

# AusRegistry EOM Report for General Release

## High-Level Scorecard

March-04

### Domains

	Score	%	Mar-04	Mar-03	
<b>Registrations</b>	▲	52.33	<b>13475</b>	8846	
<b>Transactions</b>	▲	53.96	<b>24713</b>	16052	
<b>Renewals</b>	▲	44.17	<b>8245</b>	5719	
<b>Drop-off</b>	▼	123.18	<b>6586</b>	2951	
<b>Total Domains</b>					
<b>.au</b>	▲	26.84	<b>416431</b>	328309	
<b>.com.au</b>	▲	23.36	<b>361429</b>	292979	
<b>.net.au</b>	▲	73.87	<b>31181</b>	17933	
<b>.org.au</b>	▲	35.93	<b>16549</b>	12175	
<b>.asn.au</b>	▲	12.14	<b>3492</b>	3114	
<b>.id.au</b>	▲	79.27	<b>3779</b>	2108	

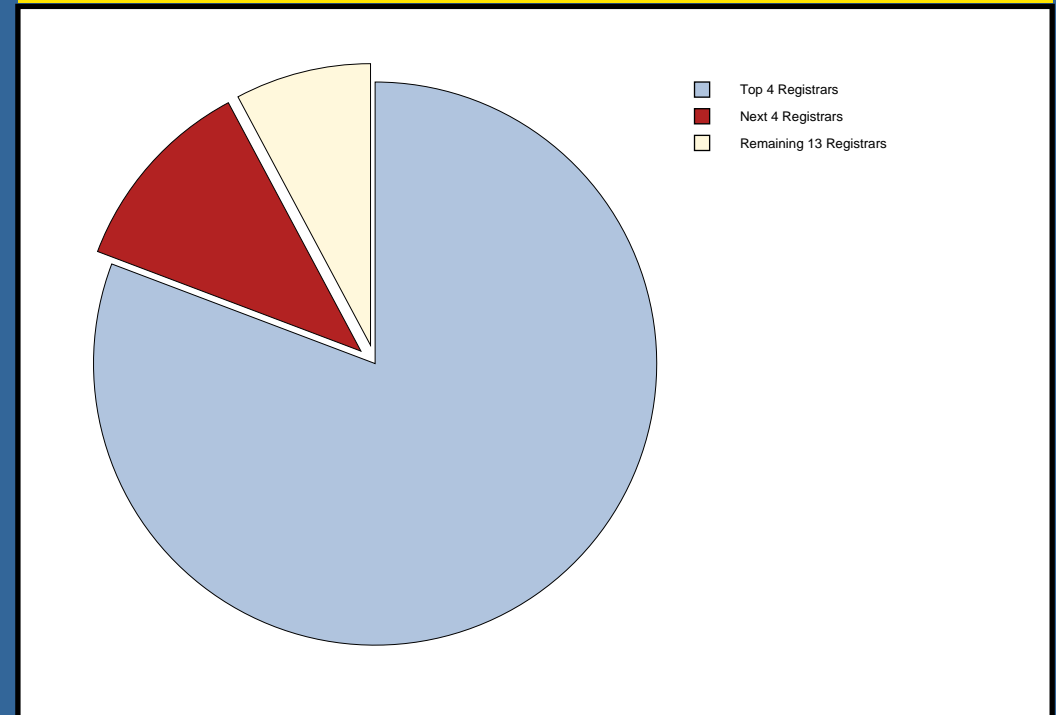
### Registrars

	Score	%	Mar-04	Feb-04	Jan-04
<b>Accredited</b>	▲	5.00	<b>21</b>	20	20
<b>Provisional</b>	▼	-25.00	<b>3</b>	4	4

### Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	100.00%	100.00%	100.00%
Processing Time	▲	95%	99.92%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	0.0		0.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	▲	3	0		0

