

AusRegistry EOM Report for General Release

High-Level Scorecard

June-05

Domains

| | Score | % | Jun-05 | Jun-04 | Jun-03 |
|----------------------|-------|--------|---------------|--------|--------|
| Registrations | ▲ | 24.82 | 16385 | 13127 | 9938 |
| Transactions | ▼ | -0.25 | 32119 | 32199 | 23460 |
| Renewals | ▼ | -11.38 | 13115 | 14799 | 7270 |
| Drop-off | ▼ | 55.40 | 4718 | 3036 | 3339 |
| Total Domains | | | | | |
| .au | ▲ | 24.56 | 551291 | 442599 | 347202 |
| .com.au | ▲ | 24.80 | 477376 | 382521 | 308093 |
| .net.au | ▲ | 36.06 | 46727 | 34342 | 20111 |
| .org.au | ▲ | 6.21 | 18562 | 17476 | 13276 |
| .asn.au | ▼ | -21.74 | 2800 | 3578 | 3195 |
| .id.au | ▲ | 24.43 | 5826 | 4682 | 2527 |

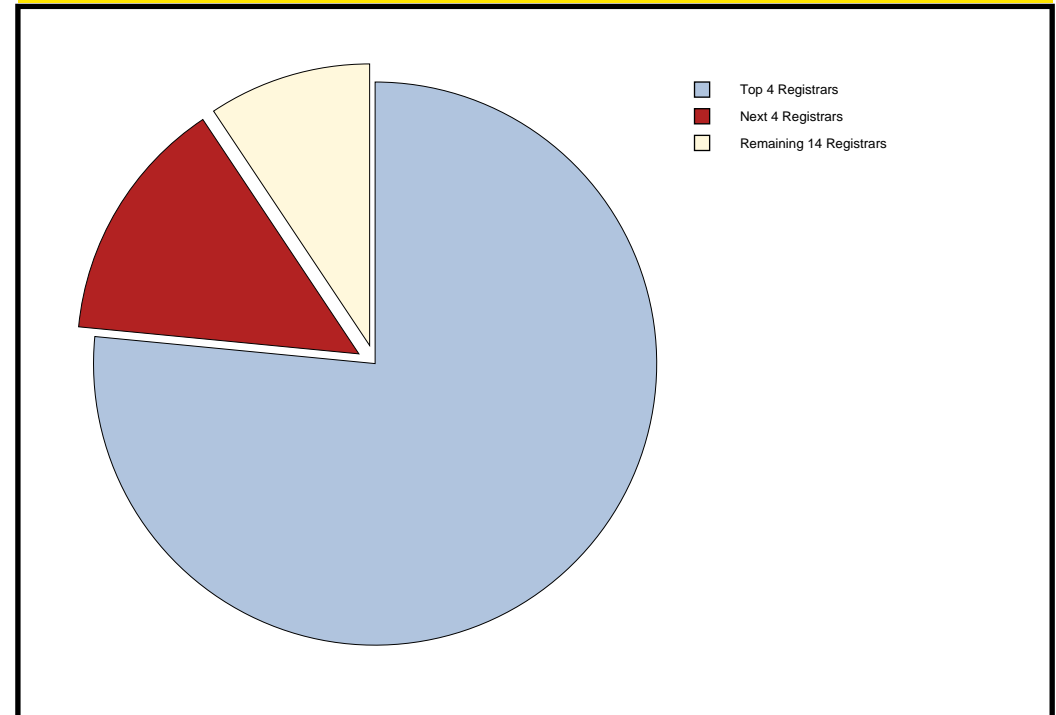
Registrars

| | Score | % | Jun-05 | May-05 | Apr-05 |
|--------------------|-------|--------|-----------|--------|--------|
| Accredited | ◆ | 0.00 | 22 | 22 | 22 |
| Provisional | ▼ | -25.00 | 3 | 4 | 4 |

Technical

| Performance Level | Score | SLA | Registry | Name | WhoIS |
|-----------------------------|-------|-------|----------|---------|---------|
| Service Availability | ▲ | 99.5% | 100.00% | 100.00% | 100.00% |
| Processing Time | ▲ | 95% | 99.99% | | |
| Update Frequency | ▲ | 95% | | 100.00% | |
| Planned Outage Time | ▲ | 8 | 5.0 | | 5.0 |
| Extended Planned Outages | ▲ | 18 | 0 | | 0 |
| Planned Outage Notification | ◆ | 3 | 3 | | 3 |

