

AusRegistry EOM Report for General Release

High-Level Scorecard

December-04

Domains

	Score	%	Dec-04	Dec-03	Dec-02
Registrations	▲	42.68	11992	8405	6479
Transactions	▲	33.40	21633	16217	11887
Renewals	▲	16.41	7100	6099	4262
Drop-off	▼	32.15	4263	3226	3193
Total Domains					
.au	▲	25.21	488745	390330	307568
.com.au	▲	24.99	425698	340590	275957
.net.au	▲	40.01	38939	27812	15683
.org.au	▲	4.96	16247	15479	11181
.asn.au	▼	-21.11	2664	3377	3022
.id.au	▲	69.17	5197	3072	1725

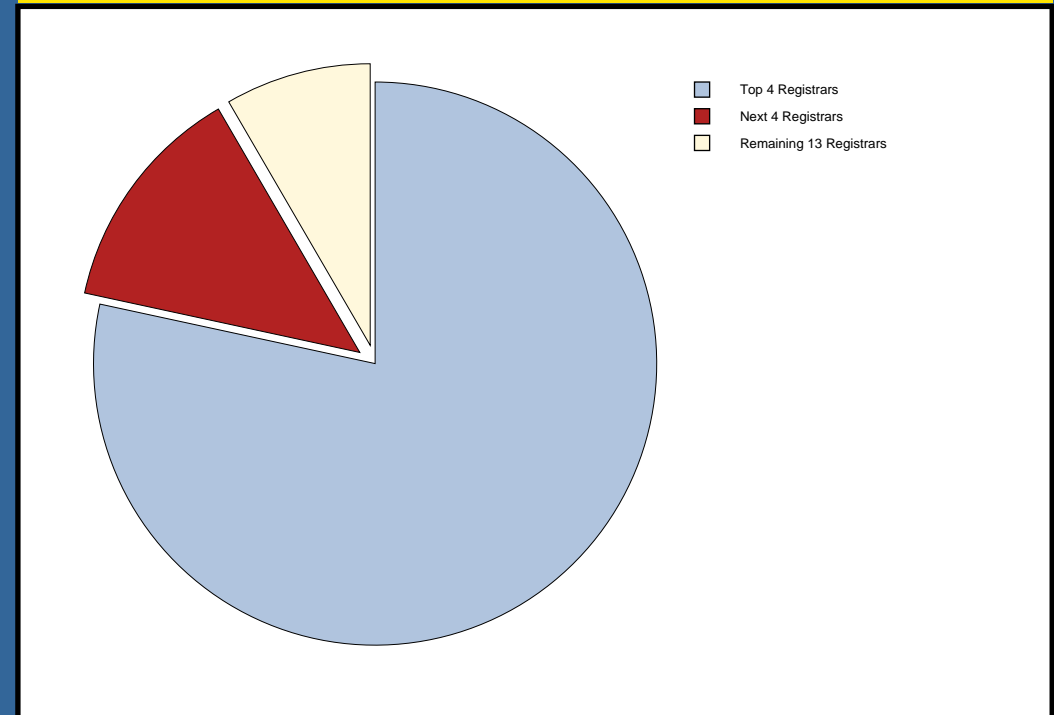
Registrars

	Score	%	Dec-04	Nov-04	Oct-04
Accredited	◆	0.00	21	21	21
Provisional	◆	0.00	7	7	7

Technical

Performance Level	Score	SLA	Registry	Name	WhoIS
Service Availability	▲	99.5%	99.98%	100.00%	99.98%
Processing Time	▲	95%	99.92%		
Update Frequency	▲	95%		100.00%	
Planned Outage Time	▲	8	3.6		0.0
Extended Planned Outages	▲	18	0		0
Planned Outage Notification	◆	3	3		3

