

AusRegistry EOM Report for General Release

High-Level Scorecard

January-04

Domains

	Score	%	Jan-04	Dec-03	Nov-03
Registrations	▲	21.15	10179	8402	10305
Transactions	▲	18.96	19288	16214	19722
Renewals	▲	12.07	6835	6099	7165
Drop-off	▲	-23.18	2482	3231	4219
Total Domains					
.au	▲	1.99	398077	390320	385145
.com.au	▲	1.83	346830	340589	336516
.net.au	▲	4.17	28971	27812	27118
.org.au	▲	1.87	15768	15479	15134
.asn.au	▲	0.92	3408	3377	3356
.id.au	▲	1.21	3100	3063	3021

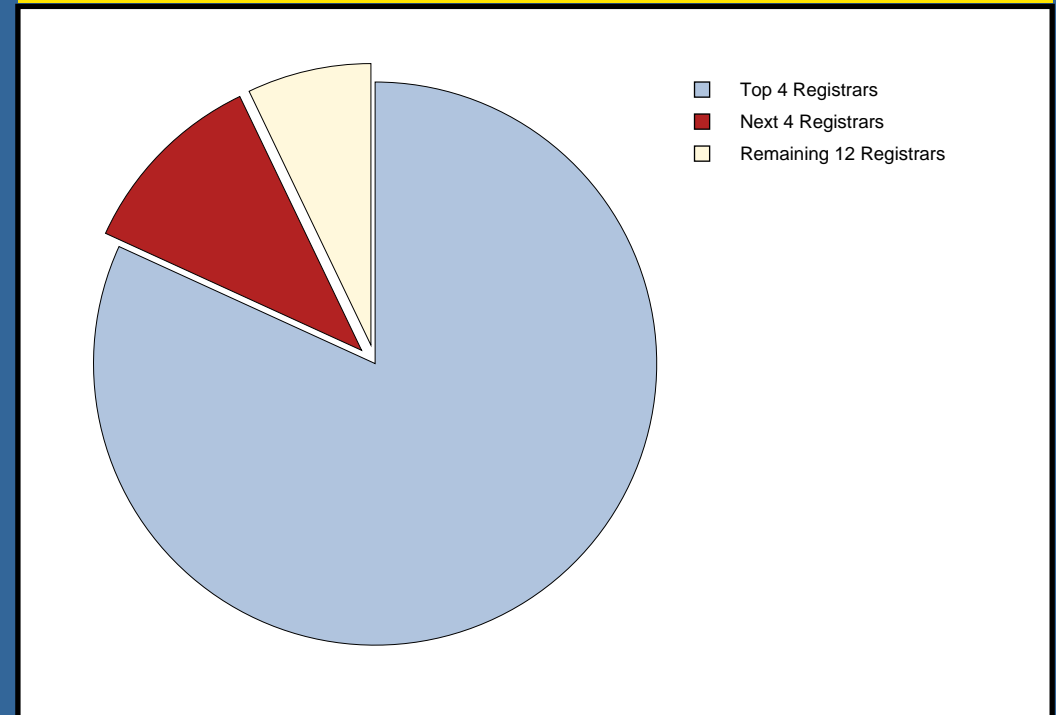
Registrars

	Score	%	Jan-04	Dec-03	Nov-03
Accredited	◆	0.00	20	20	20
Provisional	◆	0.00	4	4	3

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	100.00%	100.00%	100.00%
Processing Time	▲	95%	98.42%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	0.0		0.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	▲	3	0		0

