

AusRegistry EOM Report for General Release

High-Level Scorecard

May-07

Domains

	Score	%	May-07	May-06	May-05
Registrations	▲	11.53	27142	24336	17705
Transactions	▲	9.81	52898	48173	33214
Renewals	▲	18.24	21141	17880	12499
Drop-off	▼	62.63	7429	4568	5599
Total Domains					
.au	▲	30.50	898107	688183	537082
.com.au	▲	30.58	780151	597431	465429
.net.au	▲	34.90	78786	58405	45345
.org.au	▲	22.73	27972	22792	17970
.asn.au	▲	4.55	3148	3011	2743
.id.au	▲	22.80	8036	6544	5595

Registrars

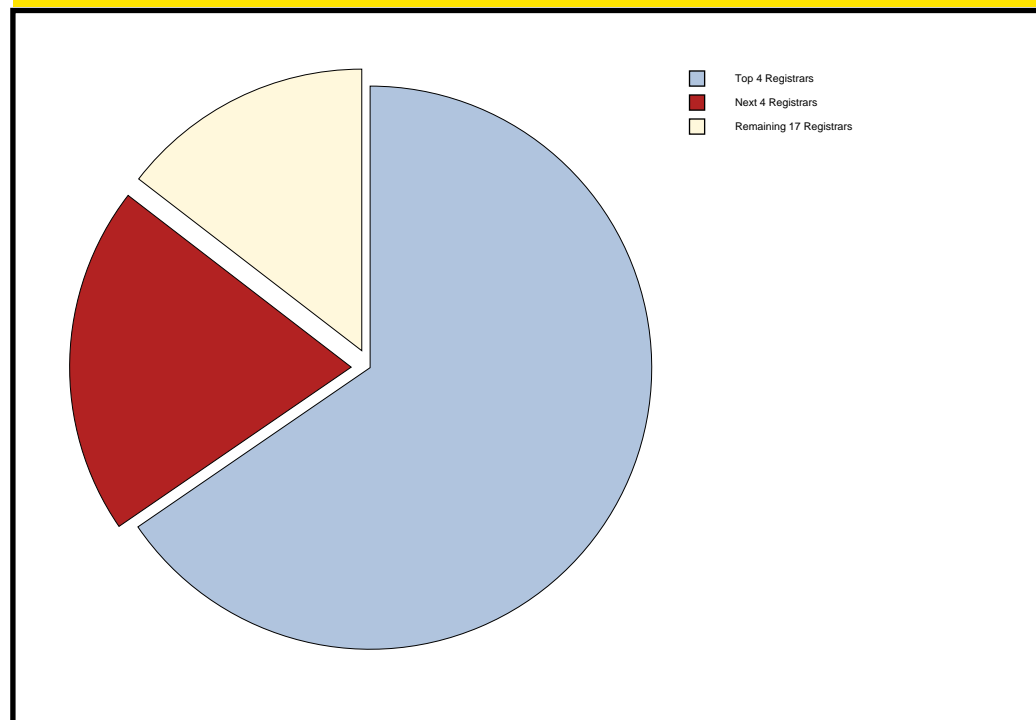
	Score	%	May-07	Apr-07	Mar-07
Accredited	◆	0.00	25	25	25
Provisional	◆	0.00	4	4	3

Technical

Performance Level*	Score	Registry	Name Service	WhoIS	Admin Website
Service Availability	▲	100.00%	100.00%	100.00%	100.00%
Processing Time: Create, Update, Delete	▲	99.12%			
Processing Time: Check	▲	99.98%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	0.00		0.0	
Extended Planned Outages	▲	0.0		0.0	
Planned Notification	▲	0		0	

* AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

Market Share in .au

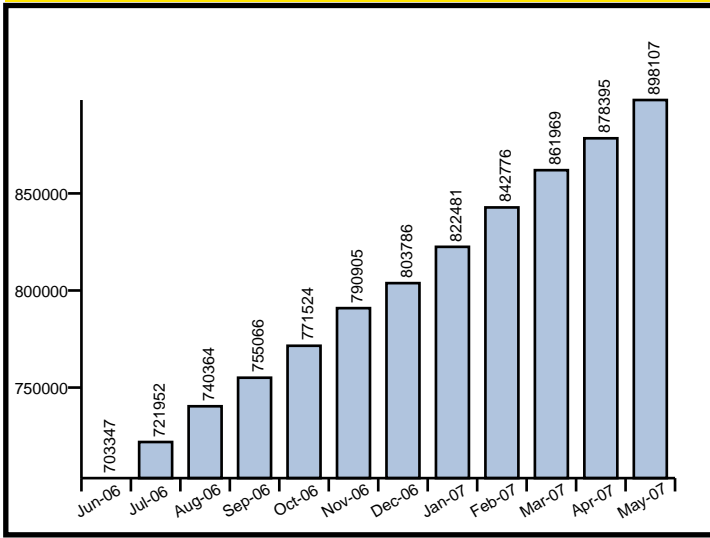


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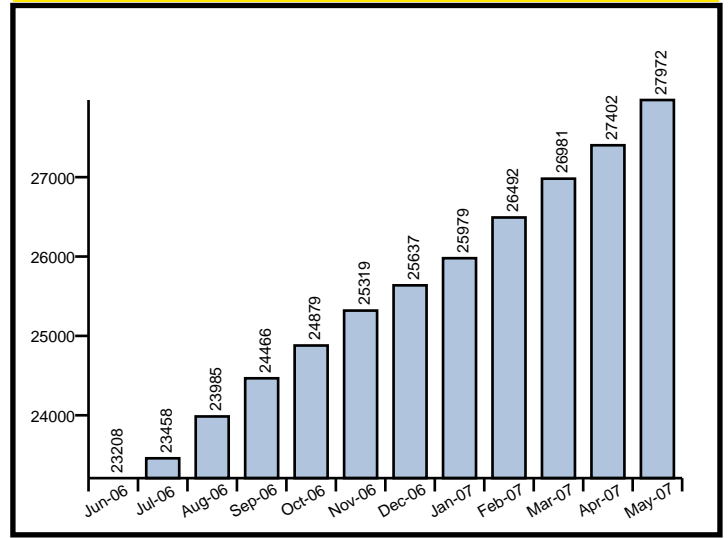
Total Domains Scorecard

