

# AusRegistry EOM Report for General Release

## High-Level Scorecard

April-07

### Domains

	Score	%	Apr-07	Apr-06	Apr-05
<b>Registrations</b>	▲	39.85	<b>24039</b>	17189	14154
<b>Transactions</b>	▲	39.88	<b>46143</b>	32987	27241
<b>Renewals</b>	▲	45.91	<b>18479</b>	12665	10411
<b>Drop-off</b>	▼	31.87	<b>7614</b>	5774	4575
<b>Total Domains</b>					
<b>.au</b>	▲	31.42	<b>878395</b>	668410	524959
<b>.com.au</b>	▲	31.54	<b>763227</b>	580224	456396
<b>.net.au</b>	▲	35.50	<b>76695</b>	56602	42968
<b>.org.au</b>	▲	23.39	<b>27402</b>	22208	17417
<b>.asn.au</b>	▲	4.87	<b>3122</b>	2977	2715
<b>.id.au</b>	▲	24.02	<b>7936</b>	6399	5463

### Registrars

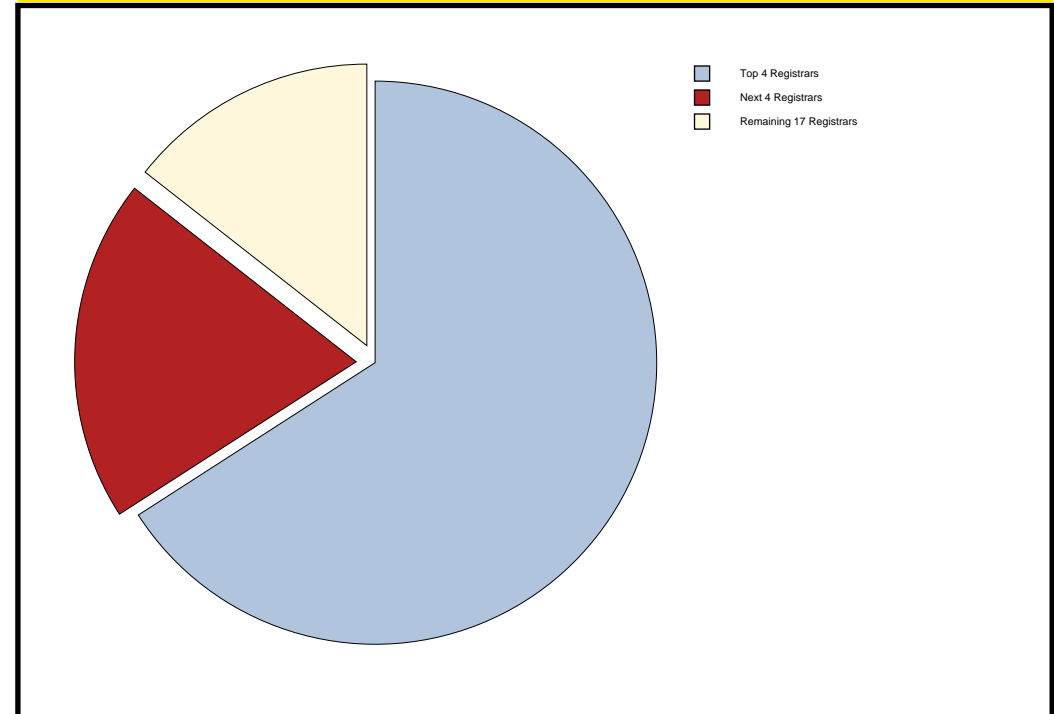
	Score	%	Apr-07	Mar-07	Feb-07
<b>Accredited</b>	◆	0.00	<b>25</b>	25	25
<b>Provisional</b>	▲	33.33	<b>4</b>	3	2

### Technical

Performance Level*	Score	Registry	Name Service	WhoIS	Admin Website
Service Availability	▼	99.77%	100.00%	100.00%	100.00%
Processing Time: Create, Update, Delete	▲	99.39%			
Processing Time: Check	▲	99.98%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	0.00		0.0	
Extended Planned Outages	▲	0.0		0.0	
Planned Notification	▲	0		0	

\* AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

### Market Share in .au

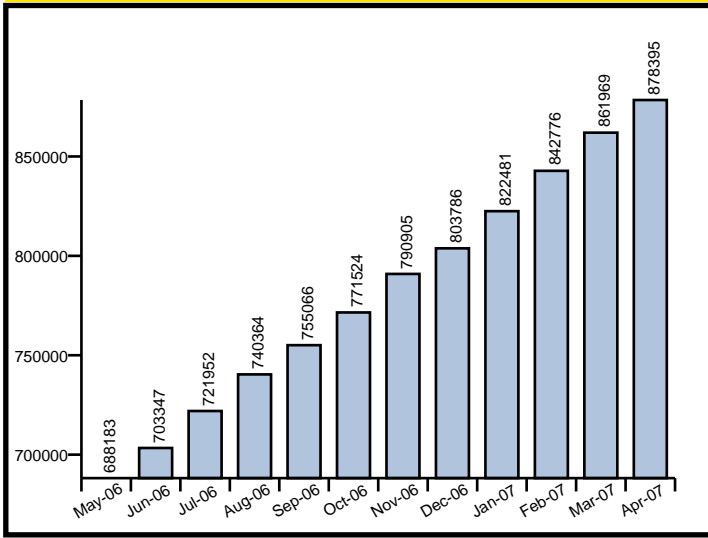


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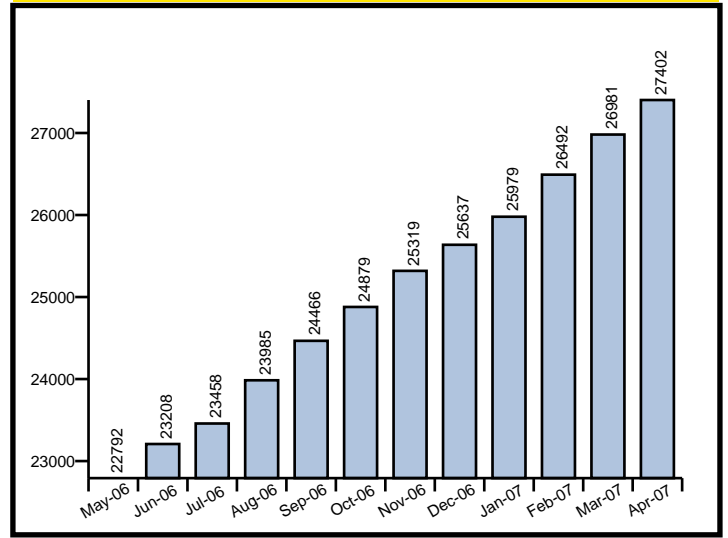
## Total Domains Scorecard

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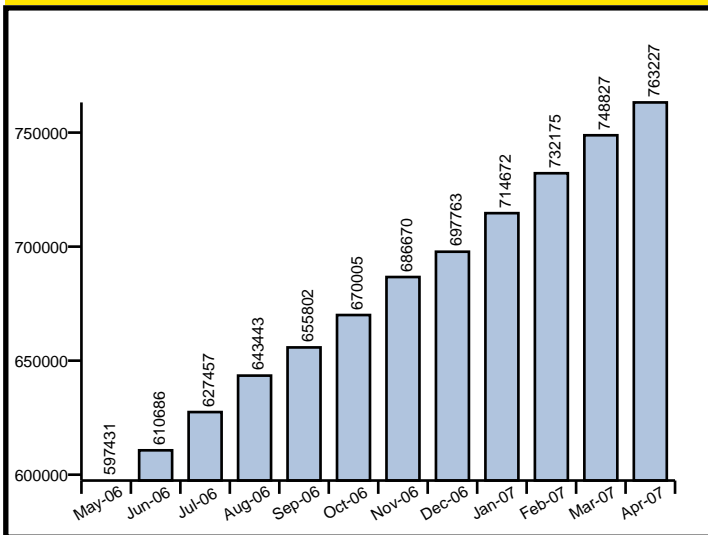
### .au



