

# AusRegistry EOM Report for General Release

## High-Level Scorecard

*December-07*

### Domains

	Score	%	Dec-07	Dec-06	Dec-05
<b>Registrations</b>	▲	8.00	<b>20547</b>	19025	12842
<b>Transactions</b>	▲	15.25	<b>38763</b>	33634	24282
<b>Renewals</b>	▲	24.54	<b>14513</b>	11653	9023
<b>Drop-off</b>	▼	62.41	<b>9977</b>	6143	5659
<b>Total Domains</b>					
<b>.au</b>	▲	25.34	<b>1007458</b>	803780	621133
<b>com.au</b>	▲	25.26	<b>874001</b>	697763	539498
<b>net.au</b>	▲	30.62	<b>91058</b>	69713	51897
<b>org.au</b>	▲	19.93	<b>30746</b>	25637	20773
<b>asn.au</b>	▲	9.39	<b>3310</b>	3026	2927
<b>id.au</b>	▲	9.19	<b>8343</b>	7641	6038

### Registrars

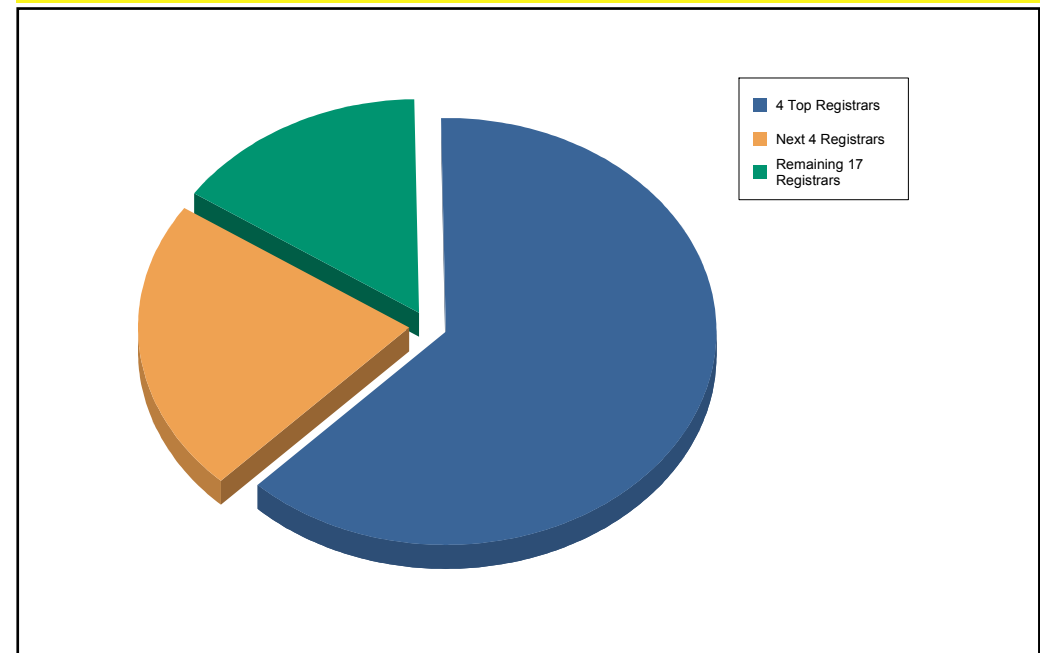
	Score	%	Dec-07	Nov-07	Oct-07
<b>Accredited</b>	●	0.00	<b>26</b>	26	25
<b>Provisional</b>	●	0.00	<b>7</b>	7	8

### Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal
Service Availability	▲	100.00%	100.00%	100.00%	100.00%
Processing Time: Create, Update, Delete	▲	99.58%			
Processing Time: Check	▲	100.00%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	2.83		2.83	
Extended Planned Outage Time	▲	0.00		0.00	
Planned Notification	●	3.00		3.00	

