

# AusRegistry EOM Report for General Release

## High-Level Scorecard

May-04

### Domains

	Score	%	May-04	May-03	
<b>Registrations</b>	▲	25.03	<b>12295</b>	9834	
<b>Transactions</b>	▲	37.54	<b>25477</b>	18524	
<b>Renewals</b>	▲	43.48	<b>9942</b>	6929	
<b>Drop-off</b>	▼	12.71	<b>3459</b>	3069	
<b>Total Domains</b>					
<b>.au</b>	▲	27.00	<b>433032</b>	340962	
<b>.com.au</b>	▲	23.64	<b>374795</b>	303143	
<b>.net.au</b>	▲	70.35	<b>33091</b>	19425	
<b>.org.au</b>	▲	32.84	<b>17111</b>	12881	
<b>.asn.au</b>	▲	11.89	<b>3549</b>	3172	
<b>.id.au</b>	▲	91.58	<b>4485</b>	2341	

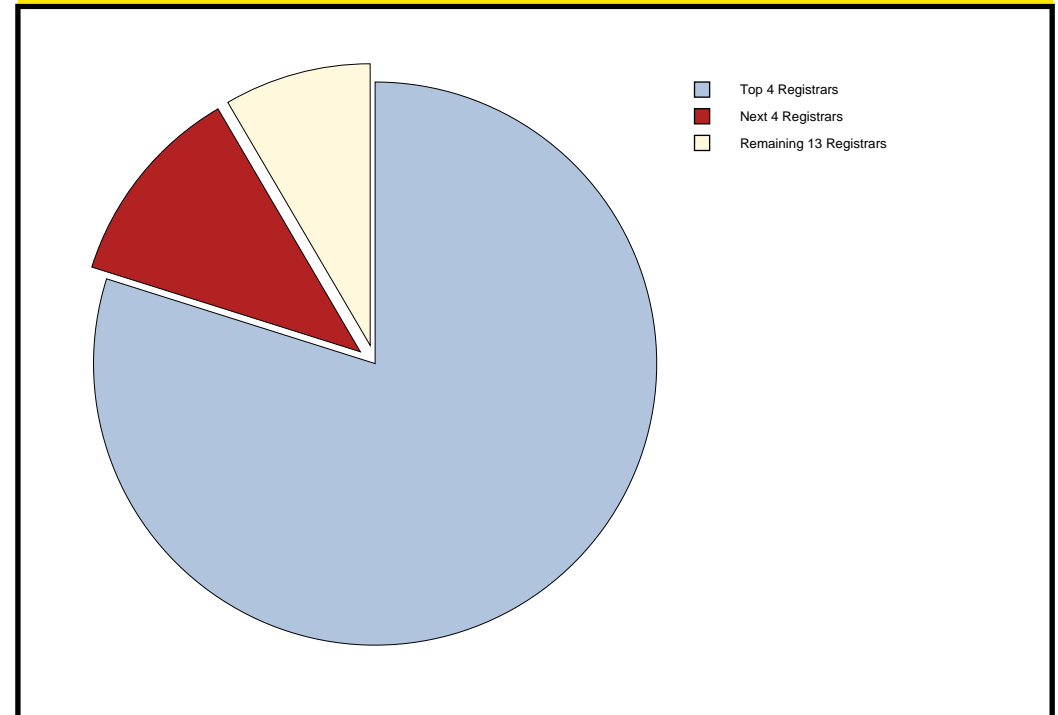
### Registrars

	Score	%	May-04	Apr-04	Mar-04
<b>Accredited</b>	◆	0.00	<b>21</b>	21	21
<b>Provisional</b>	◆	0.00	<b>3</b>	3	3

### Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	100.00%	100.00%	100.00%
Processing Time	▲	95%	99.96%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	◆	8	8.0		0.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	◆	3	3		3