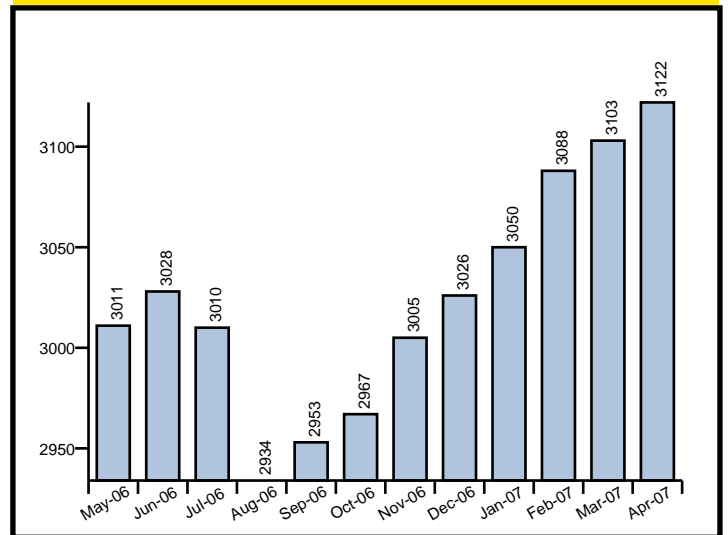
### .org.au



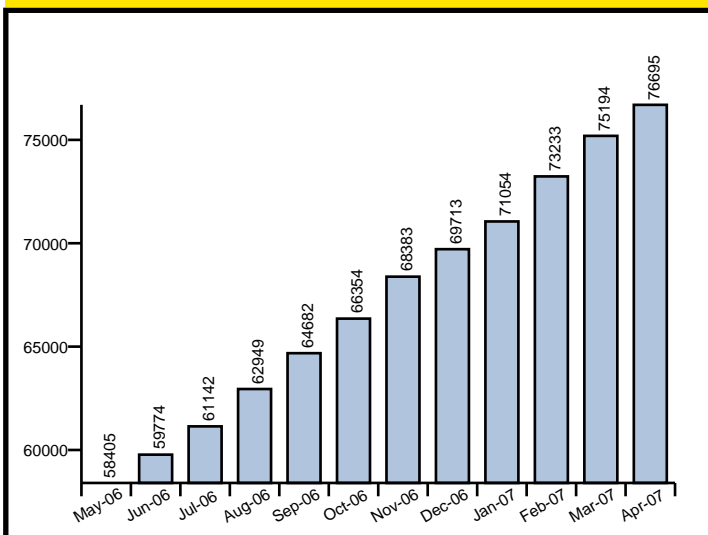
### .com.au



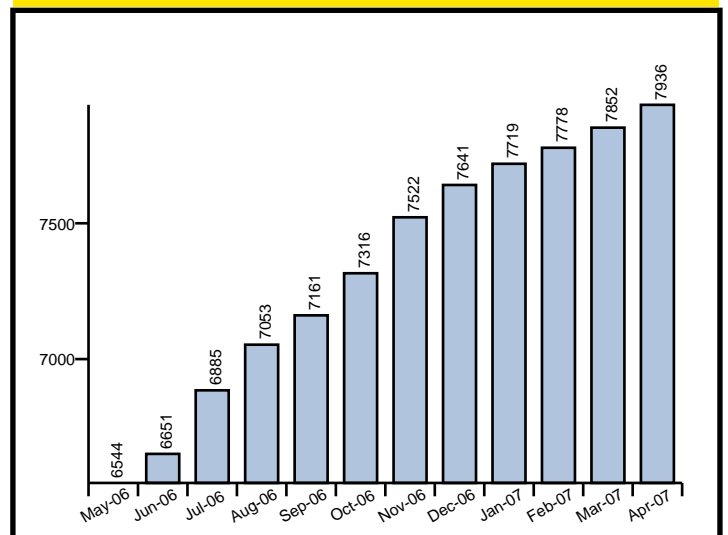
### .asn.au



### .net.au



### .id.au



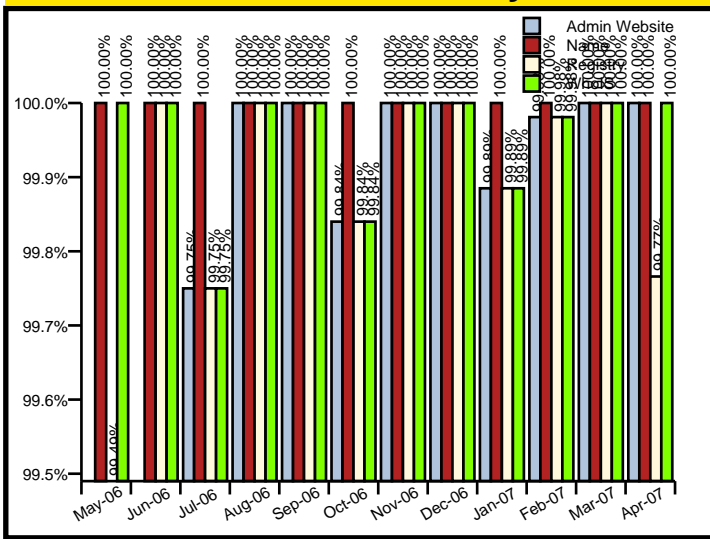
\* Since July 2006 only the create, update, delete processing time is graphically depicted

