

AusRegistry EOM Report for General Release

High-Level Scorecard

October-04

Domains

	Score	%	Oct-04	Oct-03	Oct-02
Registrations	▲	20.84	13174	10902	10615
Transactions	▲	4.71	24934	23812	17562
Renewals	▼	-7.86	9420	10224	5288
Drop-off	▼	40.74	4933	3505	3441
Total Domains					
.au	▲	24.12	470476	379055	299706
.com.au	▲	23.62	410364	331953	269779
.net.au	▲	41.81	36864	25995	14849
.org.au	▲	5.86	15675	14807	10620
.asn.au	▼	-20.46	2640	3319	2970
.id.au	▲	65.48	4933	2981	1488

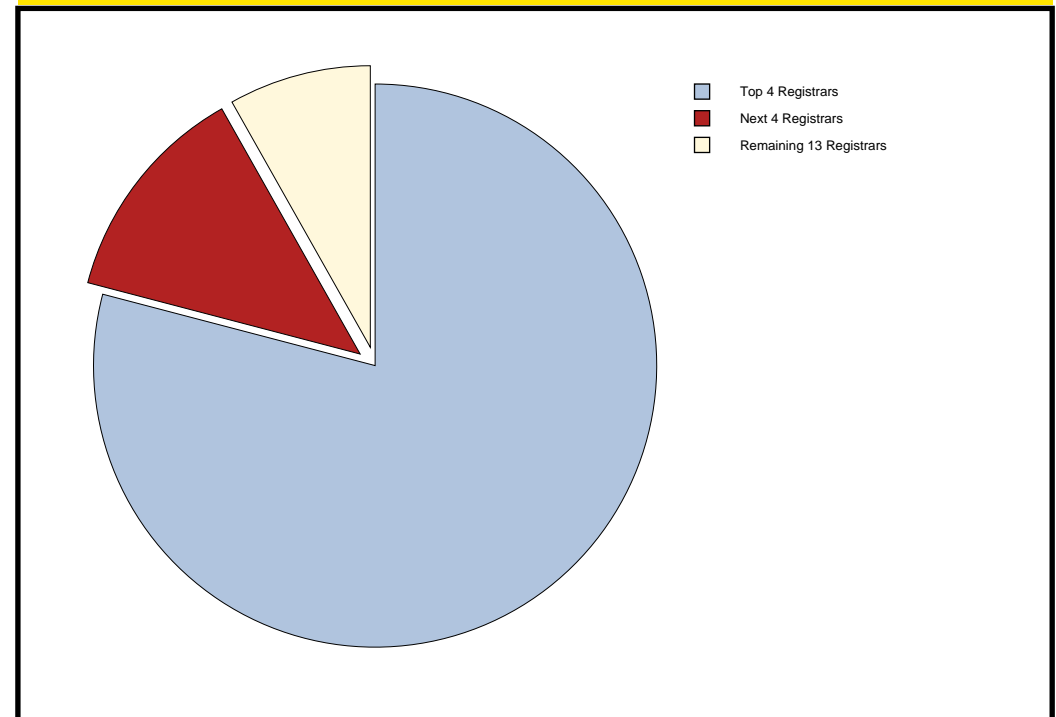
Registrars

	Score	%	Oct-04	Sep-04	Aug-04
Accredited	◆	0.00	21	21	21
Provisional	▲	75.00	7	4	4

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	99.98%	100.00%	99.98%
Processing Time	▲	95%	99.98%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	◆	8	8.00		0.00
Extended Planned Outages	▼	18	18		18
Planned Outage Notification	◆	3	3		3

