

AusRegistry EOM Report for General Release

High-Level Scorecard

May-04

Domains

	Score	%	May-04	May-03	
Registrations	▲	25.03	12295	9834	
Transactions	▲	37.54	25477	18524	
Renewals	▲	43.48	9942	6929	
Drop-off	▼	12.71	3459	3069	
Total Domains					
.au	▲	27.00	433032	340962	
.com.au	▲	23.64	374795	303143	
.net.au	▲	70.35	33091	19425	
.org.au	▲	32.84	17111	12881	
.asn.au	▲	11.89	3549	3172	
.id.au	▲	91.58	4485	2341	

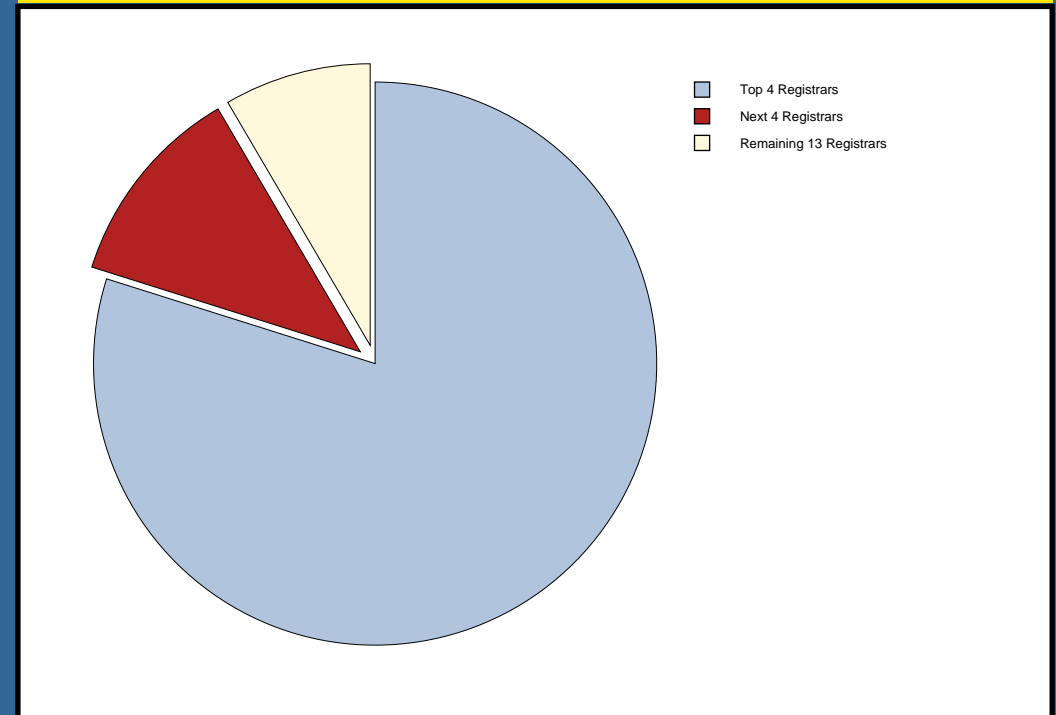
Registrars

	Score	%	May-04	Apr-04	Mar-04
Accredited	◆	0.00	21	21	21
Provisional	◆	0.00	3	3	3

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	100.00%	100.00%	100.00%
Processing Time	▲	95%	99.96%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	◆	8	8.0		0.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	◆	3	3		3

