

AusRegistry EOM Report for General Release

High-Level Scorecard

August-06

Domains

	Score	%	Aug-06	Aug-05	Aug-04
Registrations	▲	49.26	27530	18444	14658
Transactions	▲	37.37	49786	36242	28254
Renewals	▲	20.76	17410	14417	10915
Drop-off	▼	65.21	9113	5516	11832
Total Domains					
.au	▲	29.42	740364	572065	450254
.com.au	▲	29.86	643443	495508	393899
.net.au	▲	29.23	62949	48712	34414
.org.au	▲	25.08	23985	19175	14882
.asn.au	▲	3.82	2934	2826	2543
.id.au	▲	20.69	7053	5844	4516

Registrars

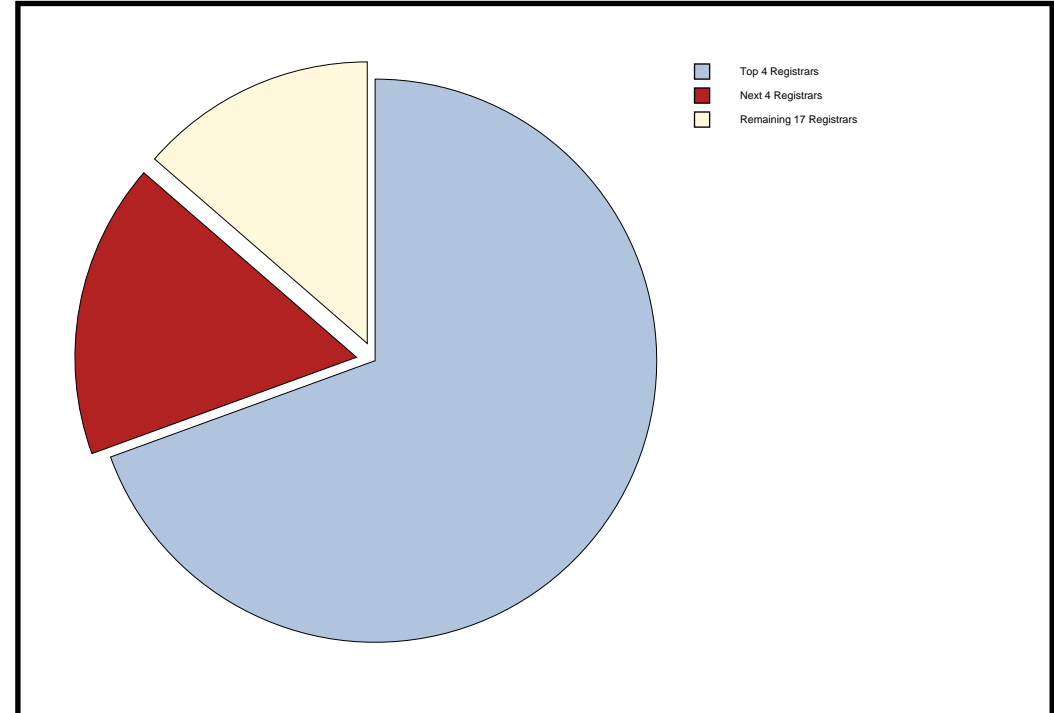
	Score	%	Aug-06	Jul-06	Jun-06
Accredited	◆	0.00	25	25	25
Provisional	◆	0.00	3	3	3

Technical

Performance Level*	Score	Registry	Name Service	WhoIS	Admin Website
Service Availability	◆	100.00%	100.00%	100.00%	100.00%
Processing Time: Create, Update, Delete	▲	98.77%			
Processing Time: Check	▲	99.97%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	0.0		0.0	
Extended Planned Outages	▲	0.0		0.0	
Planned Notification	▲	0		0	

* AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

Market Share in .au

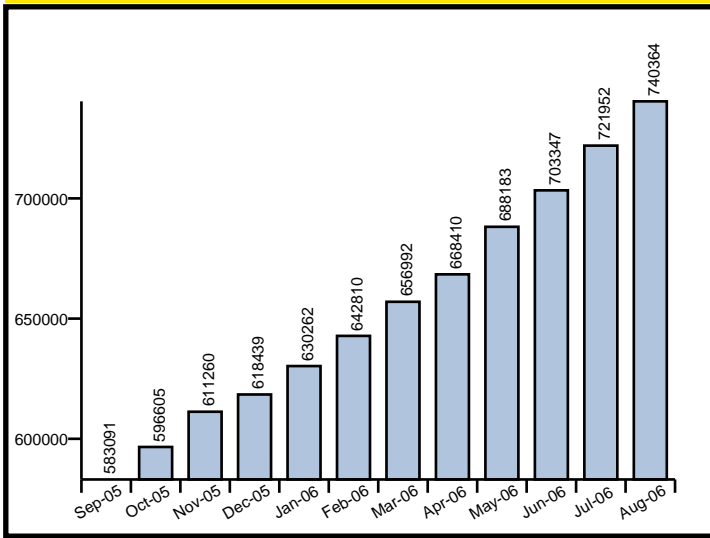


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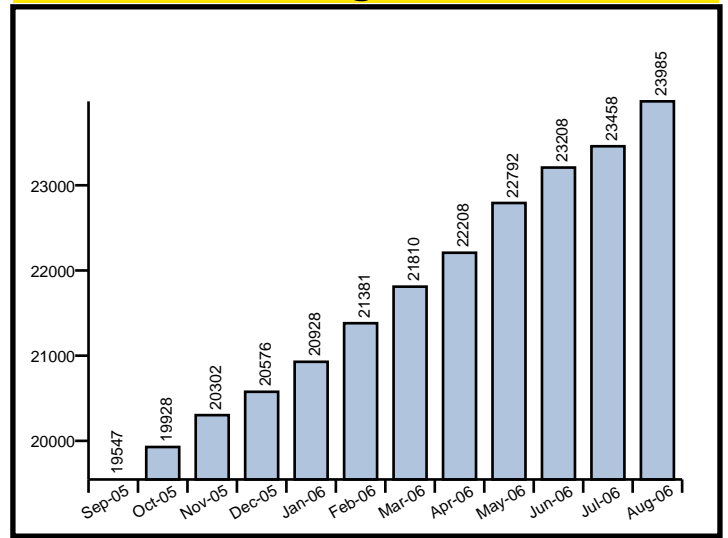
Total Domains Scorecard

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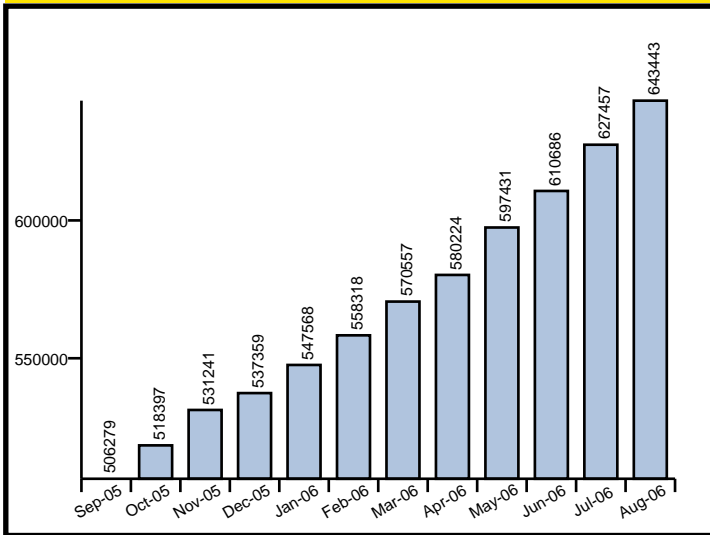
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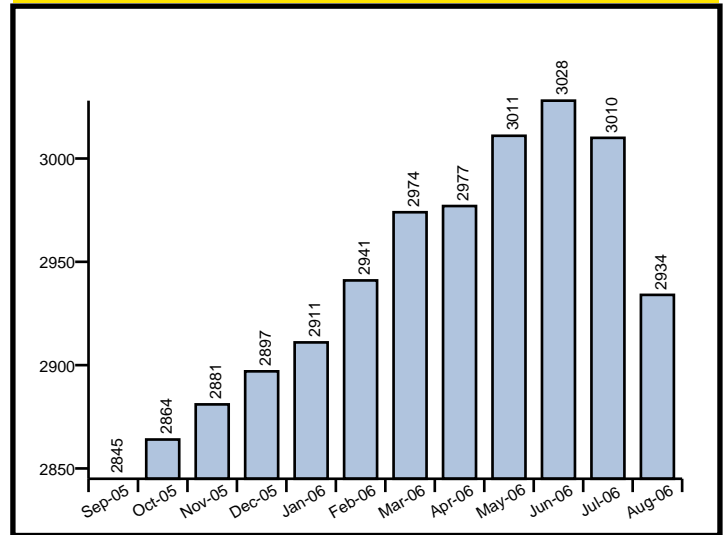
.org.au