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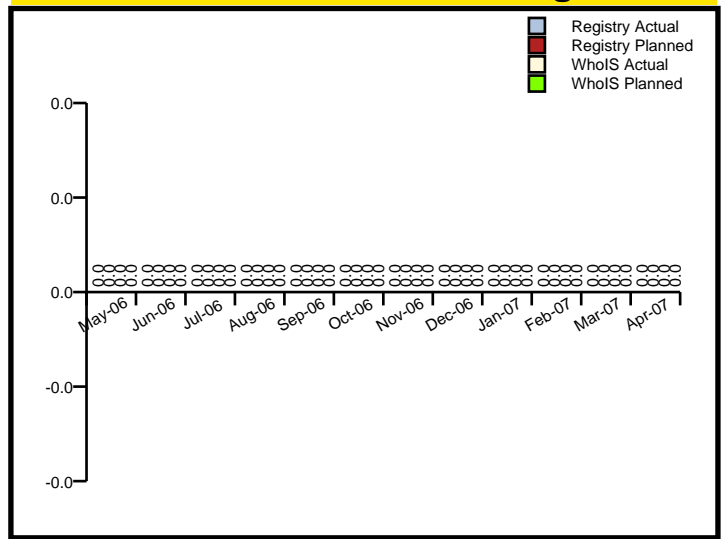
## Detailed Technical Summary

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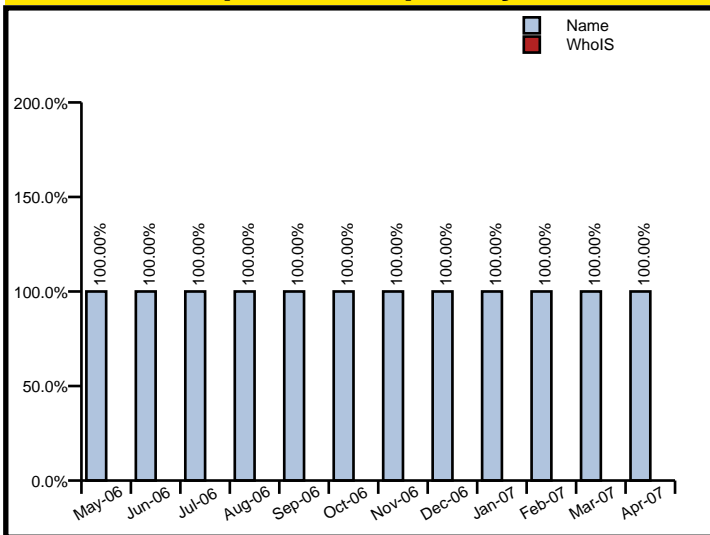
### Service Availability



