

AusRegistry EOM Report for General Release

High-Level Scorecard

November-04

Domains

	Score	%	Nov-04	Nov-03	Nov-02
Registrations	▲	41.66	14601	10307	7595
Transactions	▲	31.98	26031	19724	14113
Renewals	▲	29.78	9299	7165	4884
Drop-off	▲	-3.52	4062	4210	3027
Total Domains					
.au	▲	24.89	481016	385152	304277
.com.au	▲	24.61	419319	336517	273402
.net.au	▲	40.04	37976	27118	15340
.org.au	▲	5.67	15992	15134	10920
.asn.au	▼	-20.98	2652	3356	3006
.id.au	▲	67.72	5077	3027	1609

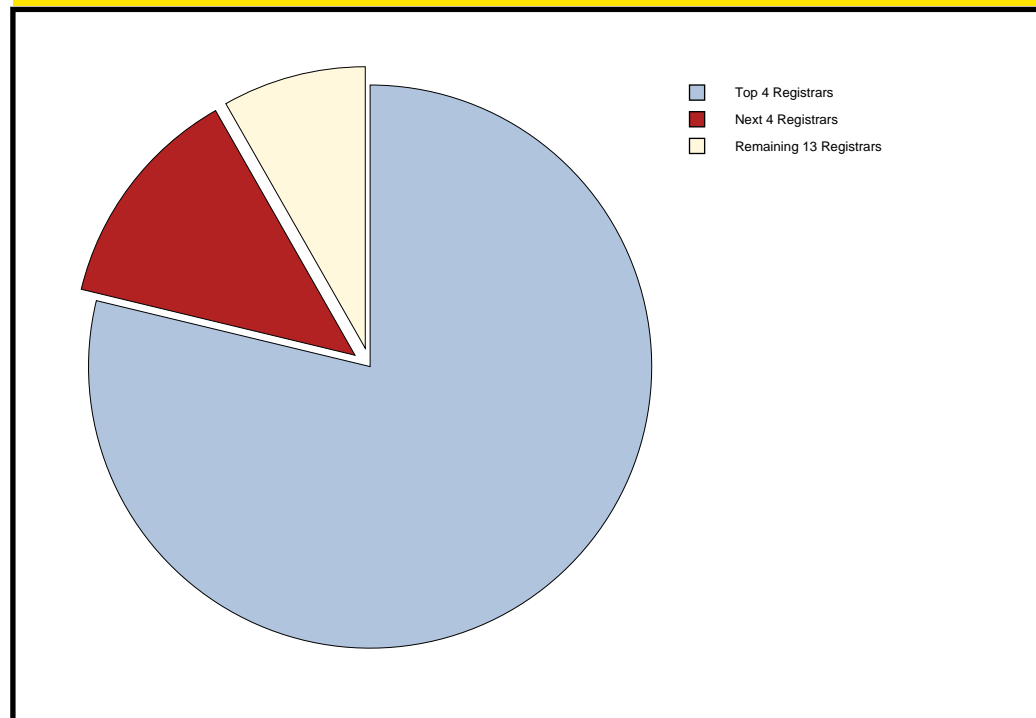
Registrars

	Score	%	Nov-04	Oct-04	Sep-04
Accredited	◆	0.00	21	21	21
Provisional	◆	0.00	7	7	4

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	100.00%	100.00%	100.00%
Processing Time	▲	95%	99.99%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	6.00		0.00
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	◆	3	3		3