Market Share in .au

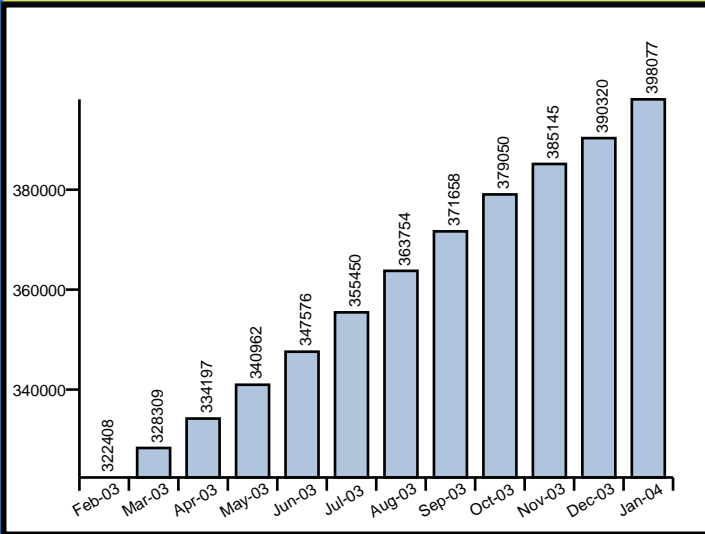


AusRegistry EOM Report for General Release

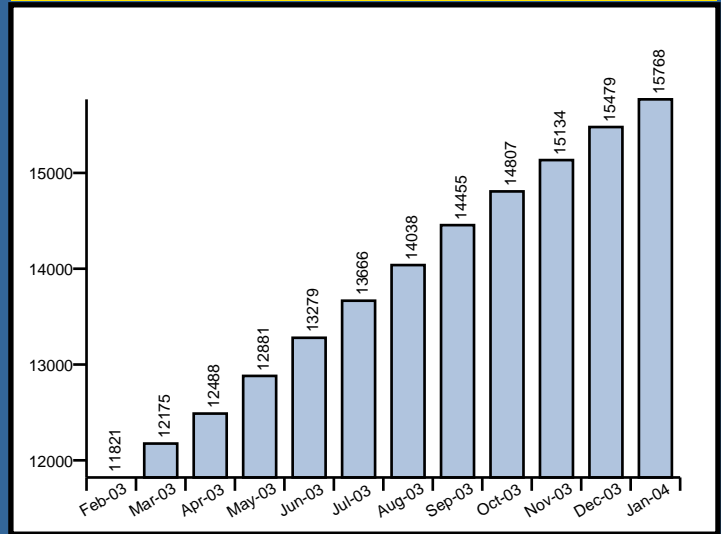
Total Domains Scorecard

January-04

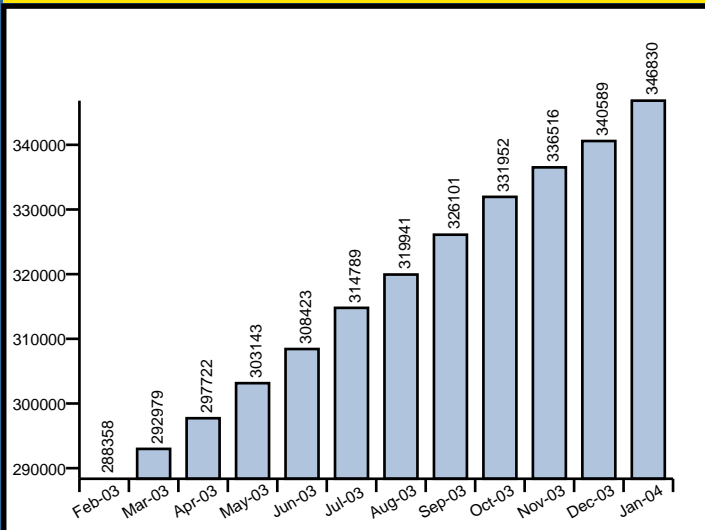
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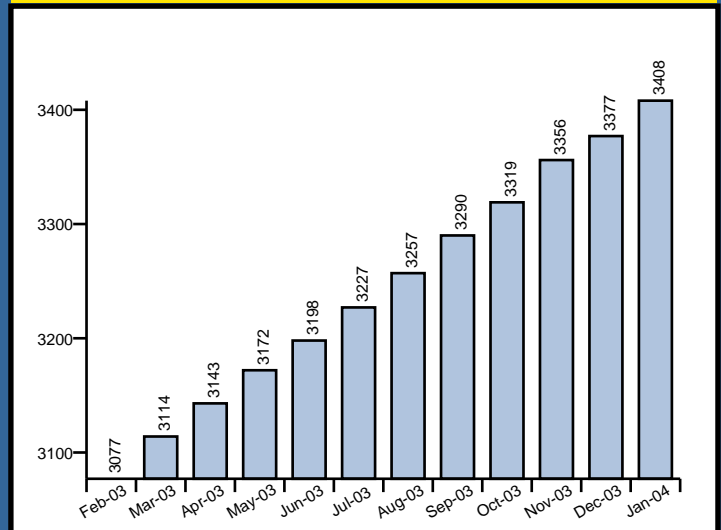
.org.au