### Market Share in .au

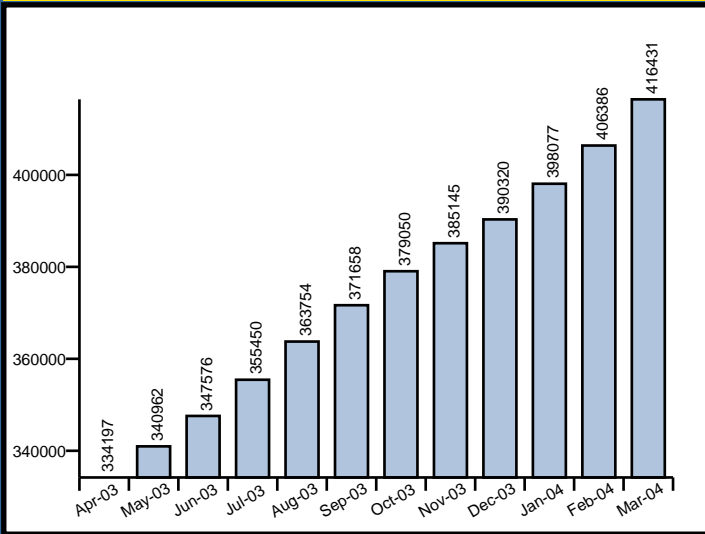


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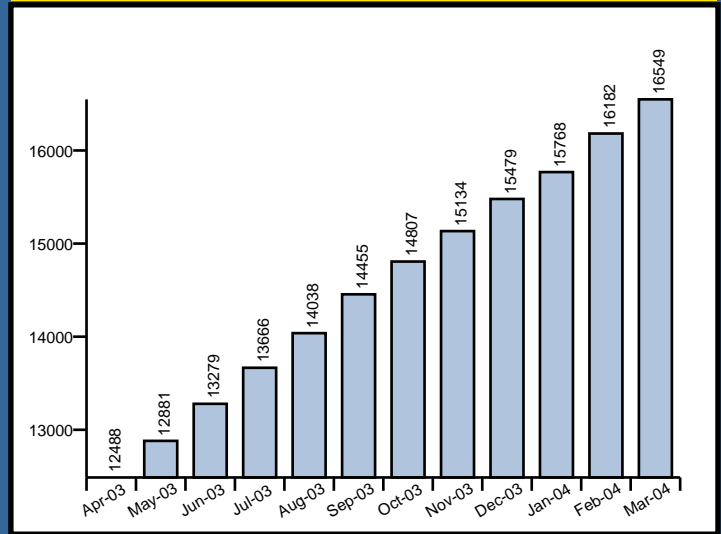
## Total Domains Scorecard

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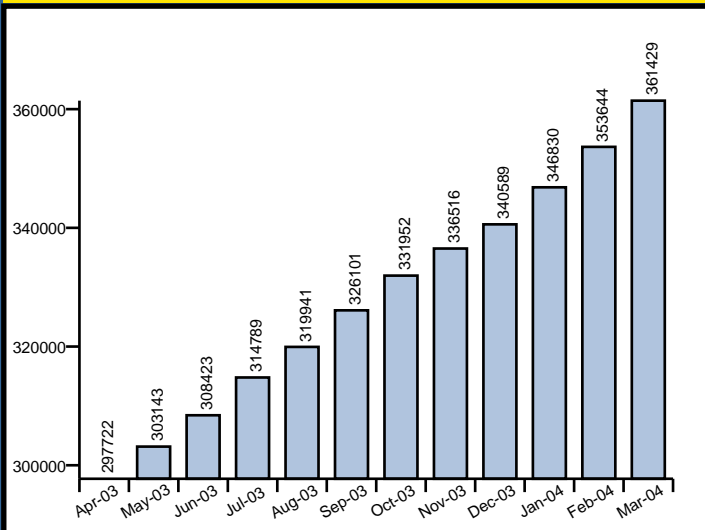
### .au