\*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

### Market Share in .au

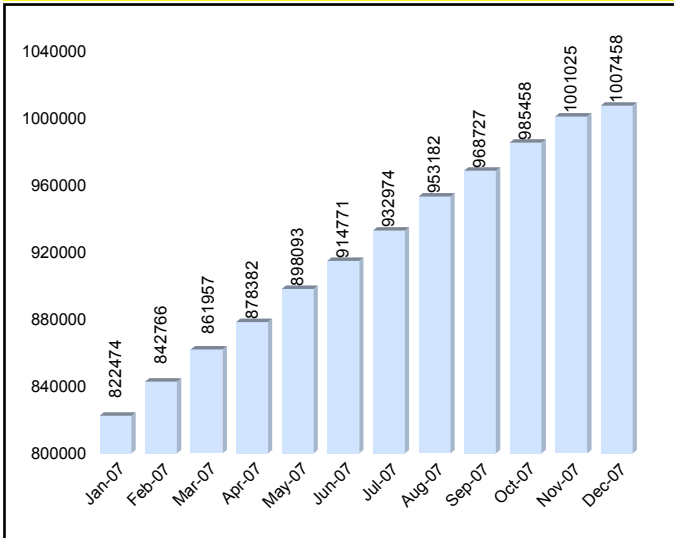


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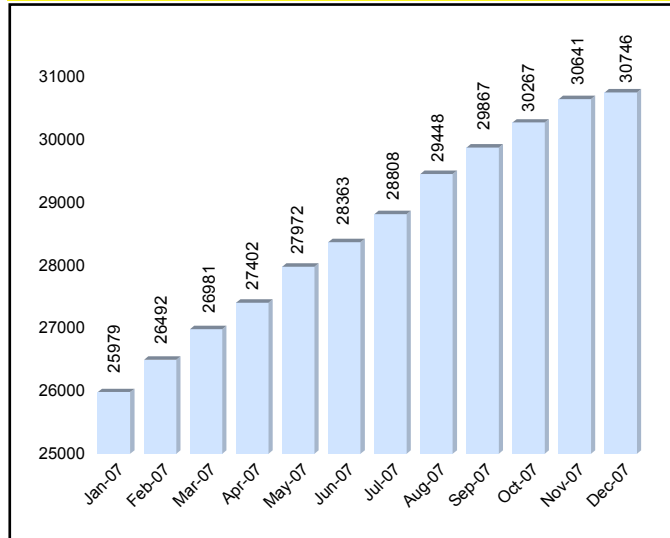
## Total Domains Scorecard

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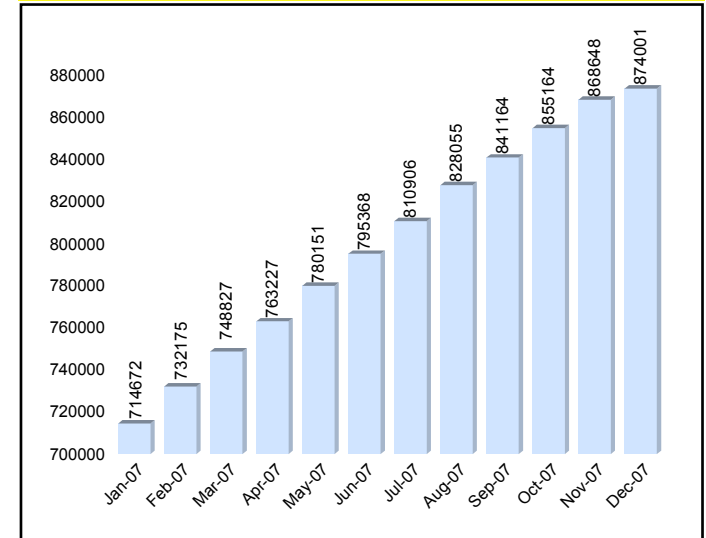
**.au**