Market Share in .au

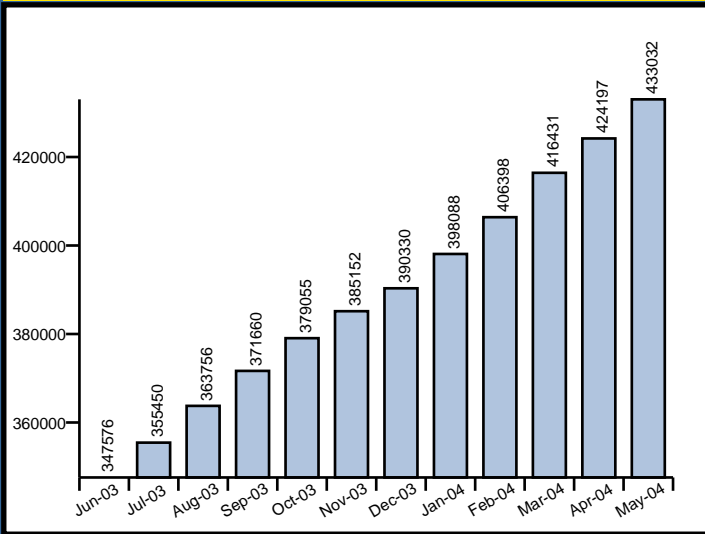


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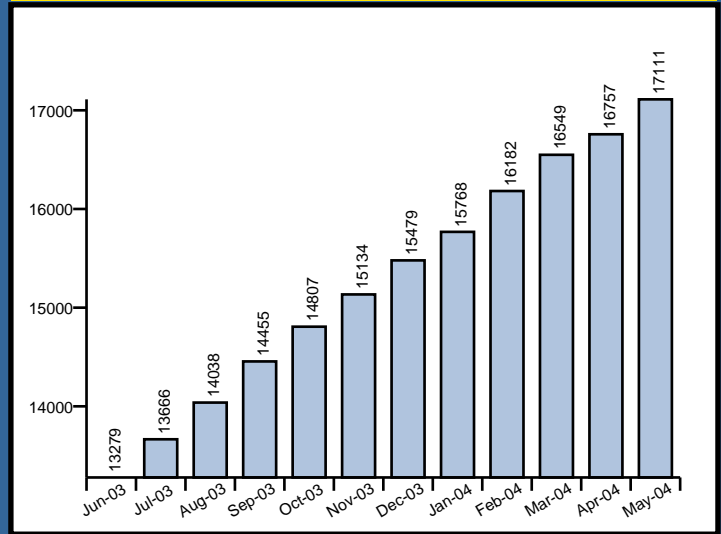
Total Domains Scorecard

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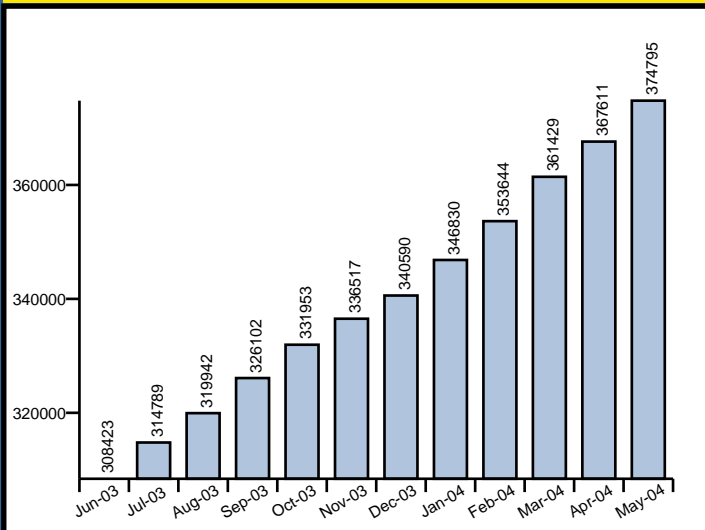
.au



