

# AusRegistry EOM Report for General Release

## High-Level Scorecard

September-04

### Domains

|                      | Score | %      | Sep-04        | Sep-03 | Sep-02 |
|----------------------|-------|--------|---------------|--------|--------|
| <b>Registrations</b> | ▲     | 20.61  | <b>13641</b>  | 11310  | 8631   |
| <b>Transactions</b>  | ▲     | 23.20  | <b>26280</b>  | 21332  | 15027  |
| <b>Renewals</b>      | ▲     | 28.16  | <b>10073</b>  | 7860   | 4748   |
| <b>Drop-off</b>      | ▼     | 31.68  | <b>4485</b>   | 3406   | 3365   |
| <b>Total Domains</b> |       |        |               |        |        |
| <b>.au</b>           | ▲     | 24.37  | <b>462239</b> | 371660 | 292534 |
| <b>.com.au</b>       | ▲     | 23.75  | <b>403563</b> | 326102 | 263405 |
| <b>.net.au</b>       | ▲     | 43.88  | <b>35833</b>  | 24905  | 14612  |
| <b>.org.au</b>       | ▲     | 6.54   | <b>15400</b>  | 14455  | 10251  |
| <b>.asn.au</b>       | ▼     | -20.36 | <b>2620</b>   | 3290   | 2922   |
| <b>.id.au</b>        | ▲     | 65.85  | <b>4823</b>   | 2908   | 1344   |

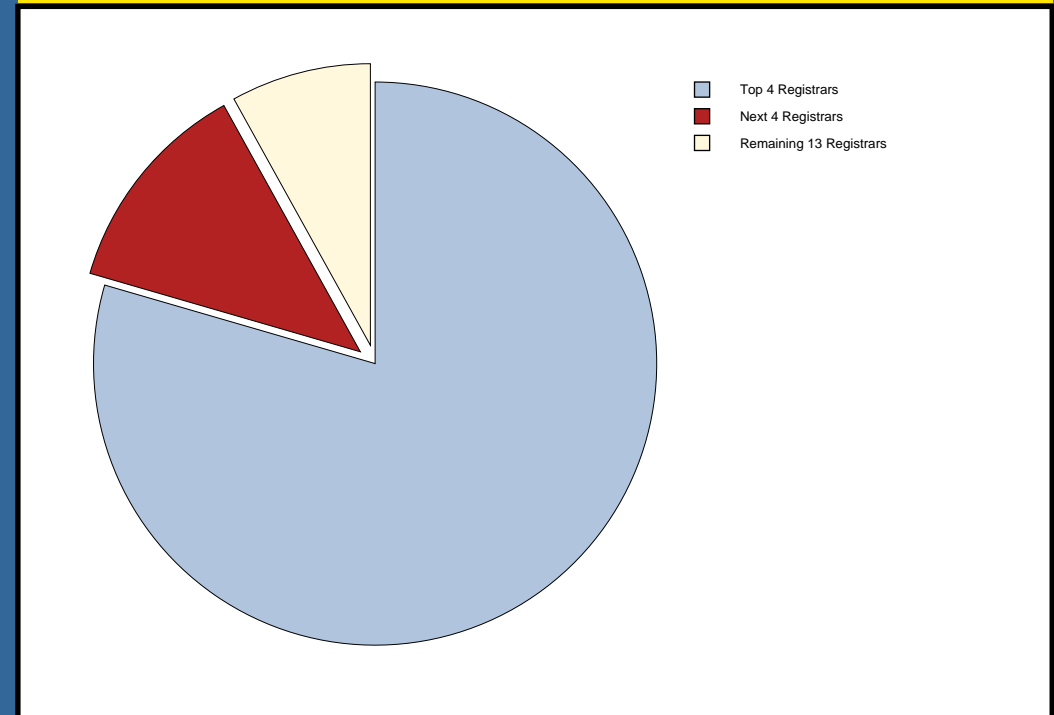
### Registrars

|                    | Score | %    | Sep-04    | Aug-04 | Jul-04 |
|--------------------|-------|------|-----------|--------|--------|
| <b>Accredited</b>  | ◆     | 0.00 | <b>21</b> | 21     | 21     |
| <b>Provisional</b> | ◆     | 0.00 | <b>4</b>  | 4      | 3      |