### Market Share in .au

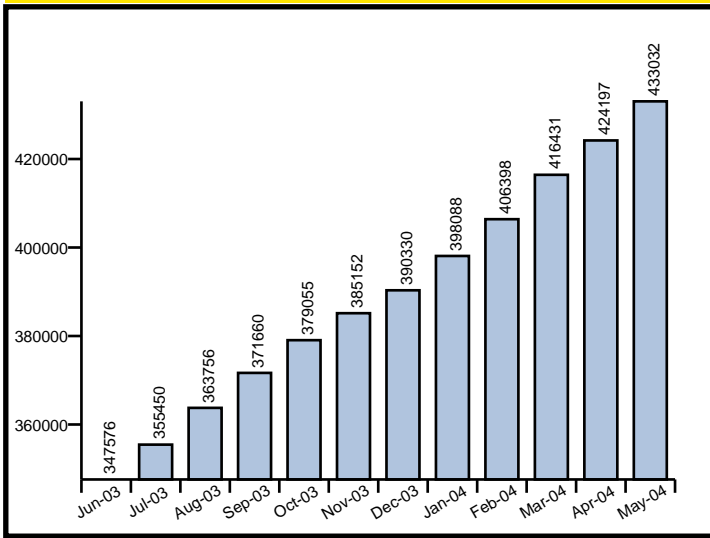


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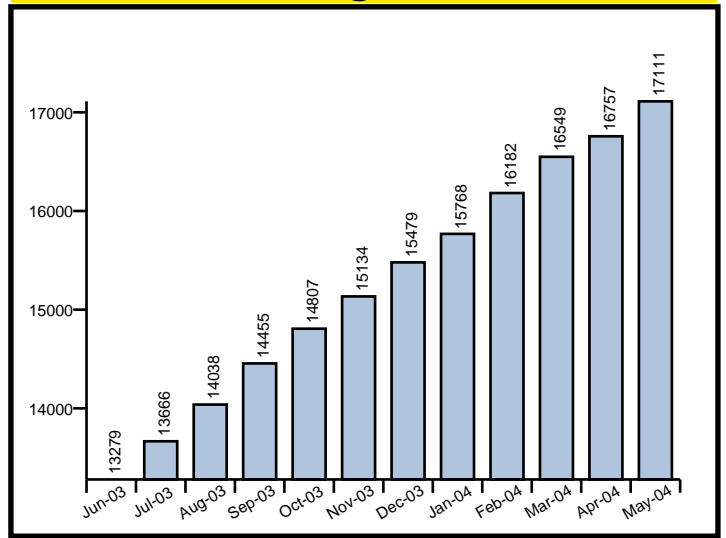
## Total Domains Scorecard

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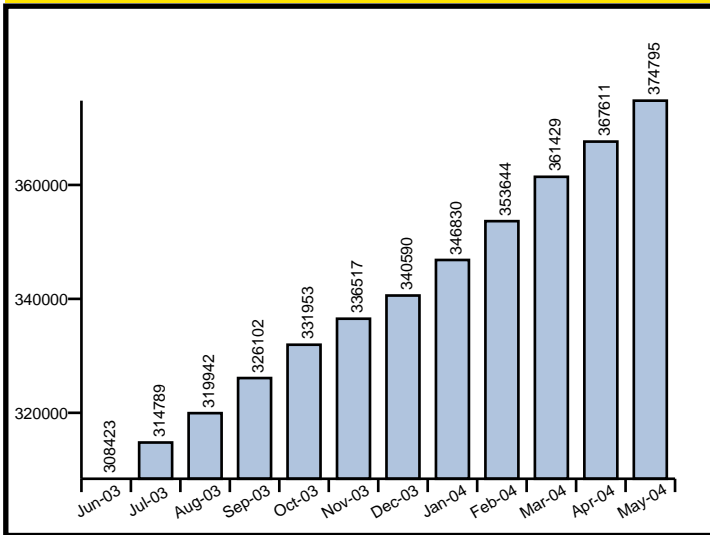
### .au



