

AusRegistry EOM Report for General Release

High-Level Scorecard

April-07

Domains

	Score	%	Apr-07	Apr-06	Apr-05
Registrations	▲	39.85	24039	17189	14154
Transactions	▲	39.88	46143	32987	27241
Renewals	▲	45.91	18479	12665	10411
Drop-off	▼	31.87	7614	5774	4575
Total Domains					
.au	▲	31.42	878395	668410	524959
.com.au	▲	31.54	763227	580224	456396
.net.au	▲	35.50	76695	56602	42968
.org.au	▲	23.39	27402	22208	17417
.asn.au	▲	4.87	3122	2977	2715
.id.au	▲	24.02	7936	6399	5463

Registrars

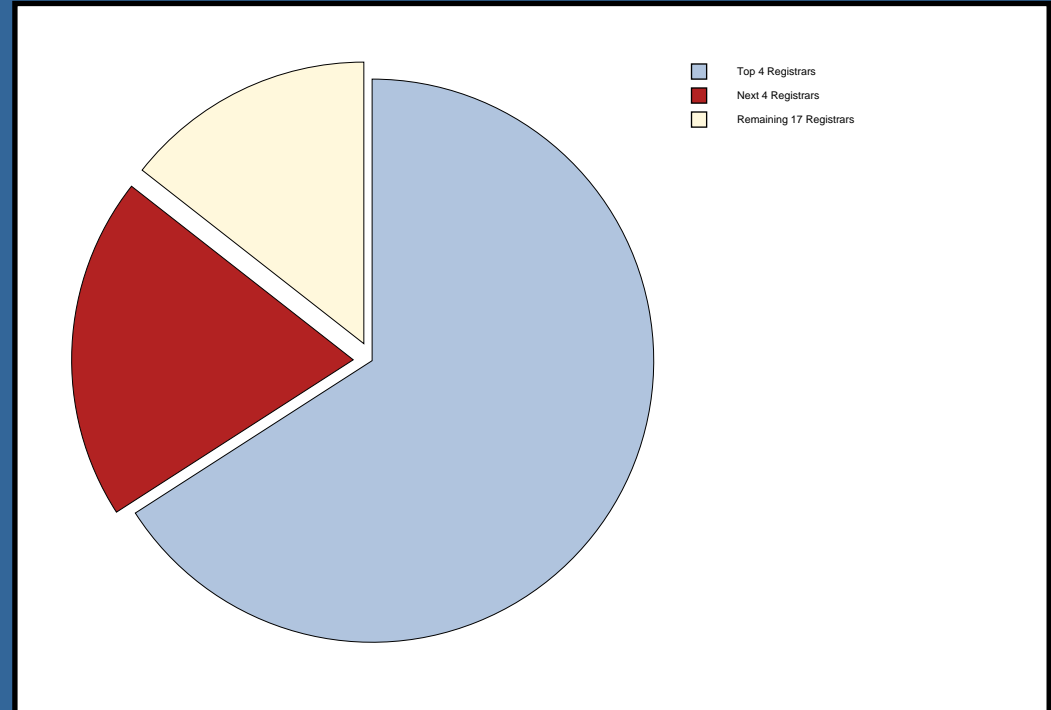
	Score	%	Apr-07	Mar-07	Feb-07
Accredited	◆	0.00	25	25	25
Provisional	▲	33.33	4	3	2

Technical

Performance Level*	Score	Registry	Name Service	WhoIS	Admin Website
Service Availability	▼	99.77%	100.00%	100.00%	100.00%
Processing Time: Create, Update, Delete	▲	99.39%			
Processing Time: Check	▲	99.98%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	0.00		0.0	
Extended Planned Outages	▲	0.0		0.0	
Planned Notification	▲	0		0	

* AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

Market Share in .au

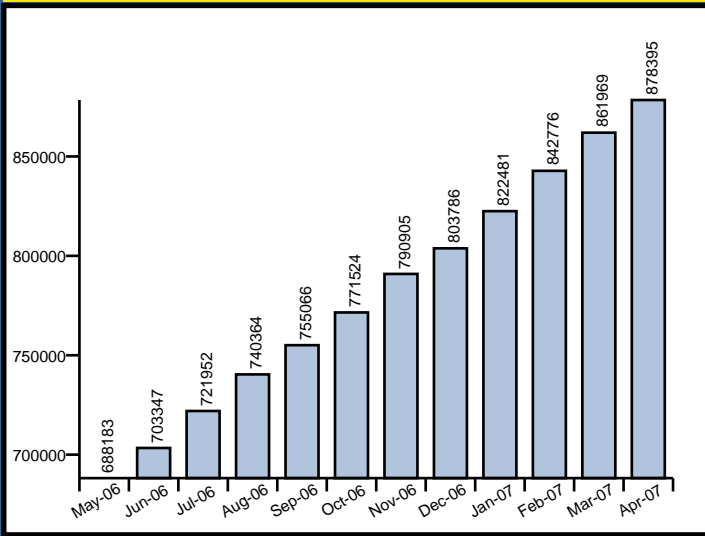


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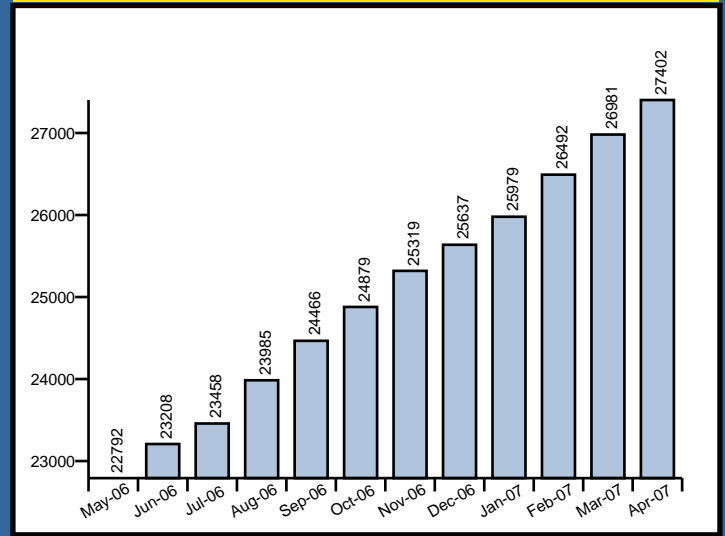
Total Domains Scorecard

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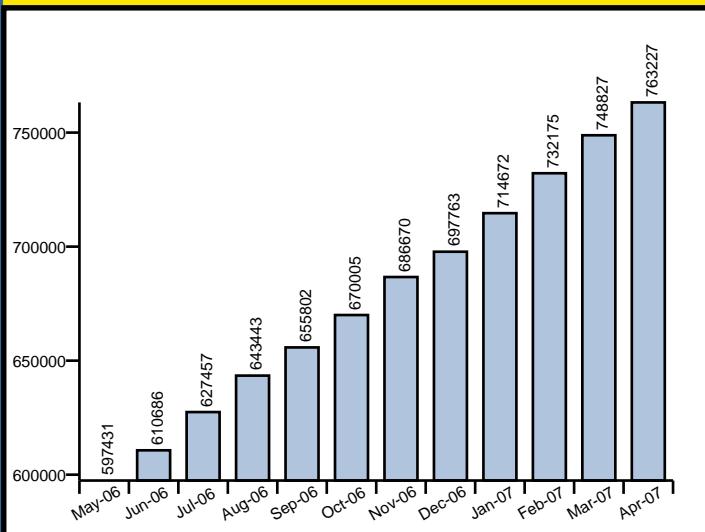
.au