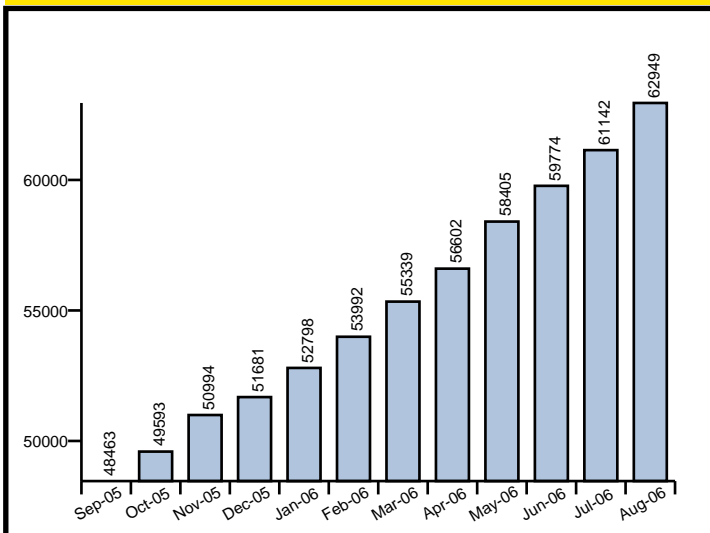
.com.au



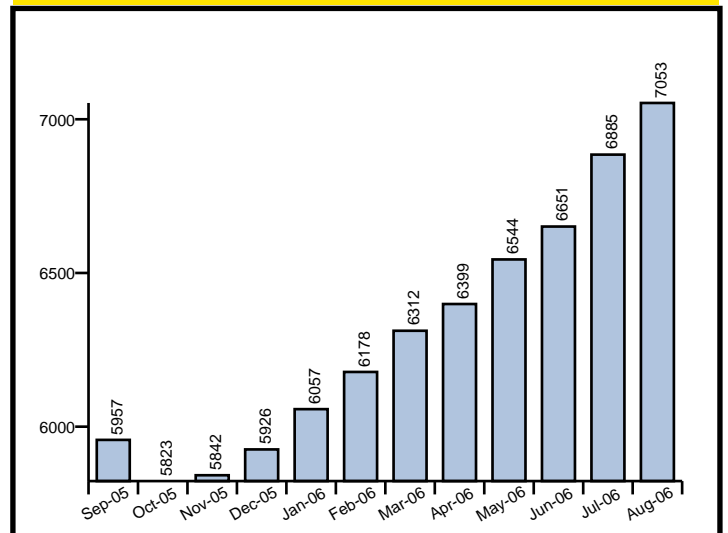
.asn.au



.net.au



.id.au

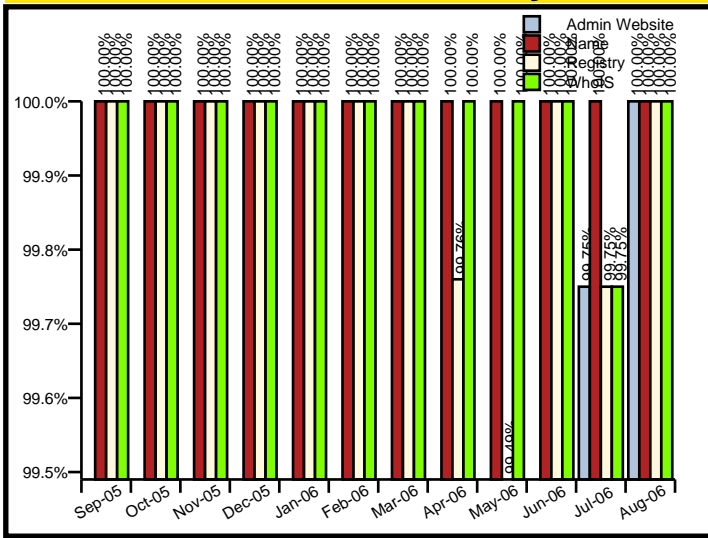


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