

# AusRegistry EOM Report for General Release

## High-Level Scorecard

January-12

### Domains

	Score	%	Jan-12	Jan-11	Jan-10
<b>Registrations</b>	▲	21.68	<b>50552</b>	41545	37339
<b>Transactions</b>	▲	19.79	<b>110680</b>	92395	79577
<b>Renewals</b>	▲	17.09	<b>50840</b>	43419	31650
<b>Registrant Transfers</b>	▲	223.31	<b>1720</b>	532	464
<b>Drop-off</b>	▼	50.58	<b>21391</b>	14206	11144
<b>Total Domains</b>					
<b>.au</b>	▲	18.97	<b>2314368</b>	1945387	1613847
<b>com.au</b>	▲	19.06	<b>1990347</b>	1671757	1391147
<b>net.au</b>	▲	21.47	<b>254506</b>	209520	165315
<b>org.au</b>	▲	9.06	<b>52618</b>	48247	42746
<b>asn.au</b>	▲	0.39	<b>4115</b>	4099	4048
<b>id.au</b>	▲	8.92	<b>12518</b>	11493	10397
<b>CGDNs</b>	▼	-2.58	<b>264</b>	271	194

### Registrars

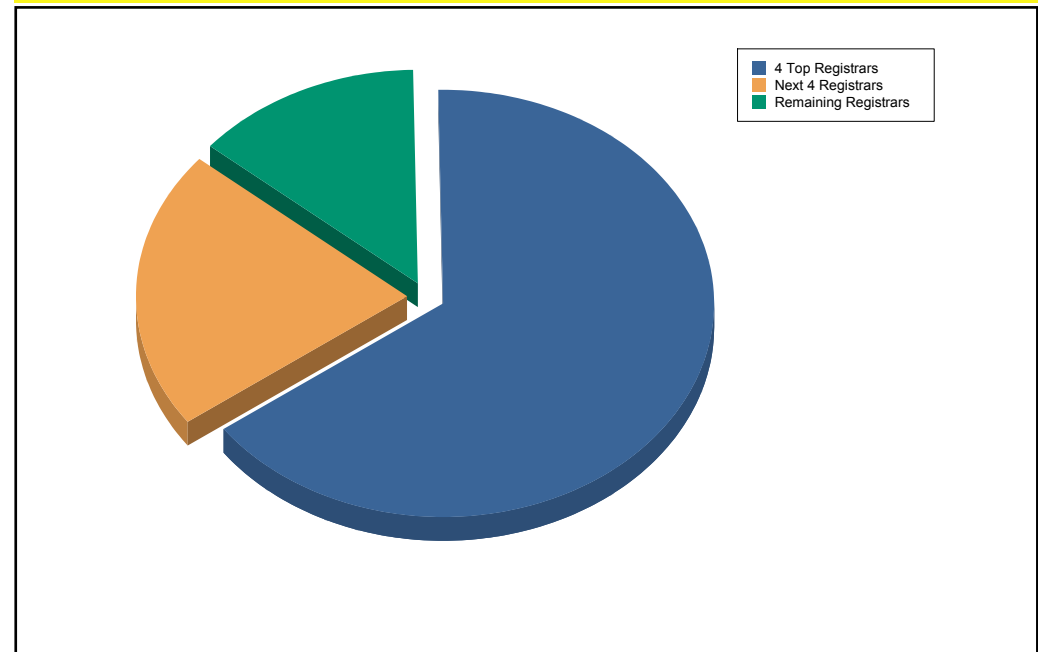
	Score	%	Jan-12	Dec-11	Nov-11
<b>Accredited</b>	●	0.00	<b>38</b>	38	37
<b>Provisional</b>	●	0.00	<b>2</b>	2	3

### Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal
Service Availability	▲	100.00%	100.00%	100.00%	100.00%
Processing Time: Create, Update, Delete	▲	99.95%			
Processing Time: Check	▲	99.96%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	0.00		0.00	
Extended Planned Outage Time	▲	0.00		0.00	
Planned Notification	▲	0.00		0.00	

