

AusRegistry EOM Report for General Release

High-Level Scorecard

November-06

Domains

	Score	%	Nov-06	Nov-05	Nov-04
Registrations	▲	17.58	24291	20660	14517
Transactions	▲	16.60	42403	36367	25842
Renewals	▲	11.64	14171	12693	9200
Drop-off	▲	-26.75	4412	6023	3998
Total Domains					
.au	▲	29.39	790905	611260	478196
.com.au	▲	29.26	686670	531241	417093
.net.au	▲	34.10	68383	50994	37718
.org.au	▲	24.71	25319	20302	15820
.asn.au	▲	4.30	3005	2881	2616
.id.au	▲	28.76	7522	5842	4949

Registrars

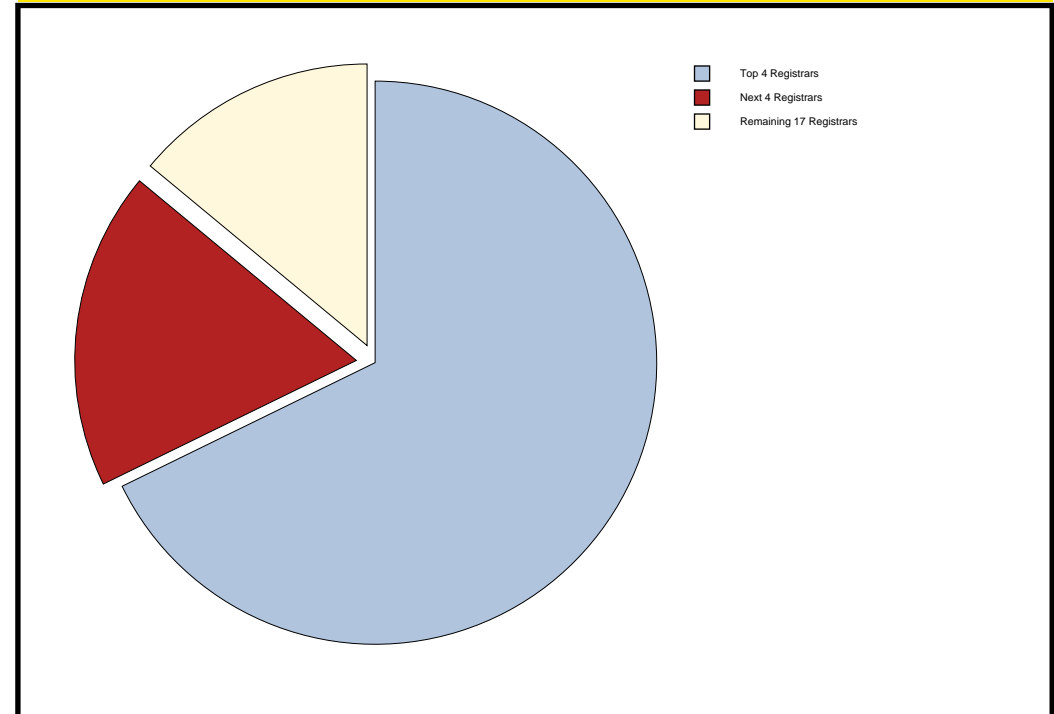
	Score	%	Nov-06	Oct-06	Sep-06
Accredited	◆	0.00	25	25	25
Provisional	◆	0.00	2	2	2

Technical

Performance Level*	Score	Registry	Name Service	WhoIS	Admin Website
Service Availability	◆	100.00%	100.00%	100.00%	100.00%
Processing Time: Create, Update, Delete	▲	99.10%			
Processing Time: Check	▲	99.99%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	1.0		1.0	
Extended Planned Outages	▲	0.0		0.0	
Planned Notification	▲	0		0	

* AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

Market Share in .au

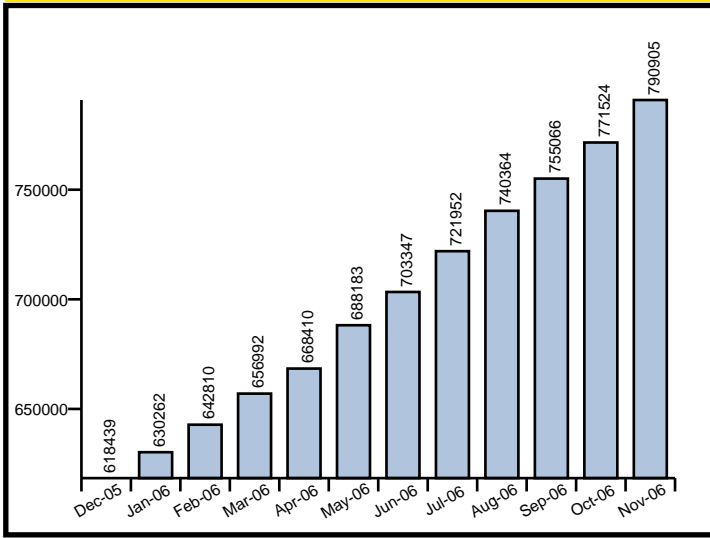


AusRegistry EOM Report for General Release

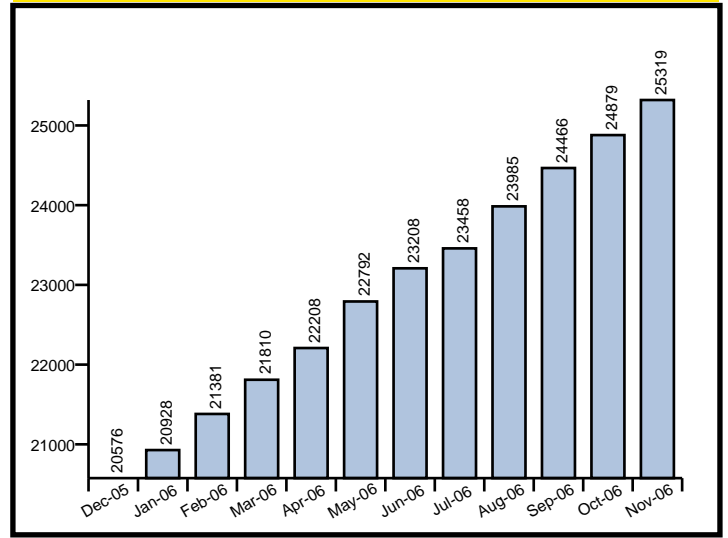
Total Domains Scorecard

November-06

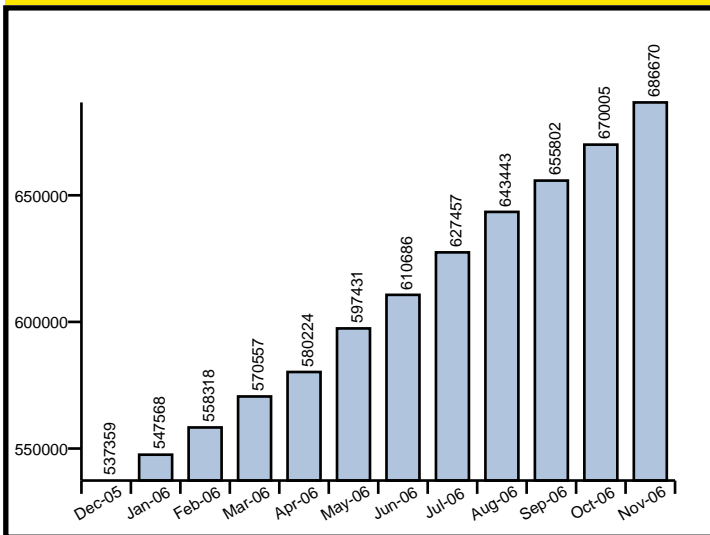
.au