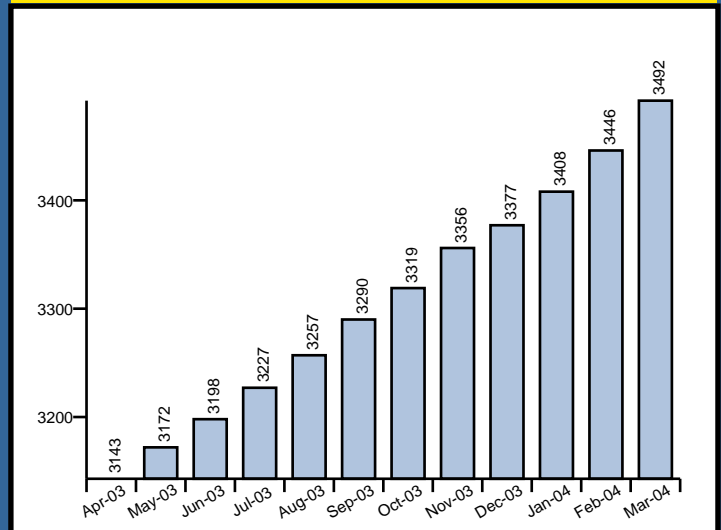
### .org.au



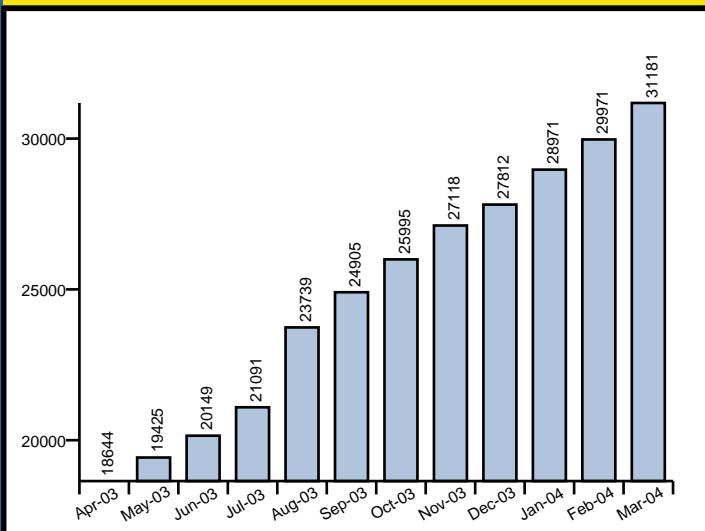
### .com.au



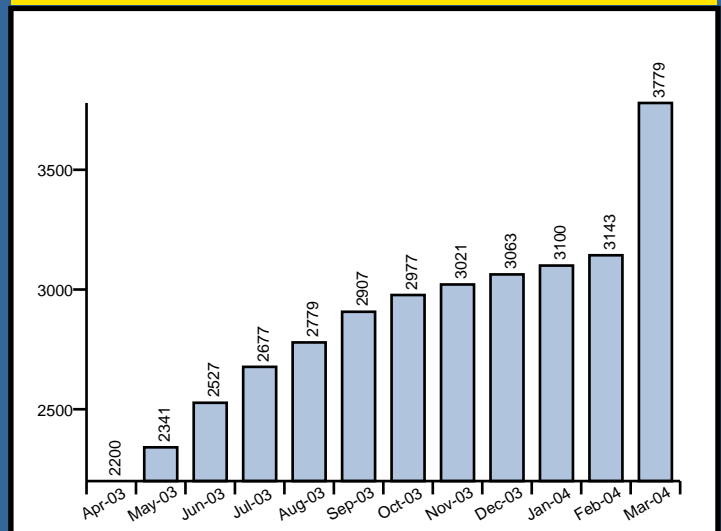
### .asn.au



### .net.au



### .id.au

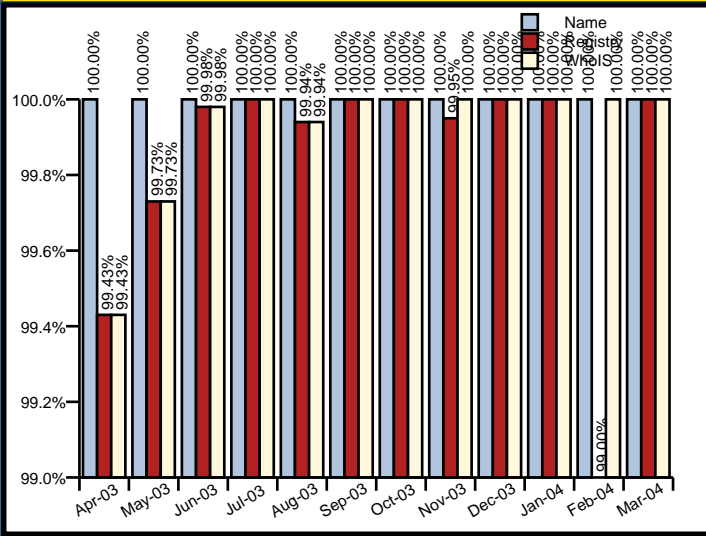