Market Share in .au

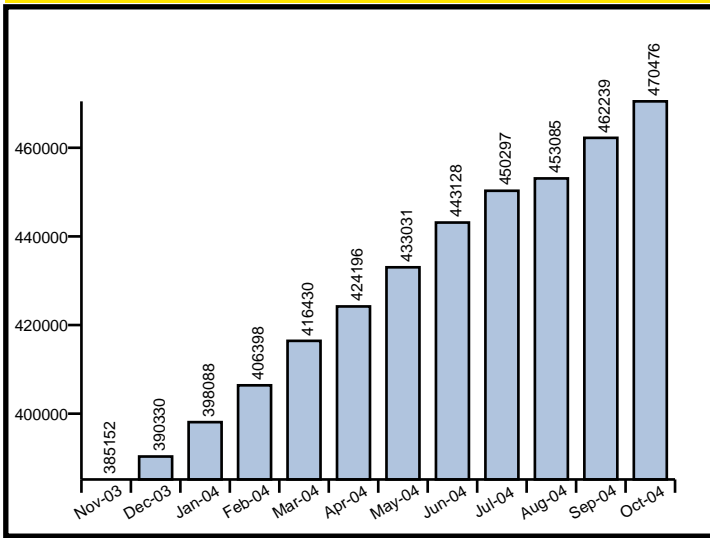


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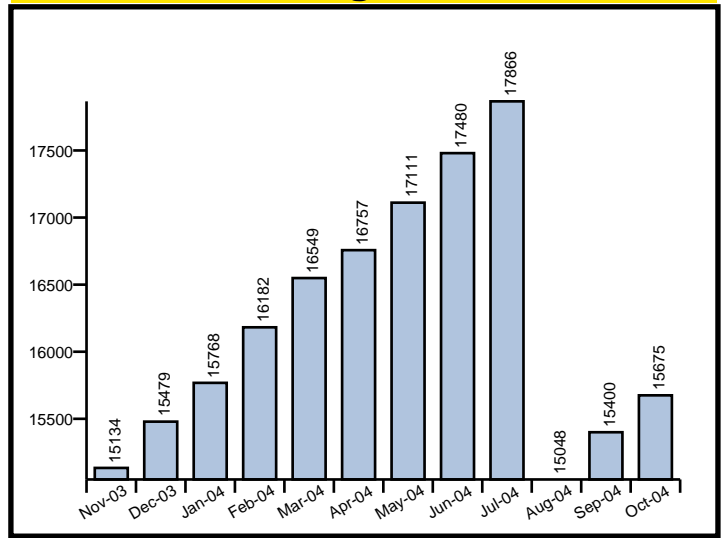
Total Domains Scorecard

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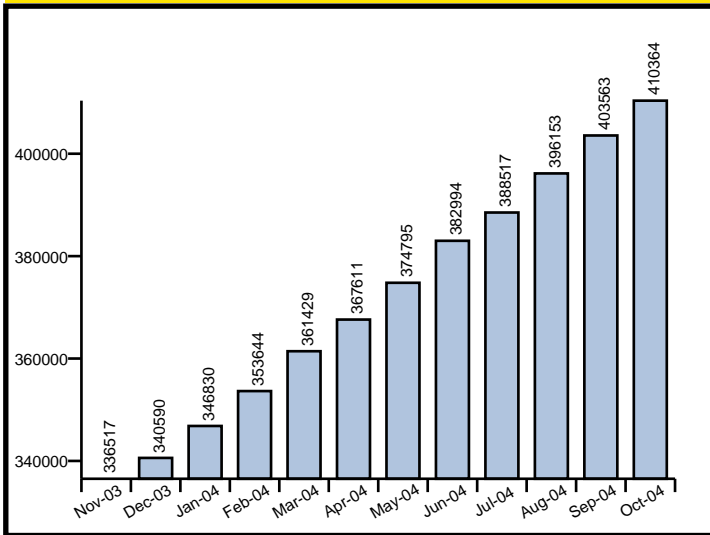
.au



