

# AusRegistry EOM Report for General Release

## High-Level Scorecard

June-04

### Domains

|                      | Score | %      | Jun-04        | Jun-03 |  |
|----------------------|-------|--------|---------------|--------|--|
| <b>Registrations</b> | ▲     | 31.94  | <b>13132</b>  | 9953   |  |
| <b>Transactions</b>  | ▲     | 37.22  | <b>32212</b>  | 23475  |  |
| <b>Renewals</b>      | ▲     | 103.67 | <b>14807</b>  | 7270   |  |
| <b>Drop-off</b>      | ▲     | -9.07  | <b>3036</b>   | 3339   |  |
| <b>Total Domains</b> |       |        |               |        |  |
| <b>.au</b>           | ▲     | 27.49  | <b>443128</b> | 347576 |  |
| <b>.com.au</b>       | ▲     | 24.18  | <b>382994</b> | 308423 |  |
| <b>.net.au</b>       | ▲     | 70.68  | <b>34391</b>  | 20149  |  |
| <b>.org.au</b>       | ▲     | 31.64  | <b>17480</b>  | 13279  |  |
| <b>.asn.au</b>       | ▲     | 11.98  | <b>3581</b>   | 3198   |  |
| <b>.id.au</b>        | ▲     | 85.28  | <b>4682</b>   | 2527   |  |

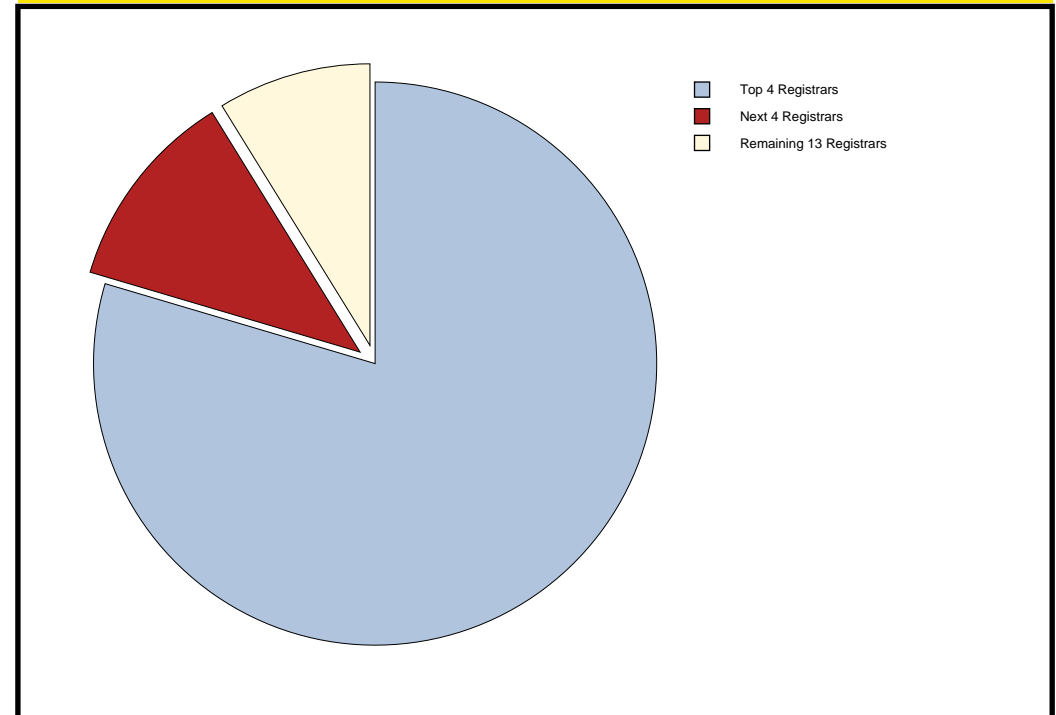
### Registrars

|                    | Score | %    | Jun-04    | May-04 | Apr-04 |
|--------------------|-------|------|-----------|--------|--------|
| <b>Accredited</b>  | ◆     | 0.00 | <b>21</b> | 21     | 21     |
| <b>Provisional</b> | ◆     | 0.00 | <b>3</b>  | 3      | 3      |