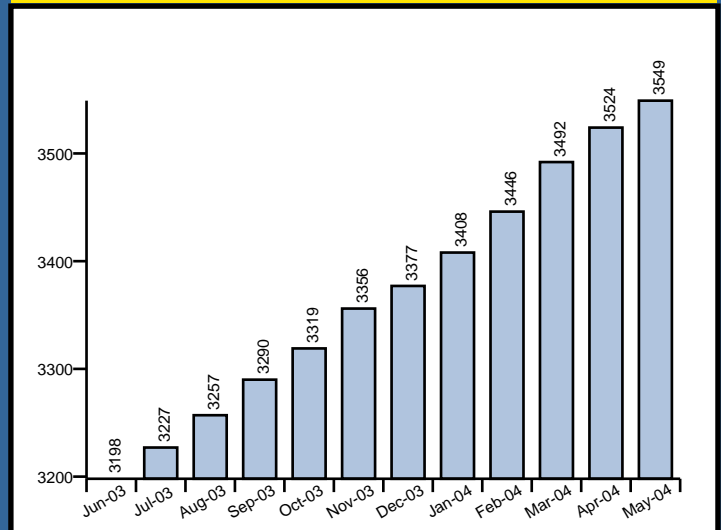
.org.au



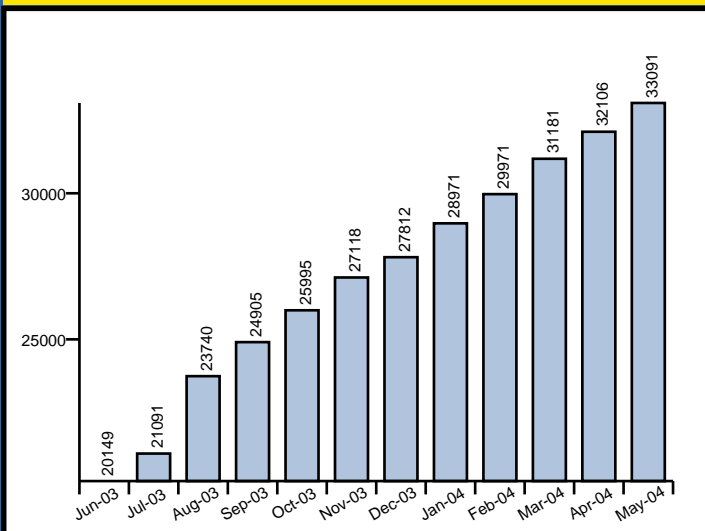
.com.au



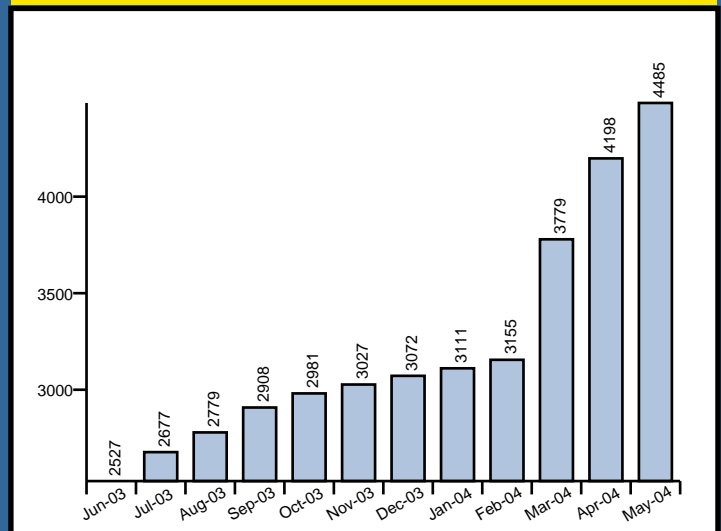
.asn.au



.net.au



.id.au

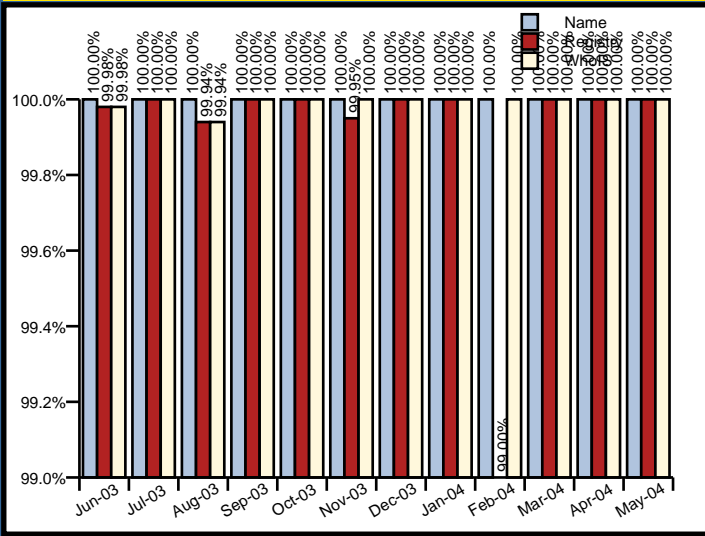


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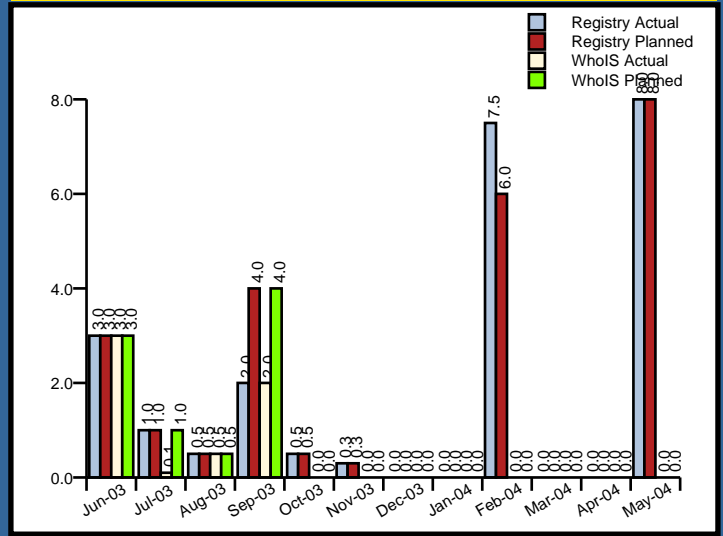
Detailed Technical Summary