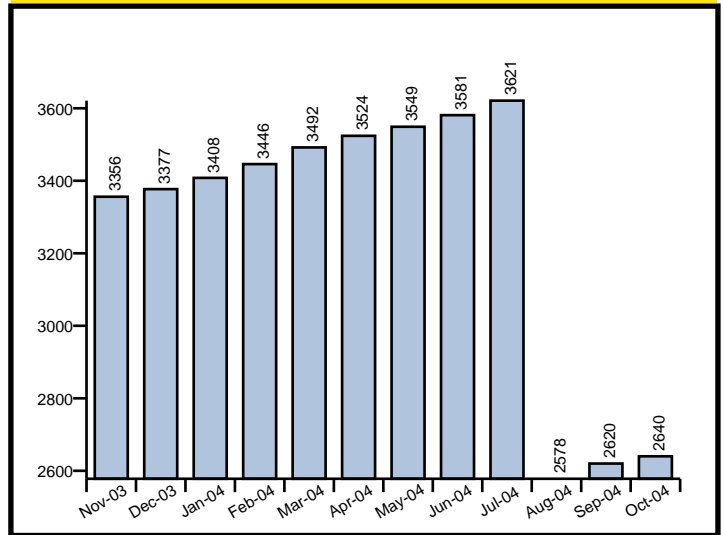
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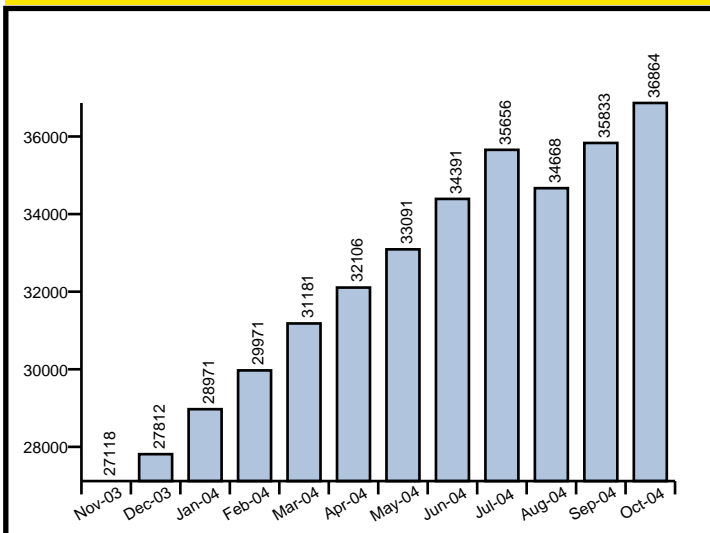
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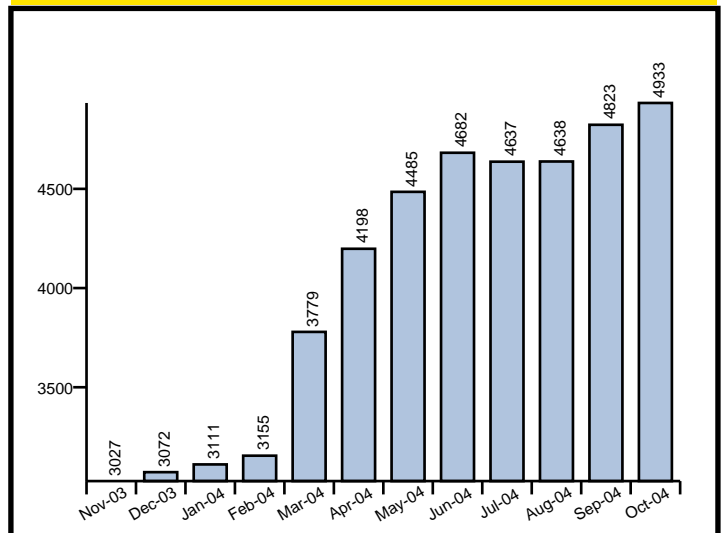
.asn.au