### Technical

| Performance Level           | Score | SLA   | Registry | Name    | WhoIS  |
|-----------------------------|-------|-------|----------|---------|--------|
| Service Availability        | ▲     | 99.5% | 99.84%   | 100.00% | 99.84% |
| Processing Time             | ▲     | 95%   | 99.99%   |         |        |
| Update Frequency            | ▲     | 95%   |          | 100.00% |        |
| Planned Outage Time         | ▲     | 8     | 3.08     |         | 1.00   |
| Extended Planned Outages    | ▲     | 18    | 0        |         | 0      |
| Planned Outage Notification | ◆     | 3     | 3        |         | 3      |

### Market Share in .au

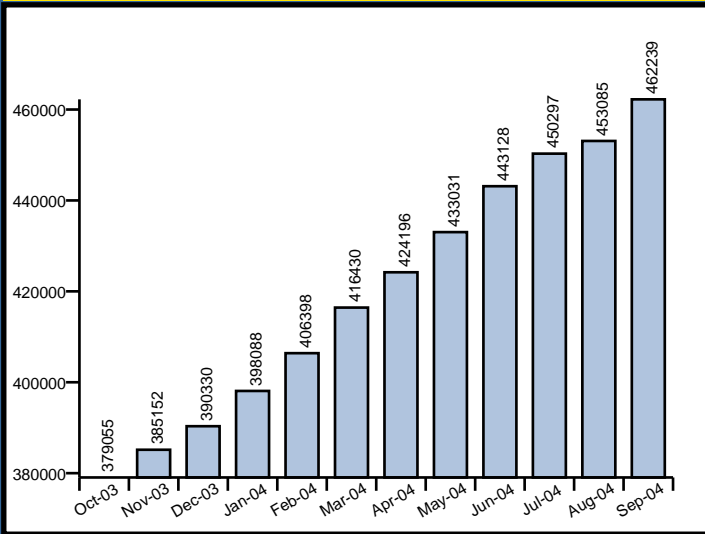


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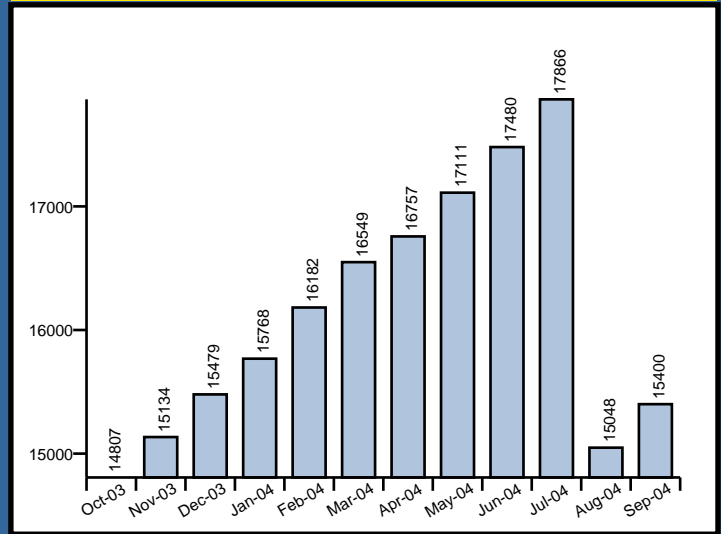
## Total Domains Scorecard

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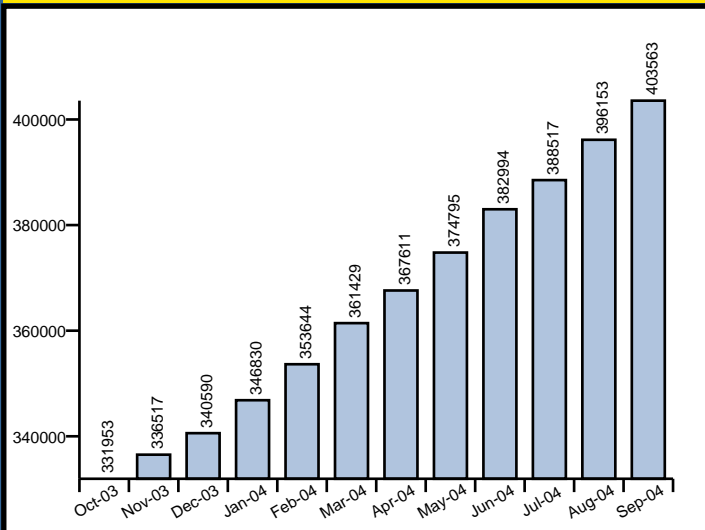
### .au