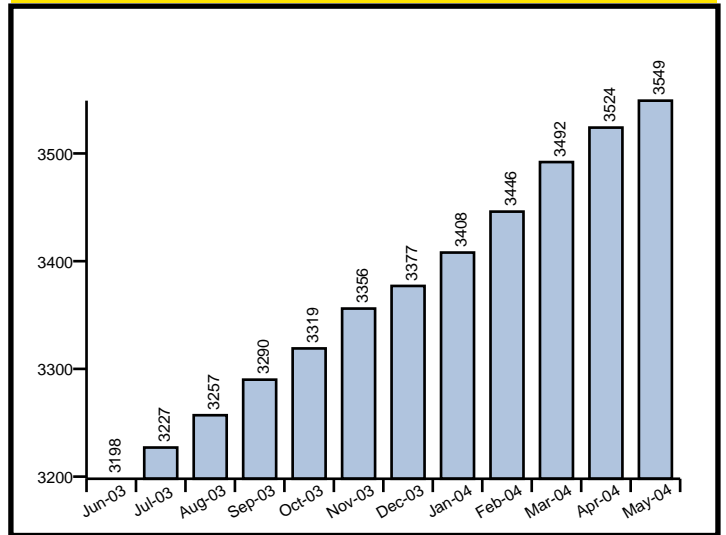
### .org.au



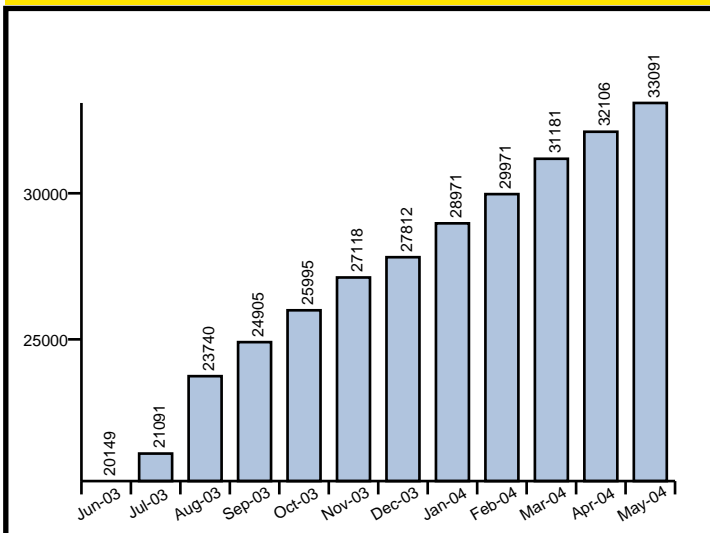
### .com.au



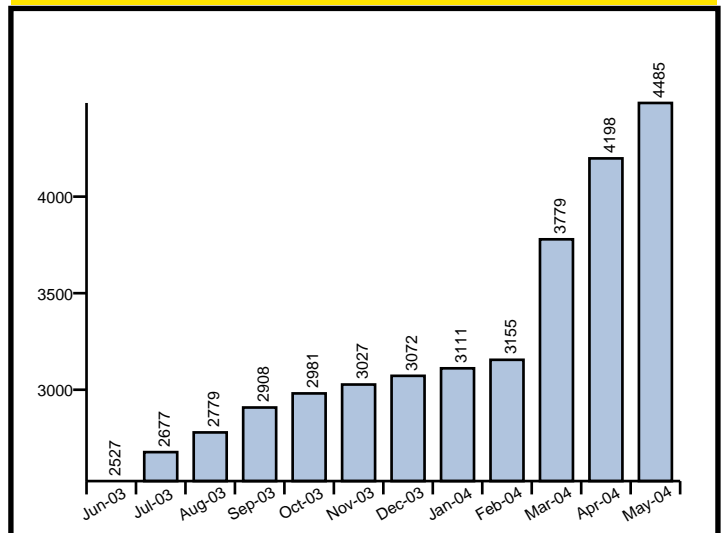
### .asn.au



### .net.au



### .id.au

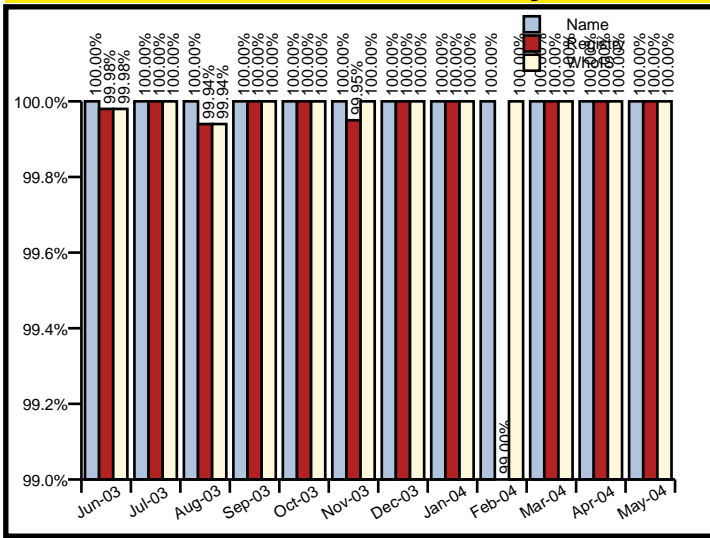


