

# AusRegistry EOM Report for General Release

## High-Level Scorecard

May-07

### Domains

	Score	%	May-07	May-06	May-05
<b>Registrations</b>	▲	11.53	<b>27142</b>	24336	17705
<b>Transactions</b>	▲	9.81	<b>52898</b>	48173	33214
<b>Renewals</b>	▲	18.24	<b>21141</b>	17880	12499
<b>Drop-off</b>	▼	62.63	<b>7429</b>	4568	5599
<b>Total Domains</b>					
<b>.au</b>	▲	30.50	<b>898107</b>	688183	537082
<b>.com.au</b>	▲	30.58	<b>780151</b>	597431	465429
<b>.net.au</b>	▲	34.90	<b>78786</b>	58405	45345
<b>.org.au</b>	▲	22.73	<b>27972</b>	22792	17970
<b>.asn.au</b>	▲	4.55	<b>3148</b>	3011	2743
<b>.id.au</b>	▲	22.80	<b>8036</b>	6544	5595

### Registrars

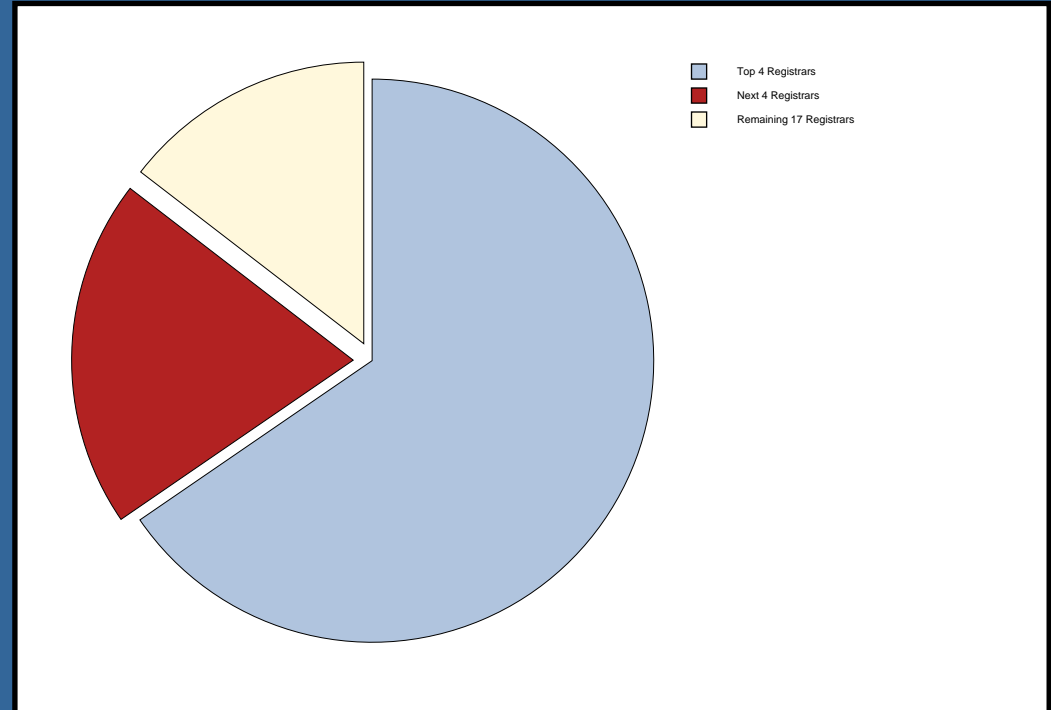
	Score	%	May-07	Apr-07	Mar-07
<b>Accredited</b>	◆	0.00	<b>25</b>	25	25
<b>Provisional</b>	◆	0.00	<b>4</b>	4	3

### Technical

Performance Level*	Score	Registry	Name Service	WhoIS	Admin Website
Service Availability	▲	100.00%	100.00%	100.00%	100.00%
Processing Time: Create, Update, Delete	▲	99.12%			
Processing Time: Check	▲	99.98%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	0.00		0.0	
Extended Planned Outages	▲	0.0		0.0	
Planned Notification	▲	0		0	

\* AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

### Market Share in .au

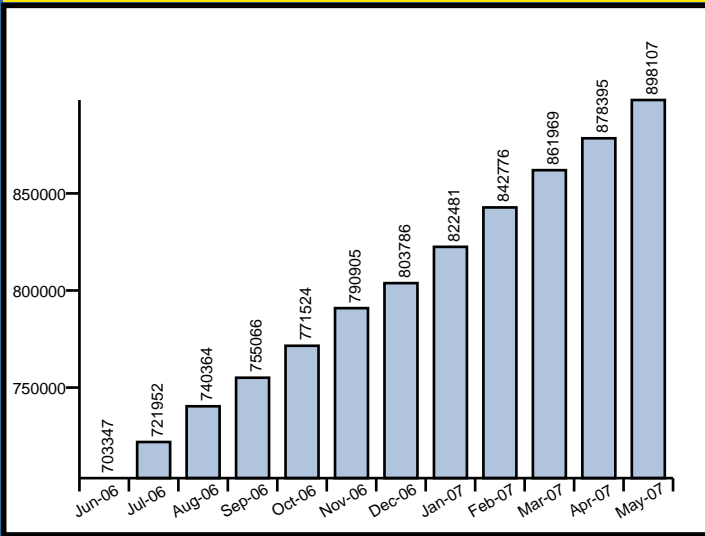


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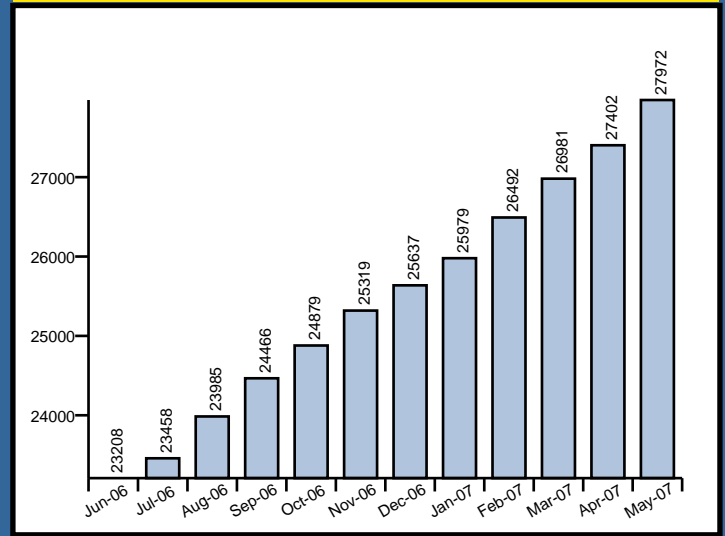
## Total Domains Scorecard

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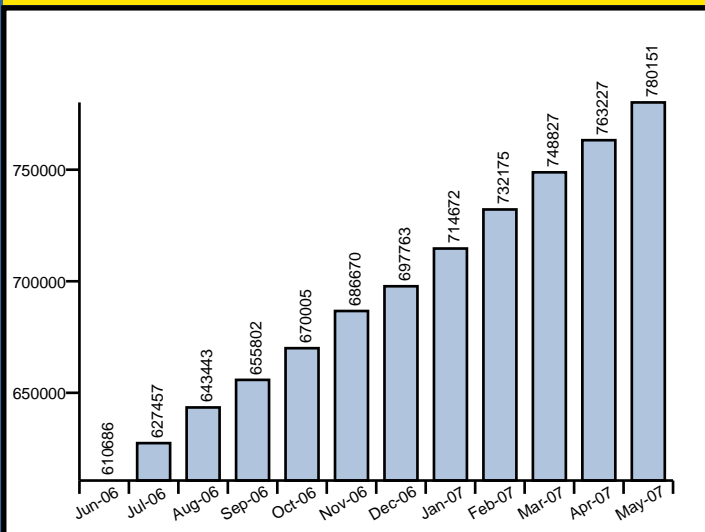
### .au