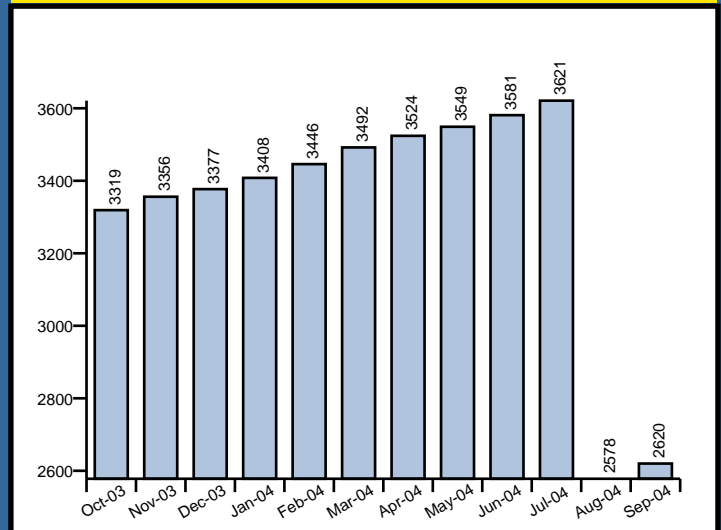
### .org.au



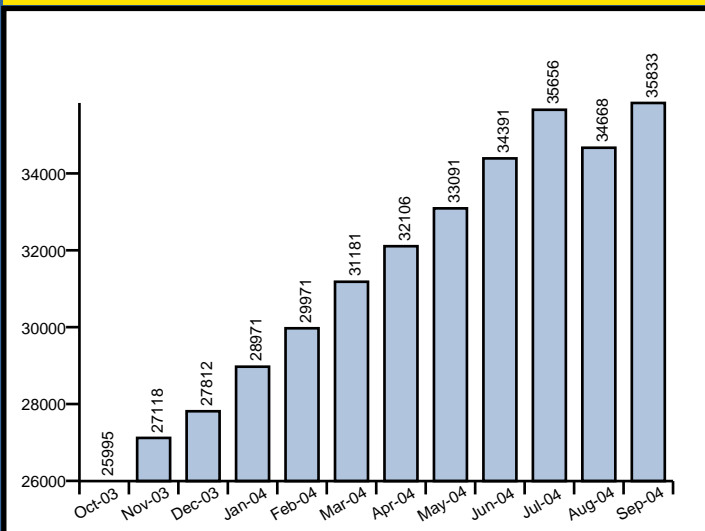
### .com.au



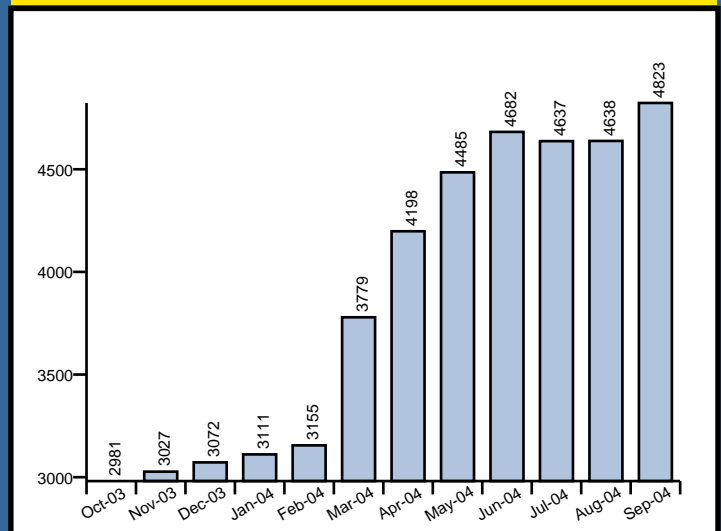
### .asn.au



### .net.au



### .id.au

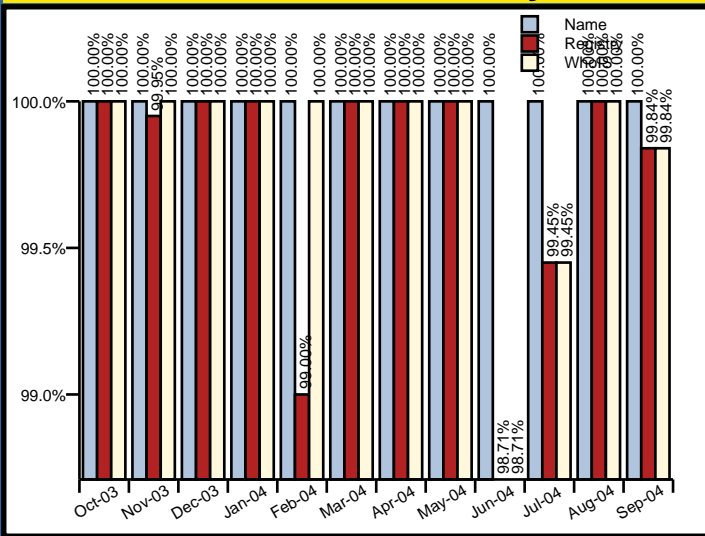