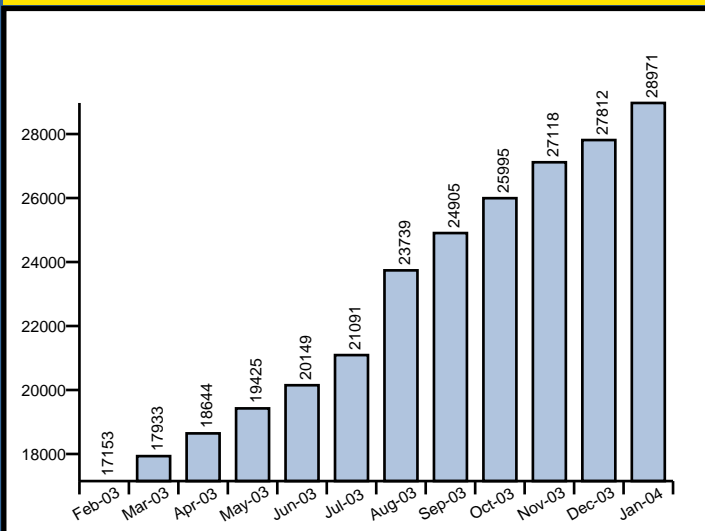
.com.au



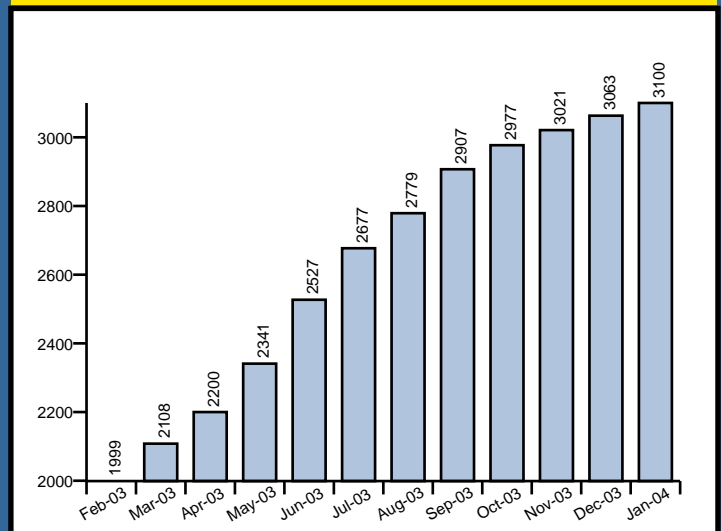
.asn.au



.net.au



.id.au

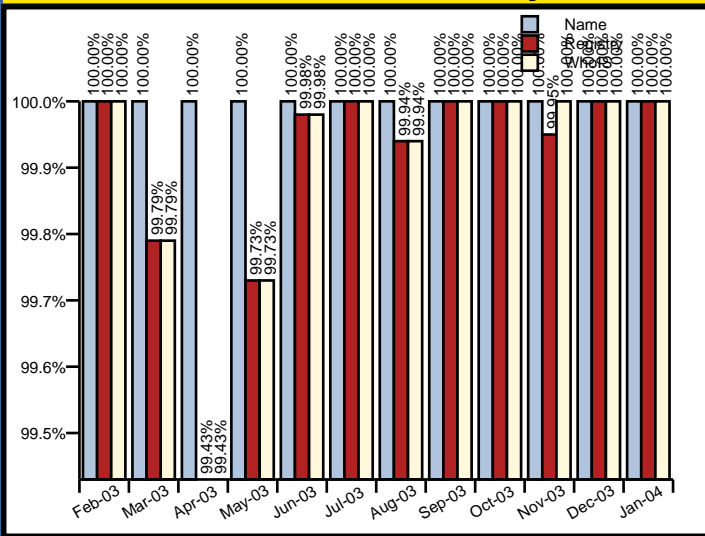


AusRegistry EOM Report for General Release

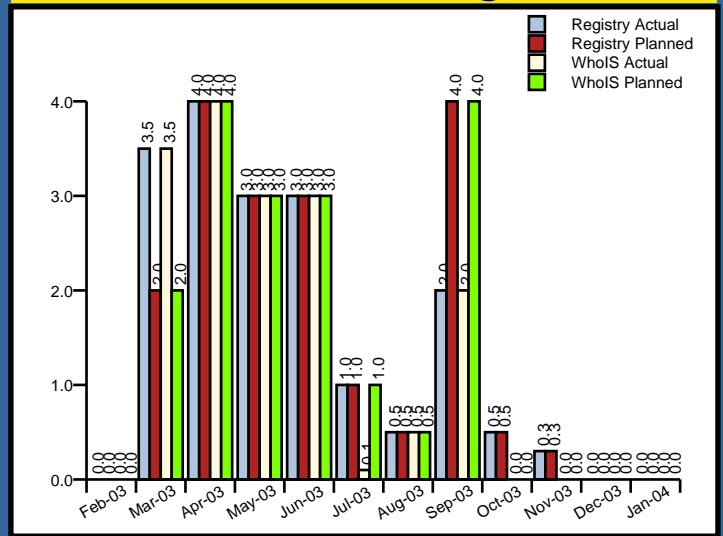
Detailed Technical Summary

January-04

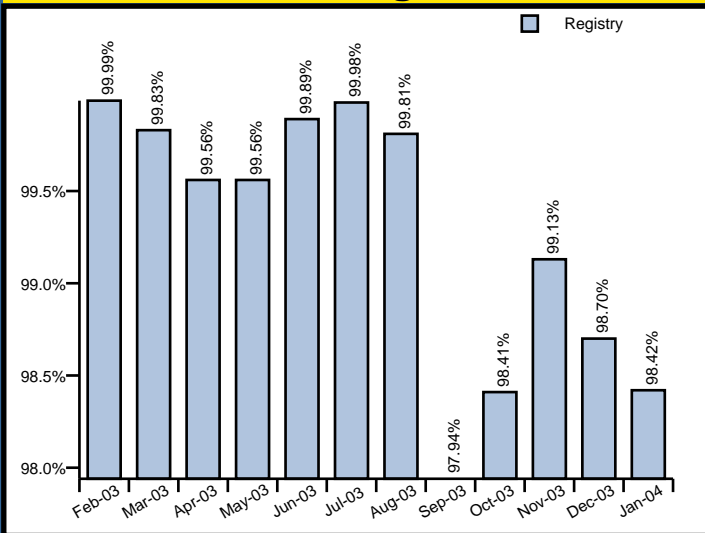
Service Availability



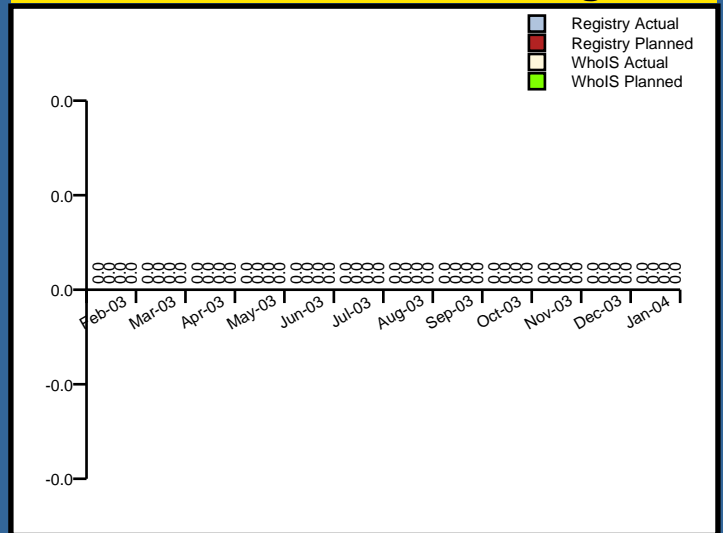
Planned Outage



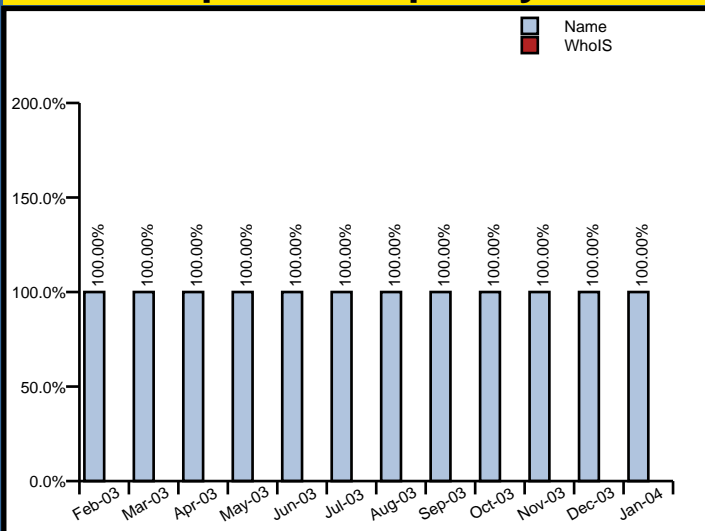