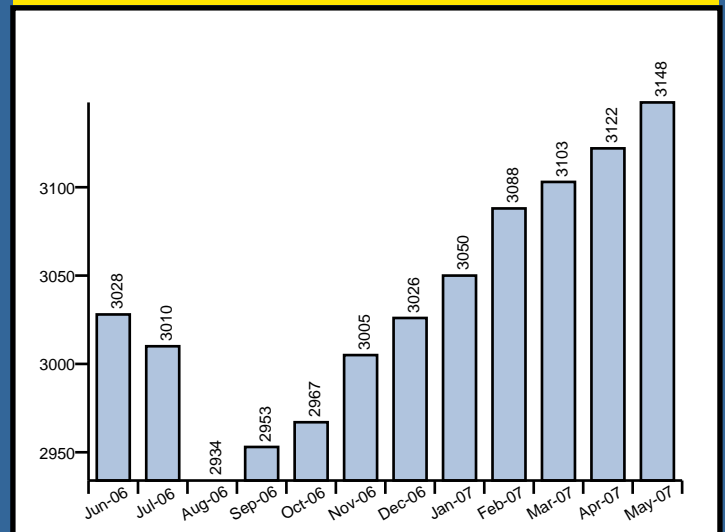
### .org.au



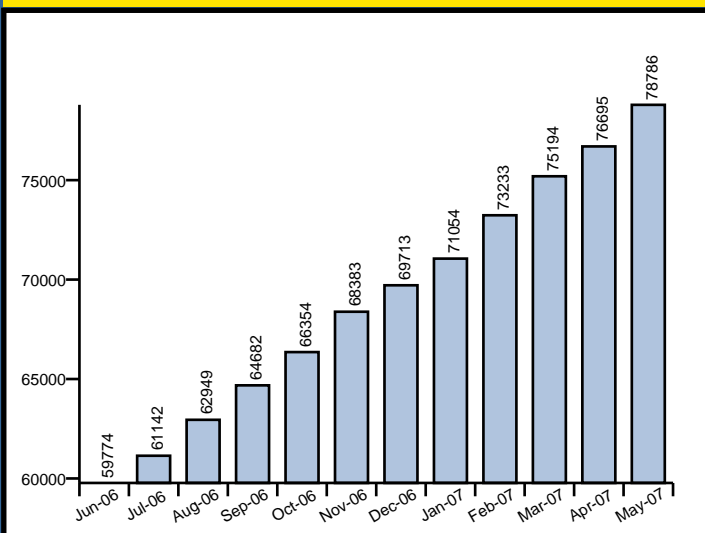
### .com.au



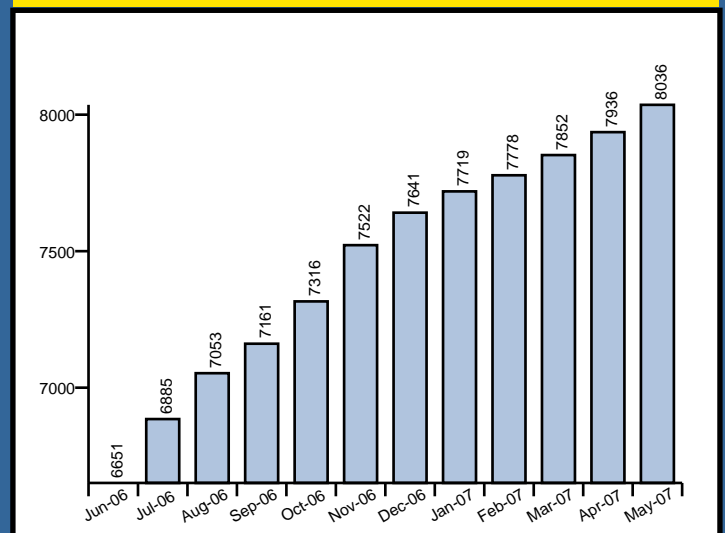
### .asn.au



### .net.au



### .id.au



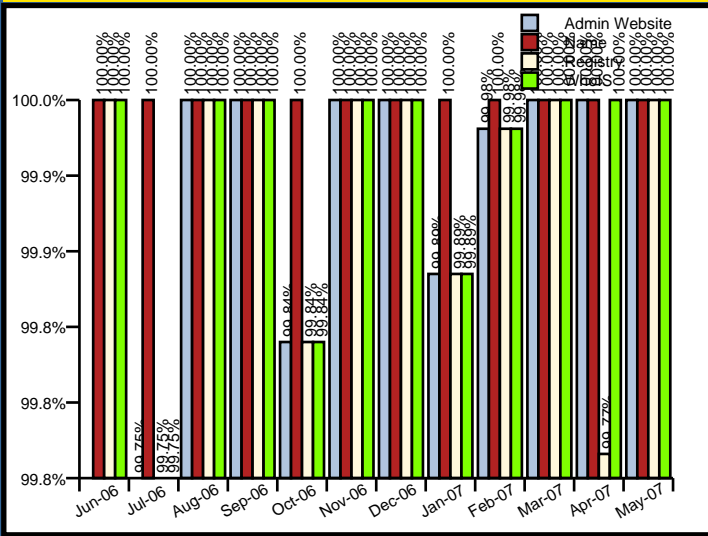
\* Since July 2006 only the create, update, delete processing time is graphically depicted