### Technical

| Performance Level           | Score | SLA   | Registry | Name    | WhoIS  |
|-----------------------------|-------|-------|----------|---------|--------|
| Service Availability        | ▼     | 99.5% | 98.71%   | 100.00% | 98.71% |
| Processing Time             | ▲     | 95%   | 99.95%   |         |        |
| Update Frequency            | ▲     | 95%   |          | 100.00% |        |
| Planned Outage Time         | ▲     | 8     | 0.0      |         | 0.0    |
| Extended Planned Outages    | ▲     | 18    | 0        |         | 0      |
| Planned Outage Notification | ▲     | 3     | 0        |         | 0      |

### Market Share in .au

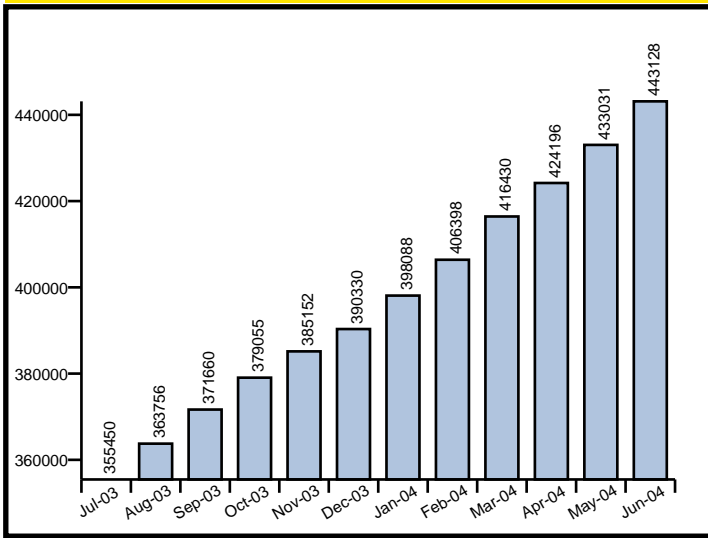


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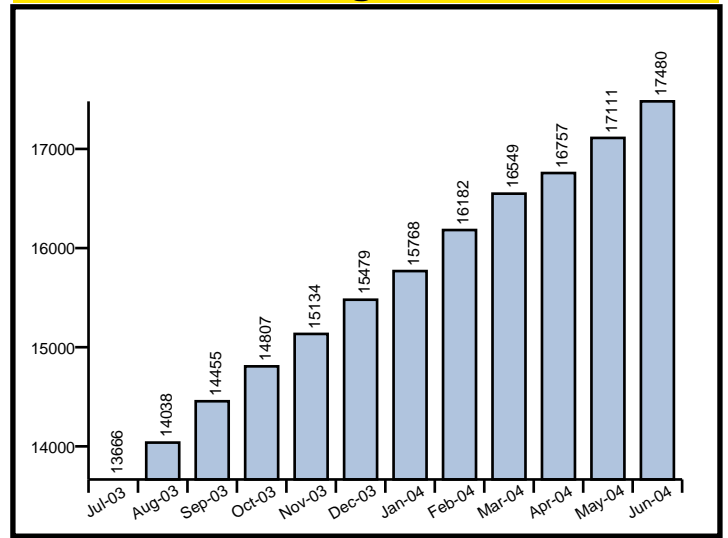
## Total Domains Scorecard

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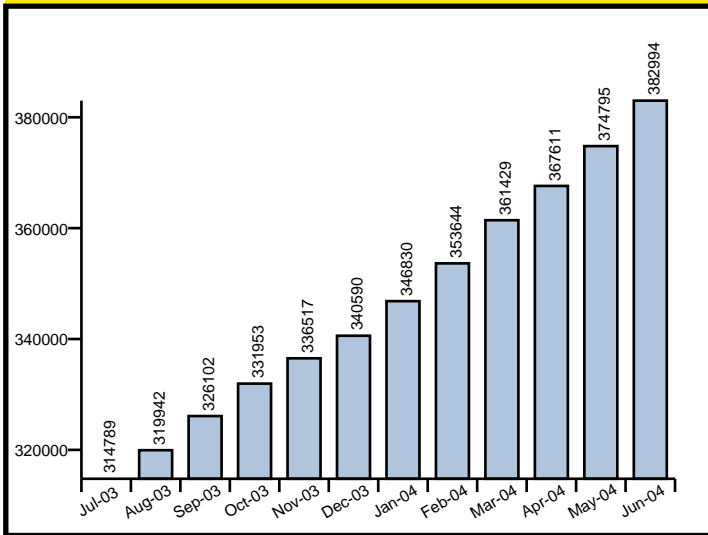
### .au