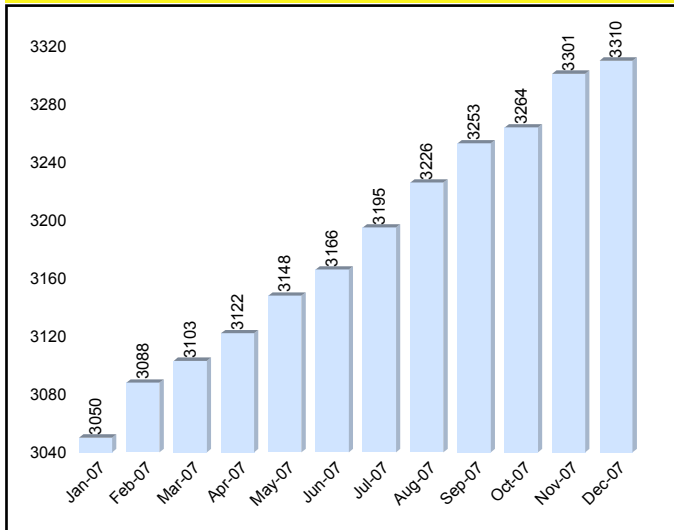
**.org.au**



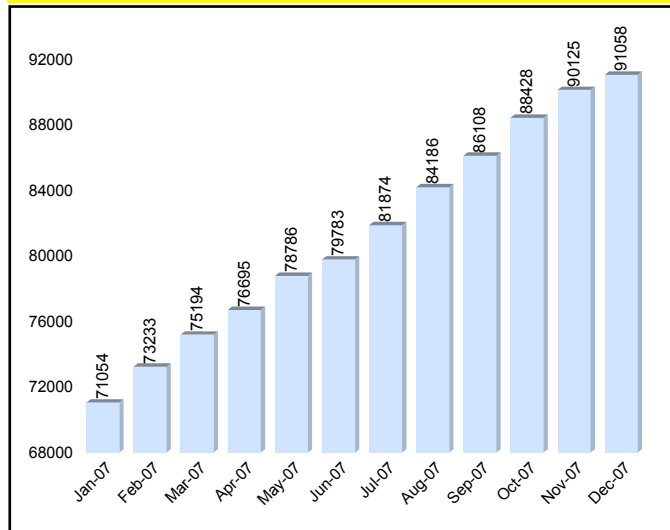
**.com.au**



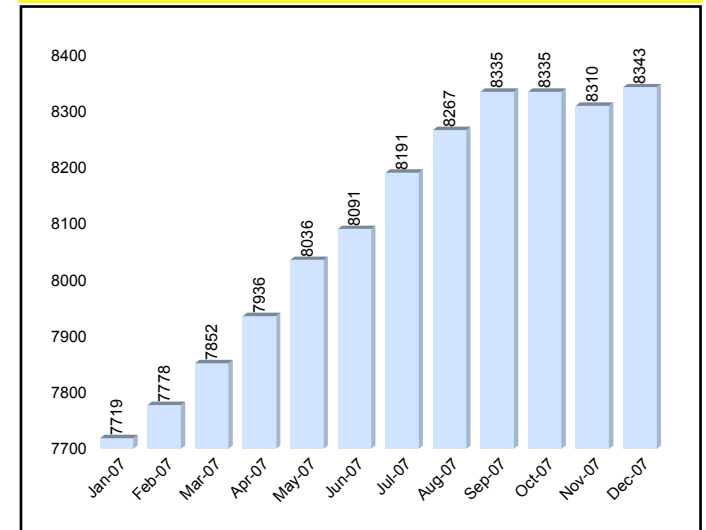
**.asn.au**



**.net.au**



**.id.au**

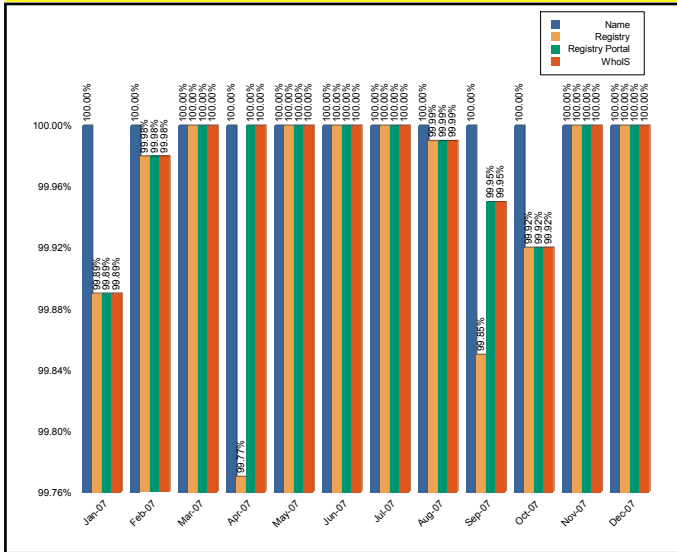


