

AusRegistry EOM Report for General Release

High-Level Scorecard

April-04

Domains

	Score	%	Apr-04	Apr-03	
Registrations	▲	29.93	11171	8598	
Transactions	▲	41.09	21853	15489	
Renewals	▲	51.11	8273	5475	
Drop-off	▼	60.03	4332	2707	
Total Domains					
.au	▲	26.93	424197	334197	
.com.au	▲	23.47	367611	297722	
.net.au	▲	72.21	32106	18644	
.org.au	▲	34.18	16757	12488	
.asn.au	▲	12.12	3524	3143	
.id.au	▲	90.82	4198	2200	

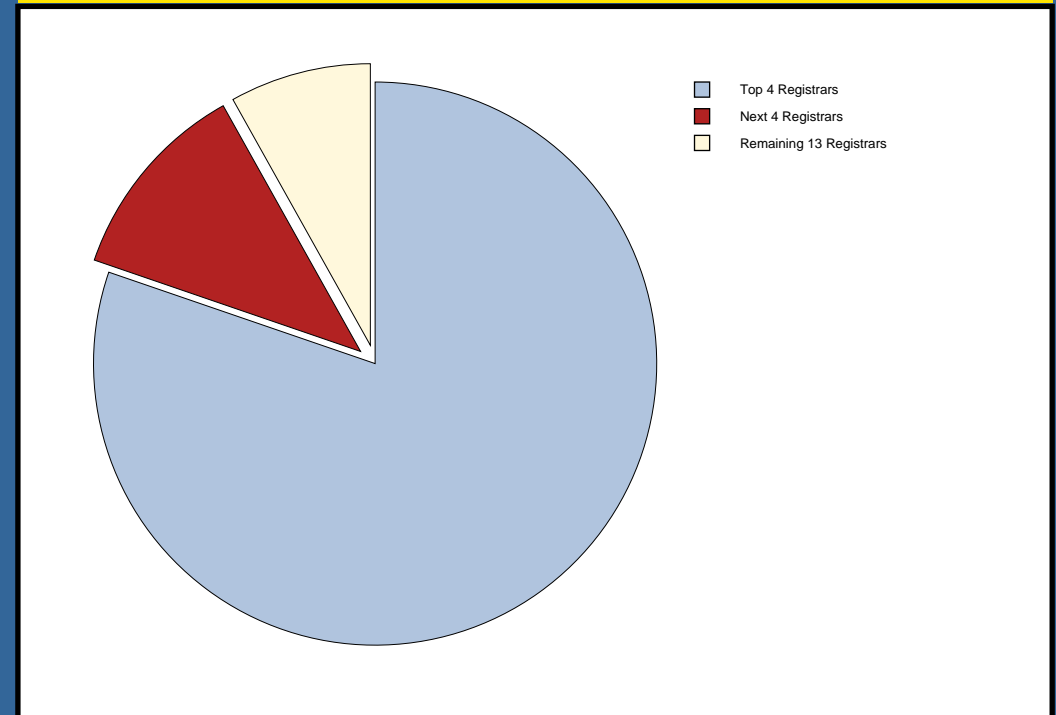
Registrars

	Score	%	Apr-04	Mar-04	Feb-04
Accredited	◆	0.00	21	21	20
Provisional	◆	0.00	3	3	4

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	100.00%	100.00%	100.00%
Processing Time	▲	95%	99.95%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	0.0		0.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	▲	3	0		0