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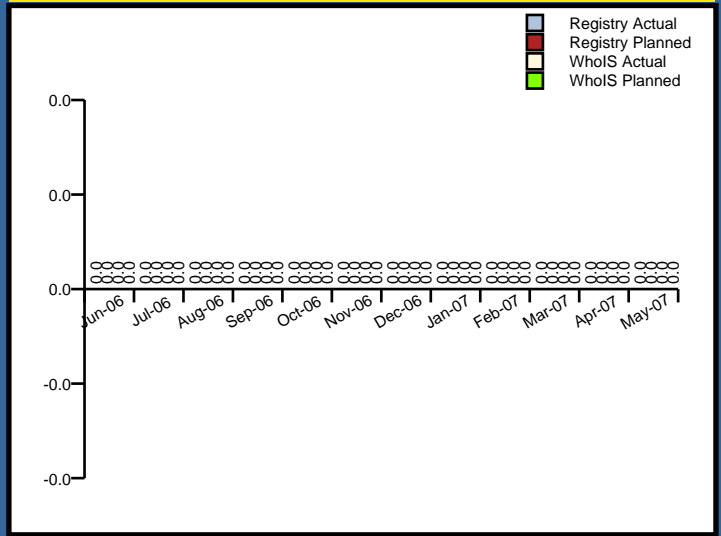
## Detailed Technical Summary

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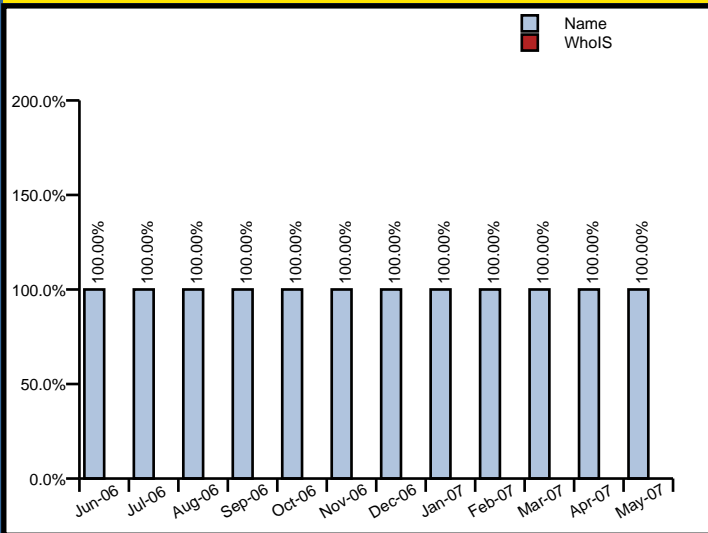
### Service Availability



