

AusRegistry EOM Report for General Release

High-Level Scorecard

October-06

Domains

	Score	%	Oct-06	Oct-05	Oct-04
Registrations	▲	24.84	24171	19361	13070
Transactions	▲	18.08	43965	37234	24735
Renewals	▲	15.18	15794	13712	9334
Drop-off	▼	18.59	6941	5853	4854
Total Domains					
.au	▲	29.32	771524	596605	467653
.com.au	▲	29.25	670005	518397	408127
.net.au	▲	33.80	66354	49593	36613
.org.au	▲	24.84	24879	19928	15504
.asn.au	▲	3.60	2967	2864	2603
.id.au	▲	25.64	7316	5823	4806

Registrars

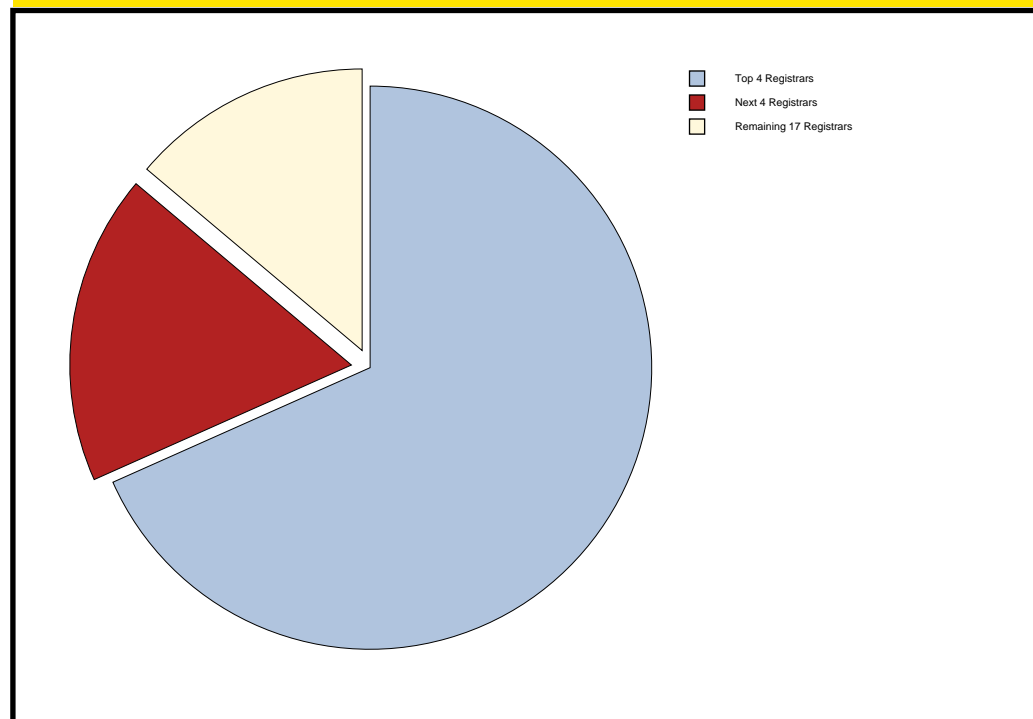
	Score	%	Oct-06	Sep-06	Aug-06
Accredited	◆	0.00	25	25	25
Provisional	◆	0.00	2	2	3

Technical

Performance Level*	Score	Registry	Name Service	WhoIS	Admin Website
Service Availability	▼	99.84%	100.00%	99.84%	99.84%
Processing Time: Create, Update, Delete	▲	98.49%			
Processing Time: Check	▲	99.99%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	0.0		0.0	
Extended Planned Outages	▲	0.0		0.0	
Planned Notification	▲	0		0	

* AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

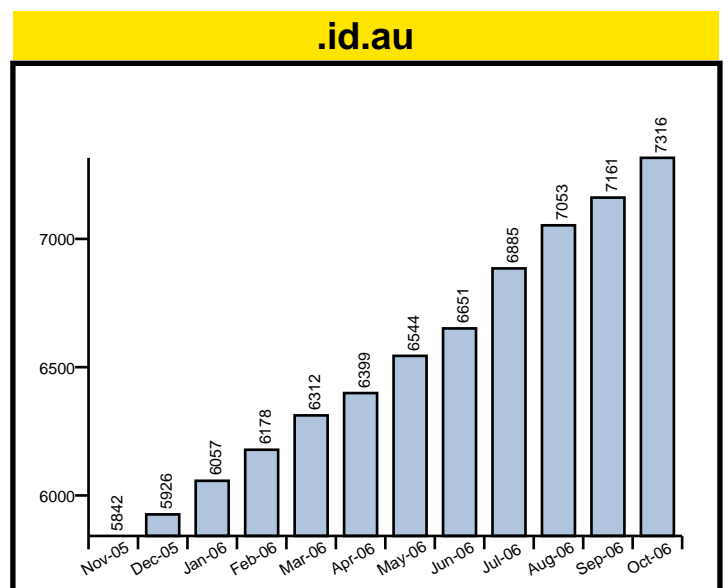
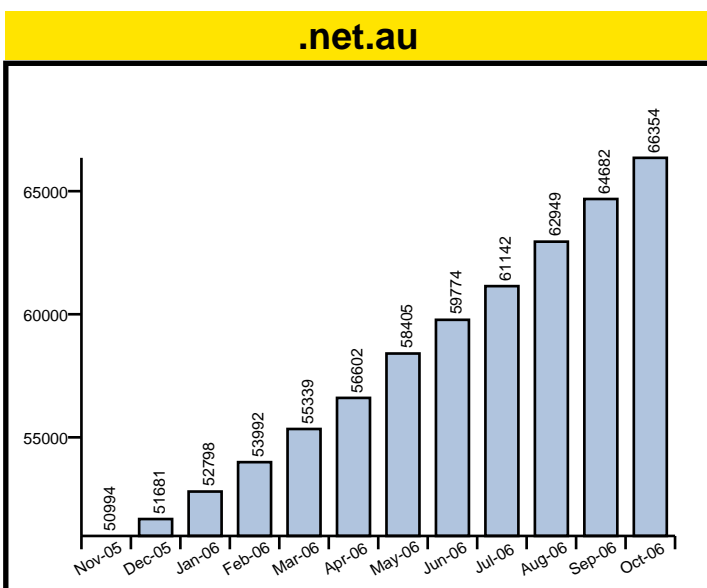
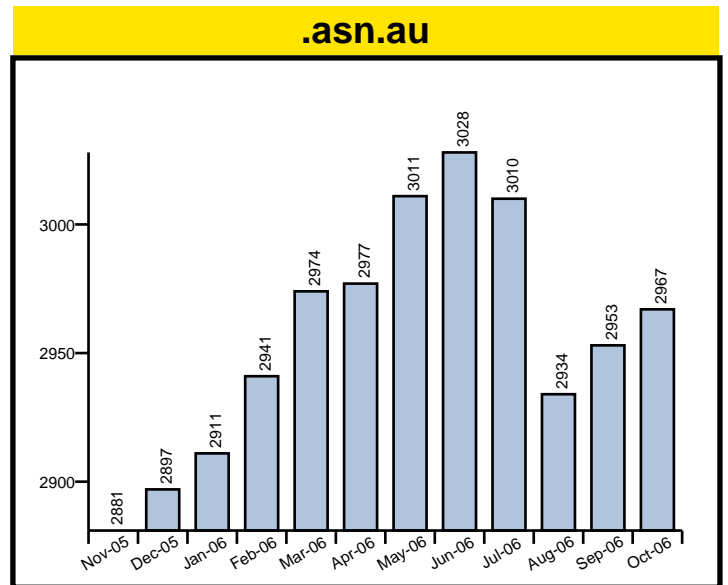