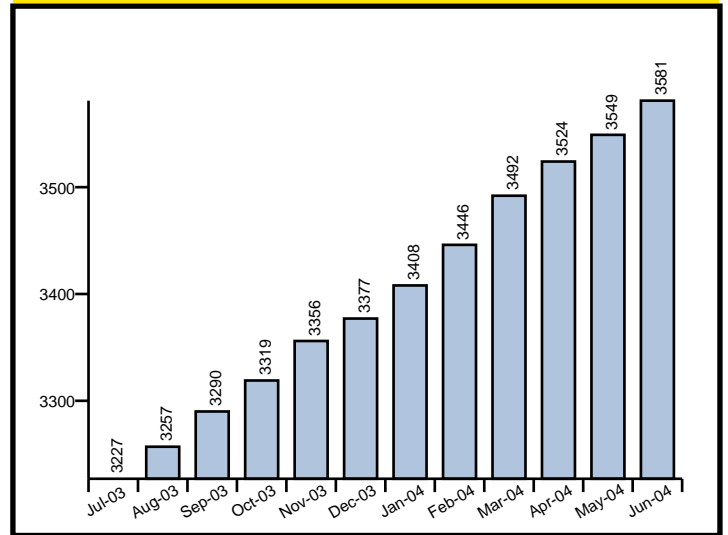
### .org.au



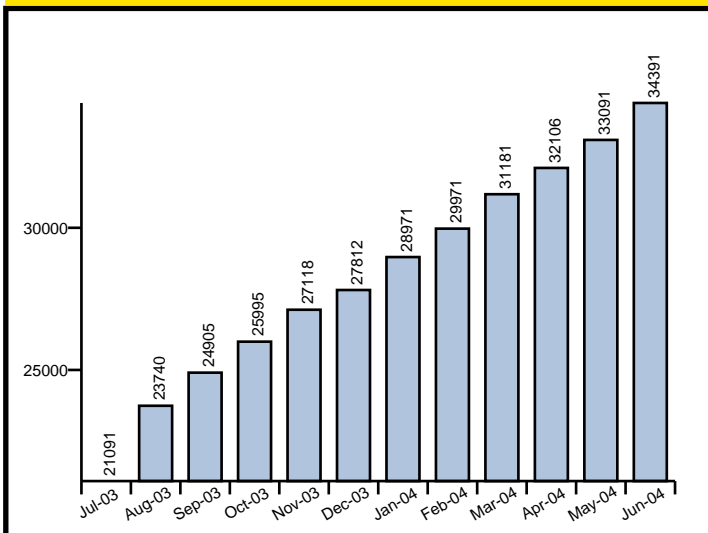
### .com.au



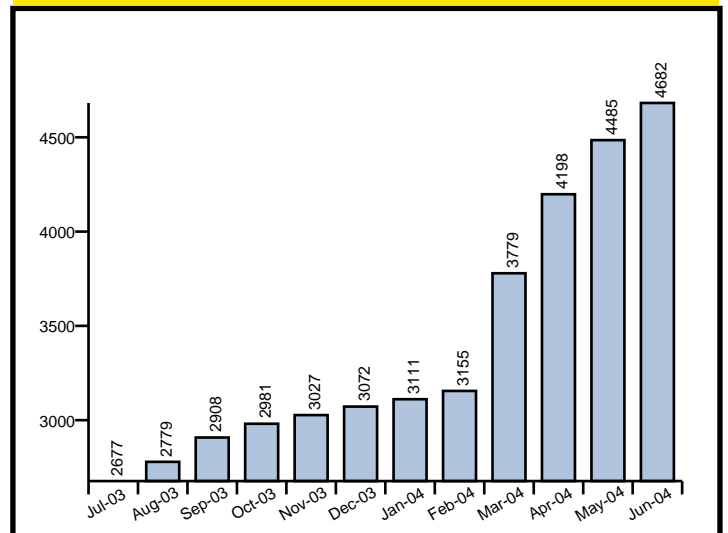
### .asn.au



### .net.au



### .id.au

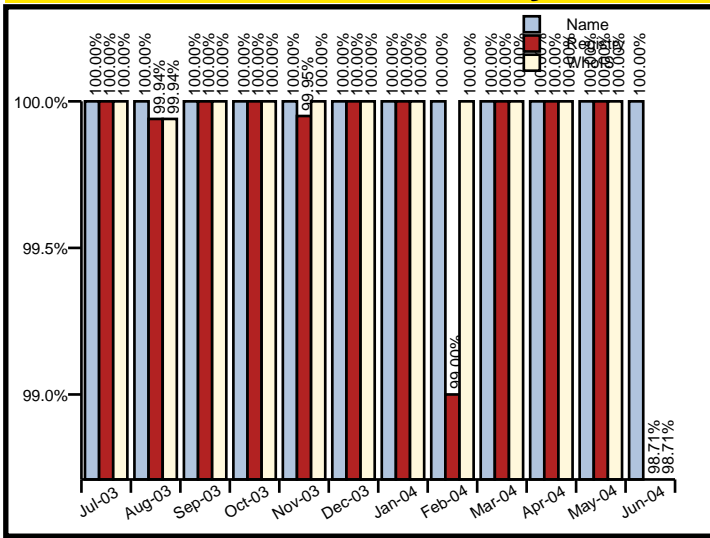