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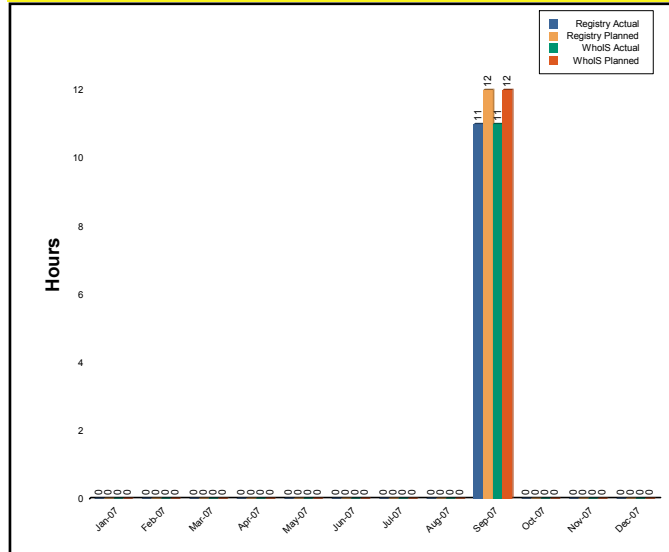
## Detailed Technical Summary

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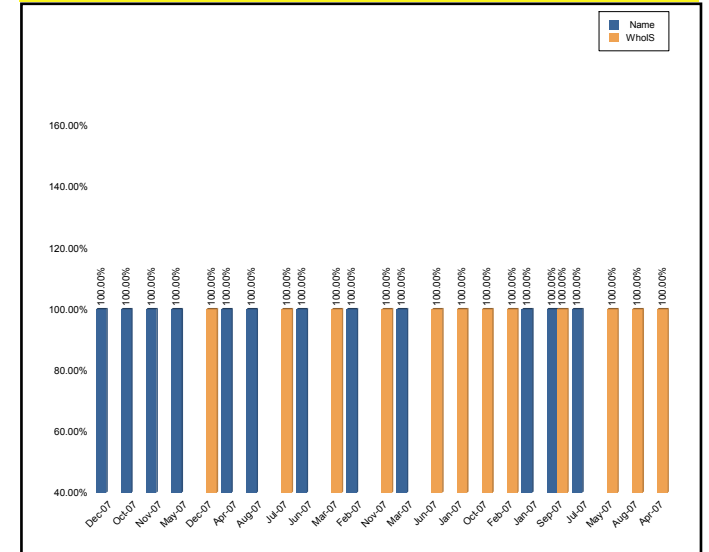
### Service Availability