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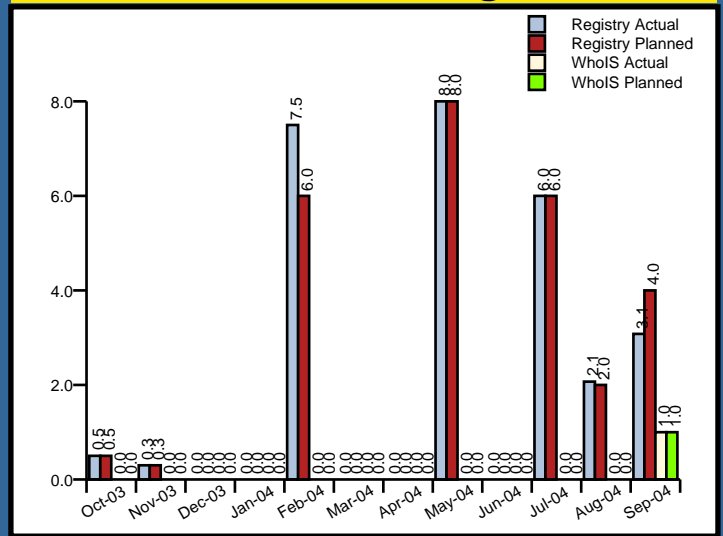
## Detailed Technical Summary

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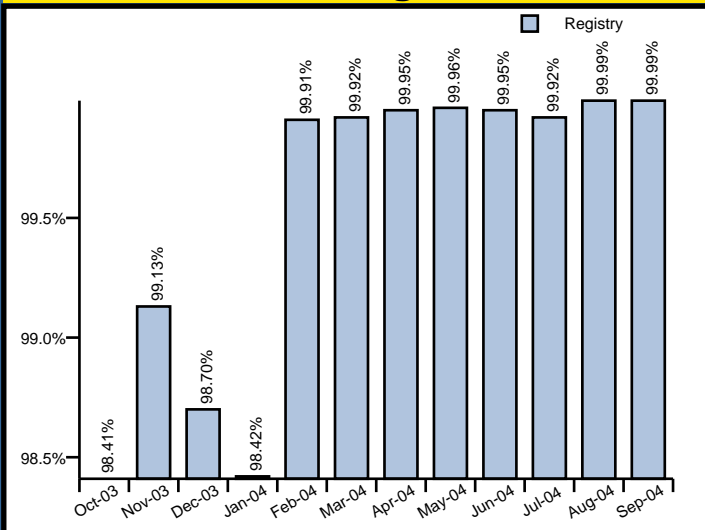
### Service Availability