\*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

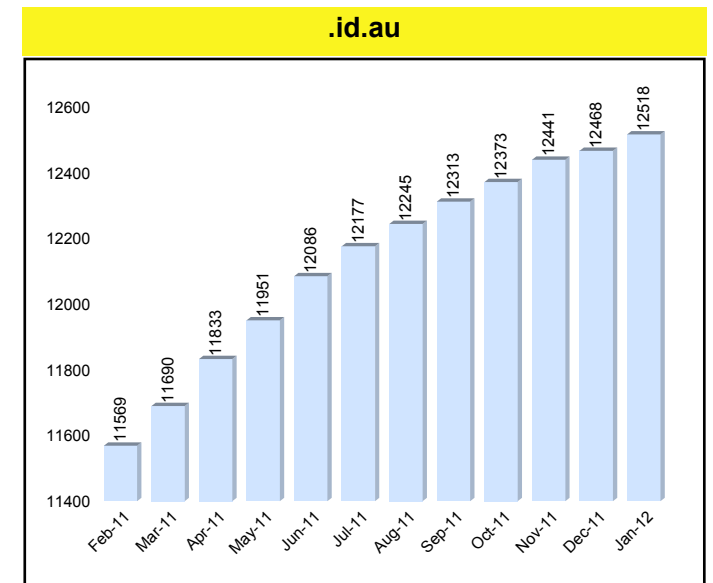
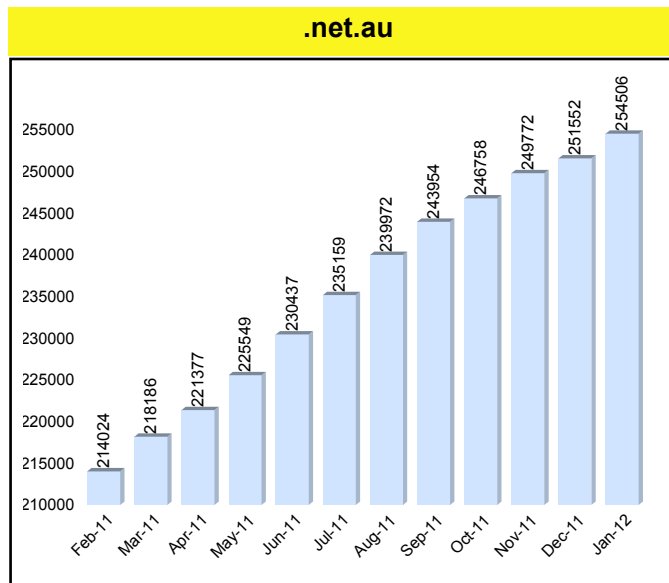
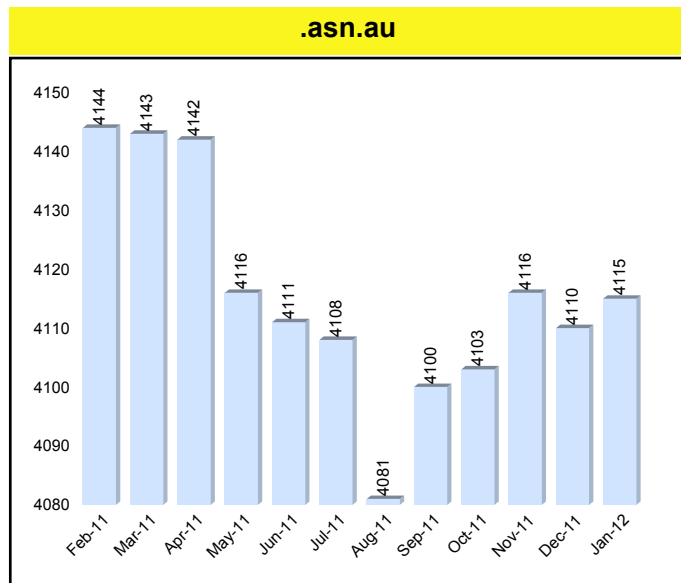
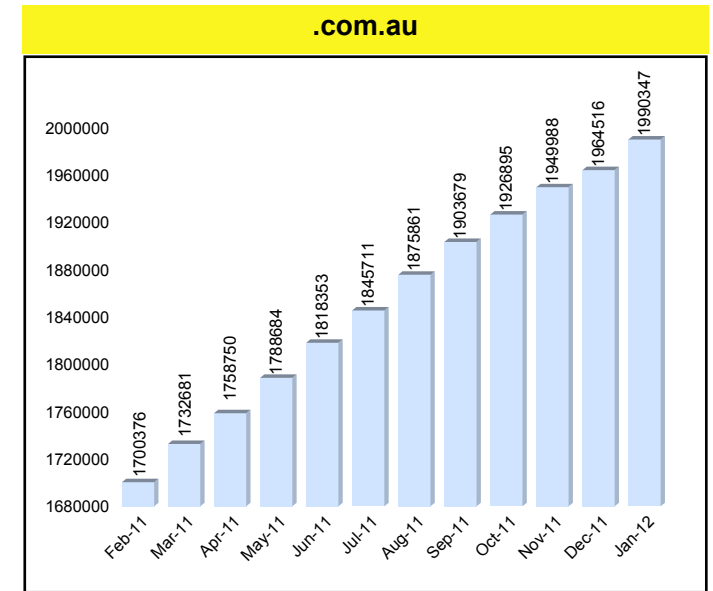
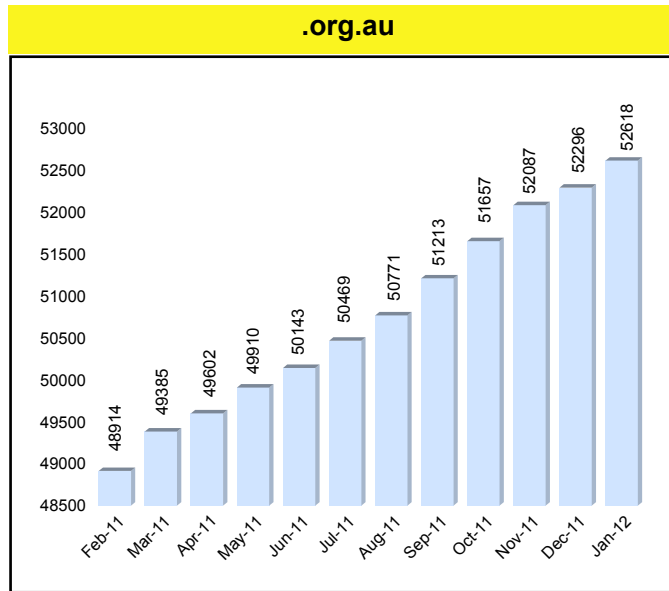
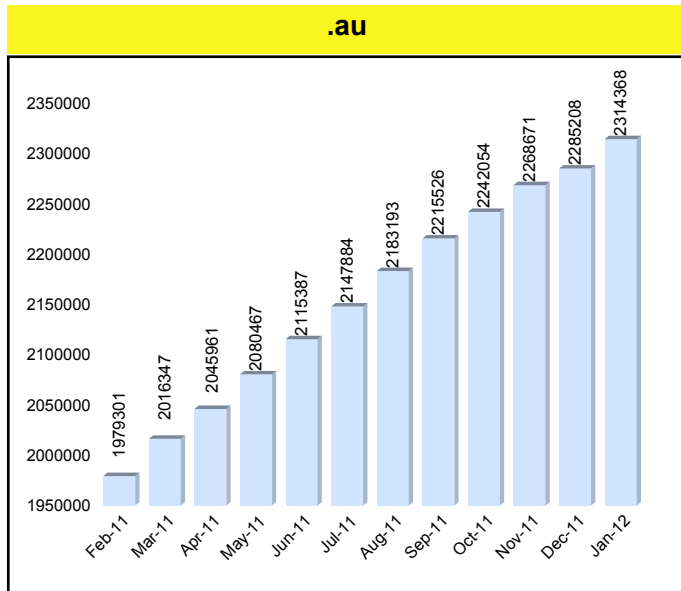
### Market Share in .au