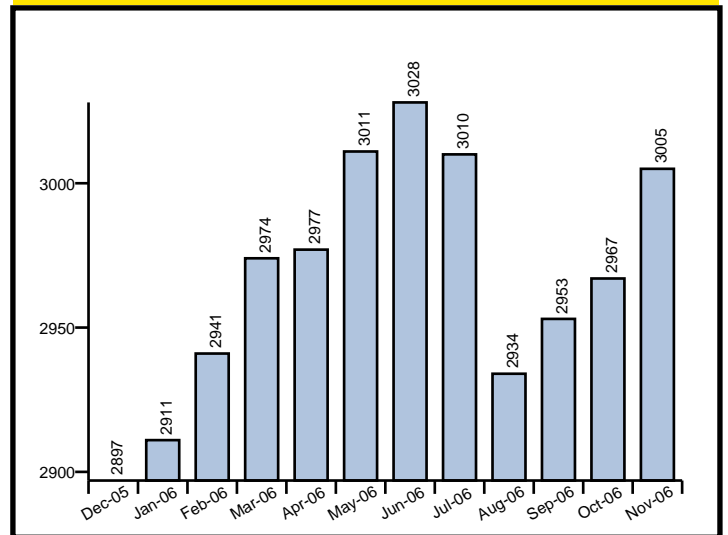
.org.au



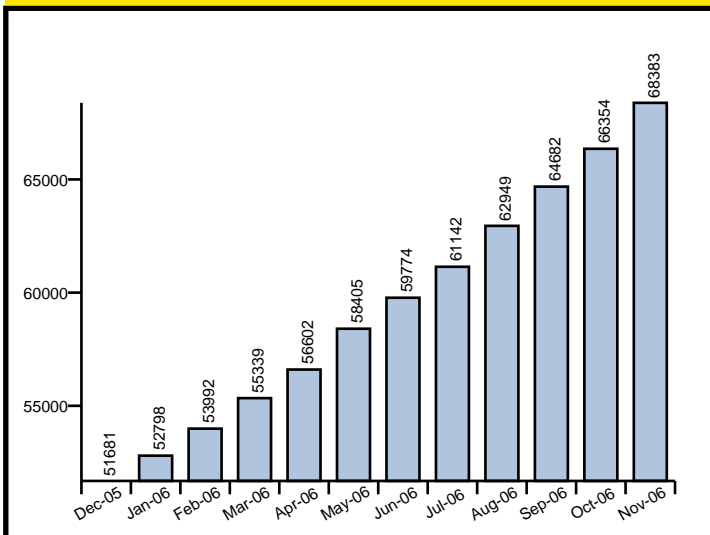
.com.au



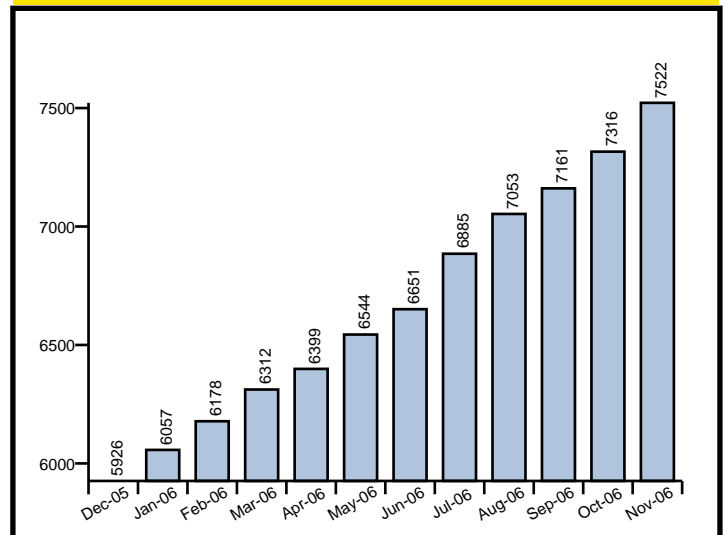
.asn.au



.net.au



.id.au



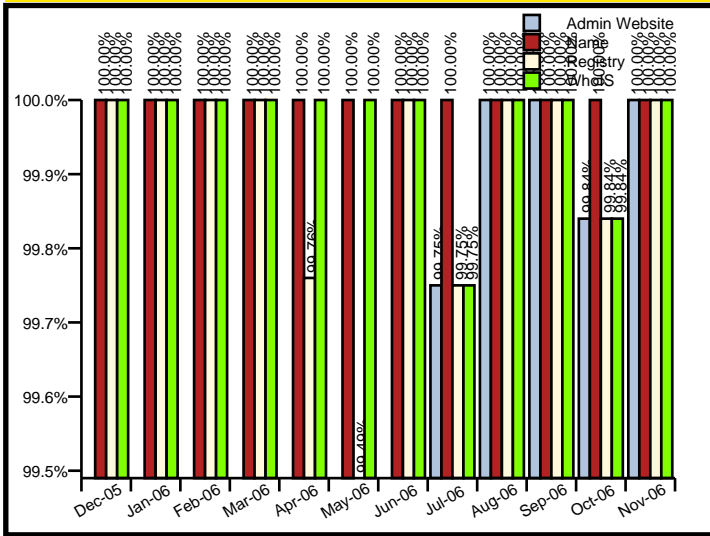
* Since July 2006 only the create, update, delete processing time is graphically depicted