Market Share in .au

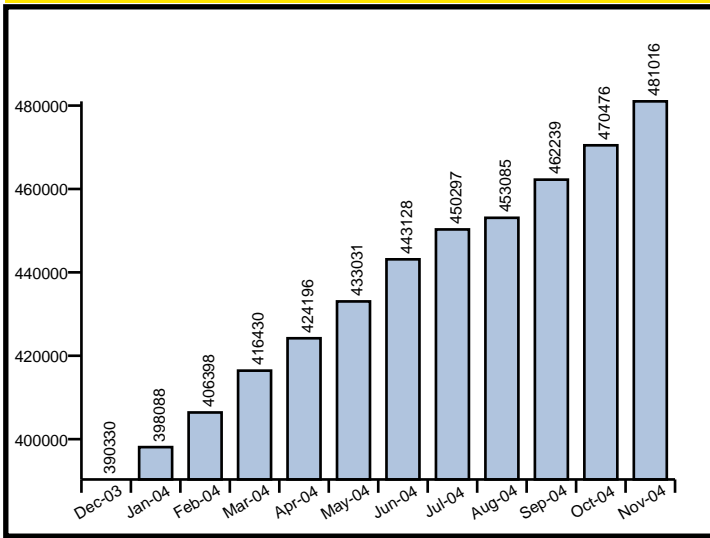


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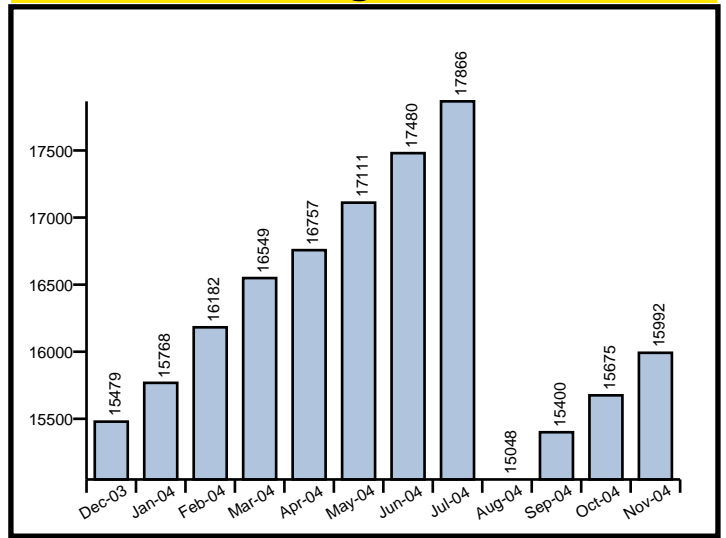
Total Domains Scorecard

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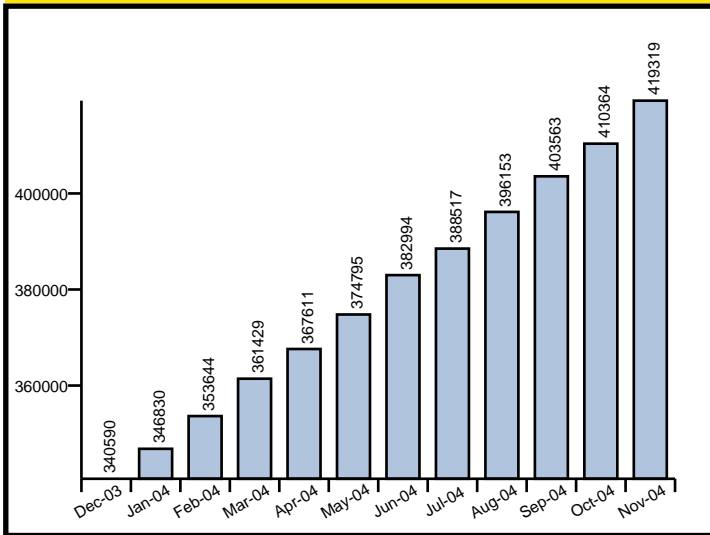
.au