Market Share in .au

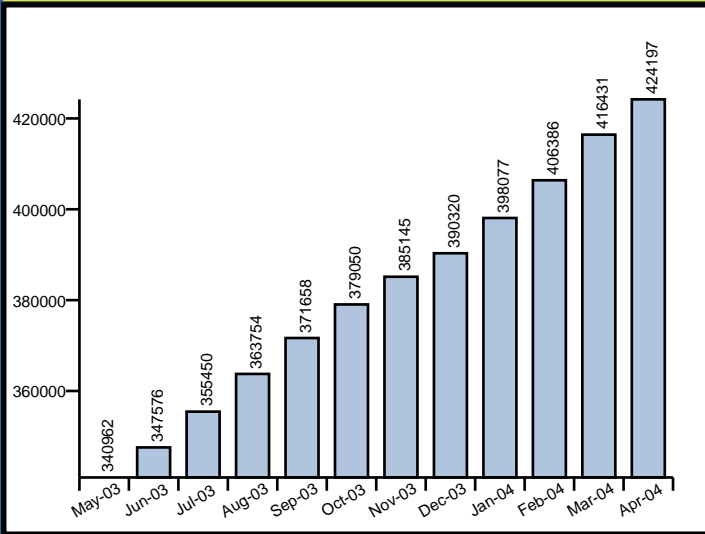


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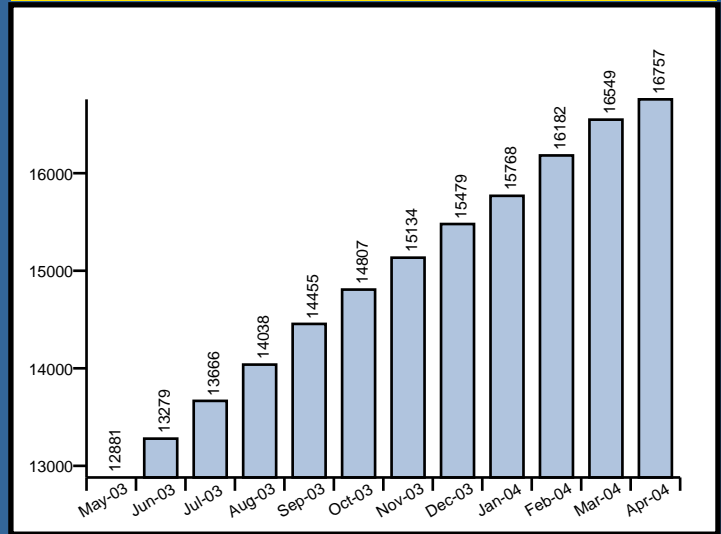
Total Domains Scorecard

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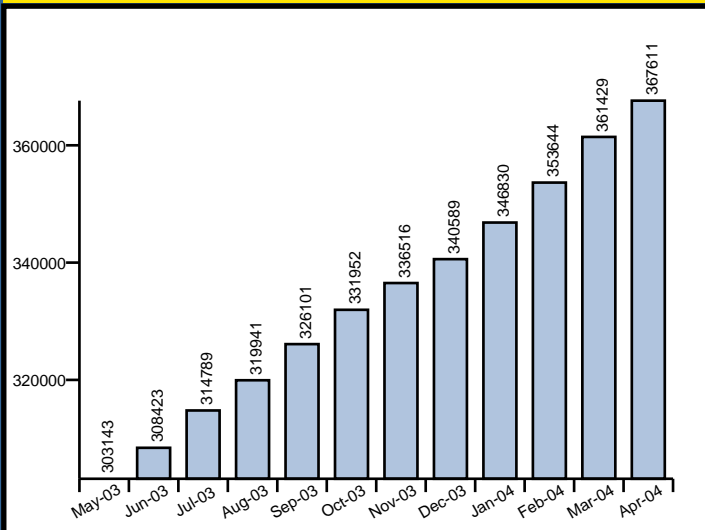
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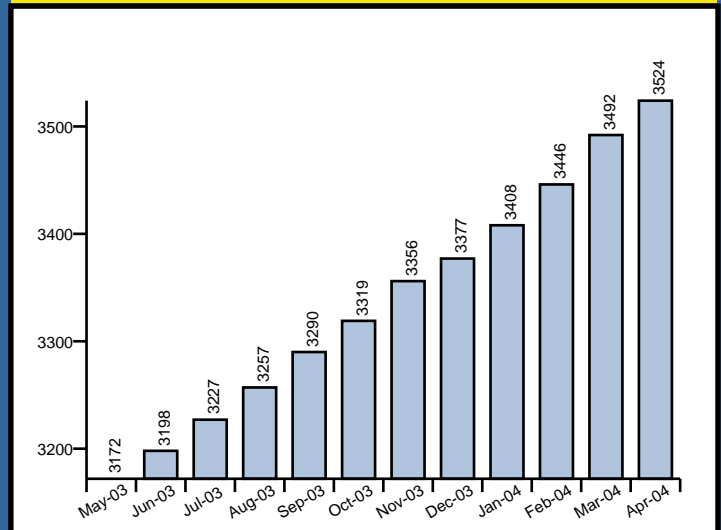
.org.au