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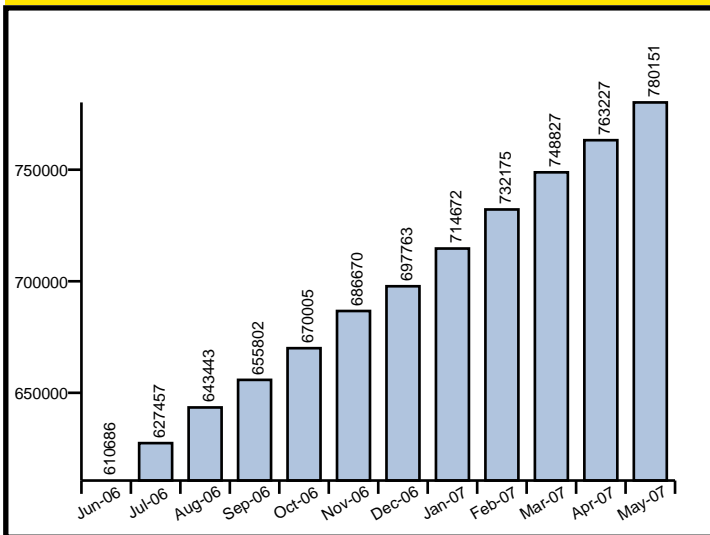
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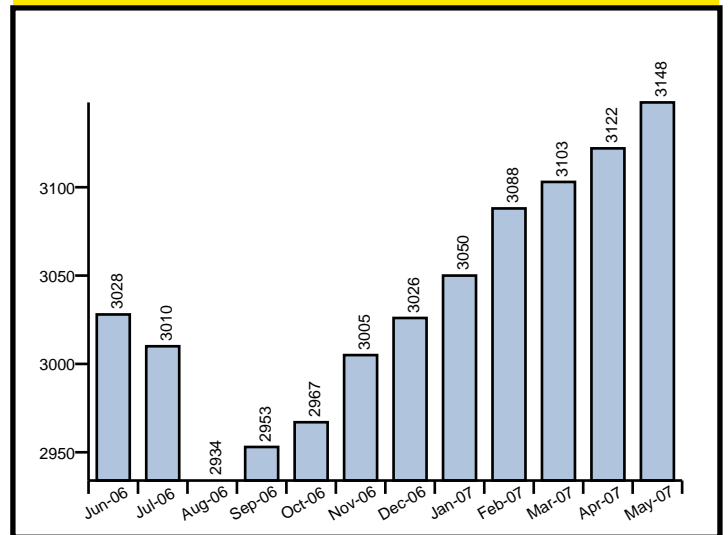
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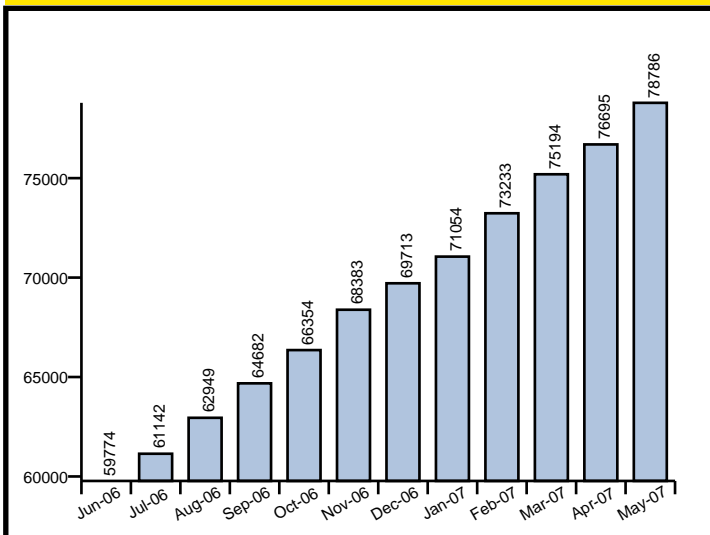
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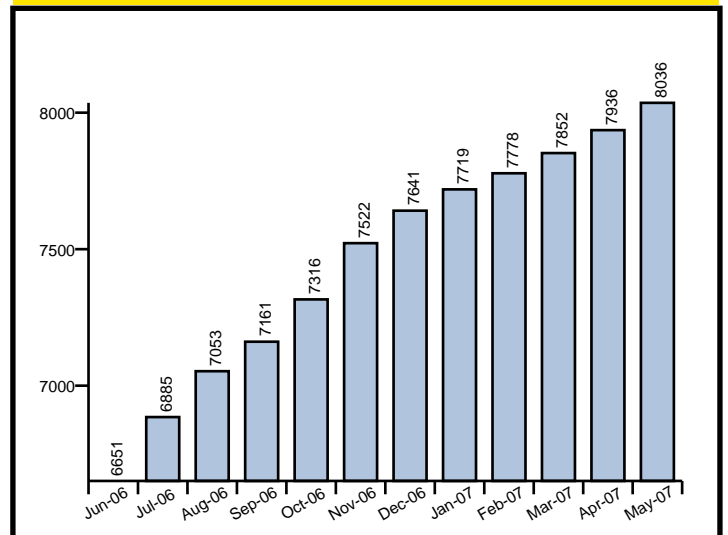
.asn.au