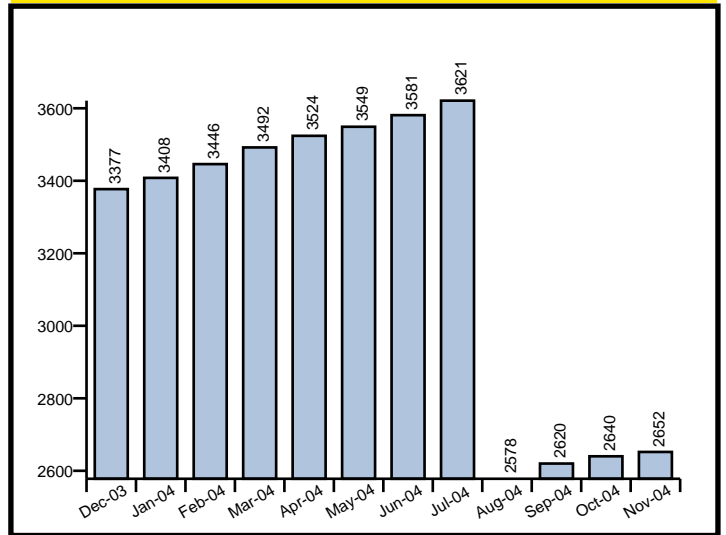
.org.au



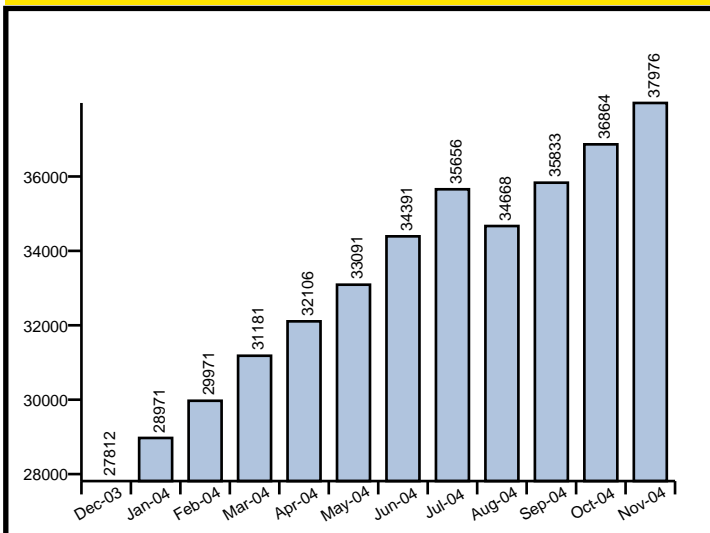
.com.au



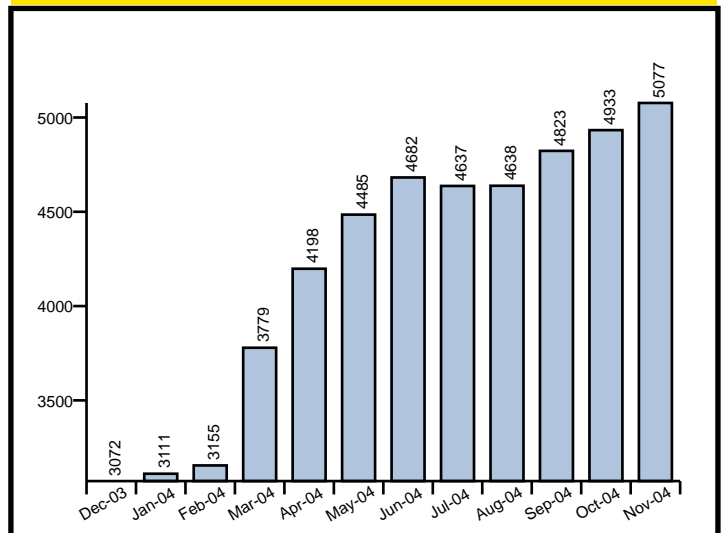
.asn.au



.net.au



.id.au

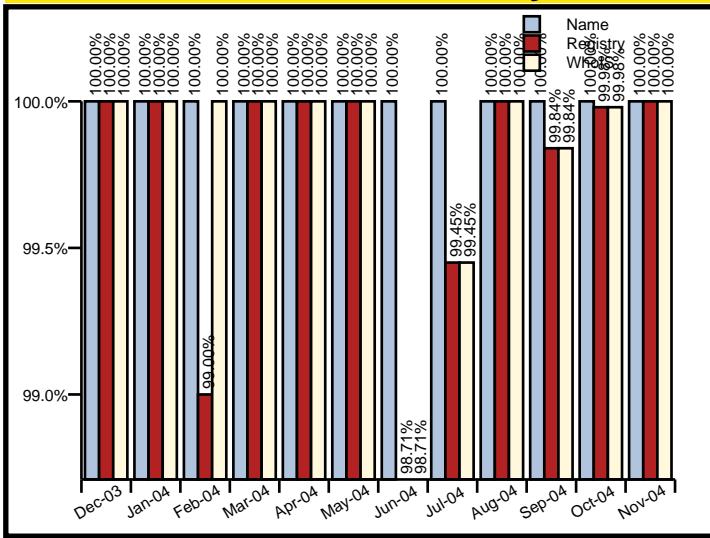