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## Total Domains Scorecard

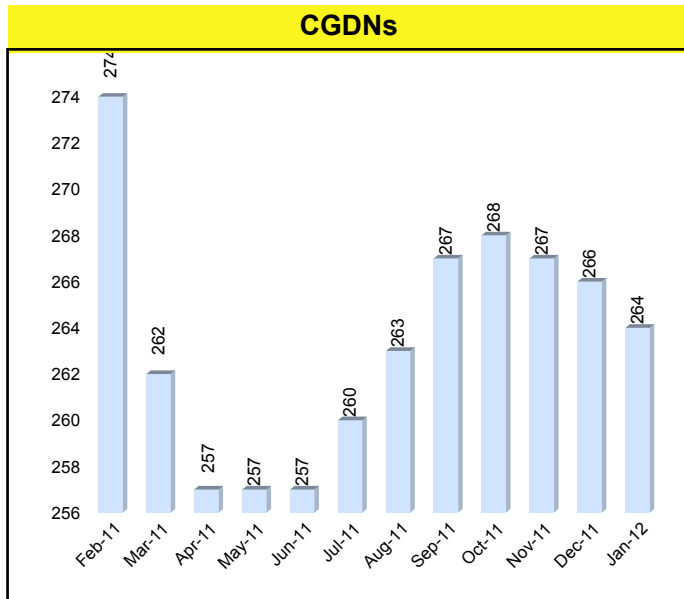
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## Geographic zones Scorecard