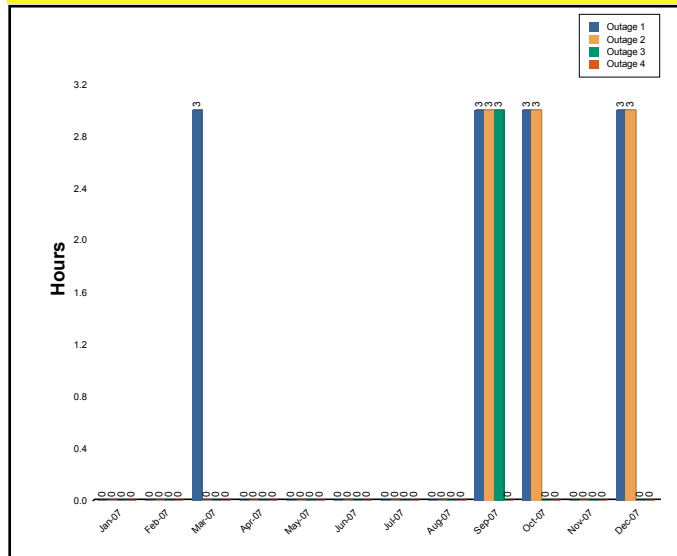
### Extended Planned Outage



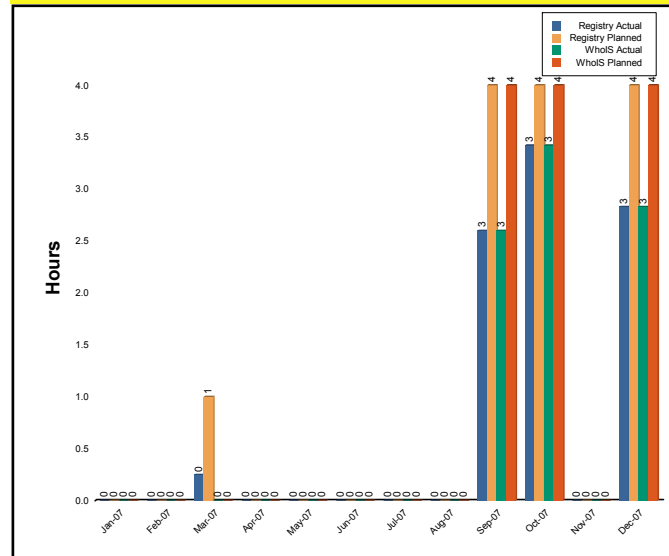
### Update Frequency



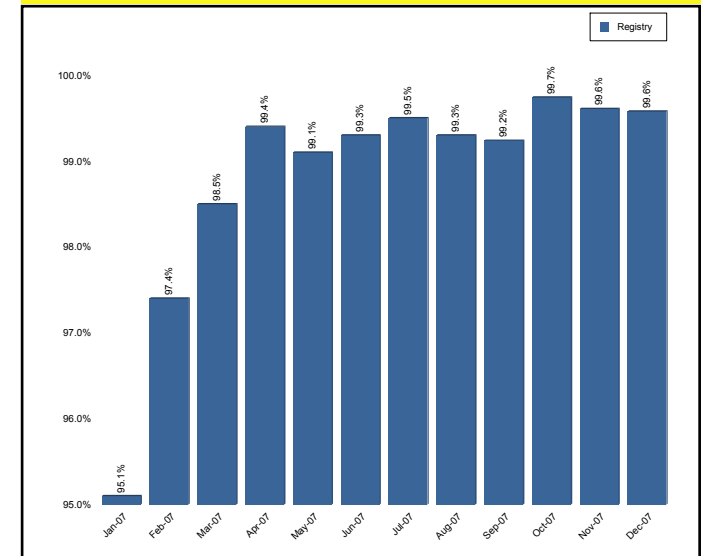
### Notification



### Planned Outage



### Processing Time: Create, Update, Delete



Since July 2006 only the create, update, delete processing time is graphically depicted

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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 30 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.

Performance, Specification, Description	Service Level Agreement (SLA)
<b>Registry</b>	99.9 %
<b>Name Service</b>	100.0 %
<b>Whols</b>	99.9 %
<b>Registry Portal</b>	99.0 %
<b>Processing Time: Create, Update, Delete</b>	95.0 %
<b>Processing Time: Check</b>	95.0 %
<b>Update Frequency</b>	95.0 %
<b>Planned Outage Time</b>	4.0 hours
<b>Extended Planned Outages</b>	12.0 hours
<b>Planned Notification</b>	3.0 days

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*December-07*

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