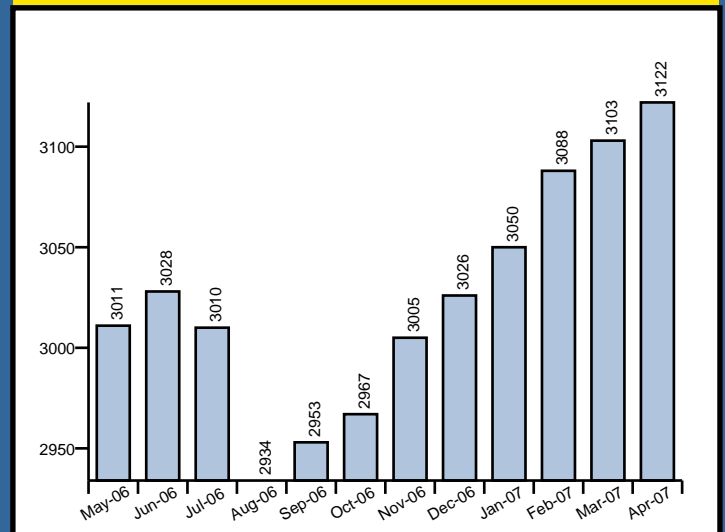
.org.au



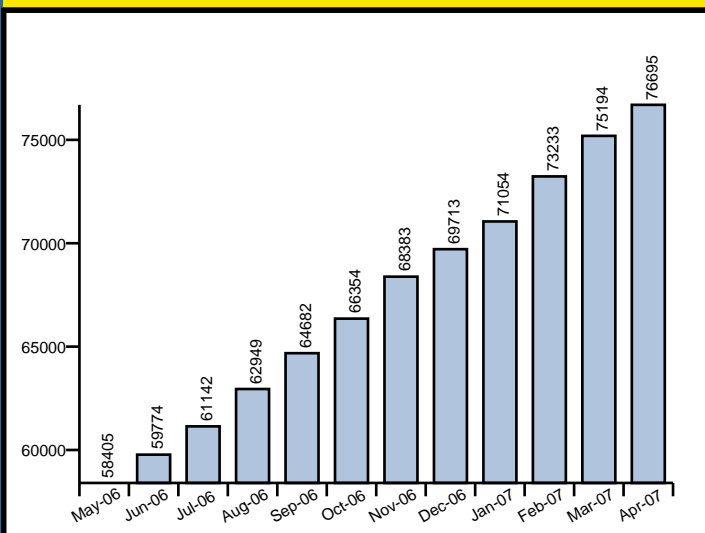
.com.au



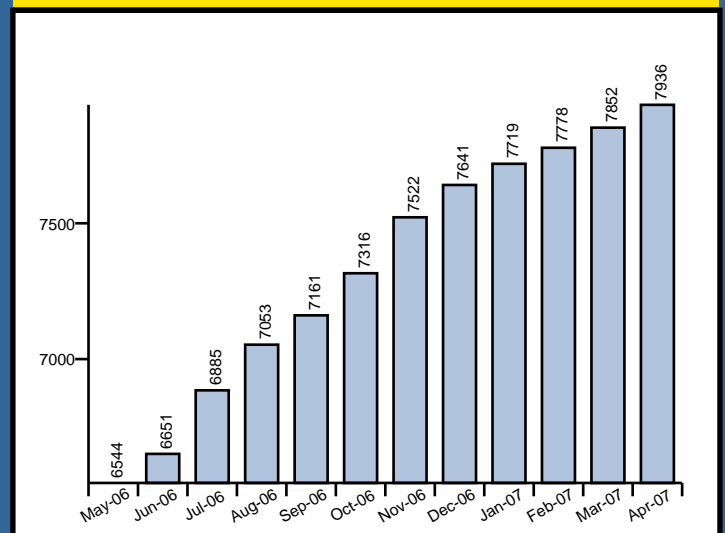
.asn.au



.net.au



.id.au



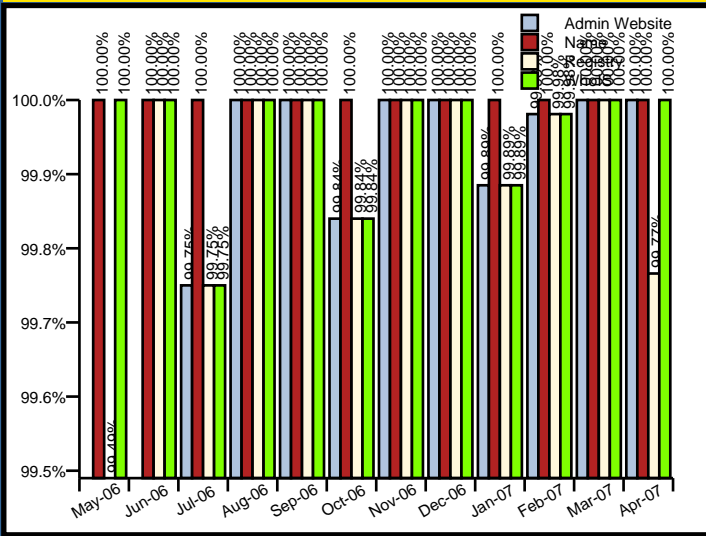
* Since July 2006 only the create, update, delete processing time is graphically depicted