.net.au



.id.au

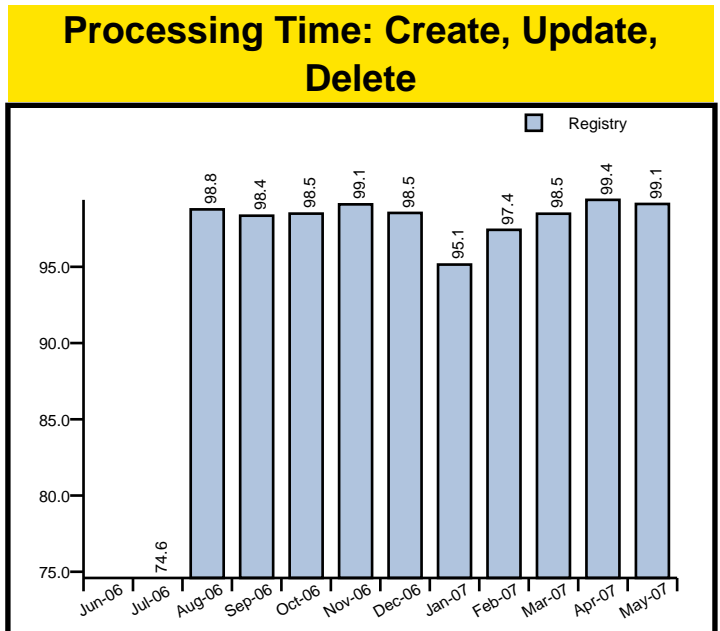
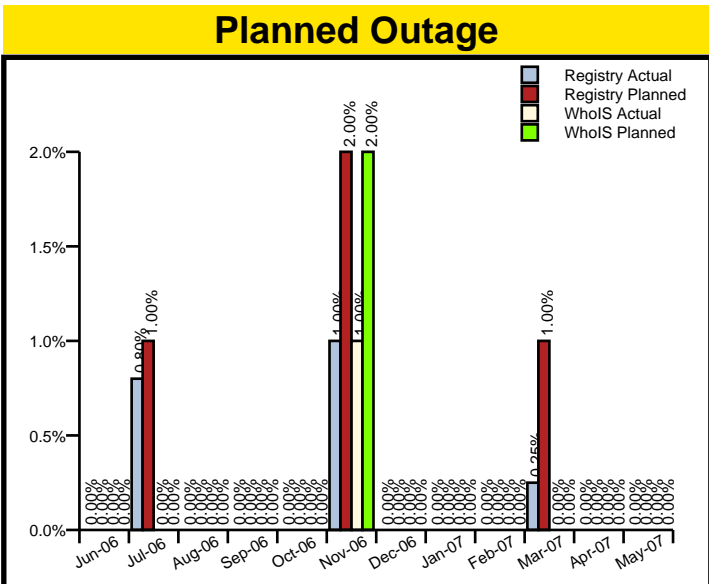
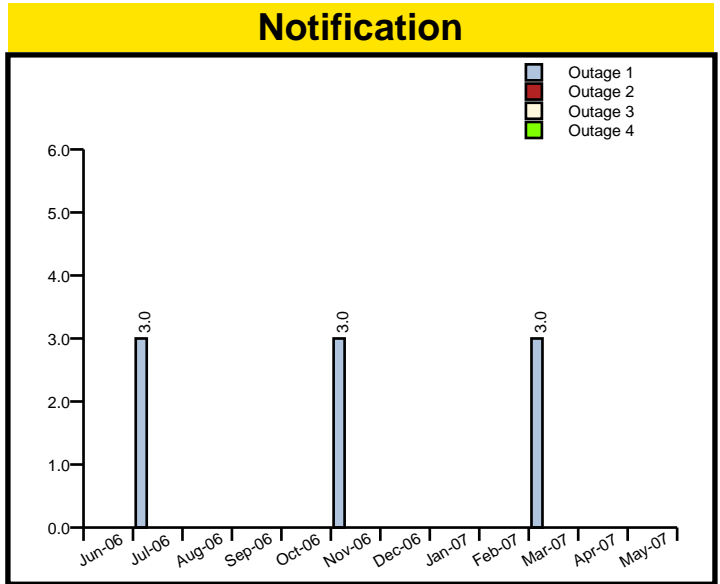
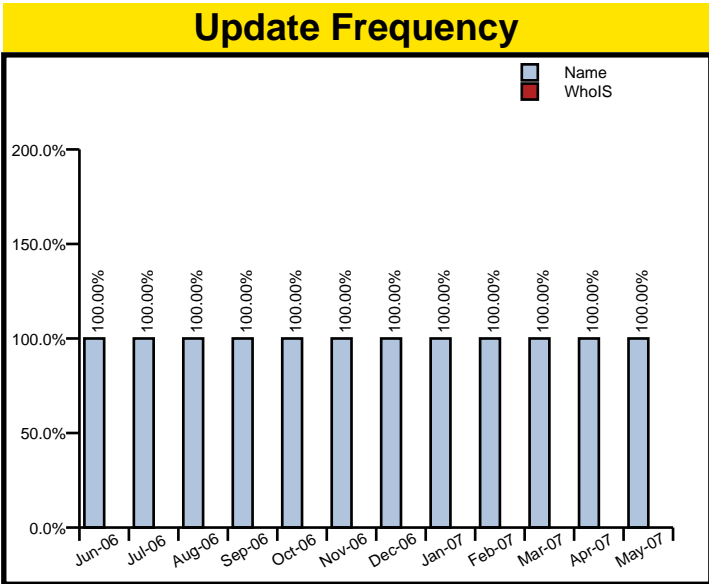
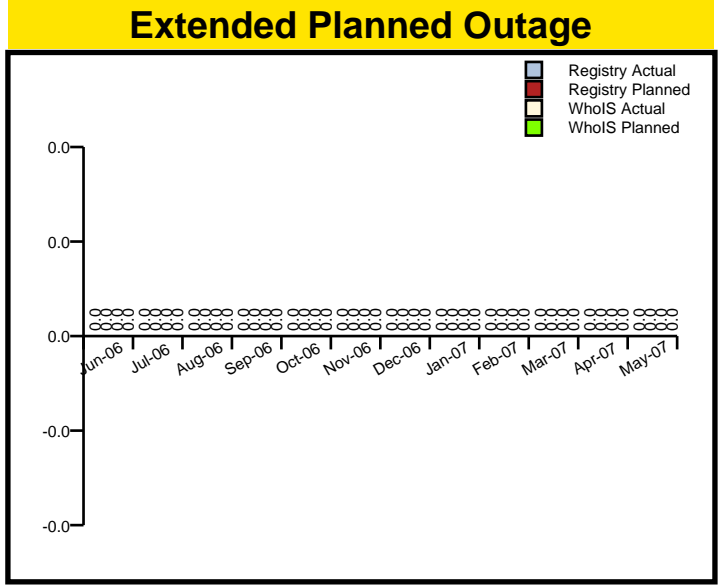
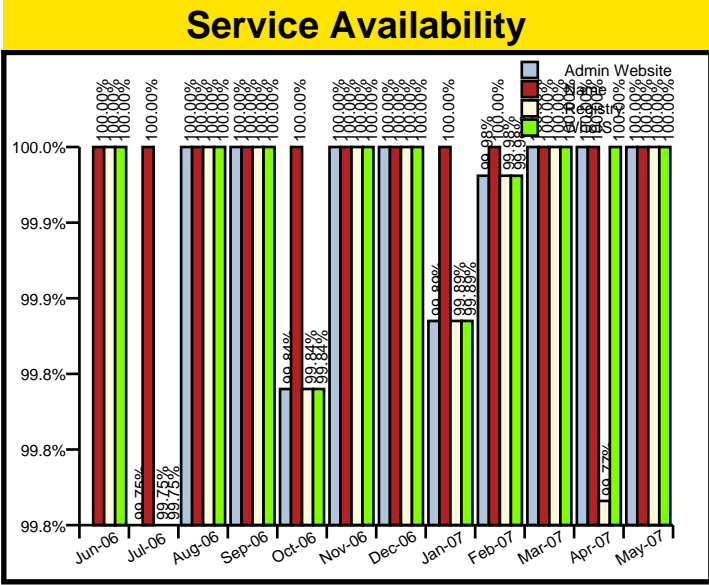


* Since July 2006 only the create, update, delete processing time is graphically depicted

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Detailed Technical Summary

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* Since July 2006 only the create, update, delete processing time is graphically depicted

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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 30 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

Performance Specification Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
WhoIS	99.9 %
Admin Website	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	

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