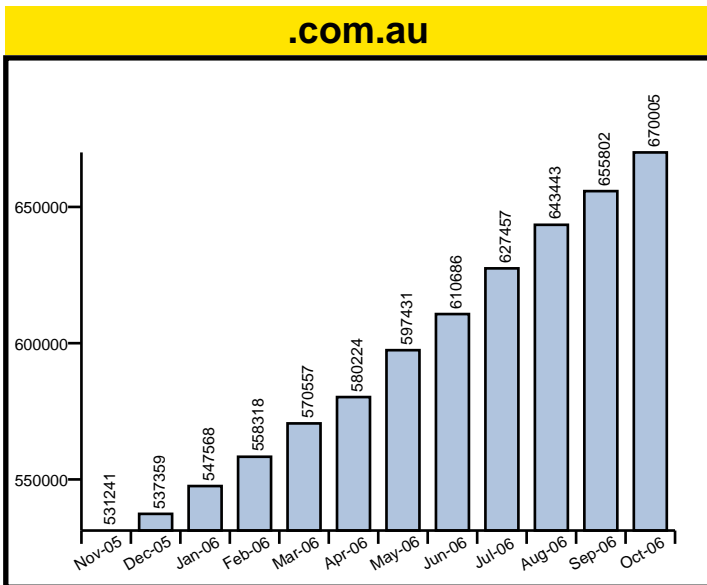
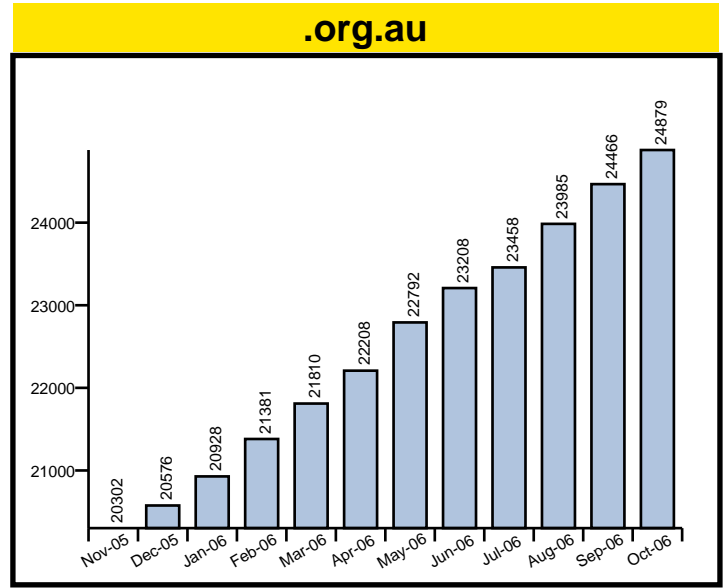
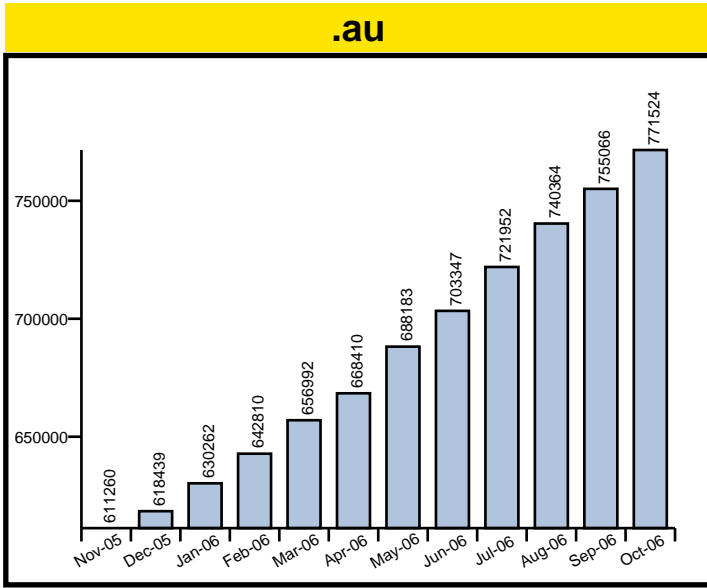
Market Share in .au