Market Share in .au

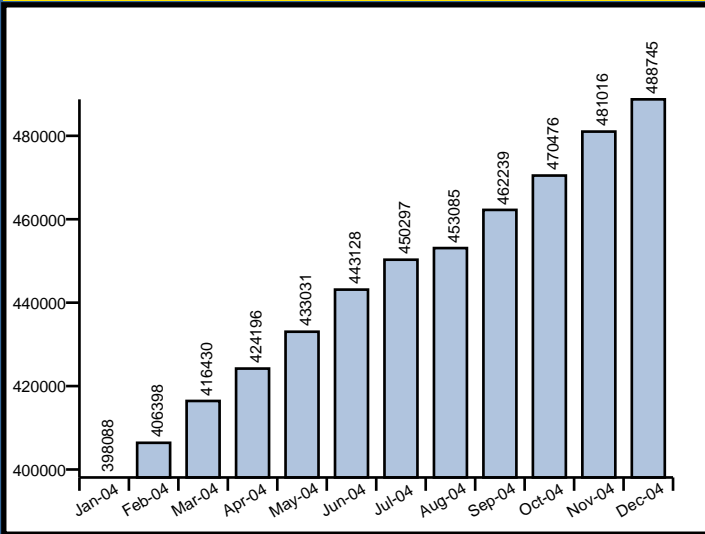


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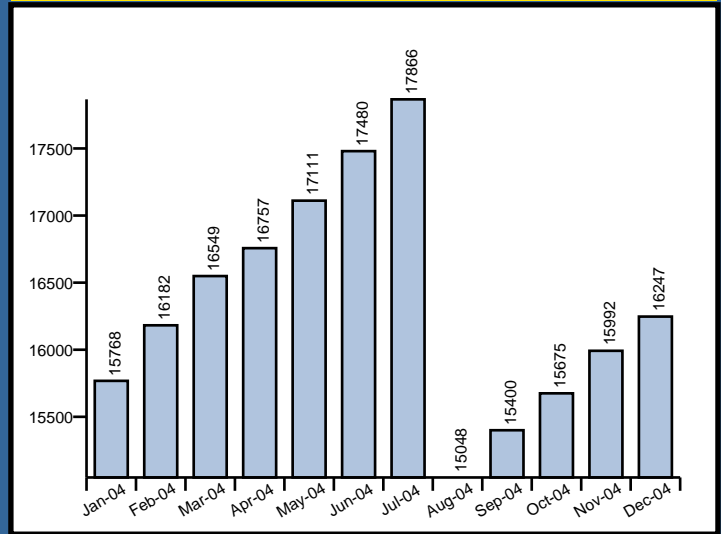
Total Domains Scorecard

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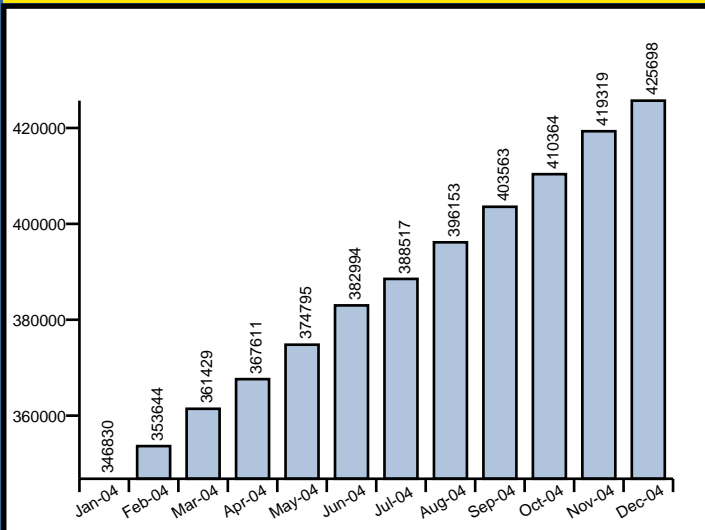
.au