Market Share in .au

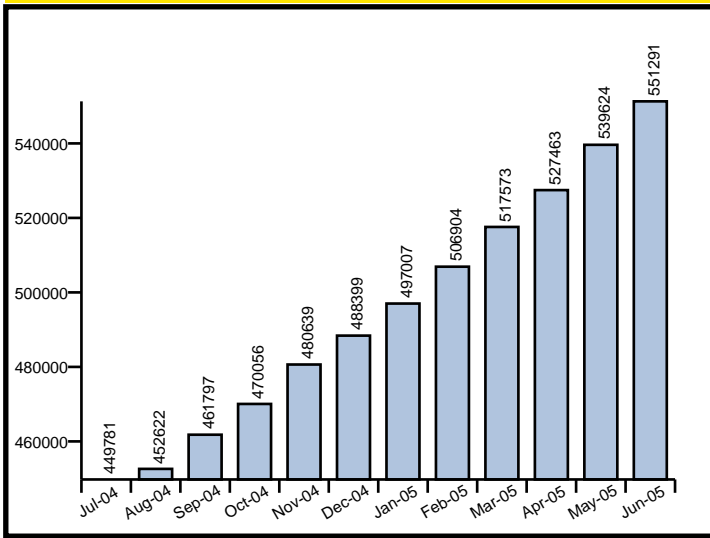


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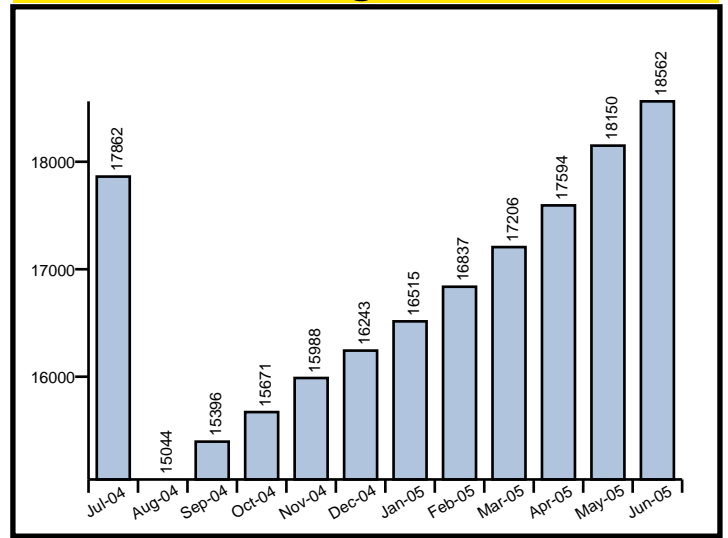
Total Domains Scorecard

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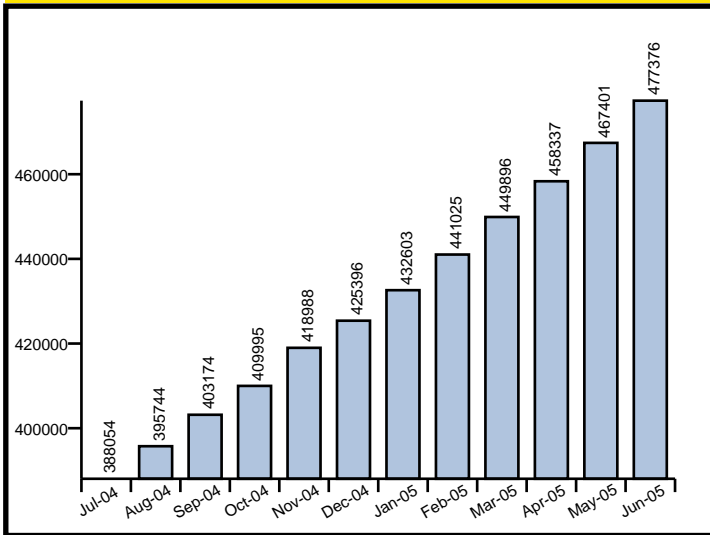
.au