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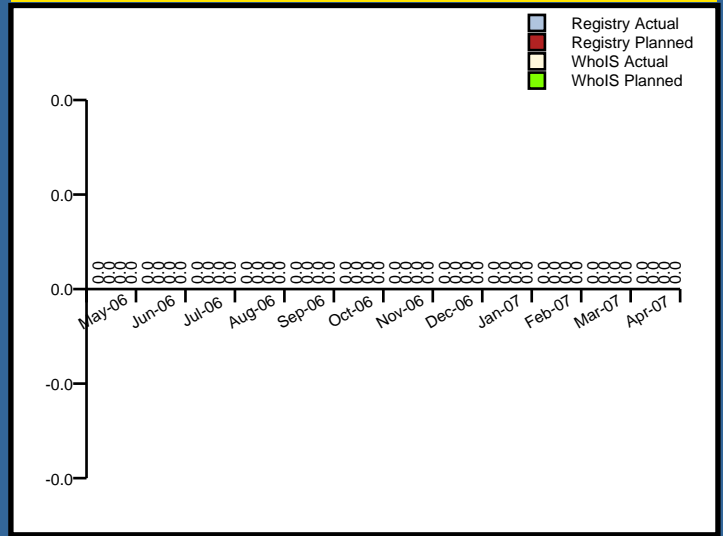
Detailed Technical Summary

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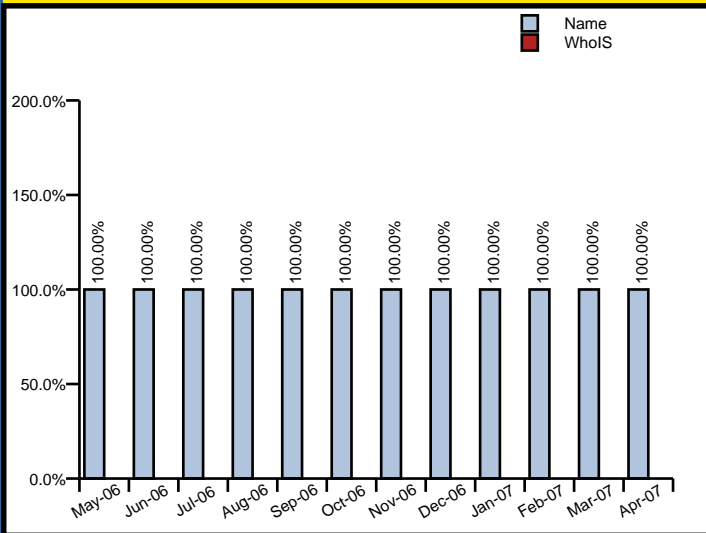
Service Availability