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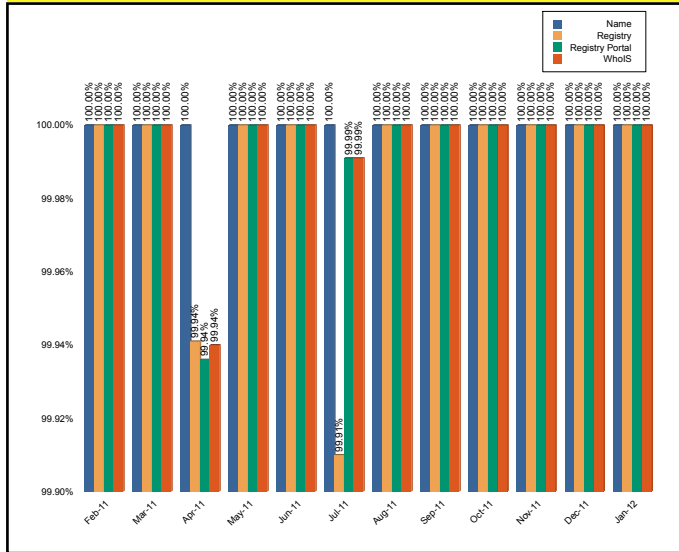


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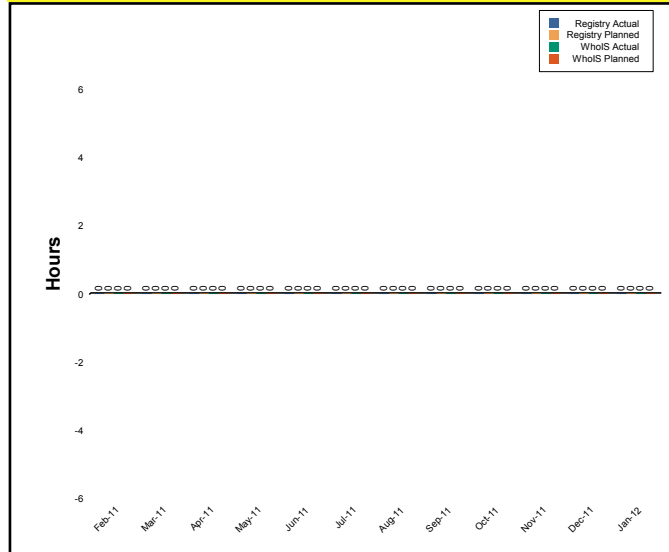
## Detailed Technical Summary

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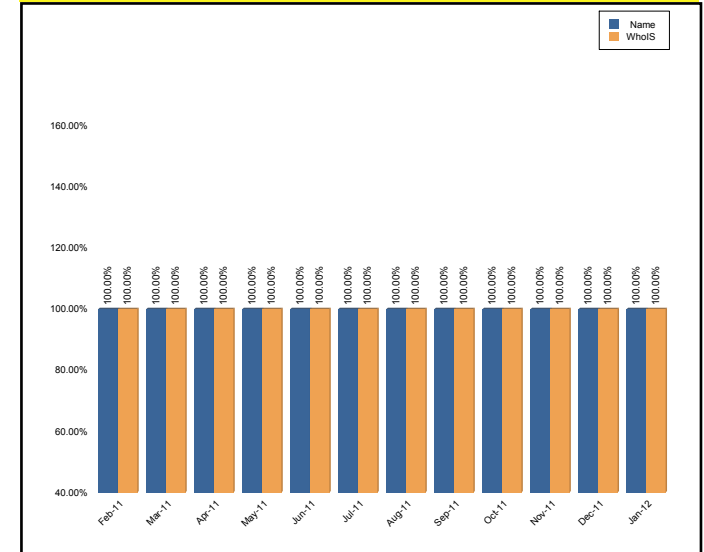
### Service Availability