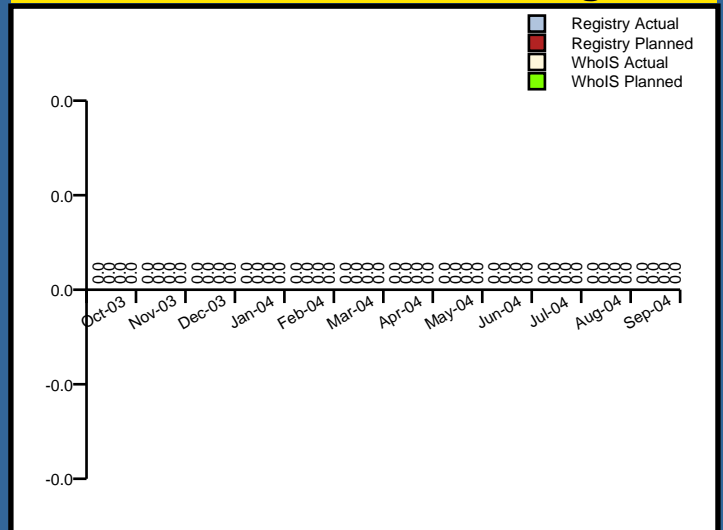
### Planned Outage



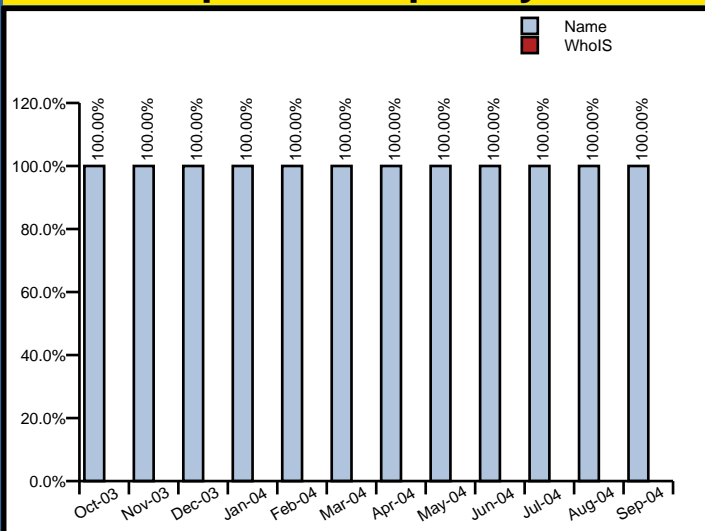
### Processing Time



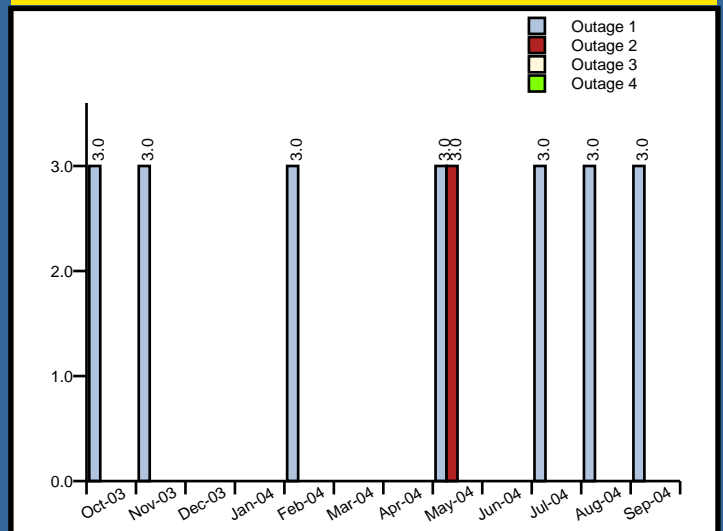
### Extended Planned Outage



### Update Frequency



### Notification



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## Definitions

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| Terms                | Definitions  |
|----------------------|--|
| <b>Cancel</b>        | Deletion of a domain within 3 days of creation. The charge for the Create is refunded.   |
| <b>Create</b>        | New domain created by a Registrar and has been charged for.  |
| <b>Delete</b>        | A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.  |
| <b>Drop-off</b>      | The total of domains that expired without renewal, or were deleted.  |
| <b>Expiry</b>        | Purged from the Registry 14-21 days after expiry date.   |
| <b>Purge</b>         | The removal of domains from the registry database after expiry.  |
| <b>Registration</b>  | Domains Created less Cancelled Creates.  |
| <b>Renewal</b>       | Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.   |
| <b>Transactions</b>  | The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements. |
| <b>Transfers In</b>  | When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.              |
| <b>Transfers Out</b> | When a Registrar loses ownership of a domain to another Registrar.   |

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