

# AusRegistry EOM Report for General Release

## High-Level Scorecard

August-07

### Domains

	Score	%	Aug-07	Aug-06	Aug-05
<b>Registrations</b>	▲	2.83	<b>28309</b>	27530	18521
<b>Transactions</b>	▲	17.48	<b>58488</b>	49786	36381
<b>Renewals</b>	▲	43.80	<b>25036</b>	17410	14469
<b>Drop-off</b>	▲	-11.11	<b>8101</b>	9113	5550
<b>Total Domains</b>					
<b>.au</b>	▲	28.75	<b>953182</b>	740364	574694
<b>com.au</b>	▲	28.69	<b>828055</b>	643443	497561
<b>net.au</b>	▲	33.74	<b>84186</b>	62949	48926
<b>org.au</b>	▲	22.78	<b>29448</b>	23985	19370
<b>asn.au</b>	▲	9.95	<b>3226</b>	2934	2858
<b>id.au</b>	▲	17.21	<b>8267</b>	7053	5979

### Registrars

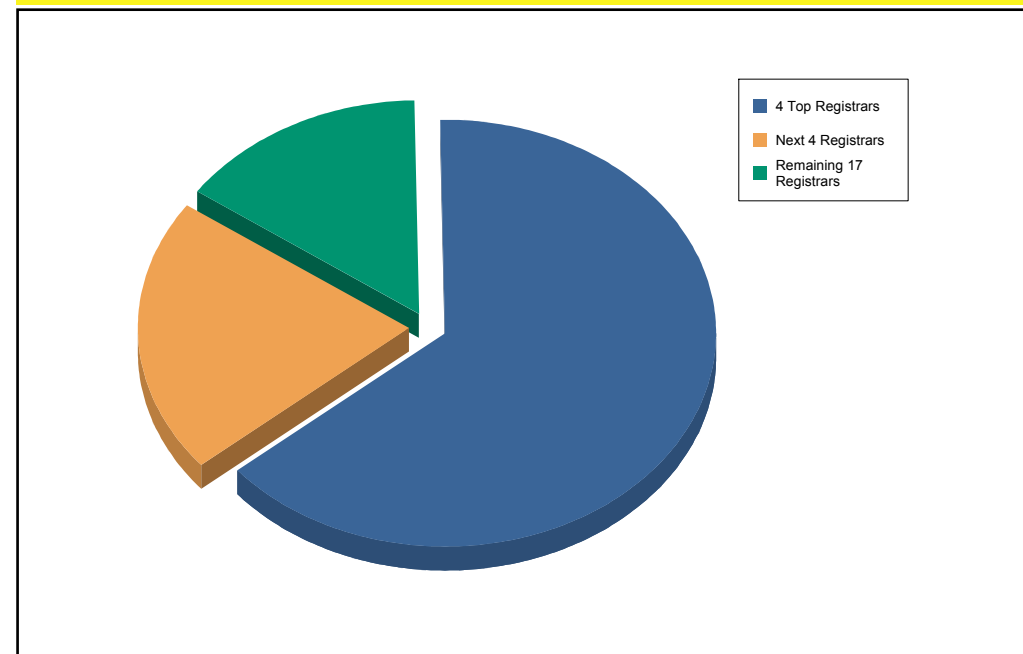
	Score	%	Aug-07	Jul-07	Jun-07
<b>Accredited</b>	●	0.00	<b>25</b>	25	25
<b>Provisional</b>	●	0.00	<b>4</b>	4	4

### Technical

Performance Level*	Score	Registry	Name Service	Whols	Admin Website
Service Availability	▲	99.99%	100.00%	99.99%	99.99%
Processing Time: Create, Update, Delete	▲	99.27%			
Processing Time: Check	▲	98.95%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	0.00		0.00	
Extended Planned Outage Time	▲	0.00		0.00	
Planned Notification	▲	0.00		0.00	

