

# AusRegistry EOM Report for General Release

## High-Level Scorecard

April-04

### Domains

	Score	%	Apr-04	Apr-03	
<b>Registrations</b>	▲	29.93	<b>11171</b>	8598	
<b>Transactions</b>	▲	41.09	<b>21853</b>	15489	
<b>Renewals</b>	▲	51.11	<b>8273</b>	5475	
<b>Drop-off</b>	▼	60.03	<b>4332</b>	2707	
<b>Total Domains</b>					
<b>.au</b>	▲	26.93	<b>424197</b>	334197	
<b>.com.au</b>	▲	23.47	<b>367611</b>	297722	
<b>.net.au</b>	▲	72.21	<b>32106</b>	18644	
<b>.org.au</b>	▲	34.18	<b>16757</b>	12488	
<b>.asn.au</b>	▲	12.12	<b>3524</b>	3143	
<b>.id.au</b>	▲	90.82	<b>4198</b>	2200	

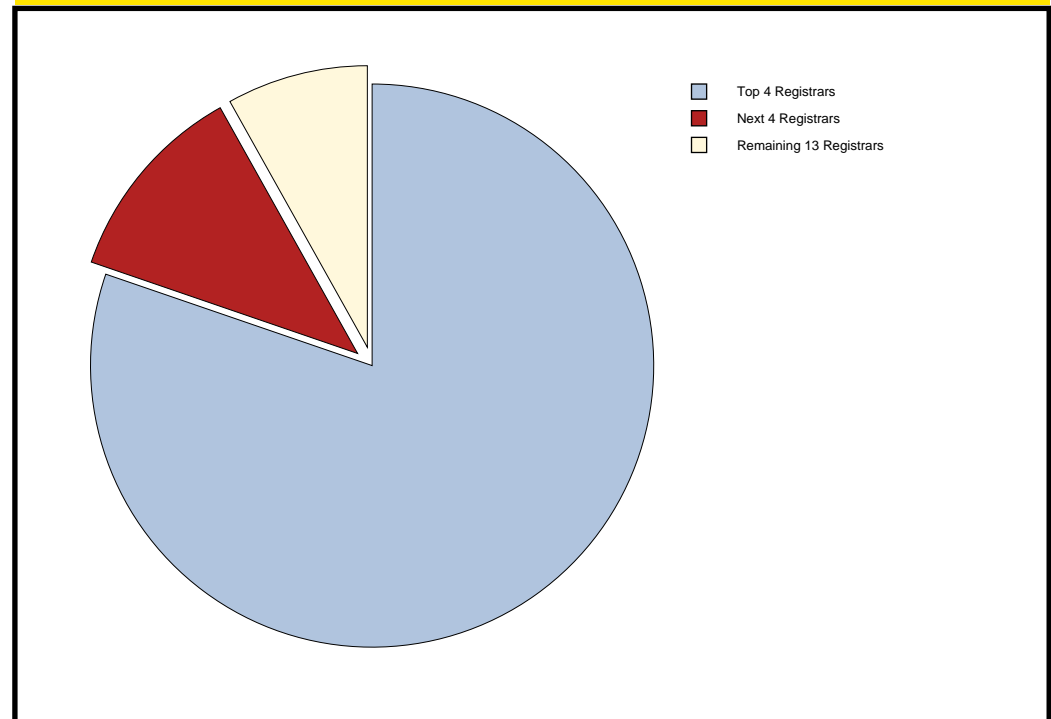
### Registrars

	Score	%	Apr-04	Mar-04	Feb-04
<b>Accredited</b>	◆	0.00	<b>21</b>	21	20
<b>Provisional</b>	◆	0.00	<b>3</b>	3	4

### Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	100.00%	100.00%	100.00%
Processing Time	▲	95%	99.95%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	0.0		0.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	▲	3	0		0