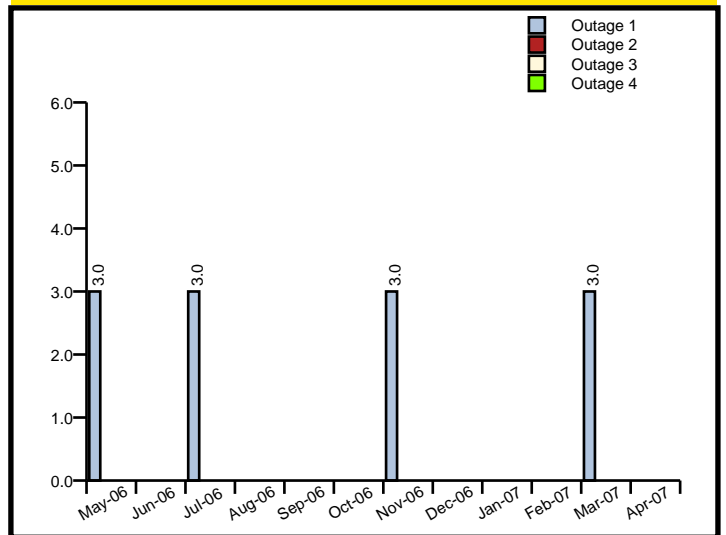
### Extended Planned Outage



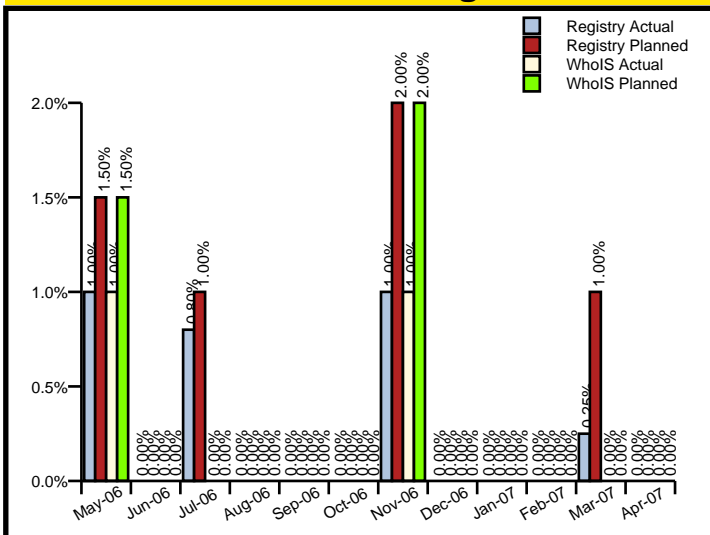
### Update Frequency



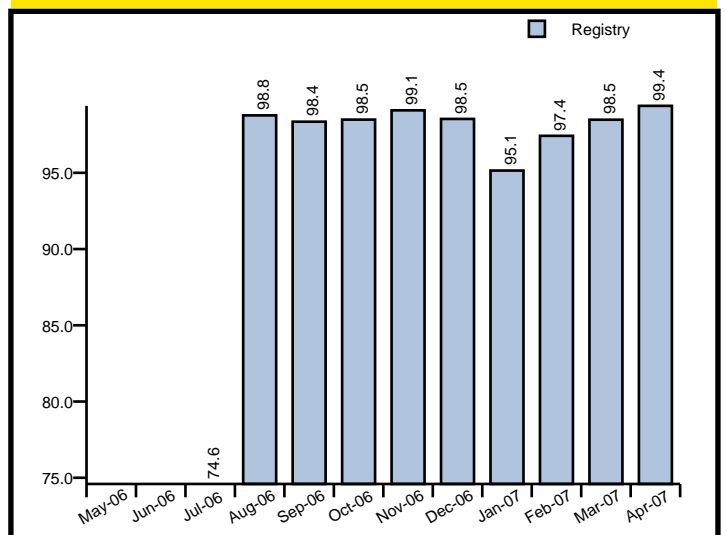
### Notification



### Planned Outage



### Processing Time: Create, Update, Delete



\* Since July 2006 only the create, update, delete processing time is graphically depicted

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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 30 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.

Performance Specification Description	Service Level Agreement (SLA)
<b>Registry</b>	99.9 %
<b>Name Service</b>	100.0 %
<b>WhoIS</b>	99.9 %
<b>Admin Website</b>	99.0 %
<b>Processing Time: Create, Update, Delete</b>	95.0 %
<b>Processing Time: Check</b>	95.0 %
<b>Update Frequency</b>	95.0 %
<b>Planned Outage Time</b>	4.0 hours
<b>Extended Planned Outages</b>	12.0 hours
<b>Planned Notification</b>	

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*April-07*

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