AusRegistry EOM Report for General Release

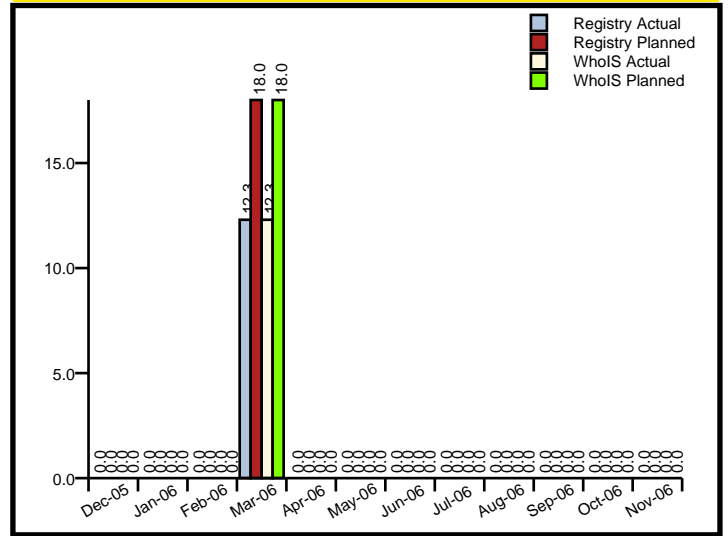
Detailed Technical Summary

November-06

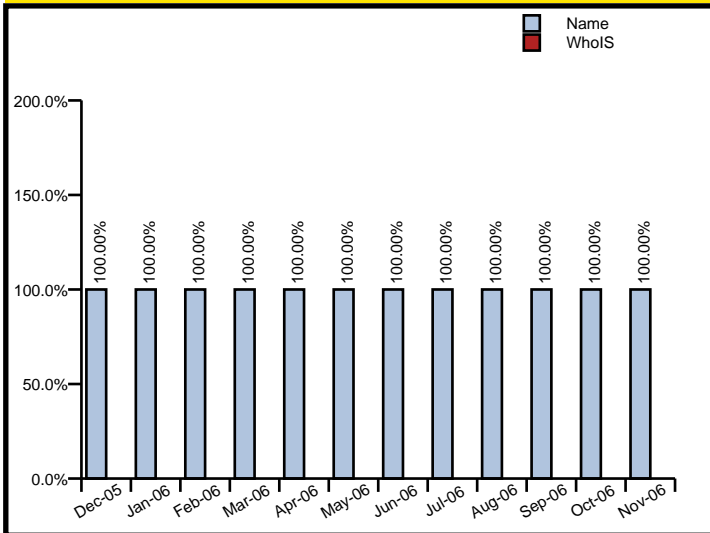
Service Availability



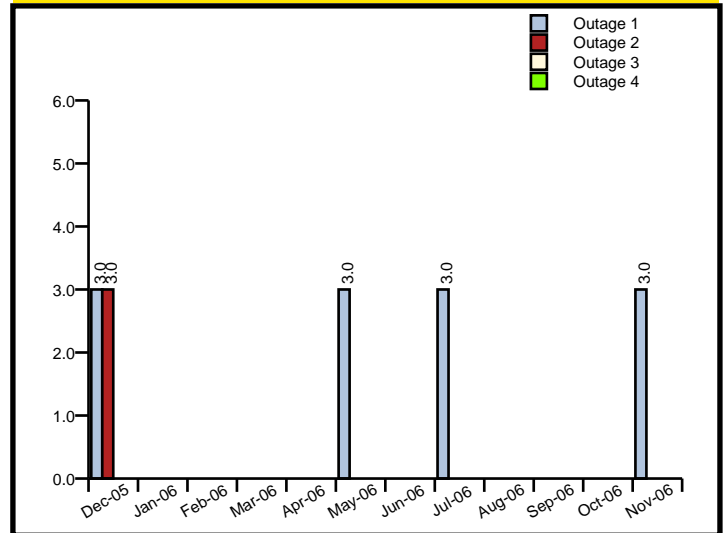
Extended Planned Outage



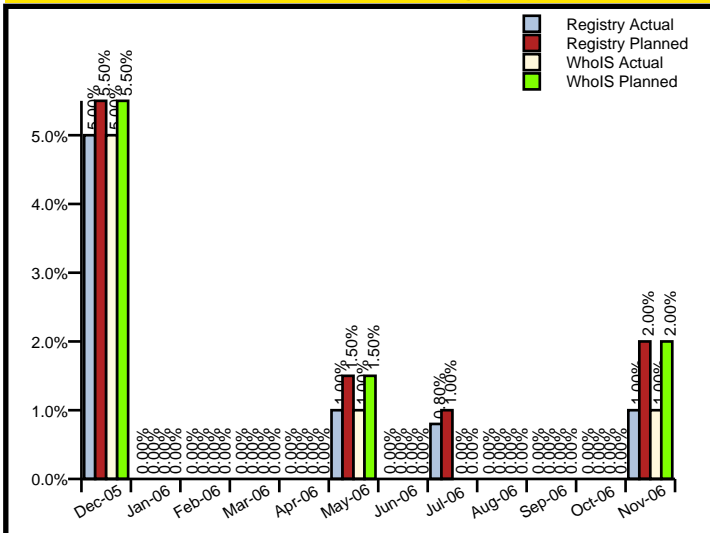
Update Frequency



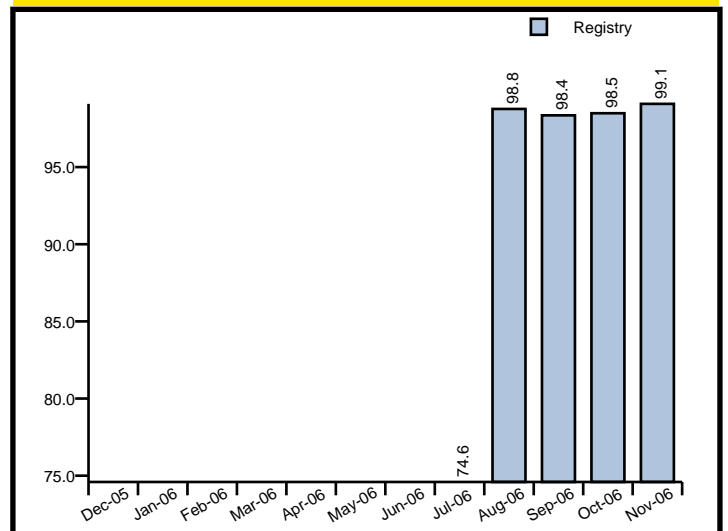
Notification



Planned Outage



Processing Time: Create, Update, Delete



* Since July 2006 only the create, update, delete processing time is graphically depicted

AusRegistry EOM Report for General Release

Definitions

November-06

Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 14-21 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or fourteen days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

Performance Specification Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
WhoIS	99.9 %
Admin Website	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	3.0 days

AusRegistry EOM Report for General Release

Disclaimer

November-06

Use of Scorecard Information and Data

Internal Publication. The reproduction of information and data contained in this material for use in your company's internal communications does not require permission from AusRegistry.

External Publication. Any information that is to be used in advertising, press releases, or promotional materials requires prior written approval from the appropriate AusRegistry Director. A draft of the proposed document should accompany any such request. AusRegistry reserves the right to deny approval of external usage for any reason.

Disclaimer. Please note that, in accordance with our Company's policy, we are obliged to advise that neither the Company nor any member nor employee undertakes responsibility in any way whatsoever to any person or organisation in respect of information set out in this report, including any errors or omissions therein, arising through negligence or otherwise however caused.

© Copyright 2003 AusRegistry Pty Ltd. Reproduction is forbidden unless authorised.