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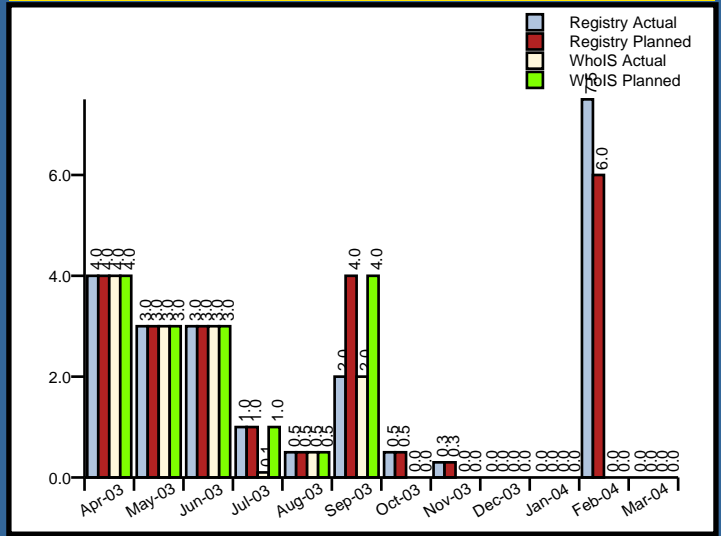
## Detailed Technical Summary

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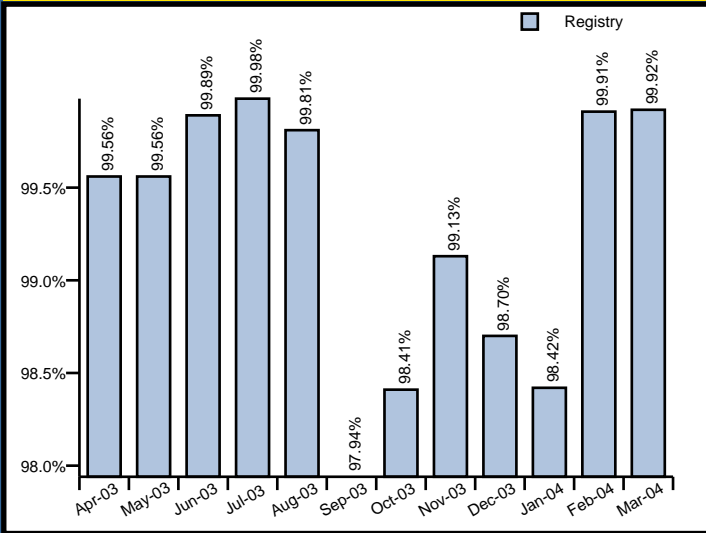
### Service Availability