\*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

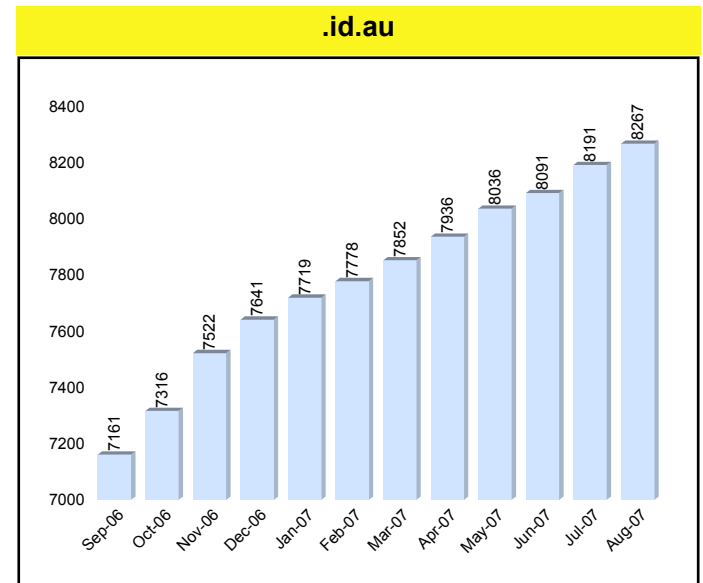
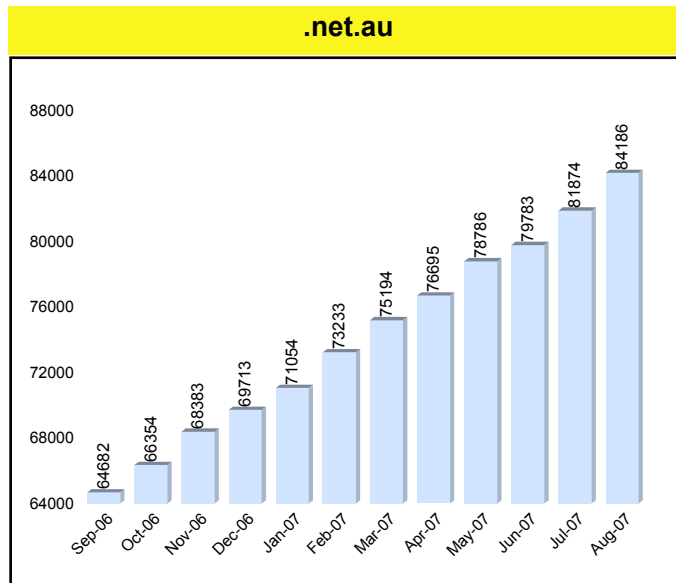
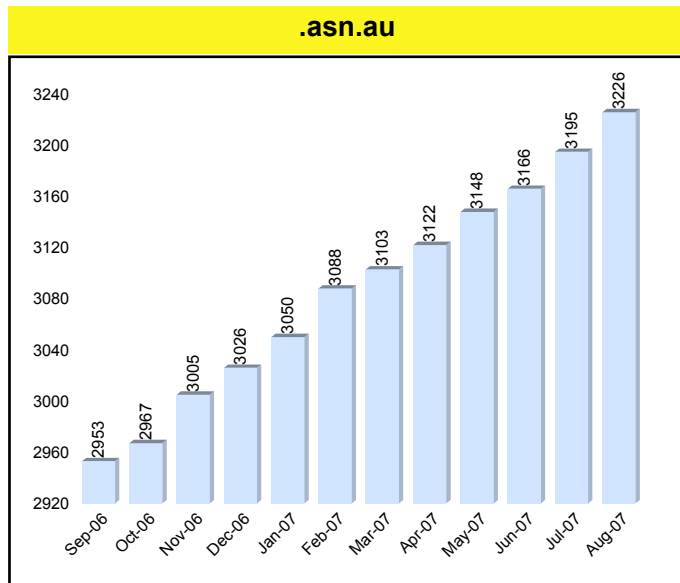