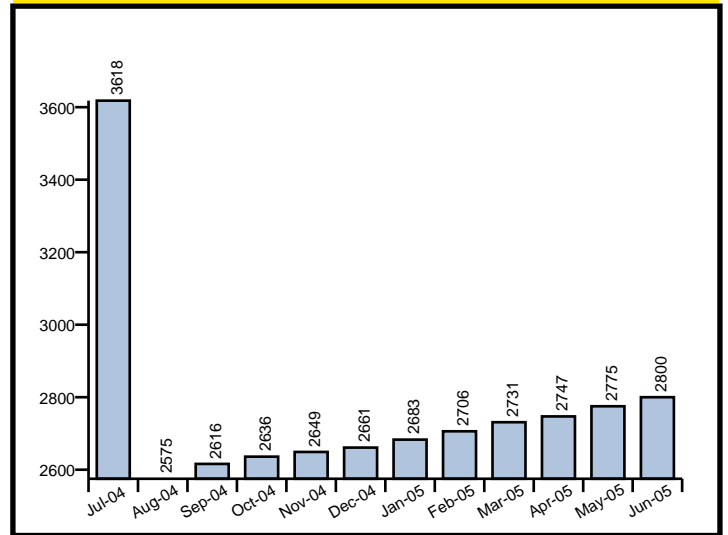
.org.au



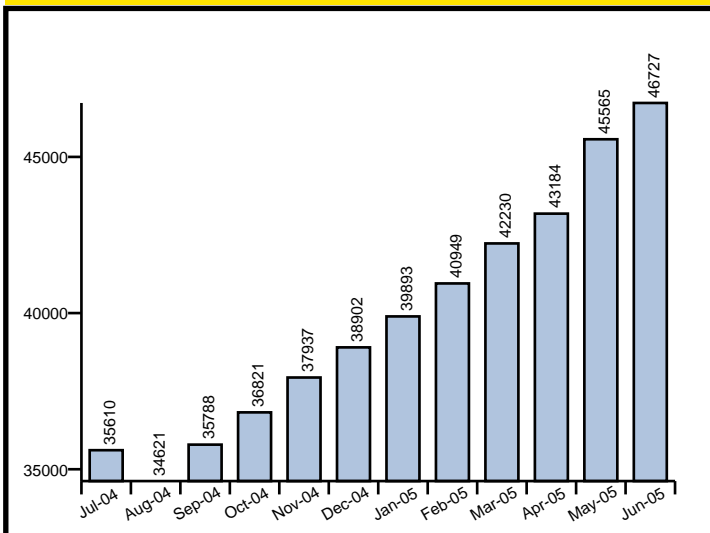
.com.au



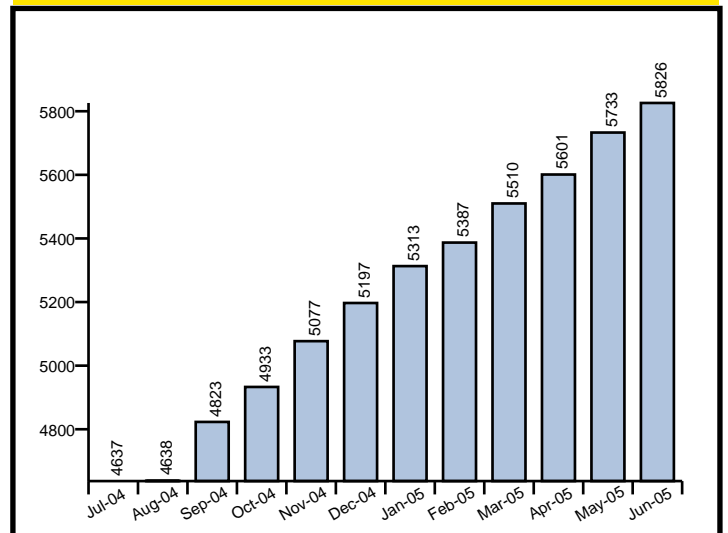
.asn.au



.net.au



.id.au

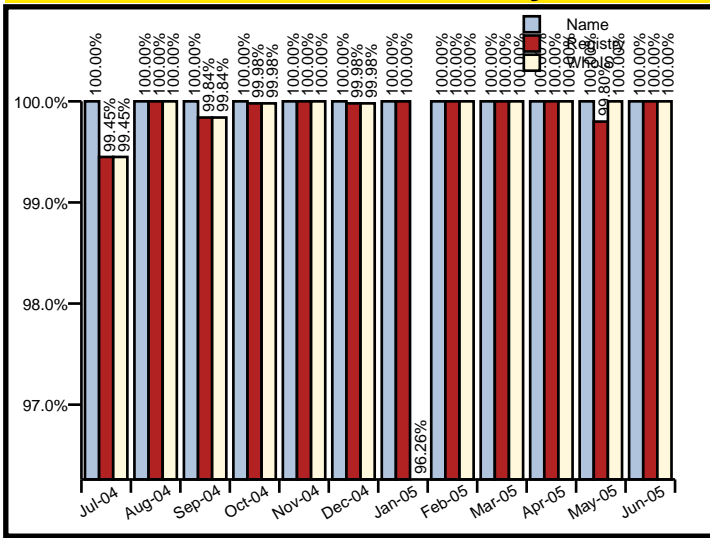