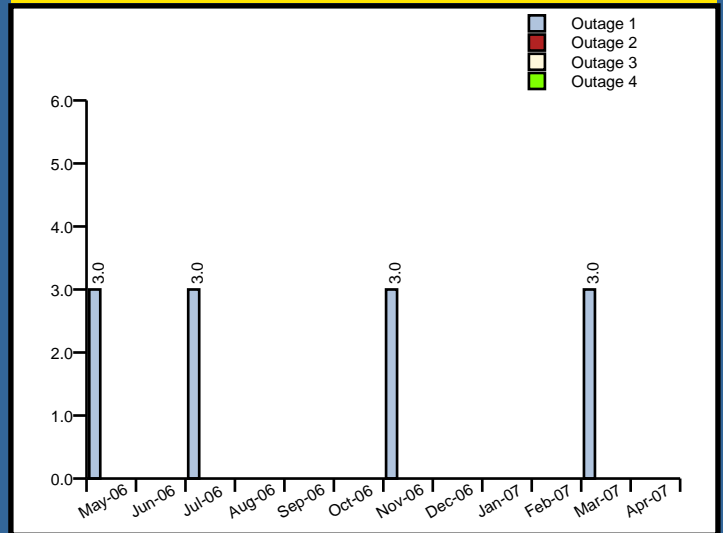
Extended Planned Outage



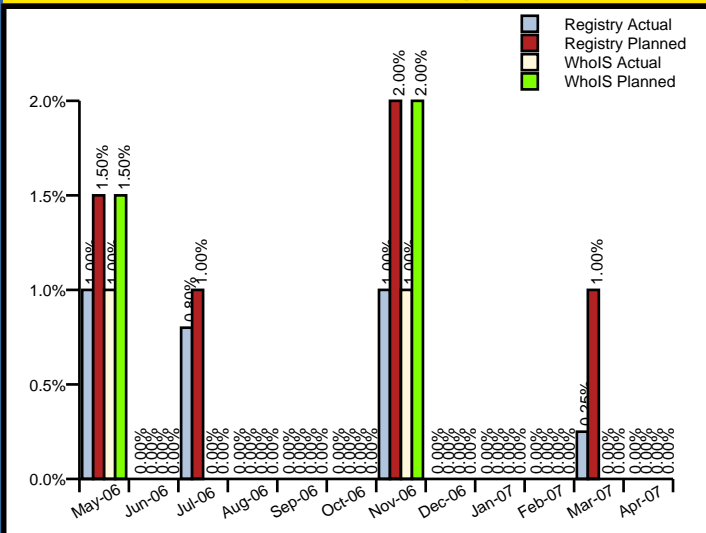
Update Frequency



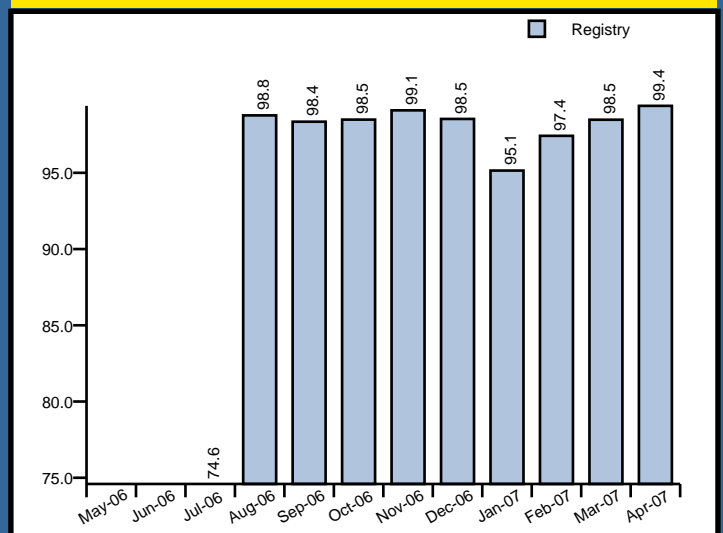
Notification



Planned Outage



Processing Time: Create, Update, Delete



* Since July 2006 only the create, update, delete processing time is graphically depicted

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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 30 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

Performance Specification Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
WhoIS	99.9 %
Admin Website	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	

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