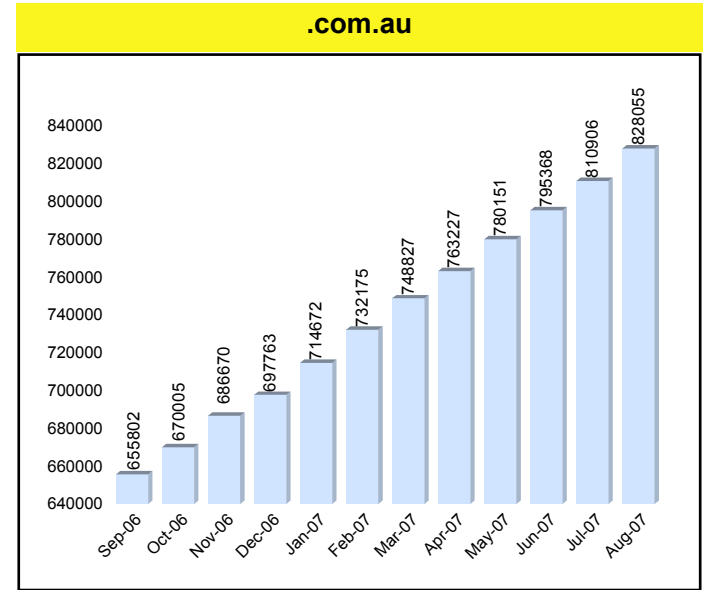
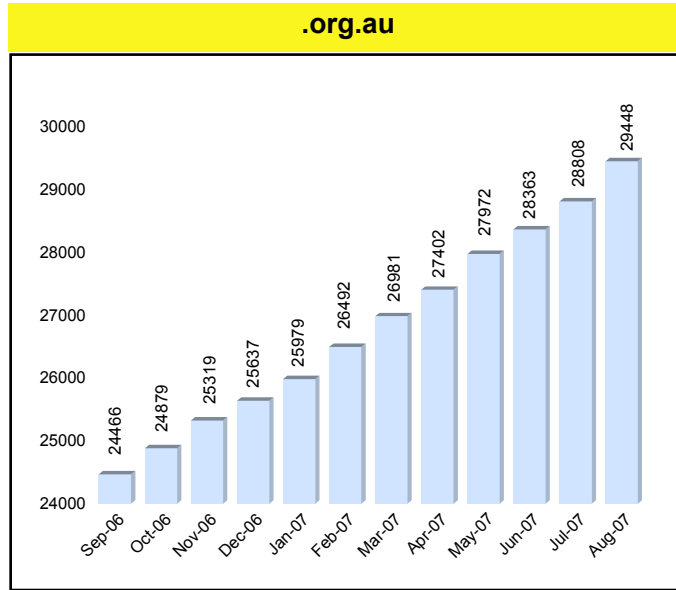
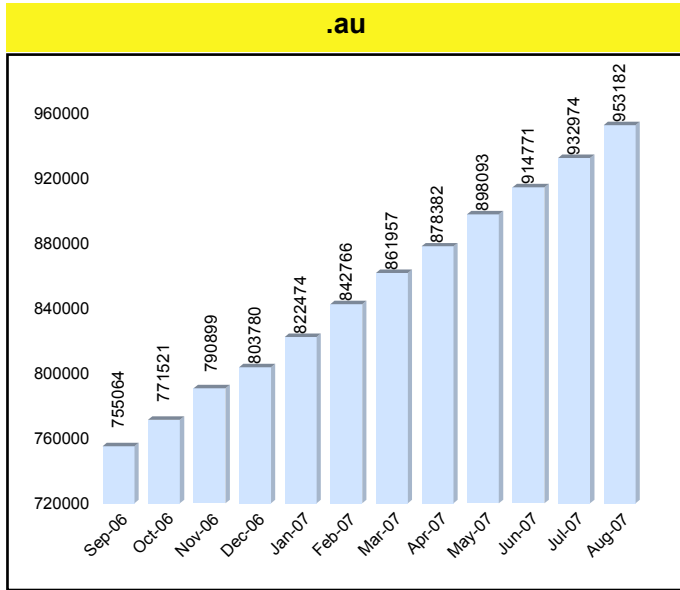
### Market Share in .au