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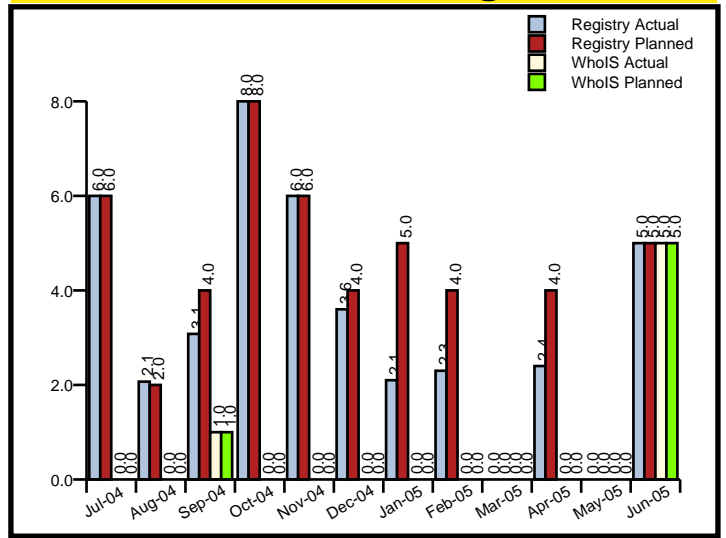
Detailed Technical Summary

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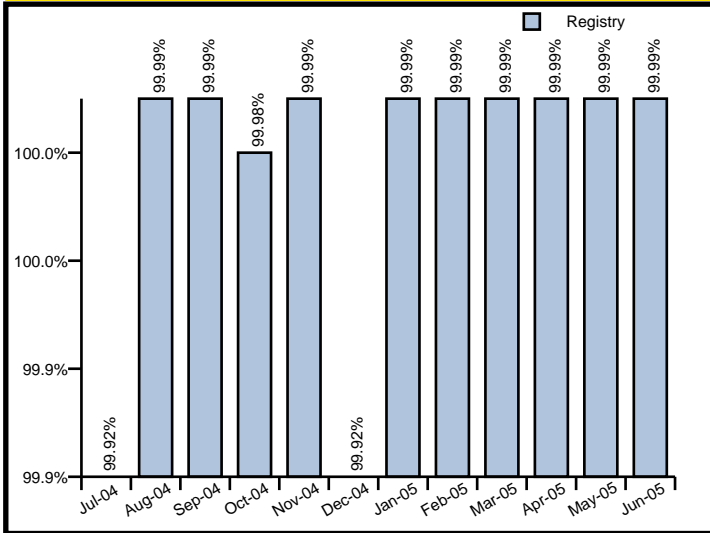
Service Availability