### Market Share in .au

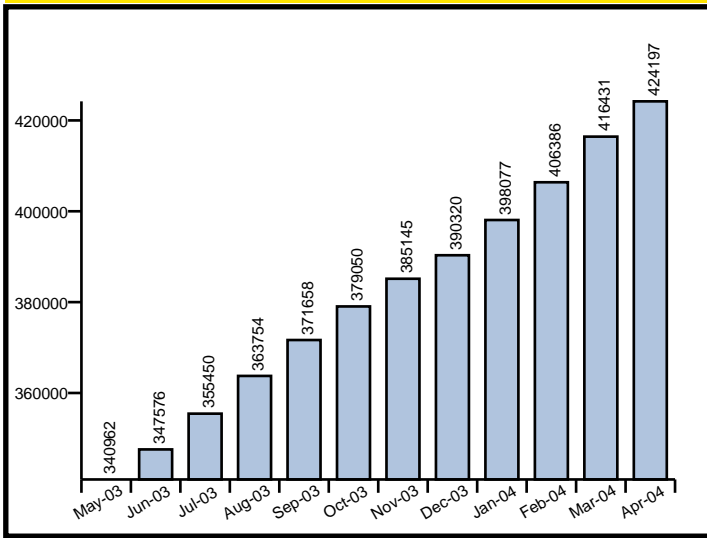


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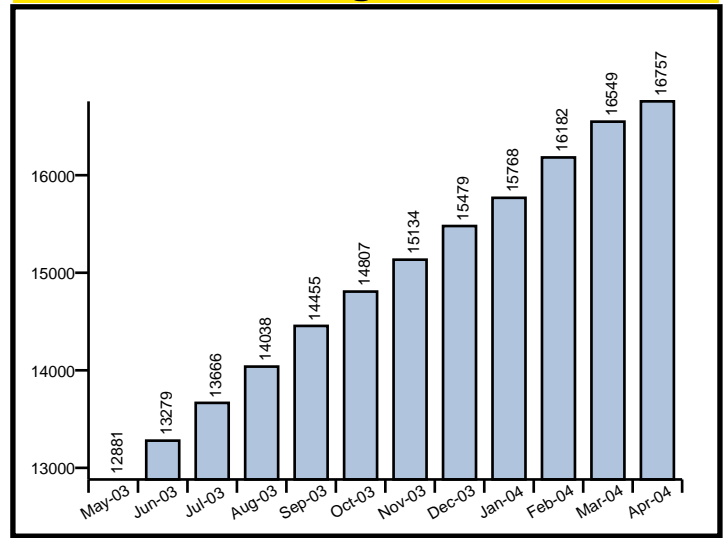
## Total Domains Scorecard

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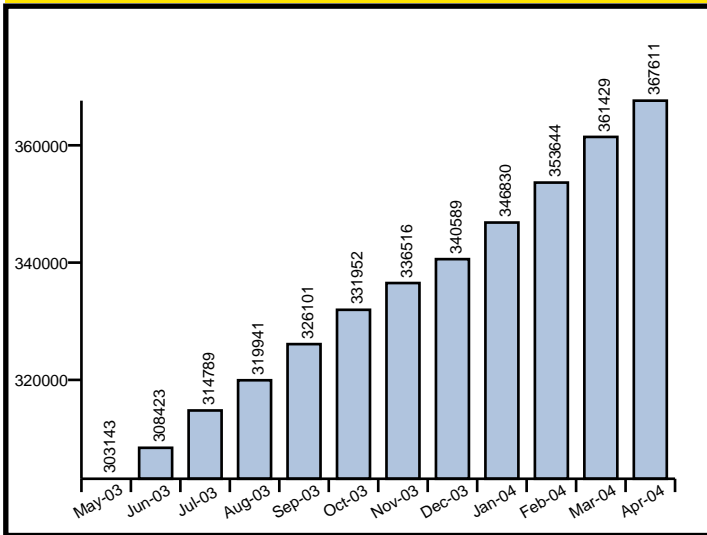
### .au