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Total Domains Scorecard

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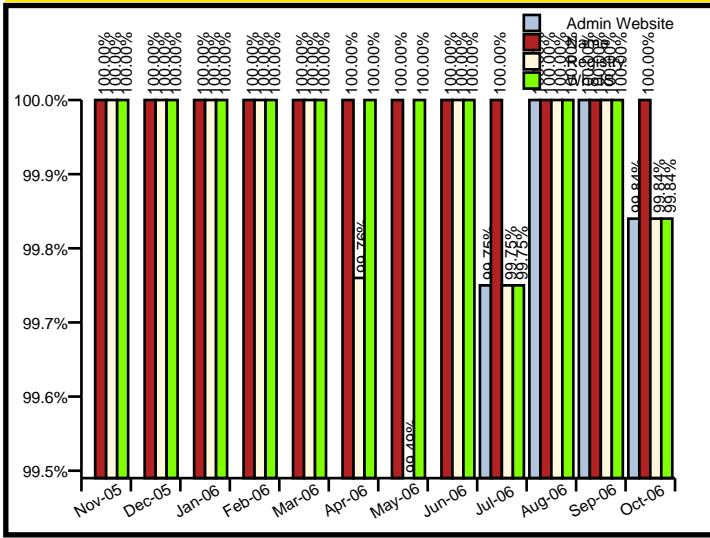
* Since July 2006 only the create, update, delete processing time is graphically depicted

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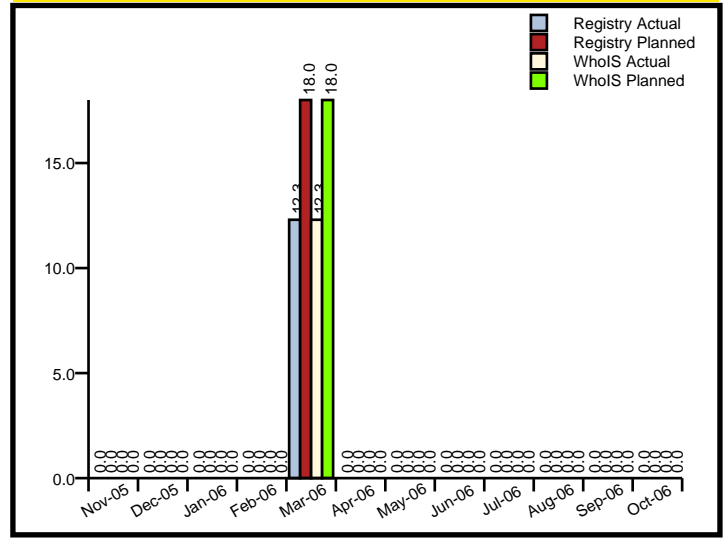
Detailed Technical Summary

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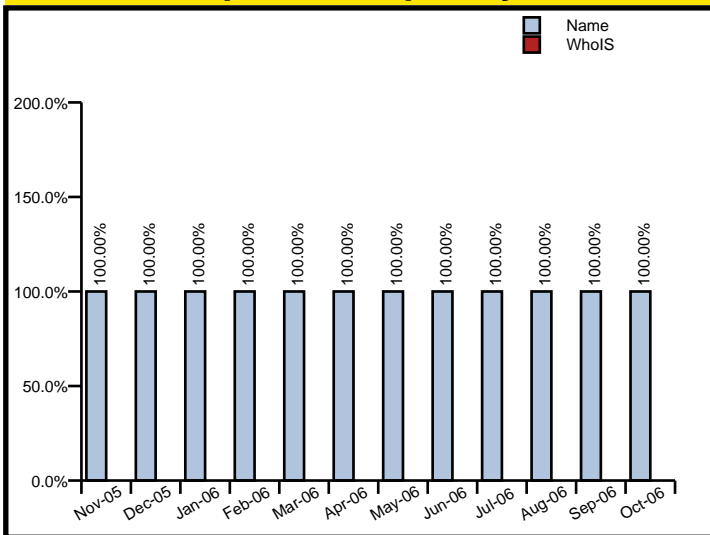
Service Availability