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## Total Domains Scorecard

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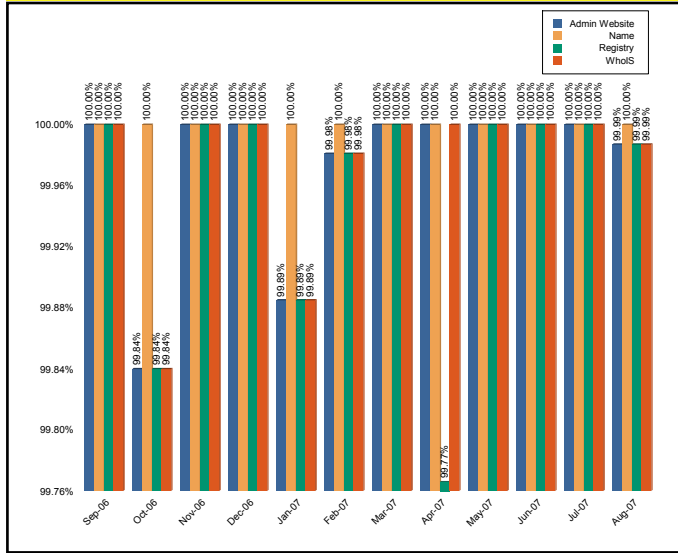


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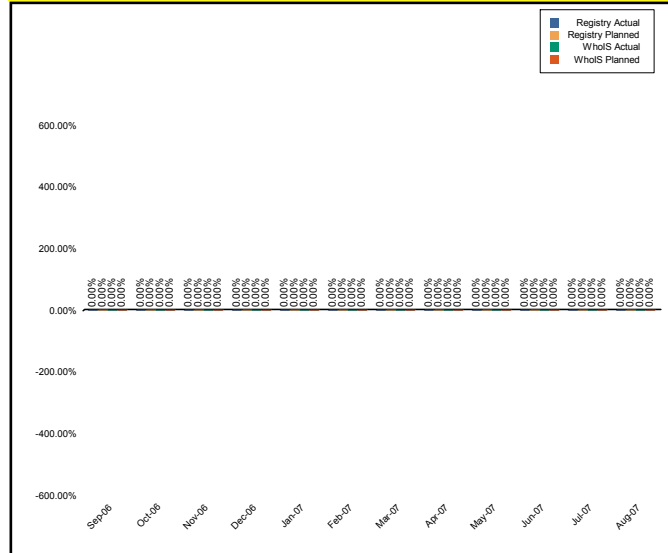
## Detailed Technical Summary

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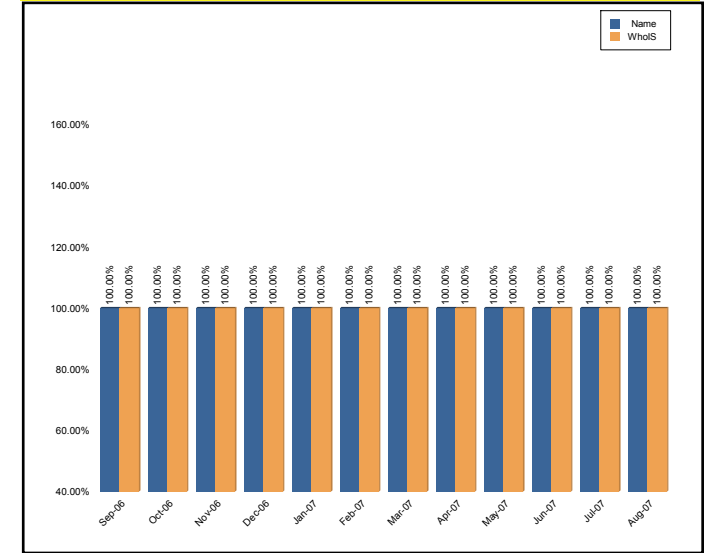
### Service Availability