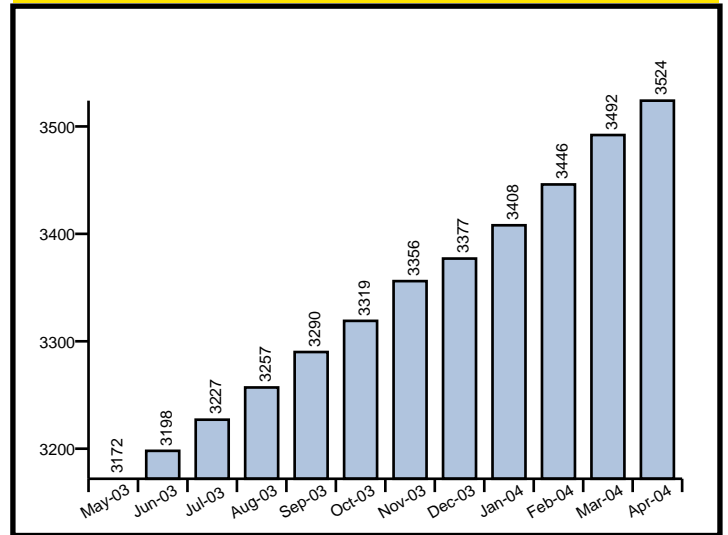
### .org.au



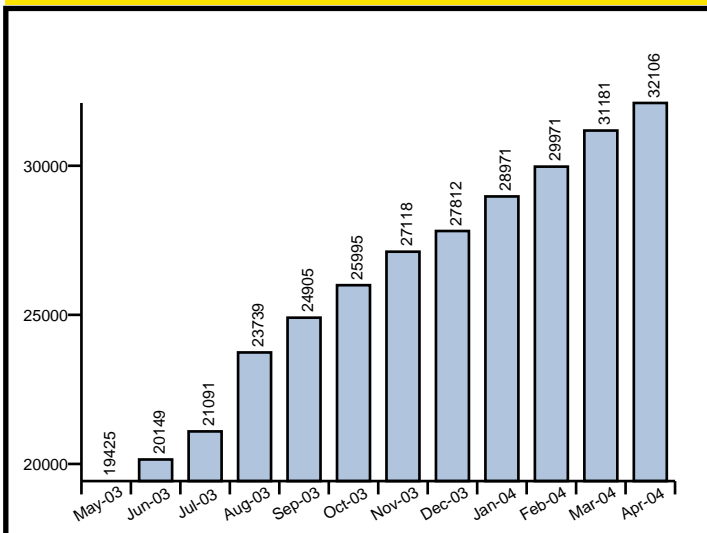
### .com.au



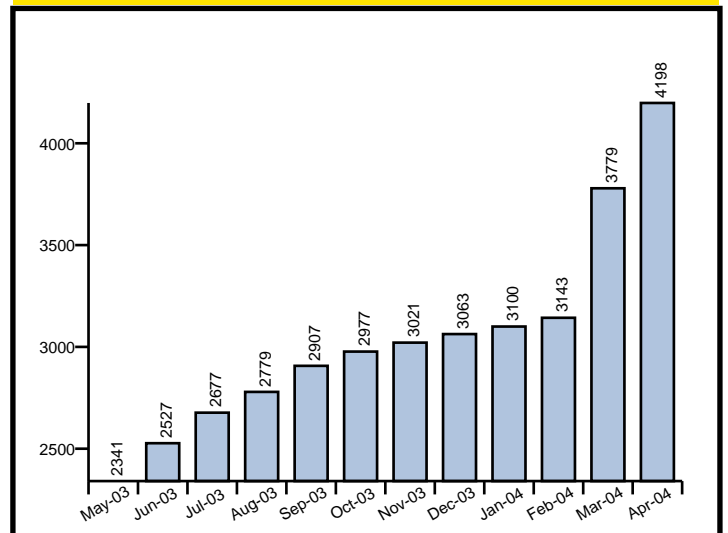
### .asn.au



### .net.au



### .id.au

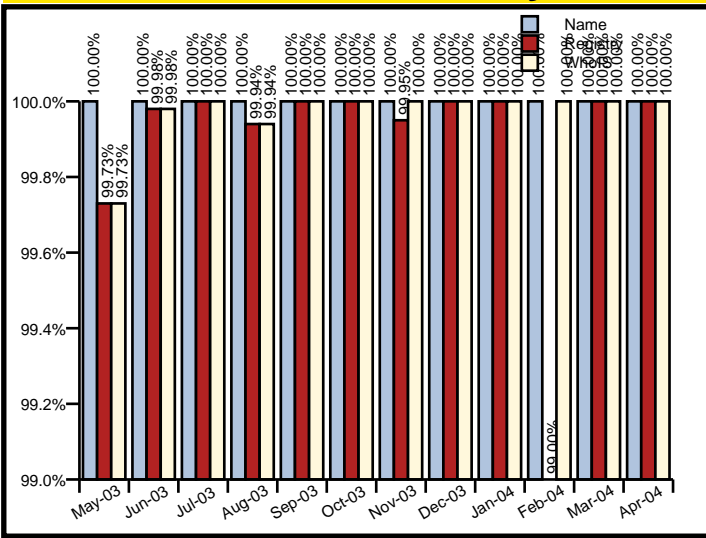