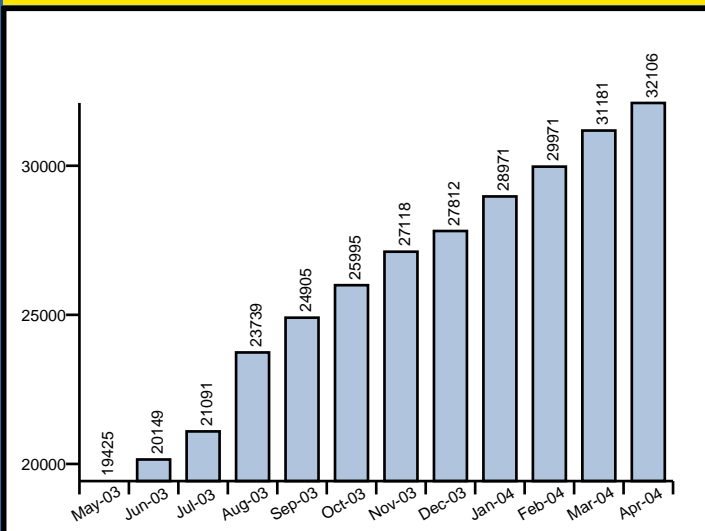
.com.au



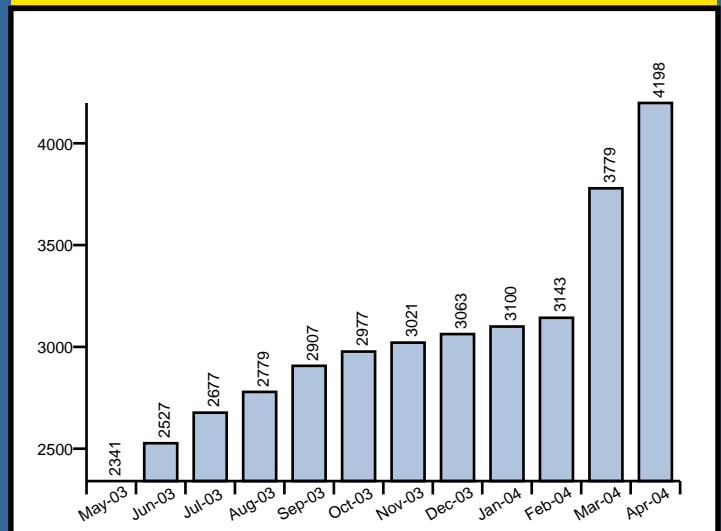
.asn.au



.net.au



.id.au

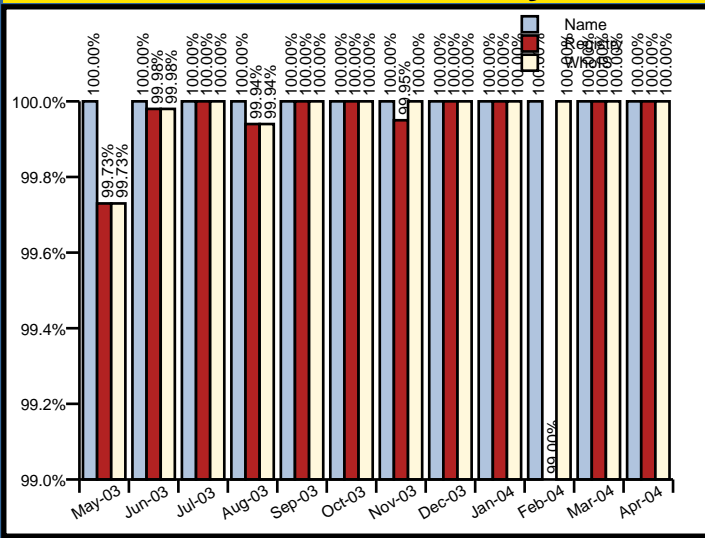


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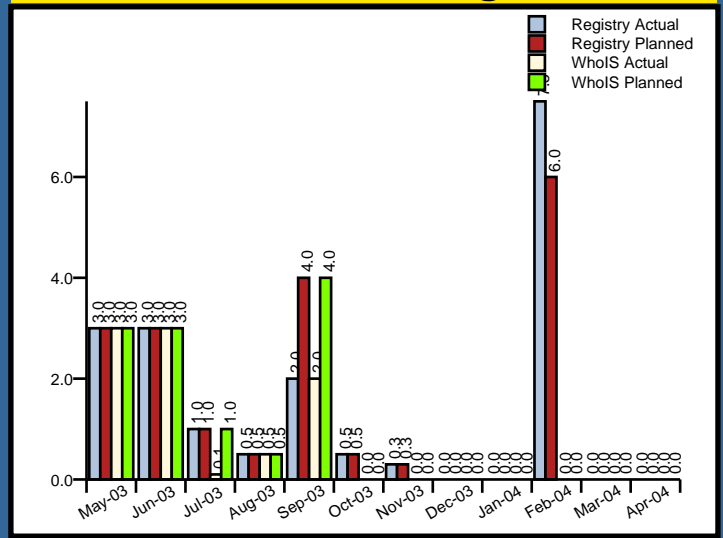
Detailed Technical Summary