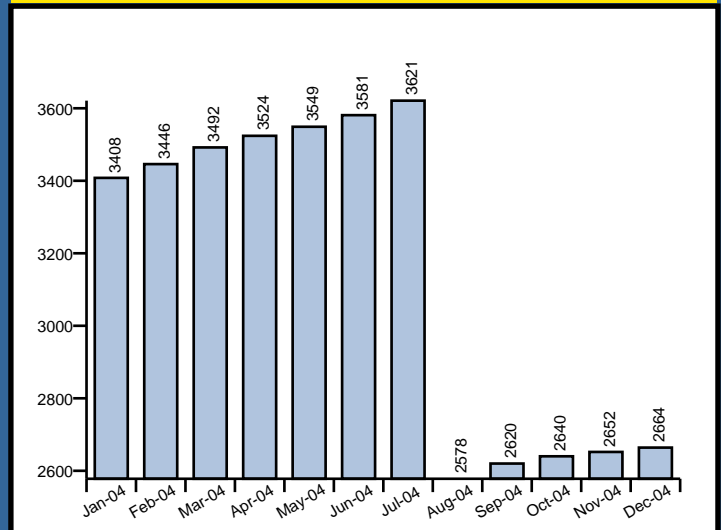
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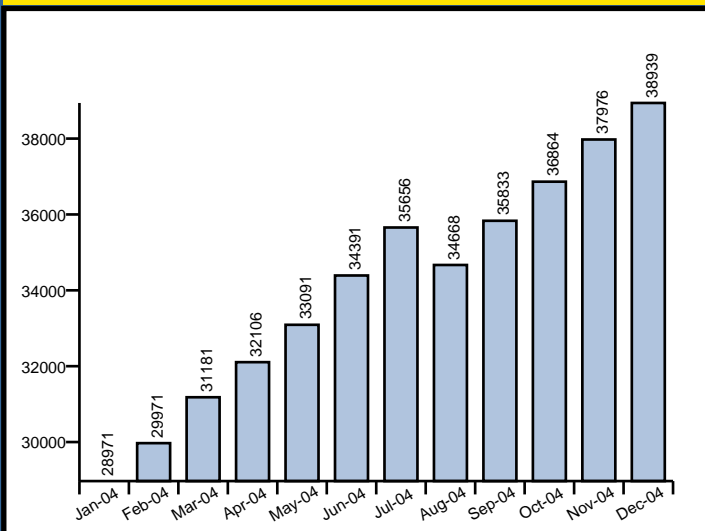
.com.au