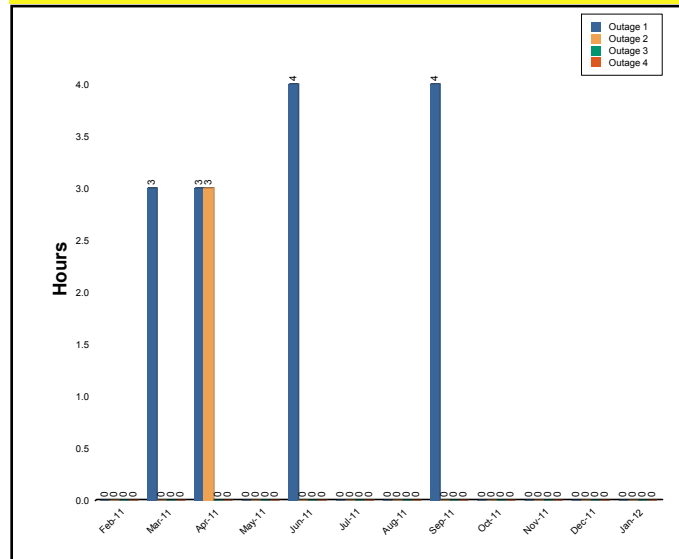
### Extended Planned Outage



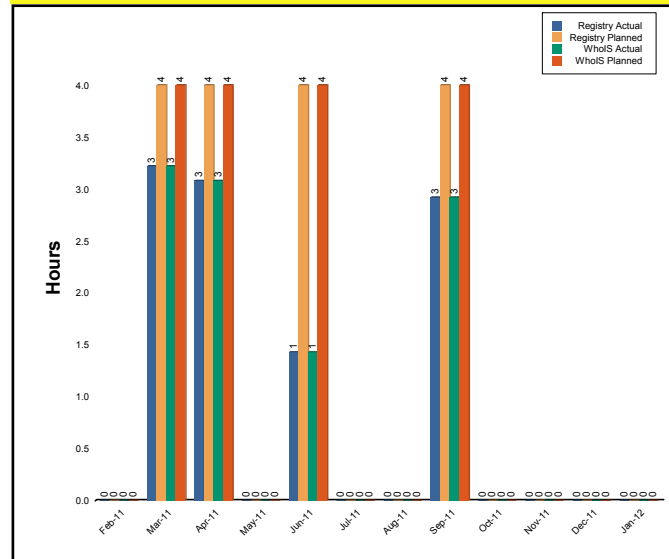
### Update Frequency



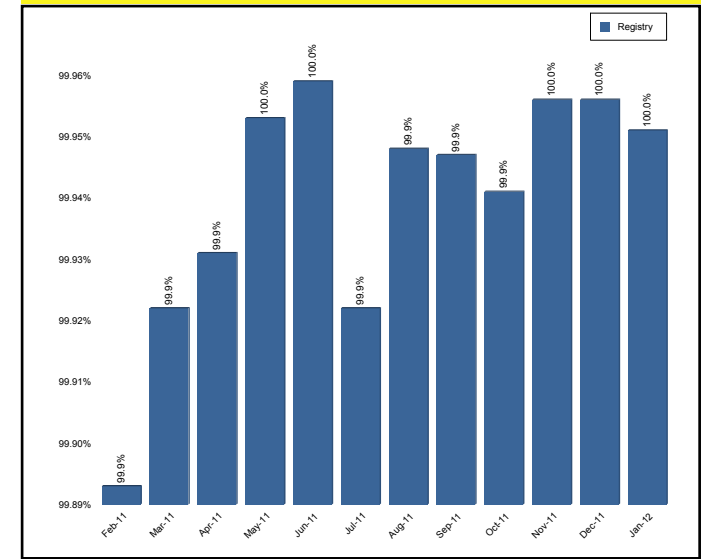
### Notification



### Planned Outage



### Processing Time: Create, Update, Delete



Since July 2006 only the create, update, delete processing time is graphically depicted

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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 30 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
<b>Transactions</b>	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.
<b>Registrant Transfer</b>	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
<b>Registry</b>	99.9 %
<b>Name Service</b>	100.0 %
<b>Whols</b>	99.9 %
<b>Registry Portal</b>	99.0 %
<b>Processing Time: Create, Update, Delete</b>	95.0 %
<b>Processing Time: Check</b>	95.0 %
<b>Update Frequency</b>	95.0 %
<b>Planned Outage Time</b>	4.0 hours
<b>Extended Planned Outages</b>	12.0 hours
<b>Planned Notification</b>	3.0 days

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*January-12*

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