.net.au



.id.au

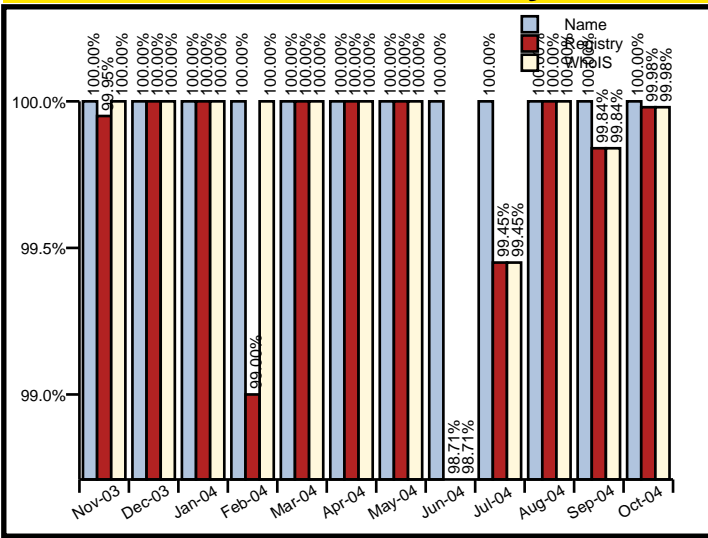


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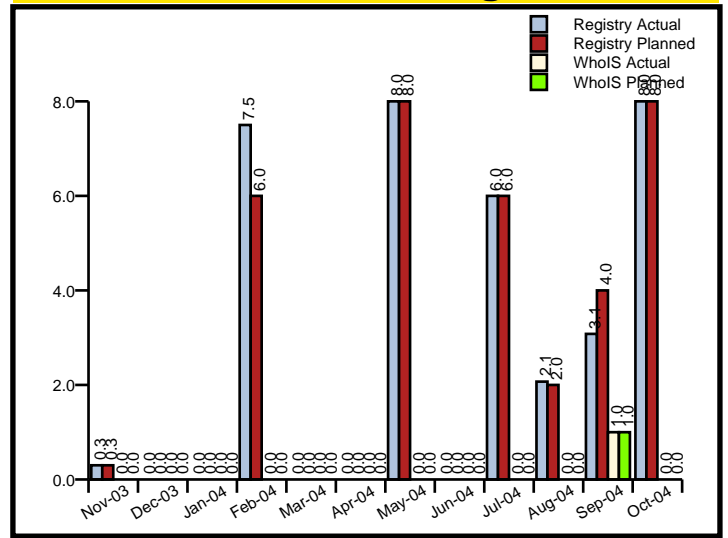
Detailed Technical Summary

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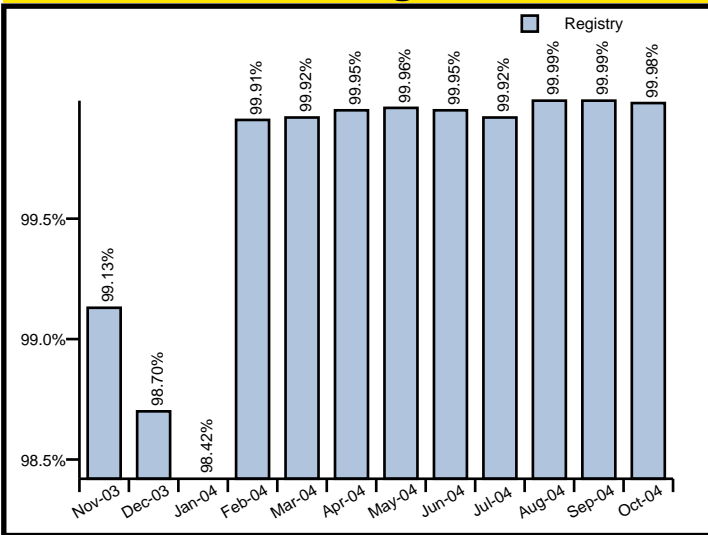
Service Availability