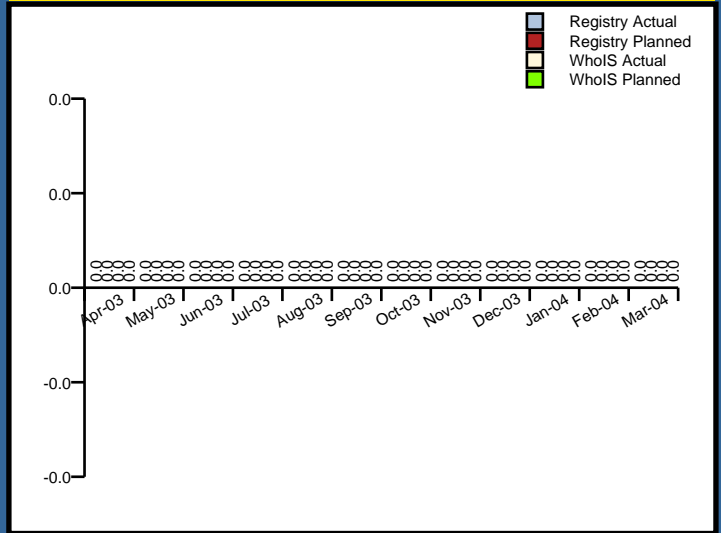
### Planned Outage



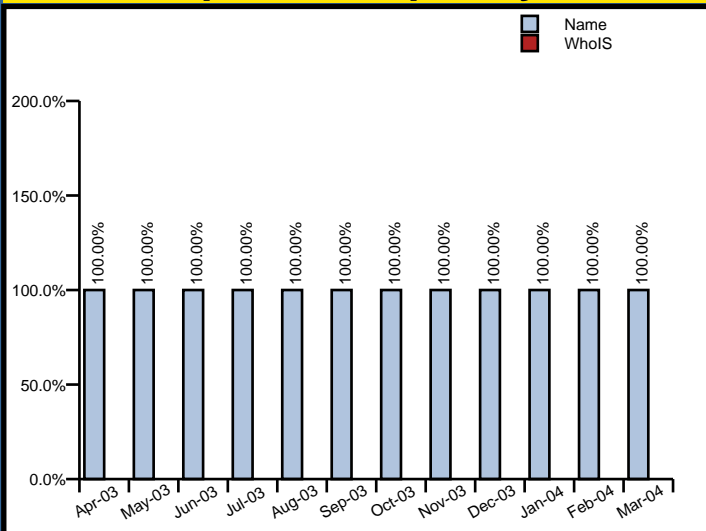
### Processing Time



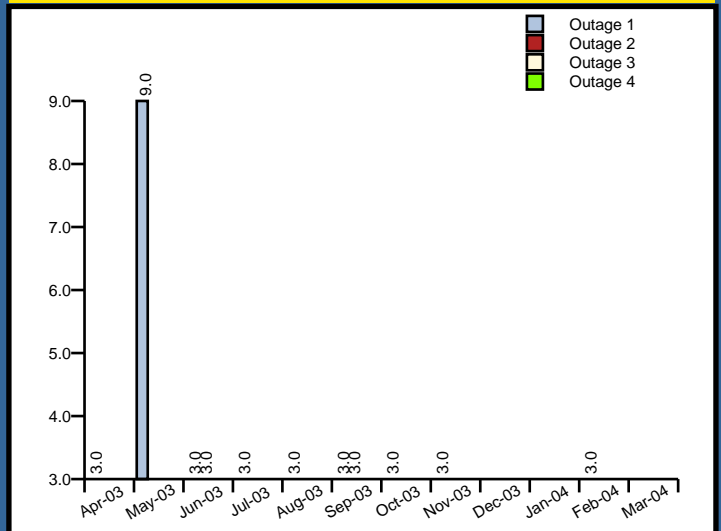
### Extended Planned Outage



### Update Frequency



### Notification



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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 14-21 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.

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