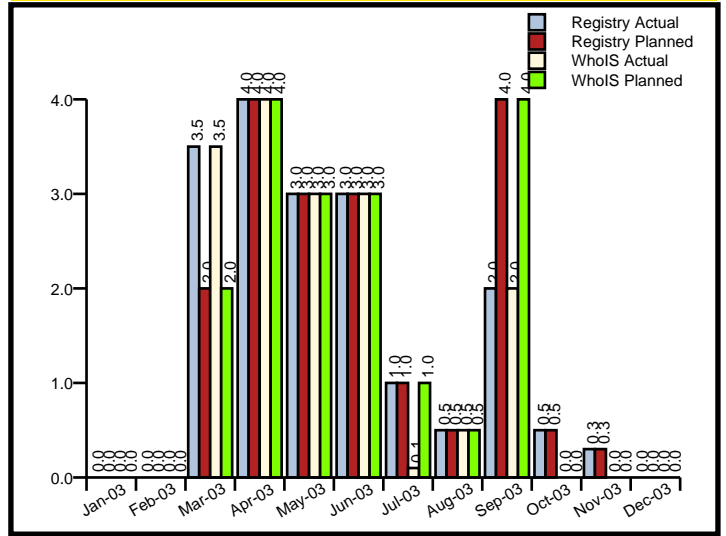
Detailed Technical Summary

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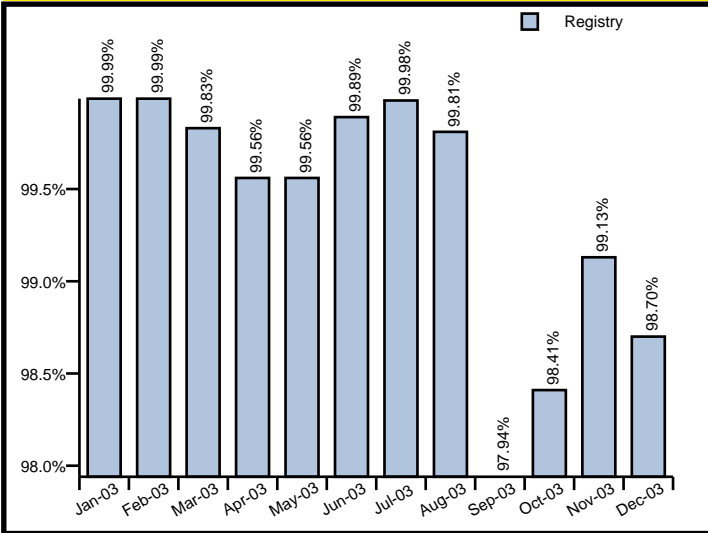
Service Availability



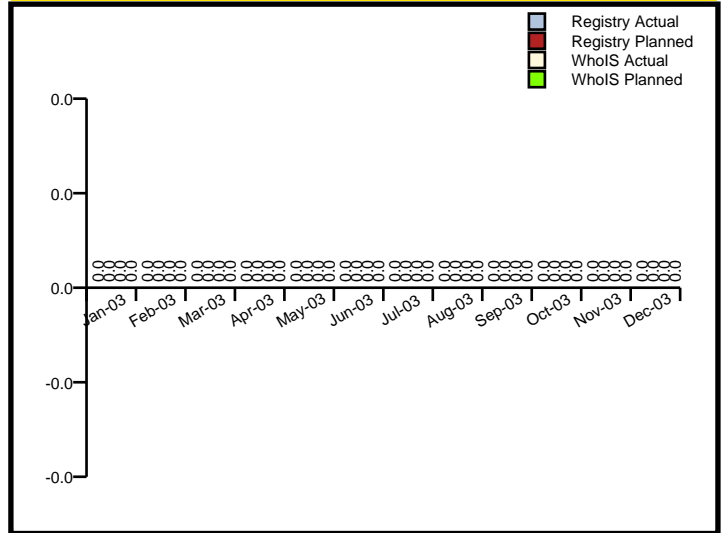
Planned Outage



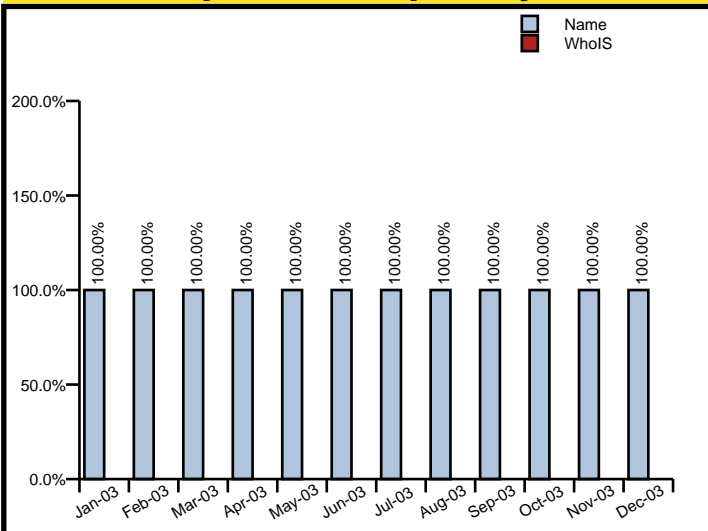
Processing Time



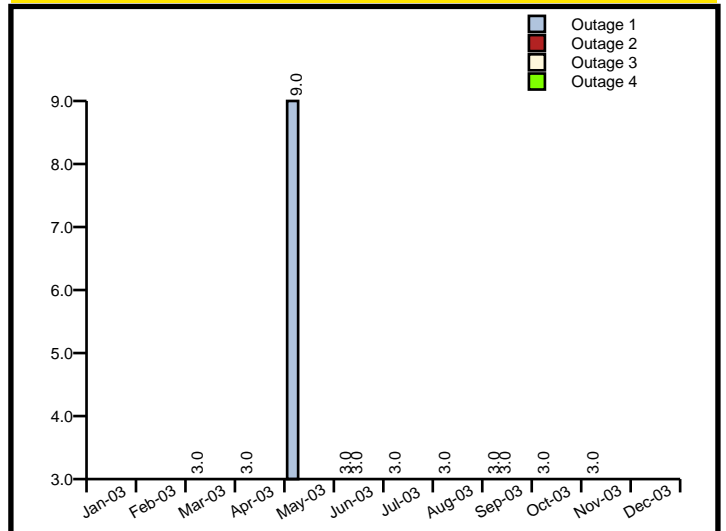
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

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