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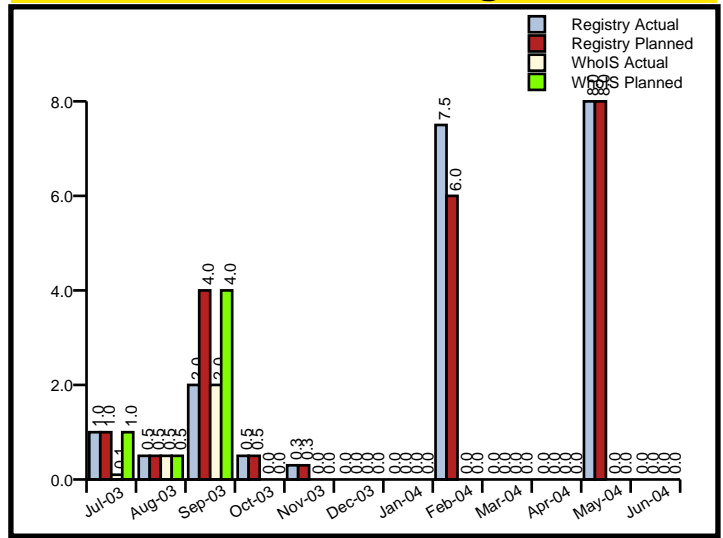
## Detailed Technical Summary

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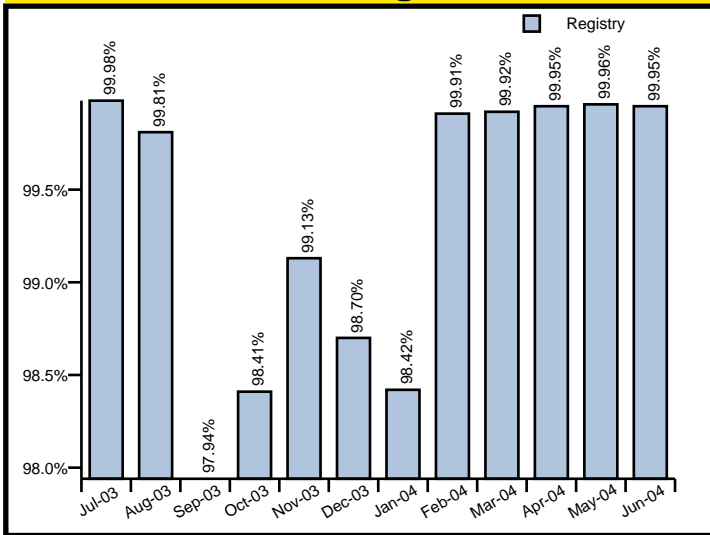
### Service Availability