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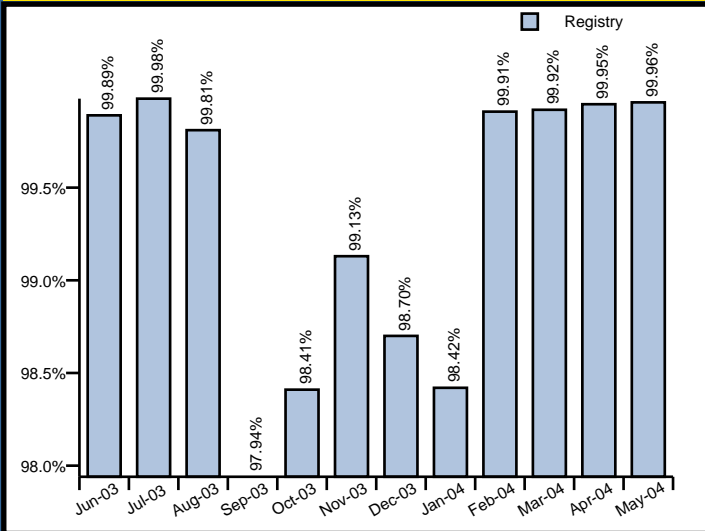
Service Availability



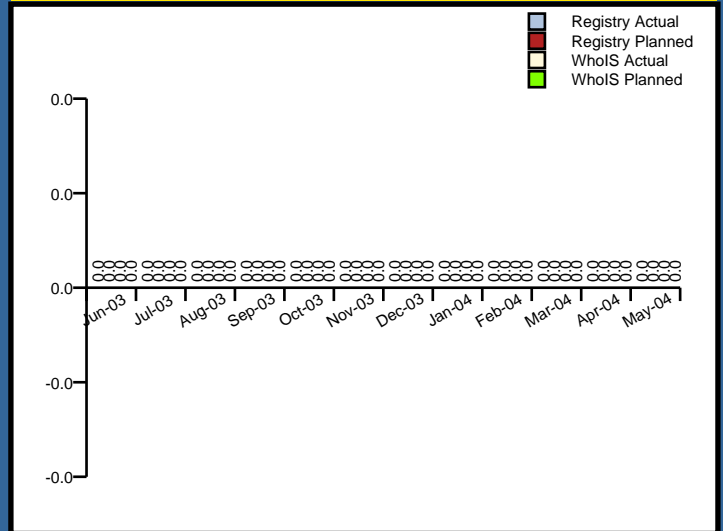
Planned Outage



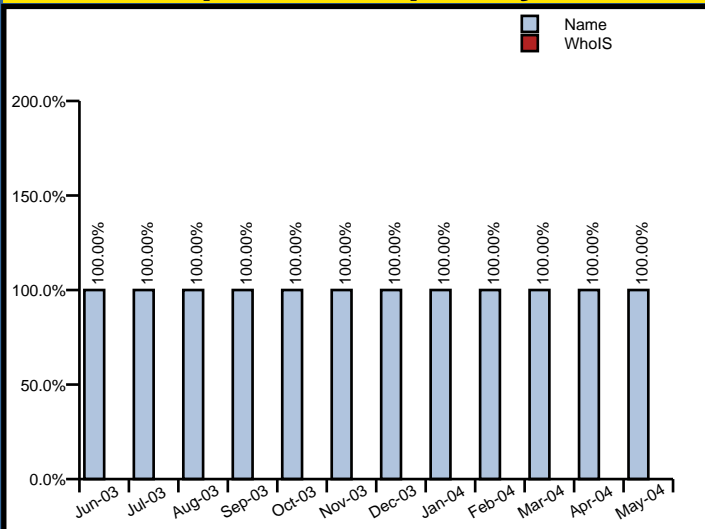
Processing Time



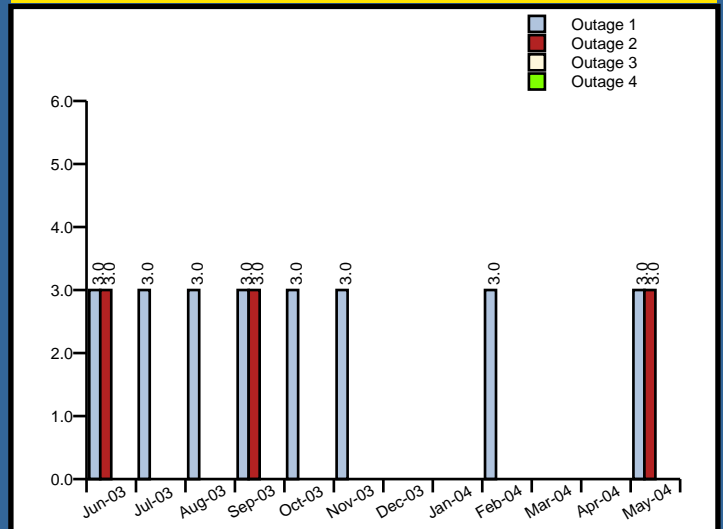
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

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