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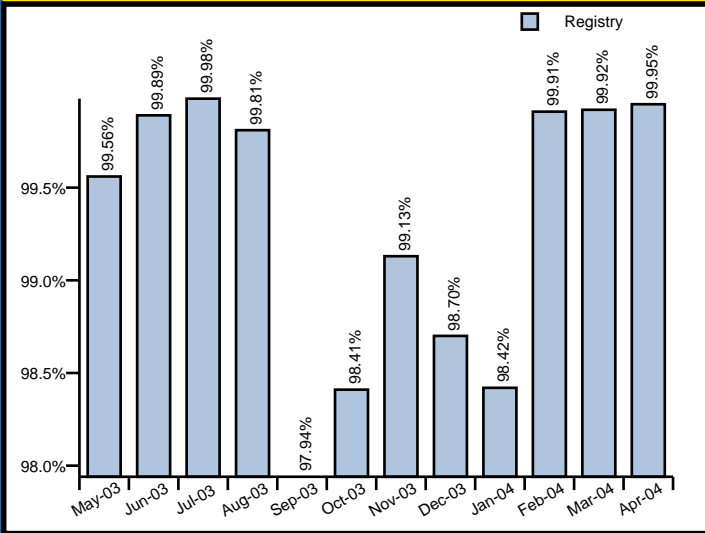
Service Availability



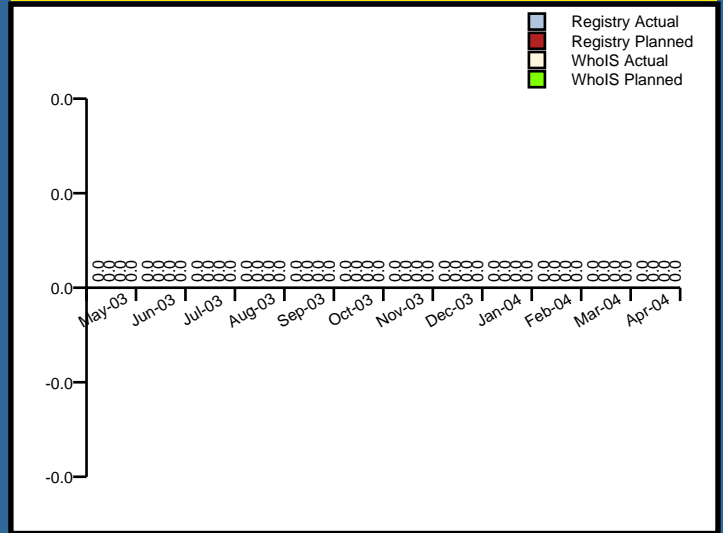
Planned Outage



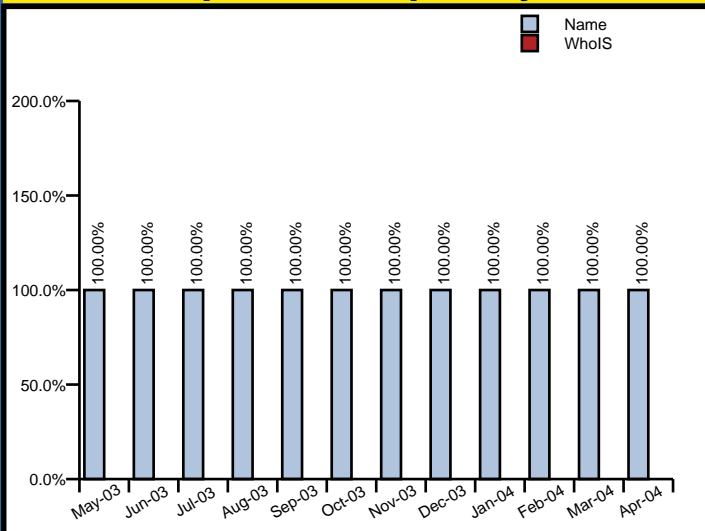
Processing Time



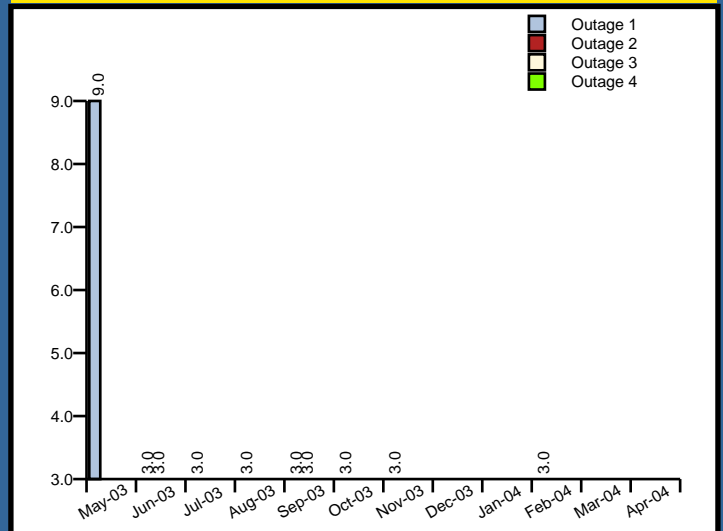
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

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