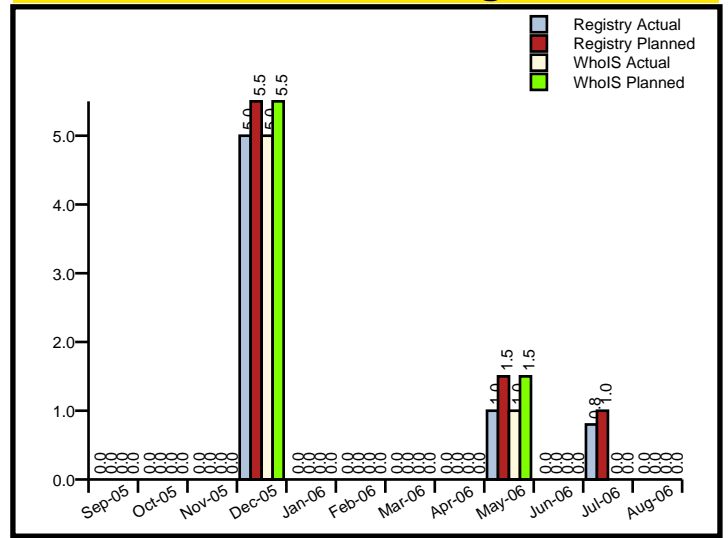
Detailed Technical Summary

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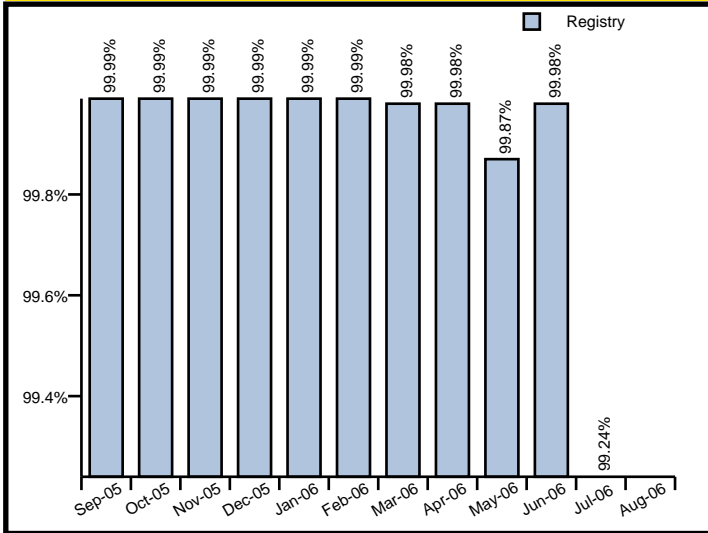
Service Availability