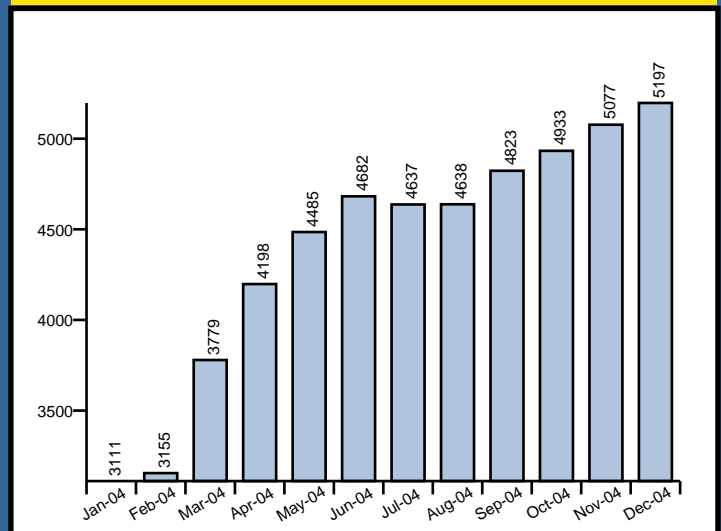
.asn.au



.net.au



.id.au

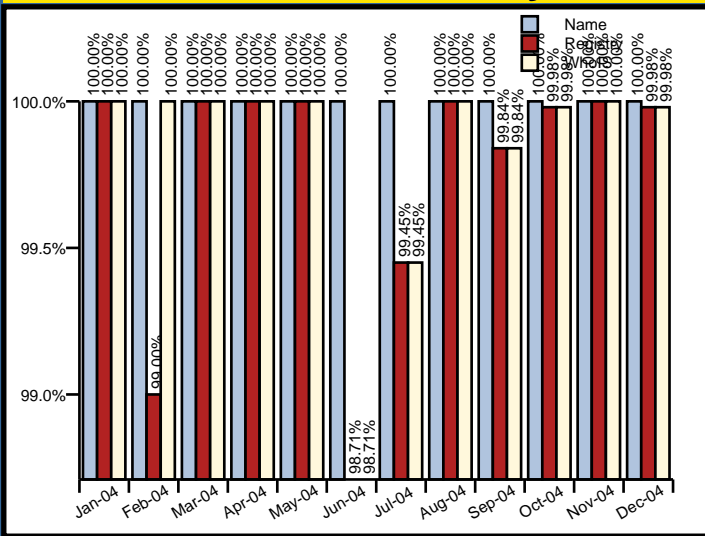


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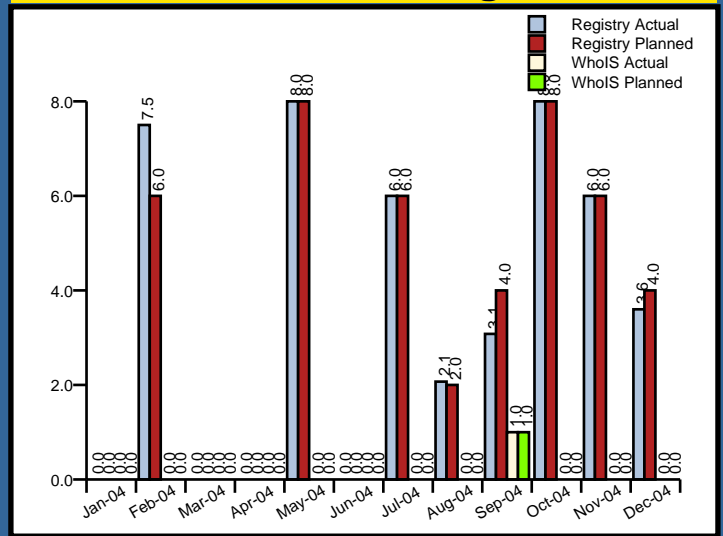
Detailed Technical Summary

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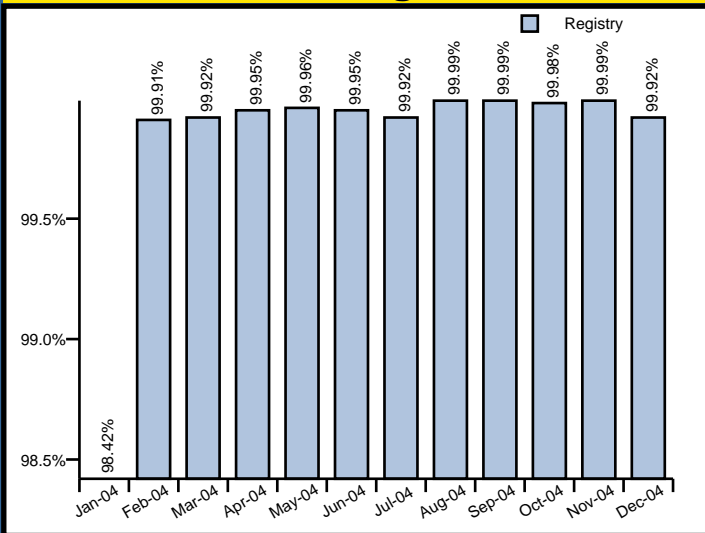
Service Availability