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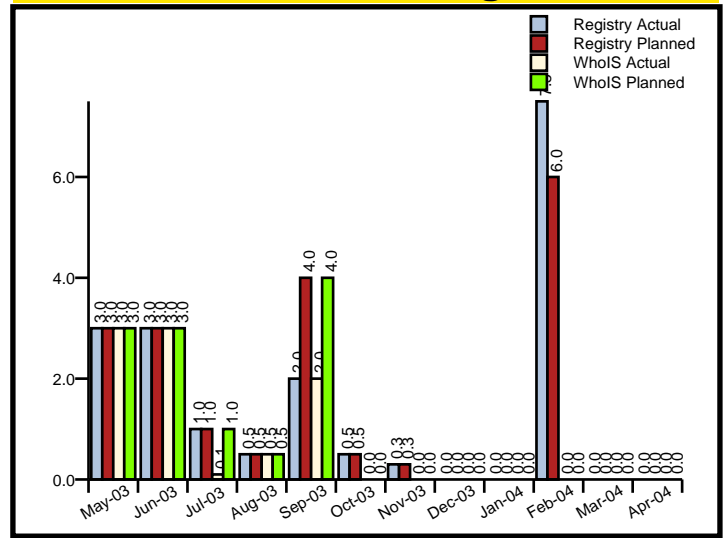
## Detailed Technical Summary

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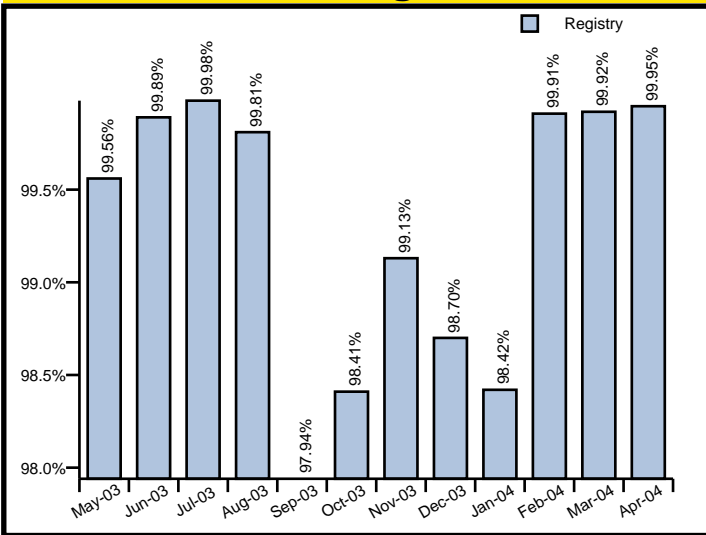
### Service Availability