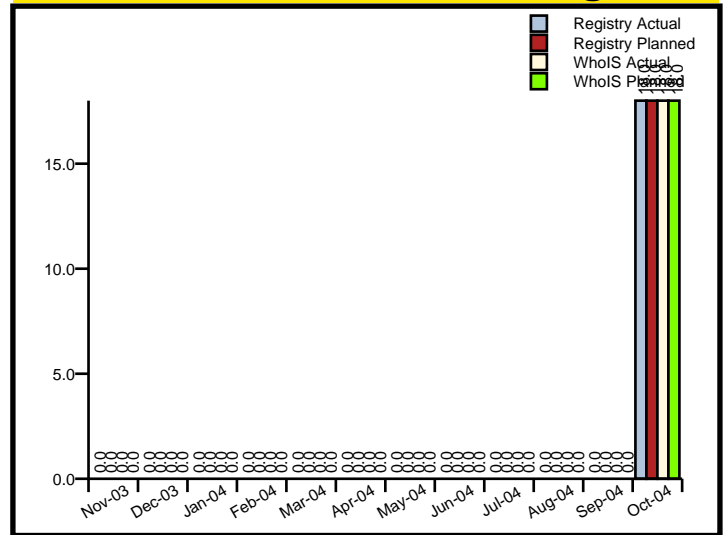
Planned Outage



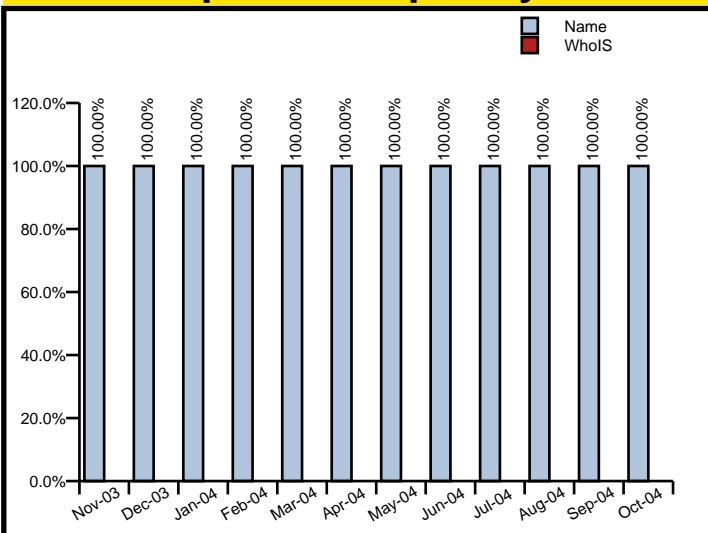
Processing Time



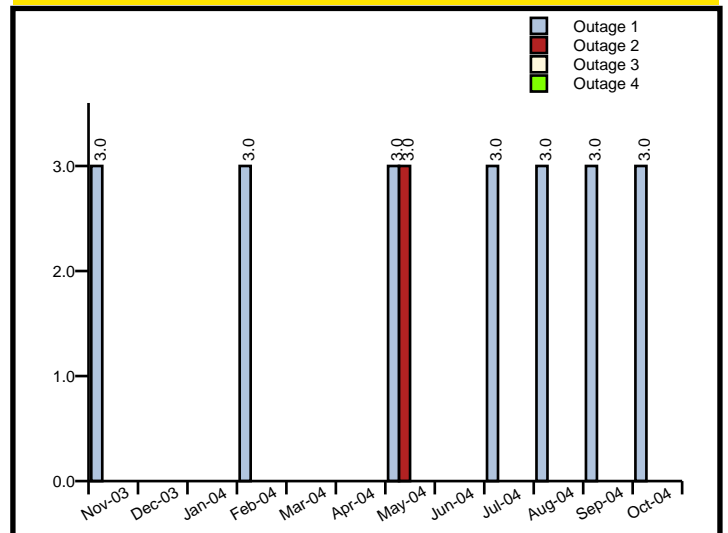
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

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