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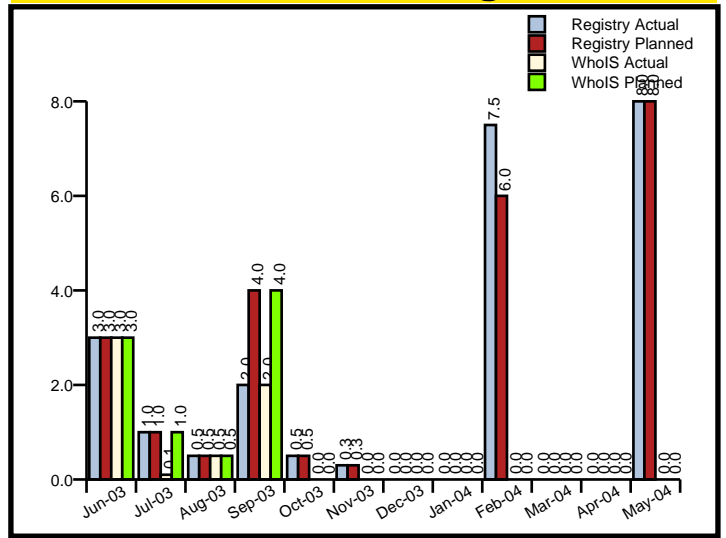
## Detailed Technical Summary

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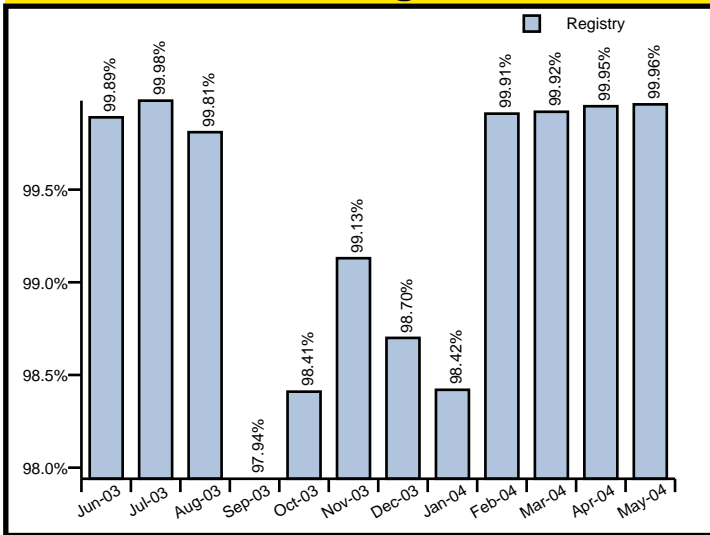
### Service Availability