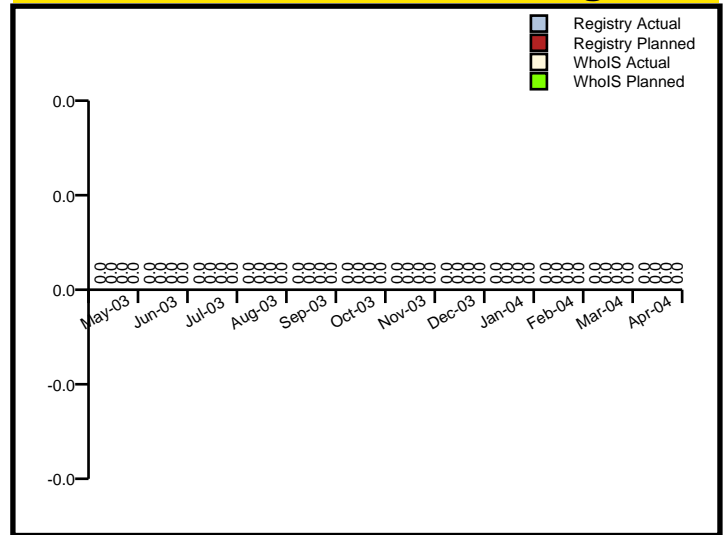
### Planned Outage



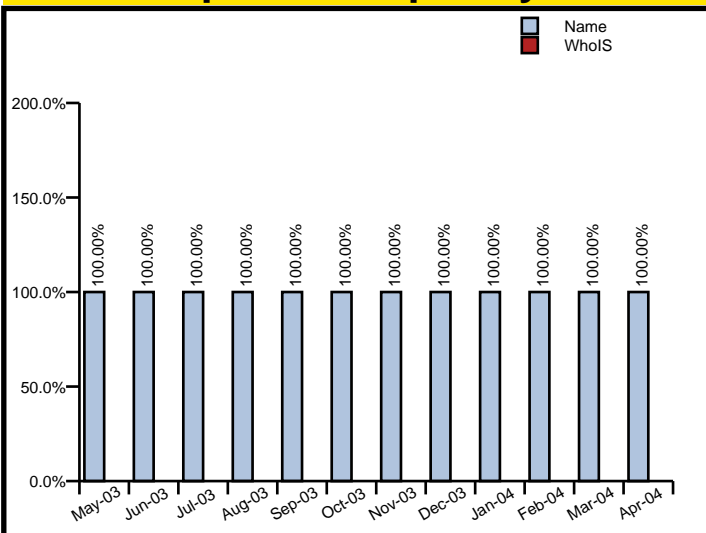
### Processing Time



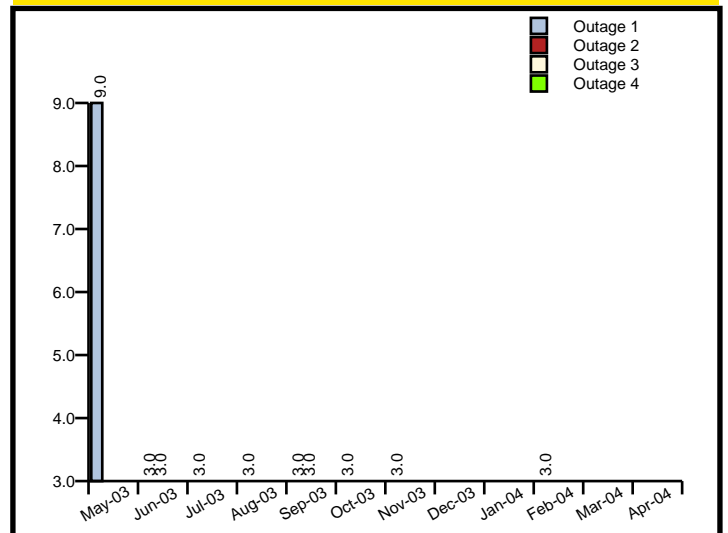
### Extended Planned Outage



### Update Frequency



### Notification



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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 14-21 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.

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*April-04*

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