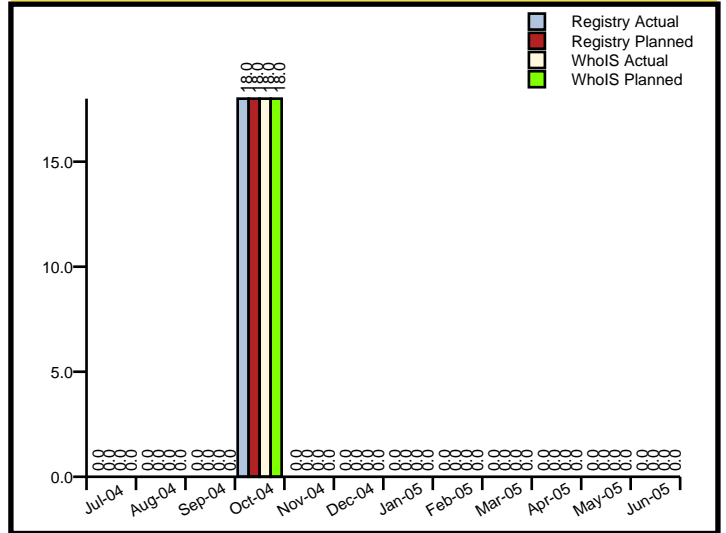
Planned Outage



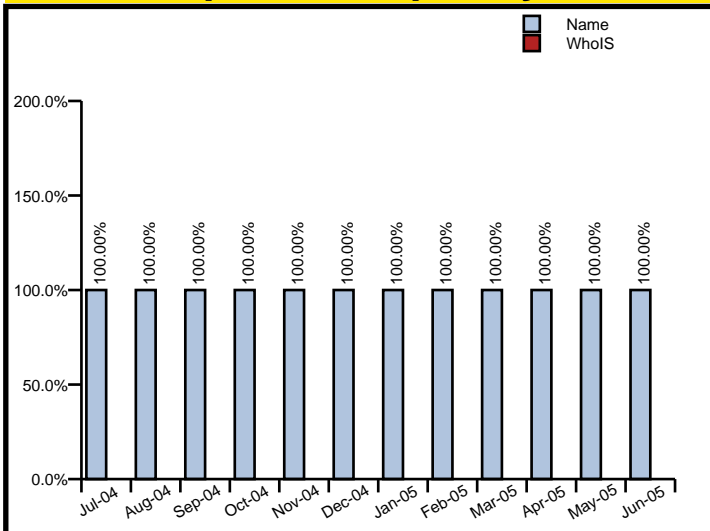
Processing Time



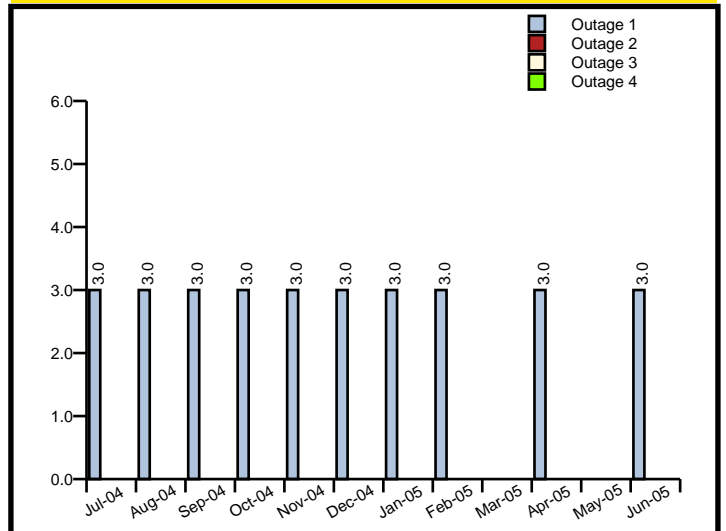
Extended Planned Outage



Update Frequency



Notification



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Definitions

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| Terms | Definitions |
|----------------------|--|
| Cancel | Deletion of a domain within 3 days of creation. The charge for the Create is refunded. |
| Create | New domain created by a Registrar and has been charged for. |
| Delete | A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation. |
| Drop-off | The total of domains that expired without renewal, or were deleted. |
| Expiry | Purged from the Registry 14-21 days after expiry date. |
| Purge | The removal of domains from the registry database after expiry. |
| Registration | Domains Created less Cancelled Creates. |
| Renewal | Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date. |
| Transactions | The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements. |
| Transfers In | When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date. |
| Transfers Out | When a Registrar loses ownership of a domain to another Registrar. |

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