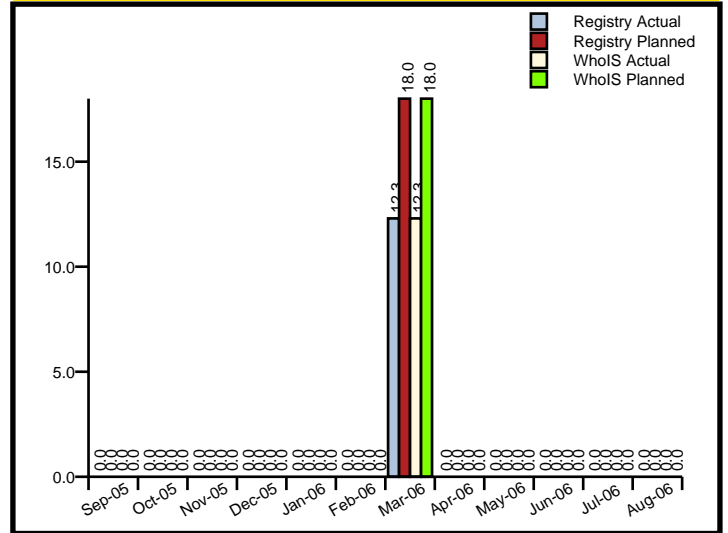
Planned Outage



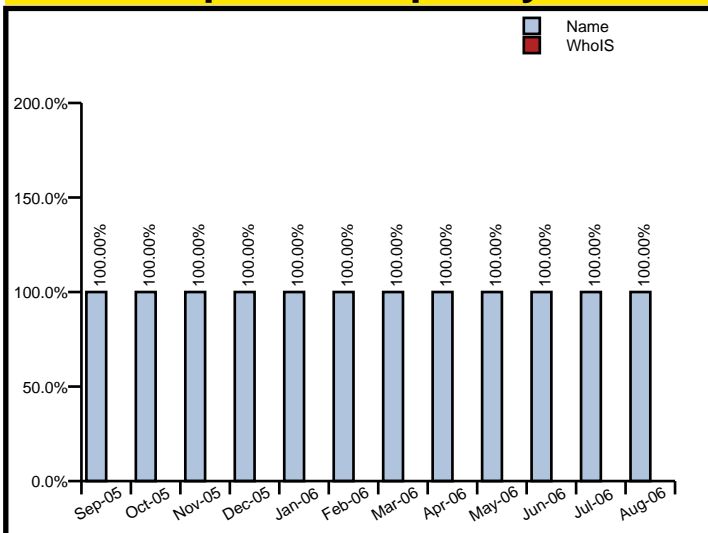
Processing Time



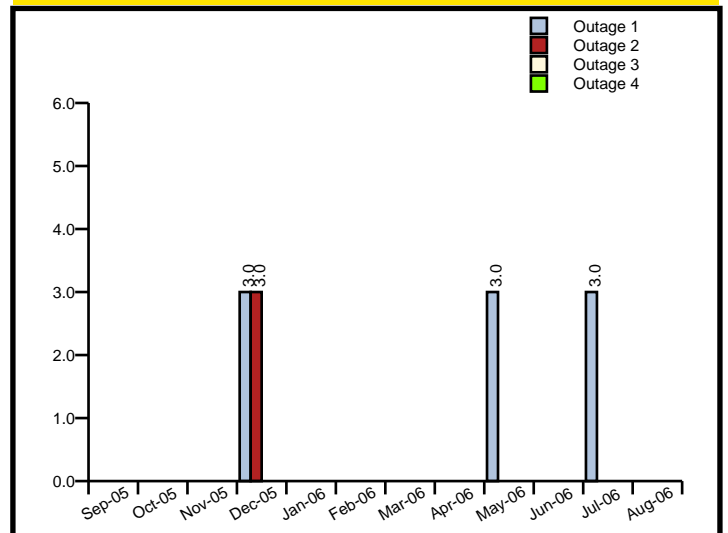
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

Performance Specification Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
WhoIS	99.9 %
Admin Website	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	3.0 days

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