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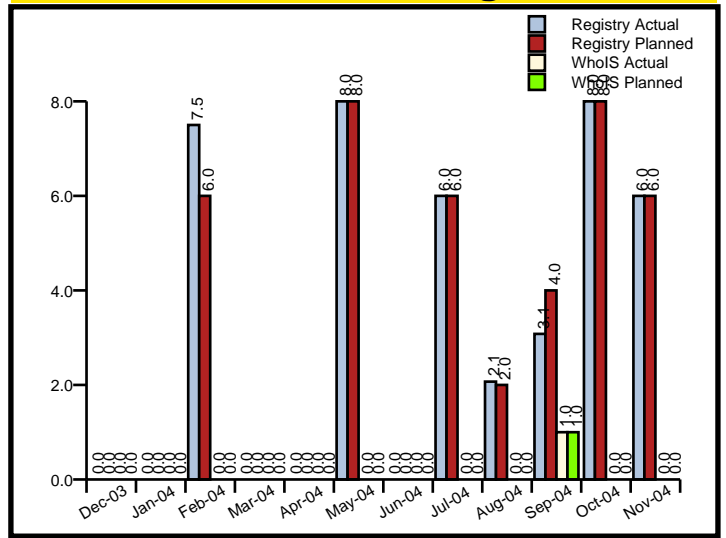
Detailed Technical Summary

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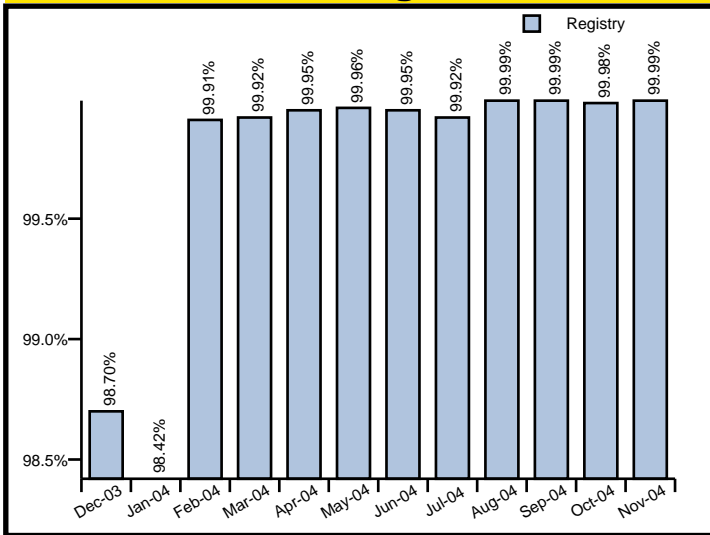
Service Availability