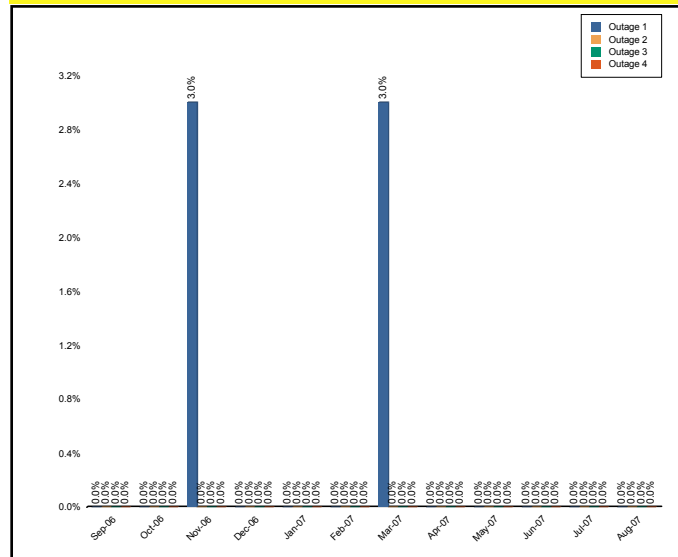
### Extended Planned Outage



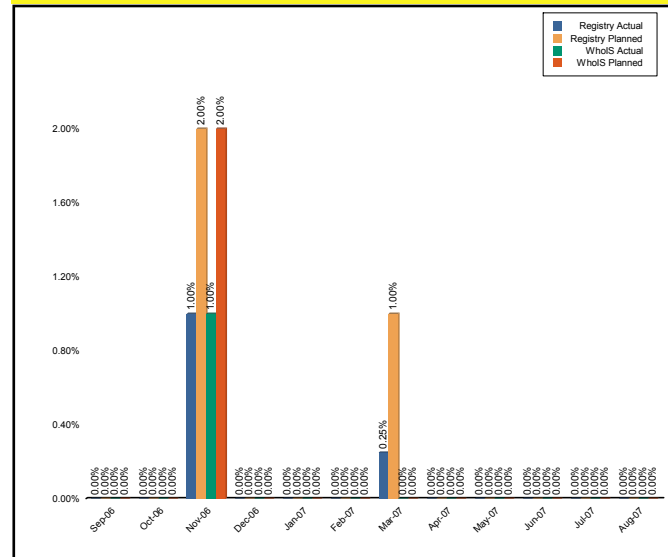
### Update Frequency



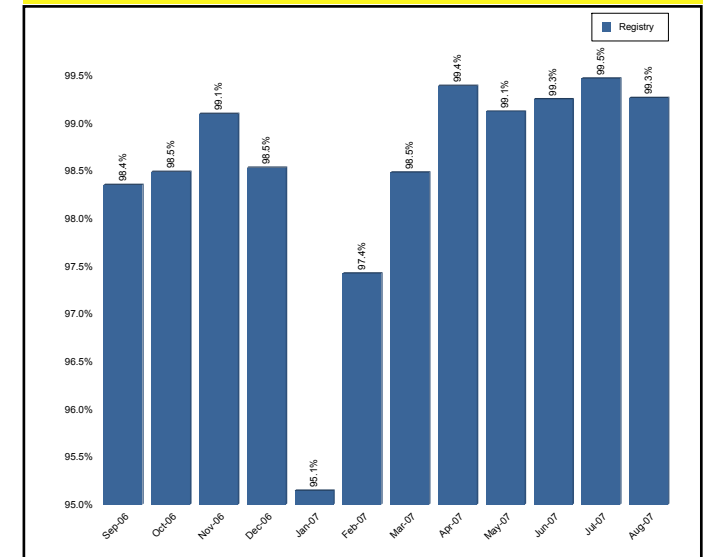
### Notification



### Planned Outage



### Processing Time: Create, Update, Delete



\* Since July 2006 only the create, update, delete processing time is graphically depicted

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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 30 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.

Performance, Specification, Description	Service Level Agreement (SLA)
<b>Registry</b>	99.9 %
<b>Name Service</b>	100.0 %
<b>Whols</b>	99.9 %
<b>Admin Website</b>	99.0 %
<b>Processing Time: Create, Update, Delete</b>	95.0 %
<b>Processing Time: Check</b>	95.0 %
<b>Update Frequency</b>	95.0 %
<b>Planned Outage Time</b>	4.0 hours
<b>Extended Planned Outages</b>	12.0 hours
<b>Planned Notification</b>	3.0 days

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*August-07*

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