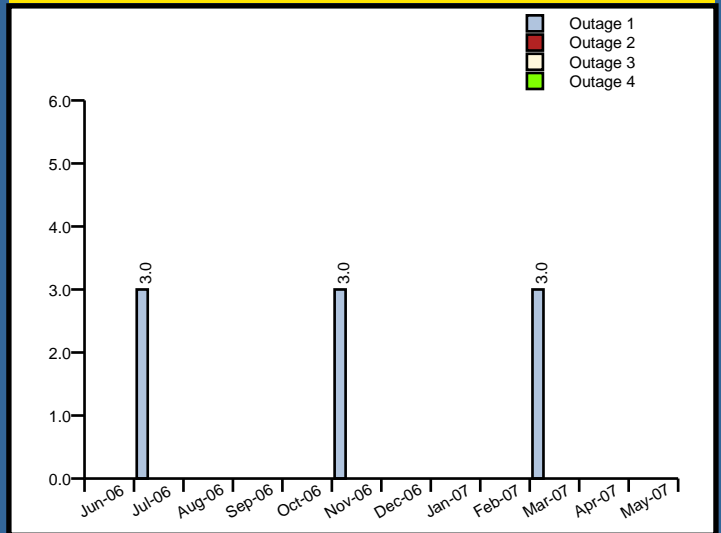
### Extended Planned Outage



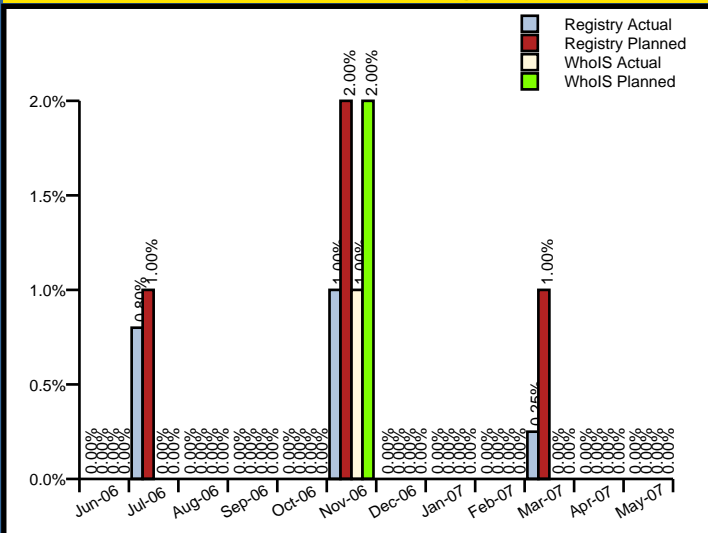
### Update Frequency



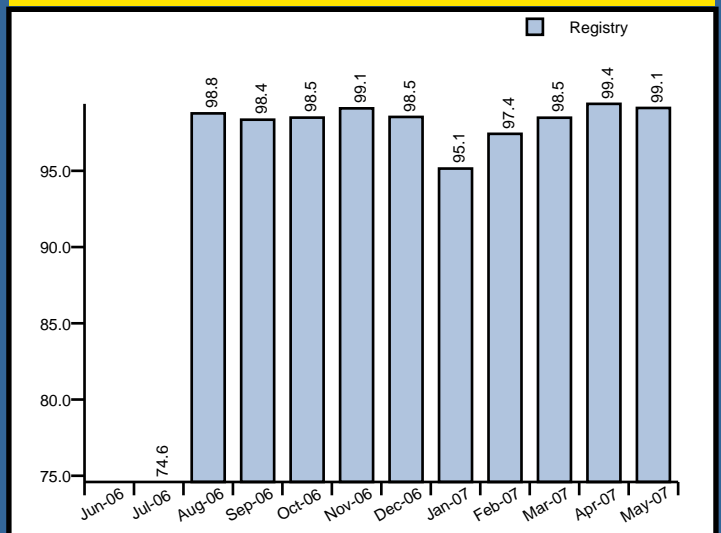
### Notification



### Planned Outage



### Processing Time: Create, Update, Delete



\* Since July 2006 only the create, update, delete processing time is graphically depicted

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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 30 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.

Performance Specification Description	Service Level Agreement (SLA)
<b>Registry</b>	99.9 %
<b>Name Service</b>	100.0 %
<b>WhoIS</b>	99.9 %
<b>Admin Website</b>	99.0 %
<b>Processing Time: Create, Update, Delete</b>	95.0 %
<b>Processing Time: Check</b>	95.0 %
<b>Update Frequency</b>	95.0 %
<b>Planned Outage Time</b>	4.0 hours
<b>Extended Planned Outages</b>	12.0 hours
<b>Planned Notification</b>	

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