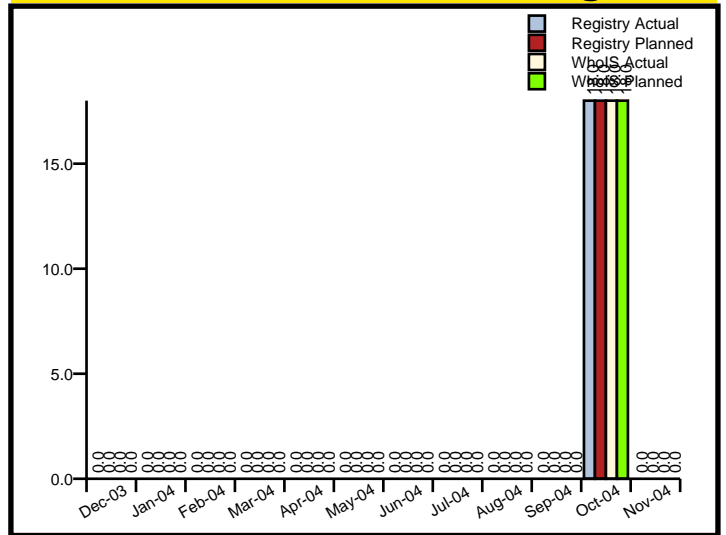
Planned Outage



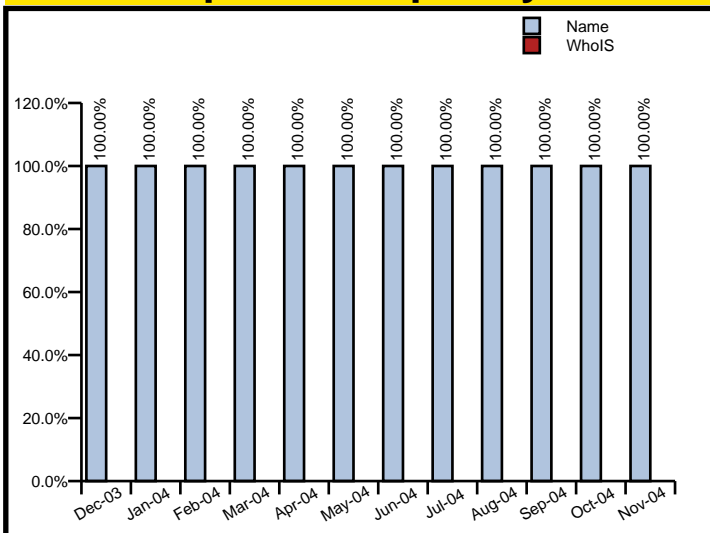
Processing Time



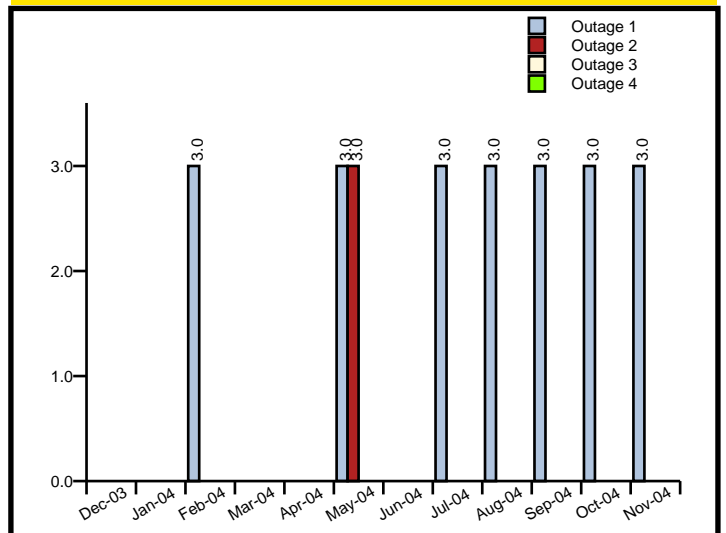
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

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