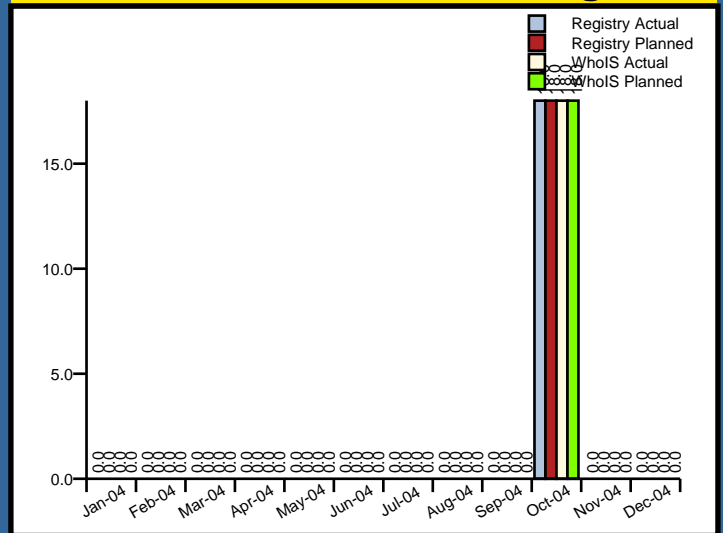
Planned Outage



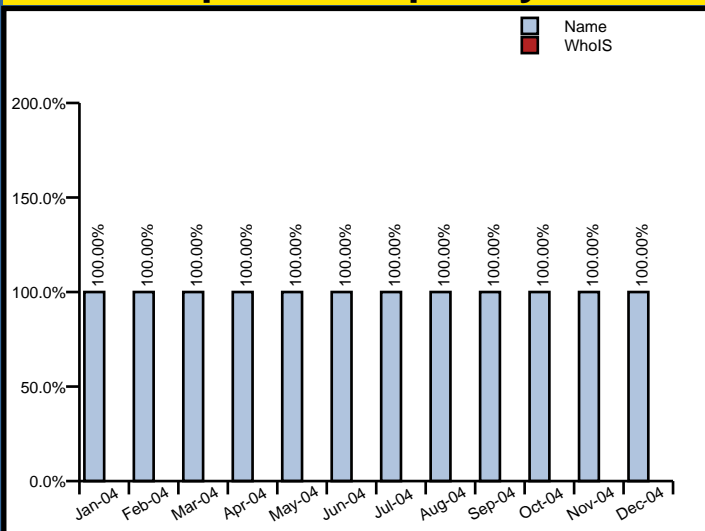
Processing Time



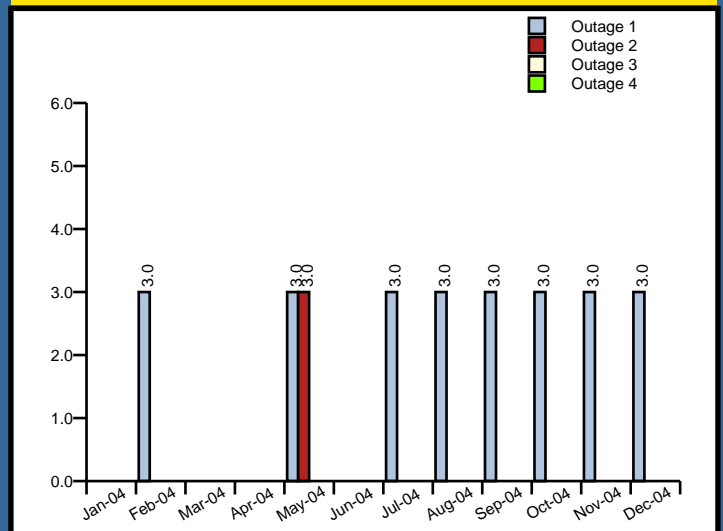
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

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