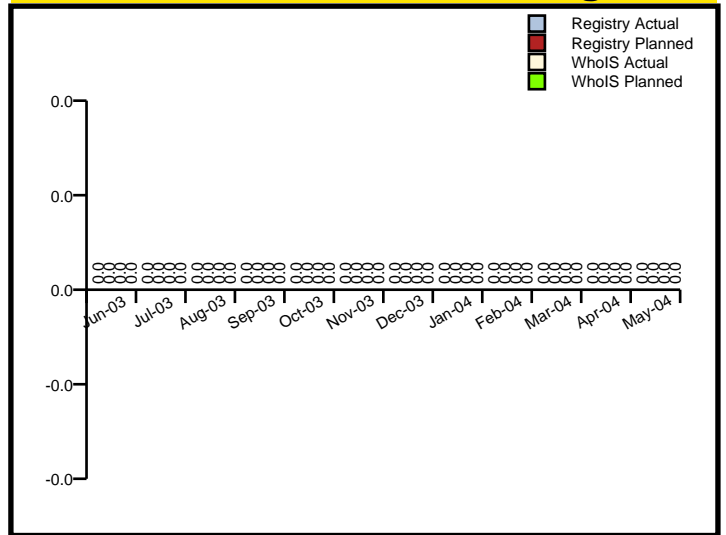
### Planned Outage



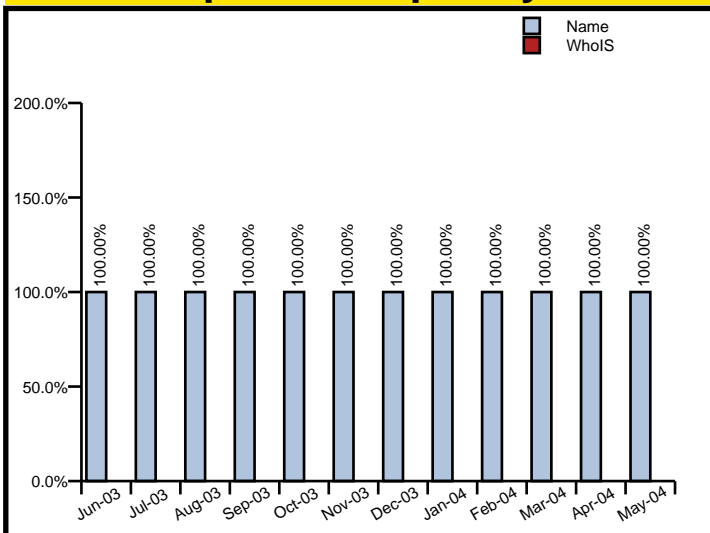
### Processing Time



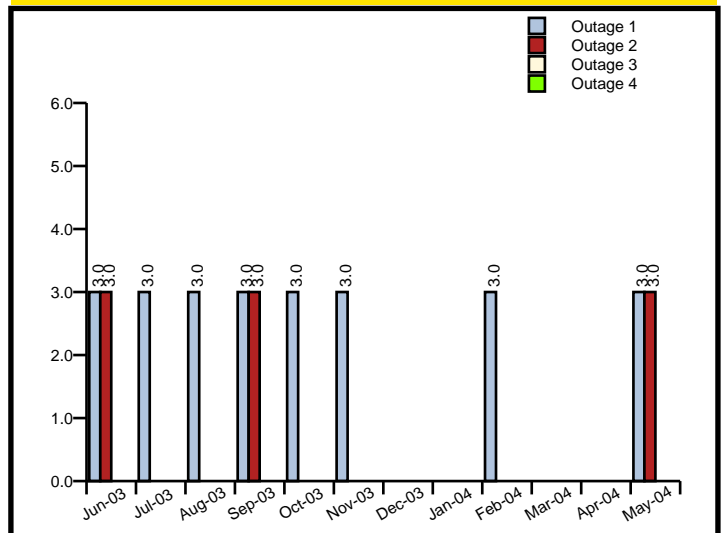
### Extended Planned Outage



### Update Frequency



### Notification



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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 14-21 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.

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