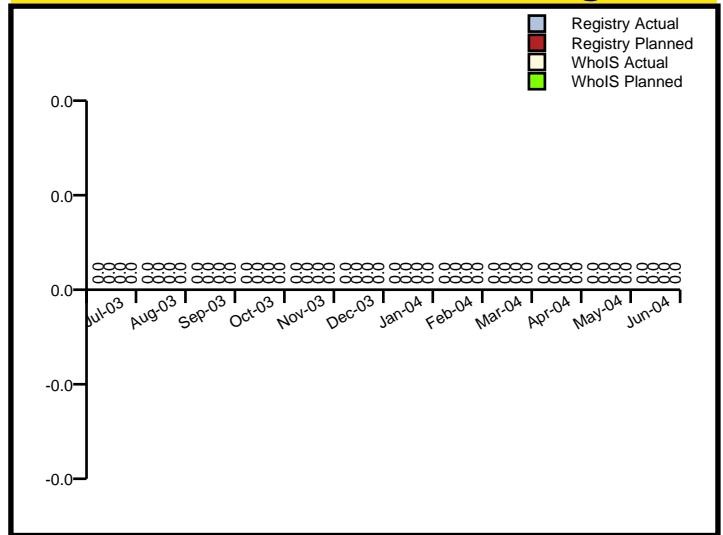
### Planned Outage



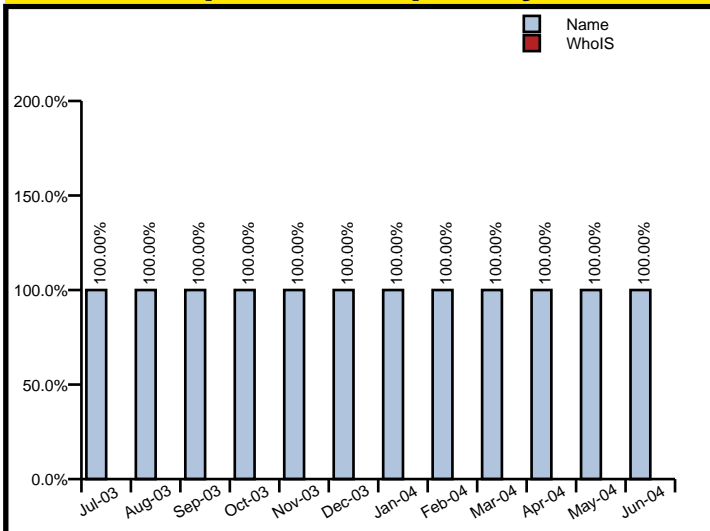
### Processing Time



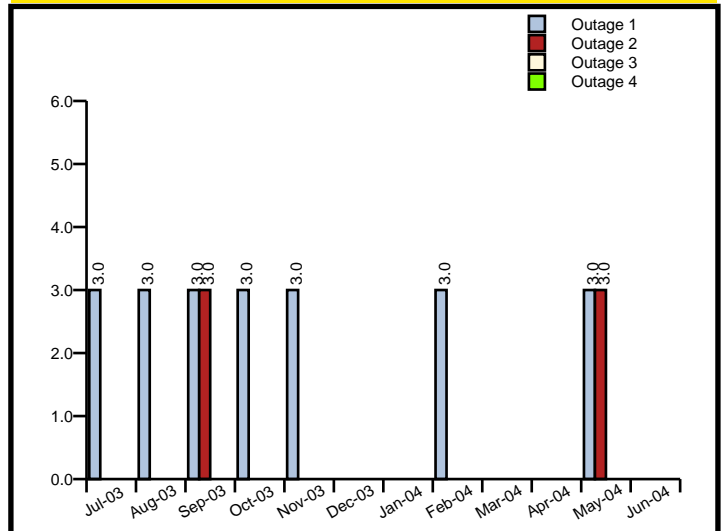
### Extended Planned Outage



### Update Frequency



### Notification



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## Definitions

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| Terms                | Definitions  |
|----------------------|--|
| <b>Cancel</b>        | Deletion of a domain within 3 days of creation. The charge for the Create is refunded.   |
| <b>Create</b>        | New domain created by a Registrar and has been charged for.  |
| <b>Delete</b>        | A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.  |
| <b>Drop-off</b>      | The total of domains that expired without renewal, or were deleted.  |
| <b>Expiry</b>        | Purged from the Registry 14-21 days after expiry date.   |
| <b>Purge</b>         | The removal of domains from the registry database after expiry.  |
| <b>Registration</b>  | Domains Created less Cancelled Creates.  |
| <b>Renewal</b>       | Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.   |
| <b>Transactions</b>  | The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements. |
| <b>Transfers In</b>  | When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.              |
| <b>Transfers Out</b> | When a Registrar loses ownership of a domain to another Registrar.   |

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