Processing Time



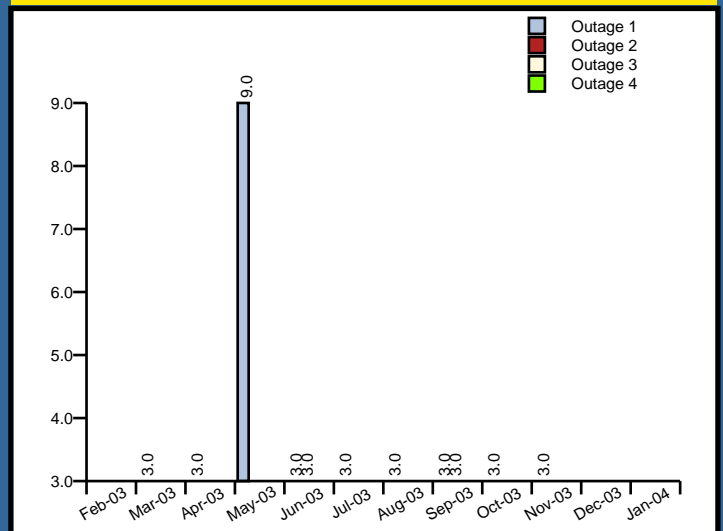
Extended Planned Outage



Update Frequency



Notification



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Definitions

January-04

Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

AusRegistry EOM Report for General Release

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January-04

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