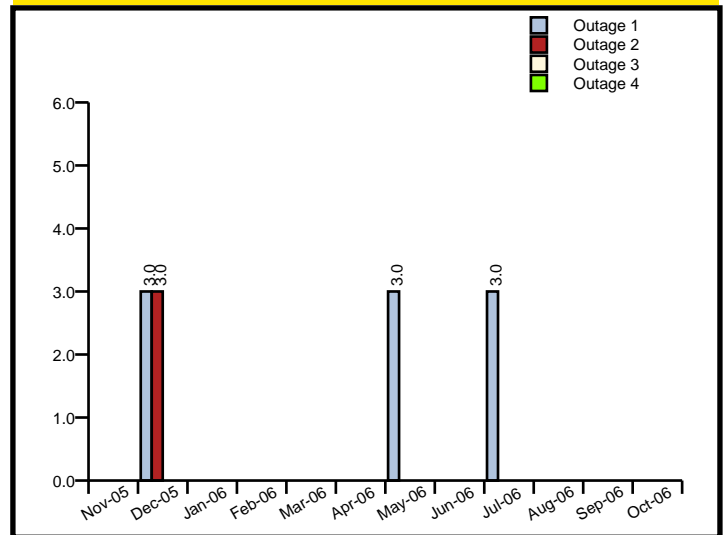
Extended Planned Outage



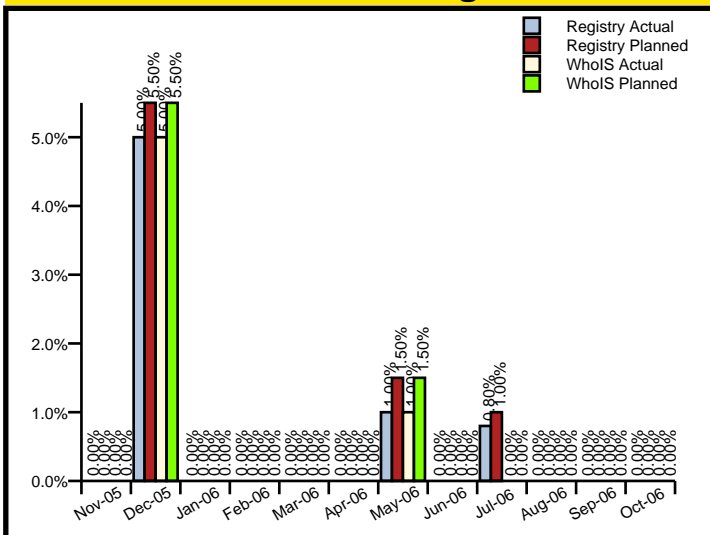
Update Frequency



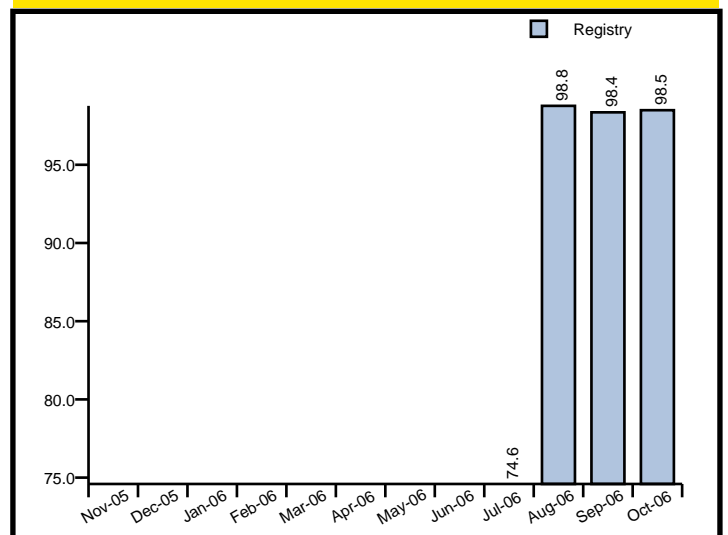
Notification



Planned Outage



Processing Time: Create, Update, Delete



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

Performance Specification Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
WhoIS	99.9 %
Admin Website	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	3.0 days

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